Heybly HCT200SG

Heybly Cat Tree HCT200SG User Manual

49.2 Inch Cat Tower for Indoor Cats

1. Introduction

Thank you for choosing the Heybly Cat Tree HCT200SG. This cat tower is designed to provide a multi-level activity center for your indoor cats, featuring various platforms, a cozy cat house, a comfortable hammock, and sisal scratching posts. This manual provides essential information for safe assembly, proper use, and maintenance of your cat tree.

2. Safety Information

- Always assemble the cat tree on a flat, stable surface.
- Ensure all screws and fasteners are securely tightened before allowing pets to use the product.
- Regularly check the cat tree for loose parts or damage. Tighten or replace components as needed.
- Utilize the included anti-tipping strap to secure the cat tree to a wall, especially if you have active or multiple cats.
- Keep small children away from the cat tree during assembly and ensure they do not climb on it.
- This product is intended for indoor use only.

3. Package Contents

Please verify that all components are present before beginning assembly. If any parts are missing or damaged, please contact customer support.

- Base platforms
- Support posts (various lengths, some with sisal rope)
- Multi-level platforms
- Cat house/condo
- Hammock
- Top perches

- Hanging toys (e.g., pom-poms)
- Assembly hardware (screws, bolts, washers)
- Assembly tools (e.g., Allen wrench)
- Anti-tipping strap and wall anchor



Image: Overview of the Heybly Cat Tree HCT200SG, showing its various levels, cat condo, hammock, and scratching posts, with multiple cats enjoying the structure.

4. Assembly Instructions

Follow these steps carefully to assemble your Heybly Cat Tree HCT200SG. It is recommended to have a clear workspace.

1. **Step 1: Attach Base Posts**
   Begin by attaching the shortest support posts to the main base platform using the provided screws and Allen wrench. Ensure they are tightened securely.

2. **Step 2: Install Lower Platforms and Condo**
   Connect the next set of support posts and the cat house/condo to the base structure. Follow the diagram to ensure correct orientation for the condo's entry points.
3. **Step 3: Add Mid-Level Platforms and Hammock**
   Continue building upwards, attaching the mid-level platforms and the hammock. The hammock should be securely fastened to its designated support posts.
4. **Step 4: Secure Top Perches**
   Install the remaining support posts and the two top perches. Ensure all connections are firm.
5. **Step 5: Attach Hanging Toys**
   Attach any hanging toys, such as pom-poms, to the designated areas on the platforms.
6. **Step 6: Install Anti-Tipping Strap**
   Locate a suitable wall stud and use the provided anti-tipping strap and wall anchor to secure the top of the cat tree to the wall. This significantly enhances stability.



Image: Diagram illustrating the proper installation of the anti-tipping strap to secure the cat tree to a wall, enhancing overall stability.

5. Operating Instructions (Features)

The Heybly Cat Tree HCT200SG offers multiple features designed for your cat's comfort and entertainment:

- **Spacious Cat House Condo:** Provides a private, enclosed space for rest and hiding.
- **Cozy Hammock:** A comfortable, suspended bed for napping.
- **Soft Plush Top Perches:** Elevated platforms for observation and relaxation, featuring soft padding for comfort.
- **Sisal Scratching Posts:** Durable posts wrapped in natural sisal rope to satisfy your cat's scratching instincts and protect your furniture.
- **Multi-level Design:** Encourages climbing, jumping, and exploration, promoting physical activity.
- **Steel Tube Frame:** Integrated steel tubes provide enhanced stability and durability compared to traditional all-cardboard structures.



Image: Detailed view of the plush cat basket and the enclosed cat condo, highlighting the comfortable resting areas for cats.



Image: A cat resting comfortably on one of the plush top perches, demonstrating the elevated lookout point.



Image: Detailed view of the sisal-wrapped scratching posts and the sturdy steel tube frame, emphasizing durability and scratching utility.

6. Maintenance

Regular cleaning and maintenance will extend the life of your cat tree and ensure a hygienic environment for your pet.

- **Spot Cleaning:** For minor spills or dirt, use a damp cloth with mild soap to spot clean the plush surfaces.
- **Vacuuming:** Regularly vacuum the entire cat tree to remove loose fur and dust.
- **Deep Cleaning:** The material is suitable for machine washing. Remove any detachable plush covers if applicable and wash according to fabric care instructions. For non-detachable plush, a gentle steam cleaner can be used.
- **Inspection:** Periodically check all connections, screws, and the anti-tipping strap for tightness. Re-tighten as necessary. Inspect sisal posts for excessive wear and tear.

7. Troubleshooting

- **Issue: Cat tree feels wobbly.**
  Solution: Ensure all screws are fully tightened. Verify the anti-tipping strap is securely anchored to a wall stud. Place the cat tree on a flat, even surface.
- **Issue: Cat is not using the scratching posts.**
  Solution: Try sprinkling catnip on the sisal posts to attract your cat. Demonstrate scratching by gently guiding your cat's paws. Ensure the posts are stable enough for vigorous scratching.
- **Issue: Cat is not interested in the cat tree.**
  Solution: Place treats or toys on different levels to encourage exploration. Spend time playing with your cat around the tree. Ensure the tree is in a location your cat feels safe and comfortable, often near a window or in a main living area.
- **Issue: Parts are missing or damaged.**
  Solution: Contact Heybly customer support with your purchase details for assistance.

8. Specifications

Feature	Detail
Model Name	HCT200SG
Brand	Heybly
Color	Smoky Gray
Overall Dimensions (L x W x H)	31.5" x 27.5" x 49.2"
Item Weight	18.88 pounds (8.58 Kilograms)
Material	Cardboard, Faux Fur
Care Instructions	Machine Wash (for applicable parts)
Target Audience	House Cats (All Life Stages)

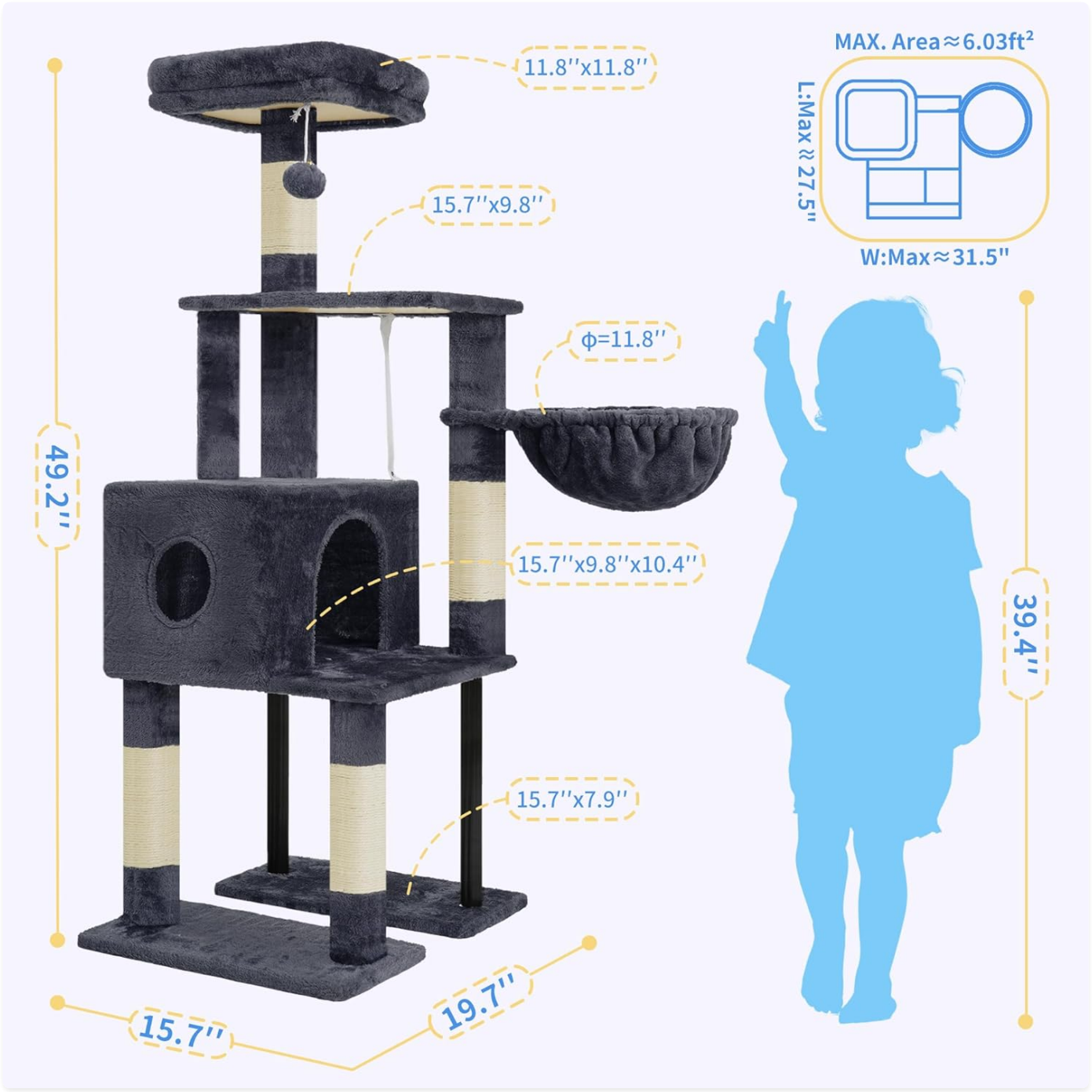


Image: Diagram illustrating the key dimensions of the Heybly Cat Tree HCT200SG, including height, width, and platform sizes.

9. Warranty and Support

Heybly products are designed for quality and durability. For any questions, concerns, or warranty claims regarding your Heybly Cat Tree HCT200SG, please contact Heybly customer support directly. Please retain your proof of purchase for warranty purposes.

You can often find contact information on the Heybly brand store on Amazon or through the retailer where you purchased the product.

© 2025 Heybly. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question