Sanorum T40

Sanorum 4G Smartwatch for Kids Instruction Manual

Model: T40 | Brand: Sanorum

1. Introduction

Thank you for choosing the Sanorum 4G Smartwatch for Kids. This device is designed to provide a secure and interactive communication experience for children, offering features like 4G calls, video calls, precise GPS tracking, and an SOS emergency function. This manual will guide you through the setup, operation, and maintenance of your new smartwatch.

2. What's in the Box

- Sanorum 4G Smartwatch
- Charging Cable
- User Manual
- Watch Strap (additional)
- SIM Card Installation Tools (if included)
- Screen Protectors (if included)

Image: Components included in the Sanorum Smartwatch package.

3. Setup Guide

3.1. SIM Card Installation

The Sanorum 4G Smartwatch requires a Nano SIM card (not included) for 4G communication features. Please ensure the watch is powered off before inserting the SIM card.

1. Power off the smartwatch completely.
2. Locate the SIM card slot on the side of the watch.
3. Using the provided tool (if applicable), gently open the SIM card tray.
4. Insert a Nano SIM card into the tray with the correct orientation (refer to the diagram on the tray or in the image below).
5. Close the SIM card tray securely.
6. Power on the watch. Wait for the signal icon to appear in the top left corner of the screen, indicating successful SIM card recognition.

Image: Correct Nano SIM card insertion for the smartwatch.

3.2. App Installation and Pairing (Setracker2)

To manage the smartwatch and access its full features, parents need to download and use the Setracker2 application on their smartphone.

1. Download the "Setracker2" app from your smartphone's app store (App Store for iOS or Google Play Store for Android) or scan the QR code provided in the watch's packaging.
2. Open the app and register a new account. Fill in the required information.
3. Log in to your account. You will be prompted to bind the watch. Scan the 15-digit IMEI barcode found on the watch or its packaging.
4. Once the phone and watch are connected, all settings can be configured through the app.

Image: Step-by-step guide for app setup and watch connection.

4. Operating Instructions

4.1. Communication Features

The smartwatch supports various communication methods for staying connected.

- **4G Calls:** Make and receive voice calls directly from the watch. Parents can manage allowed contacts via the Setracker2 app, blocking unknown calls.
- **Video Calls:** Engage in clear video calls with pre-approved contacts.
- **Voice Chat:** Send and receive voice messages, similar to instant messaging.

Image: Overview of communication features: video calls, voice calls, and voice chat.

4.2. Location Tracking (GPS/LBS/WiFi)

The watch utilizes a triple positioning system for accurate location tracking.

- **Real-Time Positioning:** Parents can check the child's current location at any time through the Setracker2 app.
- **Safe Zones:** Set up geofences (safe zones) in the app. You will receive alerts if the child enters or leaves these designated areas.
- **Historical Trajectory:** Review the child's movement history for specific periods.

Image: GPS, WiFi, and LBS positioning for enhanced security.

4.3. SOS Emergency Call

In case of an emergency, the SOS function allows the child to quickly contact pre-set emergency numbers.

- Press and hold the SOS button on the watch for 2 seconds.
- The watch will automatically dial up to 3 pre-set emergency contacts in a loop until one answers.

Image: SOS emergency call activation and function.

4.4. School Mode

School Mode helps children focus on their studies by limiting distractions during class hours.

- Parents can set specific class schedules in the Setracker2 app.
- During School Mode, the watch will block incoming calls and notifications, displaying only the time.
- The SOS function remains active during School Mode for emergencies.
- All functions automatically restore after the set class time ends.

Image: School Mode for focused learning.

4.5. Other Functions

The smartwatch includes a variety of other useful features:

- **Camera:** Capture photos and store them in the watch's album.
- **Pedometer:** Tracks daily steps to encourage physical activity.
- **Sleep Monitoring:** Monitors sleep patterns.
- **Alarm Clock:** Set multiple alarms for reminders.
- **Calculator:** Basic arithmetic functions.
- **Timer/Stopwatch:** For various activities.
- **Puzzle Games:** Includes educational and entertaining games.
- **Reward of Love:** A feature for parents to send virtual "love rewards" to encourage good behavior.

Image: Overview of additional smartwatch functions.

5. Maintenance

5.1. Water Resistance (IP68)

The Sanorum Smartwatch has an IP68 water resistance rating, meaning it is protected against immersion in water up to 1.5 meters for up to 30 minutes. It is resistant to rain, sweat, and daily splashes.

- Do NOT use the smartwatch in hot water, saunas, or hot showers, as steam can penetrate the seals and cause damage.
- Avoid prolonged immersion in water.
- If the watch gets wet, wipe it dry with a soft cloth before charging or using buttons.

Image: IP68 water resistance demonstration.

5.2. Cleaning and Care

- Clean the watch and strap regularly with a soft, dry cloth.
- Avoid using harsh chemicals or abrasive materials.
- Keep the charging contacts clean and dry to ensure proper charging.

5.3. Battery Care

- Charge the watch using the provided charging cable and a compatible USB power adapter.
- Avoid overcharging or completely draining the battery for extended periods.
- Store the watch in a cool, dry place when not in use.

6. Troubleshooting

If you encounter issues with your Sanorum Smartwatch, please refer to the following common solutions:

- **Watch not turning on:** Ensure the watch is fully charged. Connect it to the charger and wait a few minutes before attempting to power it on.
- **No signal/Cannot make calls:** Check if the Nano SIM card is correctly inserted and activated. Ensure your area has 4G network coverage. Restart the watch.
- **App not connecting to watch:** Verify that the IMEI number entered in the Setracker2 app is correct. Ensure the watch has a stable network connection (indicated by the signal icon). Try restarting both the watch and the app.
- **Inaccurate GPS location:** GPS accuracy can be affected by environmental factors (e.g., indoors, dense buildings). Ensure the watch has a clear view of the sky for optimal GPS performance. LBS and WiFi positioning provide alternative location data when GPS is weak.
- **Watch screen unresponsive:** Try restarting the watch by holding down the power button. If unresponsive, allow the battery to drain completely and then recharge it.

For persistent issues, please contact Sanorum customer support.

7. Specifications

Feature	Specification
Brand	Sanorum
Model	T40
Connectivity Technology	4G GSM, Bluetooth
Screen Size	1.83 Inches
Screen Type	LCD
GPS	Integrated GPS (GPS/LBS/WiFi positioning)
Water Resistance	IP68
Compatible Devices	Smartphone
Product Weight	180 g
Dimensions	28.2 x 10.2 x 2.7 cm
Special Features	Video Calls, SOS, Chat, 4G SIM, Class Mode, Contacts, Camera, Photo Album, Pedometer, Stopwatch, Calculator, Sleep Monitor, Volume Control, Games, Alarm Setting

8. Warranty and Support

Your Sanorum 4G Smartwatch is covered by a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions.
For technical support, troubleshooting assistance, or warranty claims, please contact Sanorum customer service through the contact information provided on the product packaging or the official Sanorum website. When contacting support, please have your product model (T40) and purchase details ready.

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Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question