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**UltraPro 83758**

# UltraPro OneTouch Universal Remote Control User Manual

Model: 83758

## INTRODUCTION

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The UltraPro OneTouch Universal Remote Control is designed for effortless control of your smart TVs and streaming platforms. This remote simplifies your entertainment experience by offering preprogrammed functionality for major TV brands and popular streaming services, eliminating the need for complex programming.



Image: The UltraPro OneTouch Universal Remote Control shown alongside its product packaging, highlighting its key features.

## SETUP

### 1. Battery Installation

The UltraPro OneTouch remote requires two (2) AAA batteries (not included) for operation.

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery cover downwards to open.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align with the markings inside the compartment.
4. Slide the battery cover back into place until it clicks securely.



## OneTouch®

Simply insert two AAA batteries,  
press the button for your TV's brand,  
then operate your TV as normal — that's it!

Image: A hand demonstrating the insertion of AAA batteries into the remote control's battery compartment, which also reveals the preprogrammed TV brand selection buttons.

## 2. Initial Setup for TV Control

The UltraPro OneTouch remote is preprogrammed for immediate use with several popular TV brands. No complex programming is required for these brands.

1. After installing batteries, identify the TV device button corresponding to your television's brand located within the battery compartment area. The supported brands include:
  - Samsung
  - LG
  - Sony

- Vizio
- Roku TV
- Fire TV

2. Press the button that matches your TV's brand. The remote is now ready to operate your TV.



Image: The remote control displaying the list of TV brands it is preprogrammed to control, emphasizing the "OneTouch, TOO EASY" feature.

*Note: Some Sharp and Insignia Roku TVs may require programming using easy direct code entry instructions. Refer to the Troubleshooting section for more details if needed.*

## OPERATING THE REMOTE

The remote features a user-friendly layout with dedicated buttons for common TV functions and popular streaming applications.

### Key Functions:

- **Power Button (⏻):** Turns your TV on or off.
- **Navigation Pad (OK, Up, Down, Left, Right):** Used to navigate menus and select options.
- **Volume Up/Down (VOL +/-):** Adjusts the television volume.
- **Channel Up/Down (CH +/-):** Changes television channels.
- **Mute Button (🔇):** Mutes or unmutes the television audio.
- **Home Button (🏠):** Returns to the TV's home screen or smart hub.
- **Back Button (⏪):** Goes back to the previous screen or menu.
- **Playback Controls (Play/Pause, Fast Forward, Rewind):** Controls media playback within streaming apps or TV content.

## Streaming App Hotkeys:

The remote includes dedicated hotkeys for direct access to four popular streaming platforms:

- Netflix
- Prime Video
- Disney+
- YouTube

Simply press the corresponding button to launch the desired streaming application on your smart TV.

## Backlit Keypad:

The entire keypad is fully backlit, providing excellent visibility in dark or dimly lit environments. This feature enhances usability during movie nights or late-night streaming sessions.



**Fully backlit** for easy navigation in dark or dimly lit rooms

Image: The UltraPro remote control with its buttons illuminated by backlighting, demonstrating its usability in a dark setting.

## MAINTENANCE

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### Battery Replacement:

When the remote's performance degrades or buttons become unresponsive, it is likely time to replace the batteries. Follow the battery installation steps outlined in the "Setup" section.

### Cleaning:

To clean the remote, gently wipe its surface with a soft, dry, or slightly damp cloth. Avoid using abrasive cleaners, solvents, or excessive moisture, as these can damage the remote's electronics or finish.

## TROUBLESHOOTING

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- Remote not responding to TV:

- Ensure fresh AAA batteries are correctly installed.
- Verify that you have pressed the correct TV brand button (Samsung, LG, Sony, Vizio, Roku TV, Fire TV) located within the battery compartment area.
- Ensure there are no obstructions between the remote and your TV's infrared receiver.

- **Remote not controlling Roku Streaming Players or Amazon Fire TV Streaming Sticks:**

This remote is designed to control *Roku TVs* and *Fire TVs* (televisions with built-in Roku or Fire TV operating systems), not standalone Roku Streaming Players or Amazon Fire TV Streaming Sticks. Please verify your device type.



Image: A visual guide indicating that the remote is compatible with Fire TV, Roku TV, Samsung, LG, Sony, and Vizio TVs, but not with Roku Streaming Players or Amazon Fire TV Streaming Sticks.

- **Remote not working with Sharp or Insignia Roku TVs:**

While the remote is largely plug-and-play, some Sharp and Insignia Roku TVs may require a simple direct code entry. If your Sharp or Insignia Roku TV is not responding, please contact UltraPro customer support for specific programming instructions or codes.

- **Backlight not working:**

Check battery levels. If batteries are low, the backlight may dim or cease to function before other remote features.

Replace batteries if necessary.

## SPECIFICATIONS

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<b>Model Number</b>	83758
<b>Color</b>	Black
<b>Item Weight</b>	3.87 ounces
<b>Package Dimensions</b>	7.13 x 2.4 x 1.26 inches
<b>Batteries Required</b>	2 AAA batteries (not included)
<b>Max Number of Supported Devices</b>	1 (controls one TV at a time, but compatible with multiple brands)
<b>Compatible Devices</b>	Streaming Device (via TV apps), Television (Samsung, LG, Sony, Vizio, Roku TV, Fire TV)
<b>Special Features</b>	Backlit, Lightweight, No Programming Required (for most brands), Pre Programmed, Universal
<b>Manufacturer</b>	Jasco Products Company, LLC

## WARRANTY AND SUPPORT

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### Warranty Information:

For detailed warranty information, please refer to the documentation included with your product packaging or visit the official UltraPro website. Keep your proof of purchase for warranty claims.

### Customer Support:

If you encounter any issues or have questions regarding your UltraPro OneTouch Universal Remote Control, please contact Jasco Products Company, LLC customer support. Contact information can typically be found on the product packaging or the official UltraPro website.

For the most up-to-date support resources, visit: [www.ultrapro.com](http://www.ultrapro.com)