Heybly HCT200SM

Heybly Cat Tree HCT200SM User Manual

Model: HCT200SM

1. Introduction

Thank you for choosing the Heybly Cat Tree HCT200SM. This multi-level cat tower is designed to provide a comfortable and engaging environment for your indoor cats. Featuring spacious platforms, a cozy cat house condo, a soft hammock, and durable sisal scratching posts, it caters to your cat's natural instincts for climbing, playing, and resting. This manual provides essential information for assembly, safe operation, and maintenance to ensure long-lasting enjoyment for your feline companions.



Image 1.1: The Heybly Cat Tree HCT200SM, showcasing its multi-level design, including a top perch, a cat condo, and a hammock, with three cats comfortably occupying different sections.

2. Safety Information

Please read and follow these safety guidelines to prevent injury and ensure the longevity of your cat tree:

- **Stable Placement:** Always place the cat tree on a flat, level, and stable surface to prevent tipping.
- **Anti-Tipping Strap:** Utilize the included anti-tipping strap to secure the cat tree to a wall, especially if you have active or multiple cats.
- **Regular Inspection:** Periodically check all screws and connections to ensure they are tight. Loose parts can compromise stability.
- **Supervision:** Monitor your pets, especially during initial use, to ensure they adapt safely to the new structure.
- **Damage:** If any part of the cat tree becomes damaged or worn, discontinue use and replace the affected

components or the entire unit.

- **Indoor Use Only:** This product is designed for indoor use. Exposure to outdoor elements can degrade materials and compromise safety.



Image 2.1: A diagram illustrating the proper installation of the anti-tipping strap, securing the cat tree to a wall for enhanced stability and safety.

3. Package Contents

Before assembly, please verify that all components are present. If any parts are missing or damaged, please contact customer support.

- Baseboard(s)
- Plush-covered platforms (various sizes)
- Sisal-wrapped scratching posts

- Plush-covered support posts
- Cat condo/house
- Hammock
- Hanging toy(s)
- Assembly hardware (screws, bolts, washers, Allen wrench)
- Anti-tipping strap kit
- Instruction manual

4. Assembly Instructions

Assembly is straightforward and typically takes only a few minutes. An illustrated instruction guide and necessary tools are included in the package.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface. Verify against the package contents list.
2. **Attach Base:** Secure the lowest support posts to the baseboard using the provided screws and Allen wrench.
3. **Build Upwards:** Follow the illustrated instructions to attach platforms, the cat condo, and additional posts in sequence. Ensure all connections are tight.
4. **Install Hammock:** Attach the hammock to its designated support points as shown in the diagram.
5. **Attach Top Perches:** Secure the top perches to the uppermost posts.
6. **Add Accessories:** Attach any hanging toys or other accessories.
7. **Install Anti-Tipping Strap:** Secure the anti-tipping strap to a sturdy wall stud or anchor point, then attach it to the cat tree. Refer to Image 2.1 for guidance.
8. **Final Check:** Double-check all screws and connections for tightness and ensure the cat tree is stable before allowing your pets to use it.



Image 4.1: Detail showing the sisal-wrapped scratching post and the sturdy steel tube frame, which contribute to the cat tree's stability and durability.

5. Operating Instructions (Usage)

The Heybly Cat Tree HCT200SM is designed to provide a stimulating and comfortable environment for your cats.

- **Placement:** Position the cat tree in an area where your cat enjoys spending time, such as near a window for bird watching, or in a quiet corner for napping.
- **Encouraging Use:** Introduce your cat to the tree by placing treats, toys, or catnip on different levels. Gently place your cat on the perches or inside the condo to help them explore.
- **Multi-Level Exploration:** The scientifically designed pathways encourage climbing and leaping, providing exercise and mental stimulation.
- **Resting Areas:** The plush top perches, cozy hammock, and enclosed cat condo offer various options for napping and relaxation.

- **Scratching:** The sisal-wrapped posts provide an appropriate outlet for scratching, helping to protect your furniture.



Image 5.1: An illustration highlighting the 'Scientifically Designed Cat Pathways' on the cat tree, showing how cats can climb and leap freely between different levels.



Image 5.2: A detailed view of the cat basket and cat condo, demonstrating these snug retreats where cats can feel safely embraced for rest or play.



Image 5.3: A cat enjoying the 'Purr-fect Lookout' from the high ground of the plush top perch, ideal for curious kitties to survey their surroundings.

6. Maintenance

Regular maintenance will help keep your Heybly Cat Tree clean and safe for your pets.

- **Cleaning Plush Surfaces:** Use a vacuum cleaner with a brush attachment to remove loose fur and debris. For spot cleaning, use a mild pet-safe cleaner and a damp cloth. Blot dry thoroughly.
- **Removable Parts:** If any plush covers or cushions are removable, they may be machine washable. Refer to the care instructions on the specific component's label if available. (Note: Product specifications indicate 'Machine Wash' for care instructions, likely referring to removable fabric elements).
- **Sisal Posts:** Inspect sisal scratching posts for excessive wear. While durable, sisal will fray over time. Replace if severely damaged.
- **Structural Integrity:** Periodically check all connections and screws for tightness. Tighten any loose fasteners to

maintain stability.

- **Odor Control:** To minimize odors, ensure the cat tree is placed in a well-ventilated area. Baking soda can be sprinkled on plush surfaces, left for 15-30 minutes, then vacuumed to absorb odors.

7. Troubleshooting

Here are solutions to common issues you might encounter:

- **Cat Tree Feels Unstable:**
  - Ensure all screws and bolts are securely tightened.
  - Verify the cat tree is on a flat, level surface.
  - Confirm the anti-tipping strap is properly installed and secured to a wall.
- **Cat Not Using the Tree:**
  - Try placing catnip, favorite toys, or treats on different levels to encourage exploration.
  - Relocate the tree to a different spot in the house, perhaps near a window or in a quiet area.
  - Allow your cat time to adjust. Some cats need more time to accept new items.
- **Sisal Posts are Worn Out:**
  - Sisal is a natural fiber and will show wear from scratching. If posts are severely damaged, contact Heybly customer support for potential replacement parts.

8. Specifications

Feature	Detail
Brand	Heybly
Model Name	HCT200SM
Item Model Number	888HCT200SM
Product Dimensions (LxWxH)	31.5" x 27.5" x 49.2" (80cm x 70cm x 125cm)
Item Weight	18.66 pounds (8.46 kg)
Material	Cardboard, Faux Fur
Color	Beige
Target Audience	House Cats
Care Instructions	Machine Wash (for removable fabric elements)

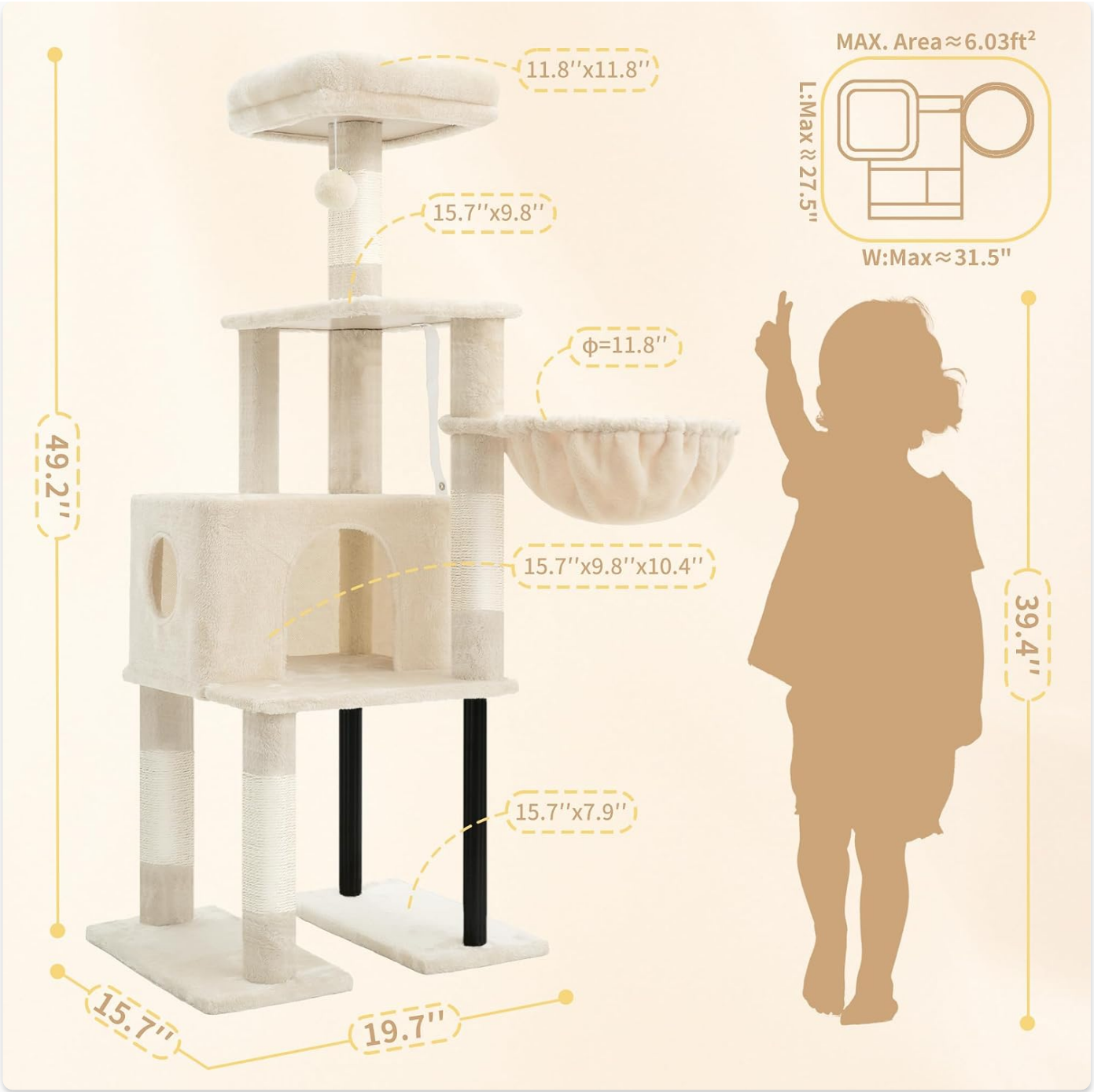


Image 8.1: A detailed diagram illustrating the dimensions of the Heybly Cat Tree, including height, width, length, and individual platform sizes.

9. Warranty and Support

Heybly is committed to providing quality products. For any questions, concerns, or warranty claims regarding your Heybly Cat Tree HCT200SM, please contact Heybly customer support. Please have your model number (HCT200SM) and purchase information ready when contacting support.

You can typically find contact information on the product packaging or the official Heybly website.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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