Bark Bark Phone A16

Bark Phone A16 User Manual

Model: Bark Phone A16 | Brand: Bark

INTRODUCTION

The Bark Phone A16 is designed as a safe and responsible smartphone solution for kids and teens. It integrates advanced parental controls, monitoring features, and GPS tracking to provide peace of mind for parents while allowing children to navigate the digital world. This manual provides detailed instructions for setting up, operating, and maintaining your Bark Phone A16.

Key Features:

- **State-of-the-Art Monitoring:** Receive alerts for potential issues in texts, emails, and over 30 social media platforms and apps. Scans for online predators, sexting, suicidal ideation, bullying, violence, drugs/alcohol, and more.
- **App and Contact Approval:** Manage which applications your child can install and who they can communicate with via text and calls.
- **Tamper-Proof Parental Controls:** Ensures that the rules you set remain active and texts cannot be deleted without parental permission.
- **Real-Time GPS Location Tracking:** Offers three methods for location tracking: a real-time map, customizable location alerts, and check-ins.
- **Unlimited Talk/Text:** Provides unlimited communication capabilities (requires selected data plan).

SETUP AND ACTIVATION

To begin using your Bark Phone A16, activation and a monthly data plan selection are required. Directions for this process are included with the product packaging.

Activation Steps:

1. Unbox your Bark Phone A16.
2. Refer to the activation instructions provided in the box.
3. Select a suitable monthly data plan. Available plans include:
   - Starter plan: $29/month (No apps, social media, or internet access)
   - Wi-Fi only: $39/month
   - 4GB data: $49/month
   - 8GB data: $59/month

- UNLIMITED GB data: $79/month

4. Complete the activation process as guided by the included instructions.

Notice

After purchase, you'll pick a monthly plan:*

Starter plan
No apps, social media or internet

Pricing
$29/mo

Advanced plans
Customizable access to apps, social media and internet

Pricing
$39/mo | Wi-Fi only
$49/mo | 4 GB
$59/mo | 8 GB
$79/mo | Unlimited data

*Upgrade your plan at any time.

Figure 1: Overview of Bark Phone monthly plan options and pricing.

Your monthly plan includes:

Unlimited talk and text

Bark's parental controls built in to the phone

Access to Bark Premium, an app you can put on other devices in your home

Your chosen data plan

Figure 2: Details of what is included with your Bark Phone monthly plan, such as unlimited talk/text and parental controls.

OPERATING YOUR BARK PHONE

The Bark Phone A16 is designed for intuitive use with robust parental control features accessible through the Bark app. This section outlines the primary operational aspects.

Parental Control Features:

- **Content Monitoring:** The Bark Phone continuously scans for potential issues in your child's communications across various platforms. Alerts are sent to the parent's device for concerning content.
- **App and Website Management:** Parents can approve or block specific applications and websites. This includes managing access to social media and internet browsing.
- **Contact Management:** Control who your child can call or text by approving or blocking contacts directly from your parental dashboard.

- **Screen Time Management:** Set daily screen time limits and schedules to promote healthy digital habits.
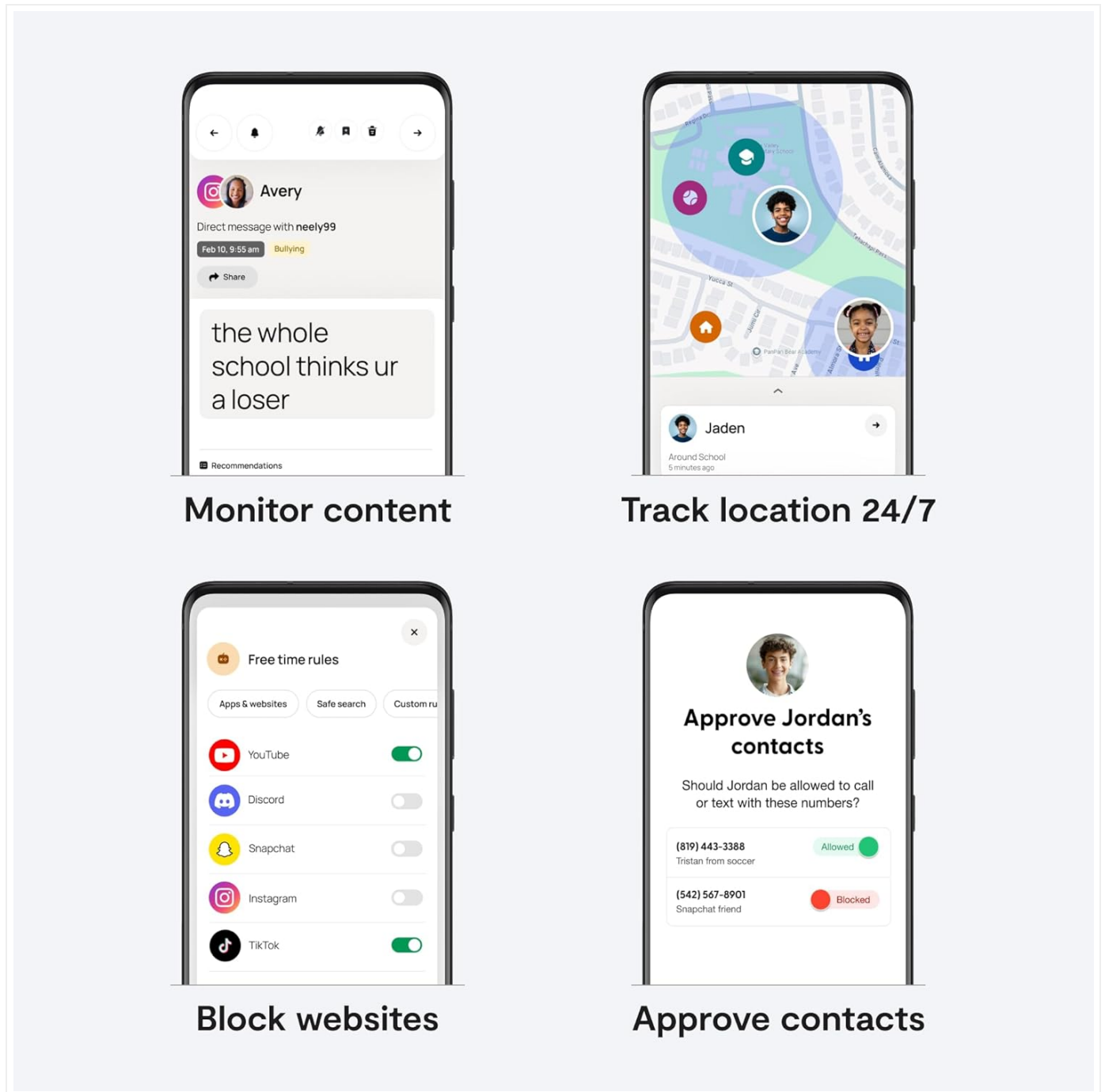

Figure 3: Visual representation of Bark Phone's core monitoring capabilities, including content analysis, real-time location tracking, website blocking, and contact approval.

GPS Tracking:

The Bark Phone A16 includes built-in GPS for real-time location tracking. Parents can view their child's location on a map, set up custom location alerts (e.g., when arriving at school or home), and request check-ins.
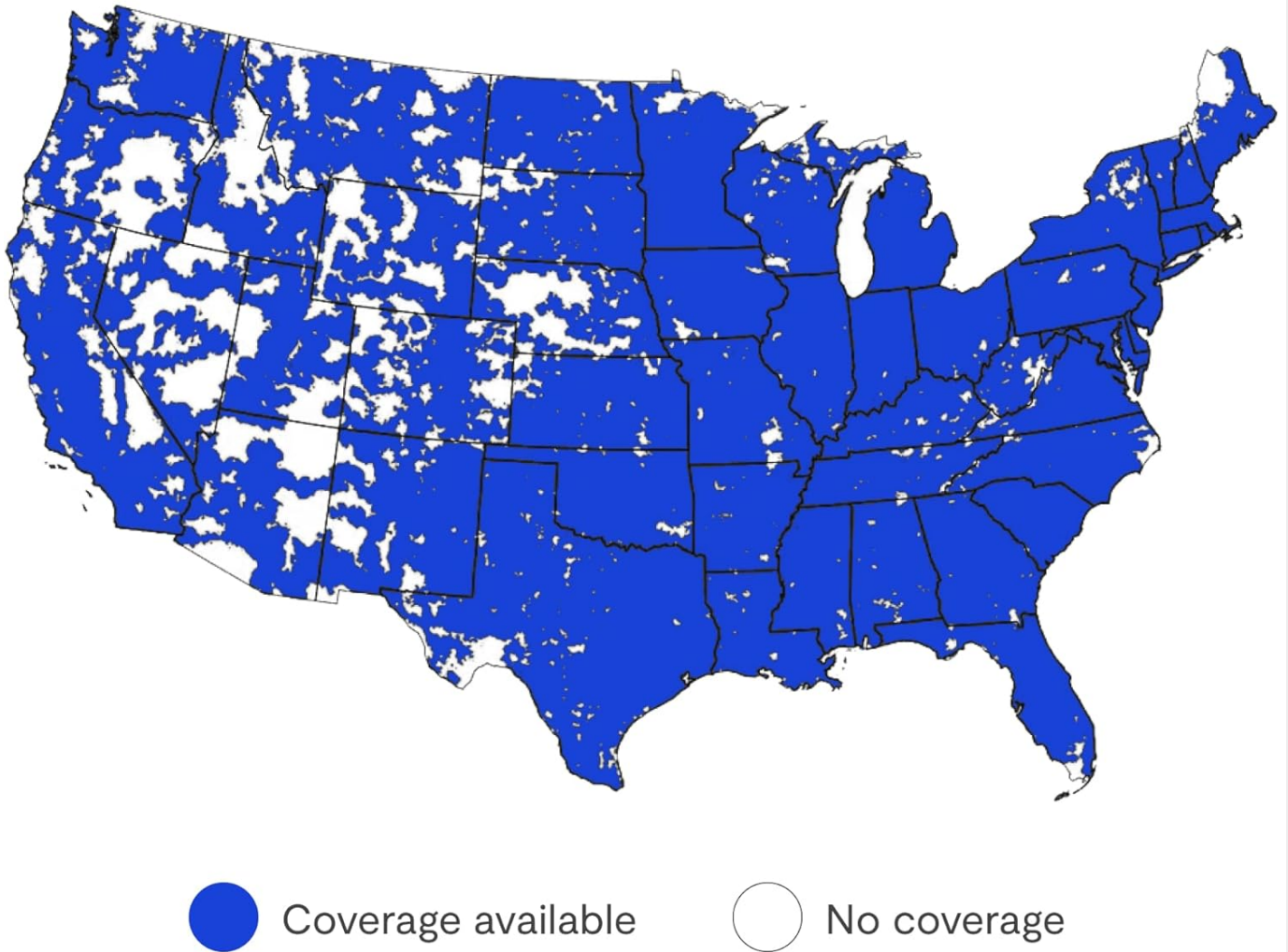
Figure 4: Bark Phone coverage map illustrating areas where service is available.

MAINTENANCE

To ensure the longevity and optimal performance of your Bark Phone A16, follow these general maintenance guidelines:

- Keep the device clean using a soft, dry cloth. Avoid abrasive materials or harsh chemicals.

- Protect the screen with a screen protector and use a protective case to prevent physical damage.

- Avoid exposing the phone to extreme temperatures, direct sunlight for prolonged periods, or excessive moisture. While the phone is water resistant, it is not waterproof.

- Regularly update the phone's operating system (Android 14) and the Bark application to ensure you have the latest features and security patches.

- Charge the battery using only approved chargers and cables.

TROUBLESHOOTING

This section provides solutions to common issues you might encounter with your Bark Phone A16. If you experience

problems not covered here, please refer to the Warranty and Support section for contact information.

Problem	Possible Cause	Solution
Phone not turning on	Low battery; software crash	Charge the phone for at least 30 minutes. If still unresponsive, perform a force restart by holding the power button for 10-15 seconds.
Apps not installing or opening	Parental controls blocking; insufficient storage; app error	Check Bark app settings for app permissions. Clear app cache/data or reinstall the app. Verify available storage.
Inaccurate GPS location	Poor signal; location services off	Ensure the phone has a clear view of the sky. Check that location services are enabled in phone settings and Bark app permissions.
Cannot make or receive calls/texts	No active data plan; blocked contacts; network issue	Verify your monthly data plan is active. Check Bark app settings for contact approvals. Restart the phone or check network coverage.

SPECIFICATIONS

Detailed technical specifications for the Bark Phone A16:

- **Model Name:** Bark Phone A16
- **Product Dimensions:** 6.47 x 3.07 x 0.31 inches
- **Item Weight:** 8.8 ounces
- **Operating System:** Android 14
- **Screen Size:** 6.7 Inches
- **Resolution:** 1080 x 2400
- **CPU Model:** Cortex
- **CPU Speed:** 2.16 GHz
- **RAM Memory Installed Size:** 4 GB
- **Memory Storage Capacity:** 128 GB
- **Battery Power Rating:** 4900 Watt Hours (1 C battery included)
- **Connectivity Technologies:** Wi-Fi
- **GPS:** True (Built-In GPS)
- **Special Features:** Kids Phone, Water Resistant
- **Human Interface Input:** Buttons, Microphone, Touchscreen
- **Audio Jack:** No headphone jack
- **Form Factor:** Bar
- **Color:** Black-A16
- **Wireless Carrier:** Unlocked
- **Manufacturer:** Bark
- **Date First Available:** April 30, 2025

WARRANTY AND SUPPORT

For warranty information, technical support, or further assistance with your Bark Phone A16, please contact Bark customer service. Details can typically be found on the official Bark website or within the product packaging.

Online Support: Visit the official Bark website for FAQs, troubleshooting guides, and support resources.

Contact Customer Service: Refer to the contact information provided in your product documentation or on the Bark website for phone or email support.

Protection Plans: Additional protection plans may be available for purchase to extend coverage beyond the standard warranty. Check with your retailer or Bark directly for options like the 2-Year Protection Plan or Complete Protect.