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› TopMate ES32 Electric Scooter 3 Wheels Foldable Trike with Seat for Adults, Light Weight Mobility with Reverse Function and Key Switch, 10 Inch Pneumatic Tires Tricycle Silver White

TopMate ES32

TopMate ES32 Electric Scooter User Manual

Model: ES32 | Brand: TopMate

INTRODUCTION

The TopMate ES32 Electric Scooter is a versatile 3-wheel foldable trike designed for adult mobility. It features a lightweight design, a convenient reverse function, and a key switch for secure operation. Equipped with 10-inch pneumatic tires, it offers enhanced road adaptability and a comfortable riding experience. This manual provides essential information for the safe and effective use, maintenance, and troubleshooting of your ES32 electric scooter.



Figure 1: TopMate ES32 Electric Scooter, Silver White model.

Safety Information

Please read all safety warnings and instructions carefully before operating the TopMate ES32 Electric Scooter. Failure to follow these instructions may result in serious injury or damage to the product.

- Always wear a helmet and appropriate safety gear when riding.
- Ensure all components are securely fastened before each use.
- Do not exceed the maximum weight limit of 220.5 lbs (100 kg).

- Reduce speed when turning, especially due to the higher center of gravity with upgraded tires.
- This electric scooter is recommended for individuals under 60 years old.
- Basic balancing capabilities are required to operate this scooter safely.
- Avoid riding in adverse weather conditions or on slippery surfaces.
- Do not modify the scooter in any way, as this may void the warranty and compromise safety.
- Keep hands and feet clear of moving parts.
- The product has passed UL2272 standard tests.

SETUP

The TopMate ES32 Electric Scooter comes pre-assembled and ready to ride upon receipt. Follow these steps to prepare your scooter for use and understand its foldable design for transport and storage.

Unfolding the Scooter

1. **Expand the Frame:** Locate the orange switch on the handlebar stem. Move this switch up to allow the scooter to unfold.
2. **Adjust the Seat:** Lift the seat up to its highest point, then lower it down to secure it in place.
3. **Secure the Handlebar:** Ensure the handlebar is firmly locked into its upright position.

CONVENIENT FOR TOWING

*Move the orange switch
up to achieve 90° overturn*



Figure 2: Detail of the orange switch for unfolding the scooter.

Folding for Transport and Storage

The ES32 features a foldable design for easy portability and storage in small spaces like car trunks or garages.

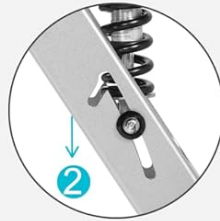
1. **Lift and Lower Seat:** Lift the seat to its highest point, then lower it down.
2. **Collapse the Body:** Merge the main body sections of the scooter together until they lock.
3. **Fold Front Section:** Push the front folding switch up and rotate the front section to the other side synchronously.

EASY TO CARRY

Foldable design can save storage space



1



Step 1, lift the seat up to the highest point;
Step 2, lower it down.

2



Merge the bodies of the scooter together, you can lock it directly.

3



Push the front folding switch up and rotate the front to the other side synchronously.

Figure 3: Visual guide for folding the scooter for compact storage.



Figure 4: The folded scooter fits easily into a car trunk, demonstrating its portability.

OPERATING INSTRUCTIONS

Familiarize yourself with the controls and functions of your TopMate ES32 Electric Scooter for optimal performance and safety.

Powering On/Off

- **Key Switch:** Insert the key into the ignition and turn it to the 'ON' position to power on the scooter. Turn the key to 'OFF' to power down.



Figure 5: Overview of the handlebar controls, including the key switch, power display, speed display, and mileage display.

Speed Modes

The ES32 offers three adjustable speed gears to suit different riding conditions and preferences.

- **1st Gear:** Speed up to 3 mph (5 km/h) - Suitable for turning and low-speed maneuvers.
- **2nd Gear:** Speed up to 7 mph (11 km/h) - Suitable for daily driving.
- **3rd Gear:** Speed up to 15 mph (24 km/h) - High speed mode, requires attention to safe driving.

For safety, always reduce speed to 3 mph (5 km/h) or below when turning.

Reverse Function

The ES32 electric tricycle includes a convenient reversing function.

- **Reversing Button:** Use the dedicated button switch on the handlebar to control forward and reverse movement.
- The reverse gear speed is up to 3 mph (4.8 km/h).

Riding on Various Terrains

The ES32 is designed to adapt to various road conditions, including inclines.



Figure 6: The scooter demonstrates its capability to handle uphill climbs, such as an 8-degree incline.

Official Product Video

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Video 1: Official product video demonstrating the features and usage of the TopMate ES32 Portable Electric Scooter, including its folding mechanism, speed settings, and maneuverability.

MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your TopMate ES32 Electric Scooter.

- **Battery Care:** The scooter is equipped with a 18650 power lithium battery (270Wh). Charge duration is 3-4 hours. Always use the provided charger. Avoid overcharging or completely draining the battery.
- **Tire Pressure:** The 10-inch pneumatic tires require proper inflation. Check tire pressure regularly and inflate to the recommended PSI (refer to tire sidewall for exact value).
- **Cleaning:** Wipe down the scooter with a damp cloth. Do not use high-pressure water jets or immerse the scooter in water.
- **Brake System:** Regularly check the front braking system for proper function and wear. Adjust or replace brake components as needed.
- **General Inspection:** Periodically inspect all bolts, nuts, and moving parts for tightness and signs of wear. Tighten any loose fasteners.

SAFE LITHIUM POLYMER BATTERY



Battery Capacity: 36V7.5h-270Wh



Charging Time: 3-4 hours



Endurance Distance: 15.53miles/25km
*Road conditions and driving speed will affect the endurance distance.
This data is the test result of the II speed mode when the tricycle is fully charged*

Charging port



Lithium polymer battery



Figure 7: Location of the charging port and internal view of the lithium polymer battery.



Figure 8: Detail of the durable, explosion-proof pneumatic tires.

TROUBLESHOOTING

This section addresses common issues you might encounter with your TopMate ES32 Electric Scooter.

Problem	Possible Cause	Solution
Scooter does not power on.	Battery is low or dead; Key switch is off; Loose connections.	Charge the battery; Ensure key is in 'ON' position; Check all cable connections.
Reduced range or power.	Low battery charge; Overloaded scooter; Tire pressure too low.	Fully charge the battery; Ensure weight is within limits; Inflate tires to recommended pressure.
Unusual noises during operation.	Loose components; Debris in wheels; Worn bearings.	Inspect and tighten all fasteners; Clear any debris; Contact support if noise persists.
Brakes feel weak.	Brake pads worn; Brake cable loose.	Inspect brake pads and replace if necessary; Adjust brake cable tension.

SPECIFICATIONS

Detailed technical specifications for the TopMate ES32 Electric Scooter.

Feature	Detail
Brand	TopMate
Model Name	ES32
Color	Silver White
Weight	15.68 kg (34.57 lb)
Weight Limit	100 kg (220.5 lbs)
Number of Wheels	3
Wheel Size	10 Inches (Pneumatic)
Frame Material	Aluminum
Battery Type	18650 Power Lithium Battery
Battery Capacity	36V 7.5Ah (270Wh)
Charging Time	3-4 hours
Endurance Distance	25-30 km (15.53-18.64 miles) - based on 2nd speed mode, fully charged.
Max Speed (3rd Gear)	15 mph (24 km/h)
Reverse Speed	3 mph (4.8 km/h)
Brake Style	Front Braking
Recommended Age	Adults (under 60 years old recommended)



Electric scooter
weight: 16kg
(35.3lb)



Load bear
100kg (220.4lb)



Recommended
height under 6'2"



Figure 9: Key dimensions and weight specifications of the ES32 scooter.

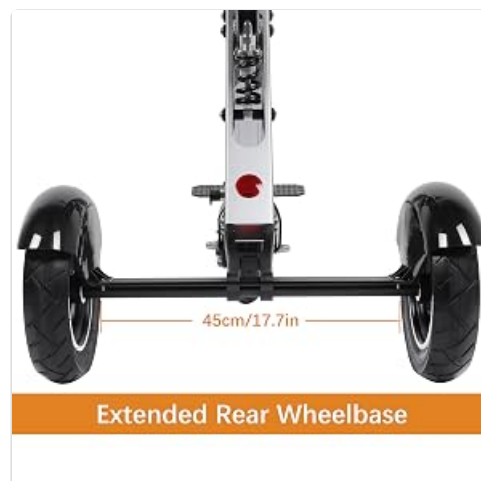


Figure 10: The extended rear wheelbase (45cm/17.7in) for enhanced stability.

WARRANTY AND SUPPORT

Your TopMate ES32 Electric Scooter comes with a manufacturer's warranty.

- **Warranty Description:** 2 Year Warranty.
- For warranty claims, technical support, or any inquiries, please contact TopMate customer service. Refer to the product packaging or the official TopMate website for contact details.
- You can also visit the [TopMate Store on Amazon](#) for more information and support resources.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question