

## Samsung SM-X356B

# Samsung Galaxy Tab Active5 Pro SM-X356B User Manual

Model: SM-X356B

## 1. INTRODUCTION

This manual provides essential information for using your new Samsung Galaxy Tab Active5 Pro (model SM-X356B). Please read this manual thoroughly to ensure safe and optimal use of your device. Keep this manual for future reference.

The Samsung Galaxy Tab Active5 Pro is a rugged tablet designed for durability and performance, featuring a 10.1-inch display, Android 15, and 5G connectivity.

## 2. SAFETY INFORMATION

- Do not expose the device to extreme temperatures or direct sunlight for extended periods.
- Avoid dropping or subjecting the device to severe impact.
- Use only Samsung-approved chargers, batteries, and accessories.
- Do not disassemble, modify, or repair the device yourself. Refer to authorized service personnel.
- Keep the device away from pacemakers and other medical devices.
- Ensure proper ventilation when charging the device.

## 3. PACKAGE CONTENTS

Verify that your product box contains the following items:

- Samsung Galaxy Tab Active5 Pro (SM-X356B)
- S Pen Stylus
- USB Type-C Cable

- Quick Start Guide
- Warranty Card

The actual items supplied with the device may vary depending on the region and service provider.

## 4. DEVICE LAYOUT



An overhead view of the Samsung Galaxy Tab Active5 Pro tablet, displaying a green-themed wallpaper. The tablet is black with a ruggedized casing. A black S Pen stylus rests diagonally across the lower right corner of the screen.

Familiarize yourself with the main components of your tablet:

- **Front Camera:** For video calls and selfies.
- **Display:** 10.1-inch touchscreen.
- **Volume Buttons:** Adjust media and call volume.
- **Power/Side Key:** Turn the device on/off, wake/sleep, and access quick functions.
- **USB Type-C Port:** For charging and data transfer.
- **Speaker:** Audio output.
- **Microphone:** For voice input.
- **S Pen Slot:** Securely stores and charges the S Pen.
- **Rear Camera:** For taking photos and videos.
- **Flash:** Provides illumination for the rear camera.

## 5. SETUP

### 5.1 Initial Power On

1. Press and hold the **Power/Side Key** until the Samsung logo appears.
2. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

## 5.2 SIM Card and microSD Card Installation

Your device supports a Nano-SIM card for mobile data and calls, and a microSD card for expandable storage.

1. Locate the SIM/microSD card tray on the side of the tablet.
2. Insert the ejection pin (not included) into the hole on the tray to open it.
3. Place the Nano-SIM card and/or microSD card into the tray with the gold contacts facing down.
4. Gently push the tray back into the slot until it clicks into place.

## 5.3 S Pen Setup

The S Pen is ready to use once removed from its slot. For optimal performance, ensure it is fully charged by keeping it in the slot when not in use.

# 6. OPERATING YOUR DEVICE

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## 6.1 Basic Navigation

- **Touch:** Tap an icon to open an app or select an item.
- **Swipe:** Move your finger across the screen to scroll or navigate between screens.
- **Pinch:** Use two fingers to zoom in or out on photos and web pages.
- **Long Press:** Press and hold an item for more options.

## 6.2 Connectivity

- **Wi-Fi:** Go to **Settings > Connections > Wi-Fi** to connect to a wireless network.
- **Bluetooth:** Go to **Settings > Connections > Bluetooth** to pair with Bluetooth devices.
- **Mobile Networks (5G):** If a SIM card is installed, your device will automatically connect to available mobile networks. Manage settings under **Settings > Connections > Mobile networks**.

## 6.3 Camera Usage

1. Open the **Camera** app.
2. Tap the **Shutter** button to take a photo.
3. Tap the **Record** button to start/stop video recording.
4. Swipe left or right to switch between camera modes (e.g., Photo, Video, Portrait).

## 6.4 S Pen Functions

- **Air Command:** Hover the S Pen over the screen and press the S Pen button to access quick features like Create note, Smart select, and Screen write.
- **Writing/Drawing:** Use the S Pen directly on the screen for precise input in compatible apps.
- **Remote Control:** The S Pen can act as a remote control for certain functions like camera shutter or media playback.

# 7. MAINTENANCE

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## 7.1 Cleaning Your Device

Gently wipe the screen and body of the tablet with a soft, lint-free cloth. For stubborn smudges,

slightly dampen the cloth with water or a screen cleaner. Avoid harsh chemicals or abrasive materials.

## 7.2 Battery Care

- Avoid fully discharging the battery frequently.
- Do not leave the device connected to the charger for excessively long periods after it is fully charged.
- Store the device in a cool, dry place when not in use for extended periods.

## 7.3 Software Updates

Regularly check for software updates to ensure your device has the latest features and security patches.

1. Go to **Settings > Software update**.
2. Tap **Download and install**.
3. Follow the on-screen instructions.

## 8. TROUBLESHOOTING

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- **Device not turning on:** Ensure the battery is charged. Connect the charger and try again.
- **Screen frozen:** Press and hold the **Power/Side Key** and **Volume Down** button simultaneously for about 7 seconds to force restart the device.
- **Wi-Fi connection issues:** Restart your tablet and Wi-Fi router. Check Wi-Fi settings and ensure the password is correct.
- **Apps crashing:** Clear the cache of the problematic app (Settings > Apps > [App Name] > Storage > Clear cache). If the issue persists, consider reinstalling the app.
- **S Pen not responding:** Ensure the S Pen is properly seated in its slot to charge. If issues persist, restart the tablet.

## 9. SPECIFICATIONS

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Feature	Specification
Brand	Samsung
Model Name	Samsung Galaxy Tab Active5 Pro
Item Model Number	SM-X356BZGAEEB
Operating System	Android 15
Screen Size	10.1 Inches
Memory Storage Capacity	128 GB
RAM	6 GB
Processor Description	Snapdragon 7s Gen 3
Connectivity	5G, Bluetooth
Color	Green / Black
Item Weight	653 Grams
Battery Composition	Lithium-ion (1 AAA included for S Pen)
Compatible Devices	Camera, Headset, Keyboard, Protective Cover, S Pen, Mouse
Manufacturer Warranty	2 year manufacturer

## 10. WARRANTY AND SUPPORT

Your Samsung Galaxy Tab Active5 Pro comes with a **2-year manufacturer warranty**. Please retain your proof of purchase for warranty claims.

For technical support, service, or further assistance, please visit the official Samsung support website or contact their customer service. You can find contact information and detailed support resources on the Samsung website for your region.

**Online Support:** [www.samsung.com/support](http://www.samsung.com/support)