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Soundcore Q30

Soundcore Q30 Hybrid Active Noise Cancelling Headphones User Manual

Model: Q30

Brand: Soundcore

1. Introduction

Welcome to the Soundcore Q30 Hybrid Active Noise Cancelling Headphones user manual. These headphones are designed to provide an immersive audio experience with advanced noise cancellation technology, Hi-Res Audio support, and comfortable wear for extended listening sessions. This manual will guide you through the setup, operation, and maintenance of your new headphones.



Image: Soundcore Q30 headphones in both black and white color options, showcasing their sleek design.

2. What's in the Box

Your Soundcore Q30 package includes the following items:

- Soundcore Q30 Headphones
- USB-C Charging Cable
- 3.5mm AUX Cable
- Travel Pouch

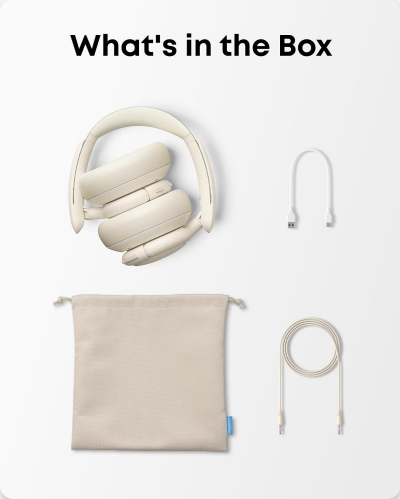


Image: Contents of the Soundcore Q30 box for the white headphones, including the folded headphones, USB-C cable, AUX cable, and travel pouch.



Image: Contents of the Soundcore Q30 box for the black headphones, including the folded headphones, USB-C cable, AUX cable, and travel pouch.

3. Setup

3.1 Charging Your Headphones

Before first use, fully charge your Soundcore Q30 headphones. Connect the provided USB-C charging cable to the charging port on the headphones and the other end to a USB power adapter (not included) or a computer's USB port. The LED indicator will show charging status.

- A full charge takes approximately 2 hours.
- A 10-minute charge provides up to 5 hours of playtime.

3.2 Powering On/Off

- **Power On:** Press and hold the Power button for 3 seconds. The LED indicator will flash blue.

- **Power Off:** Press and hold the Power button for 3 seconds. The LED indicator will turn red and then off.

3.3 Bluetooth Pairing

To pair your headphones with a Bluetooth device:

1. With the headphones powered off, press and hold the Power button for 5 seconds until the LED indicator flashes blue rapidly. This indicates pairing mode.
2. Enable Bluetooth on your device (smartphone, tablet, computer).
3. Search for "Soundcore Life Q30" in your device's Bluetooth list and select it to connect.
4. Once connected, the LED indicator will turn solid blue.

3.4 Soundcore App Connection

Download the Soundcore app from the App Store (iOS) or Google Play (Android) to unlock additional features, customize EQ settings, and switch between noise cancellation modes.

1. Ensure your headphones are connected via Bluetooth.
2. Open the Soundcore app. It will automatically detect and connect to your Q30 headphones.

4. Operating Instructions

4.1 Controls

Button/Action	Function
Power Button (Press & Hold 3s)	Power On/Off
Power Button (Press & Hold 5s, Off)	Enter Bluetooth Pairing Mode
Volume Up (+)	Increase Volume
Volume Down (-)	Decrease Volume
Multi-function Button (Press)	Play/Pause, Answer/End Call
Multi-function Button (Press & Hold 2s)	Reject Call, Activate Voice Assistant
Multi-function Button (Double Press)	Next Track
NC Button (Press)	Cycle ANC Modes (Noise Cancellation / Transparency / Normal)
Right Earcup (Cover with Palm)	Activate Transparency Mode (Quick Attention)

4.2 Noise Cancellation Modes

The Soundcore Q30 offers three noise cancellation modes:

- **Noise Cancellation (ANC):** Blocks up to 95% of low-frequency sound. Ideal for travel (Transport mode), outdoor environments (Outdoor mode), or indoor spaces (Indoor mode). Select specific ANC modes via the Soundcore app.
- **Transparency Mode:** Allows you to hear your surroundings while listening to music. Useful for announcements or conversations.
- **Normal Mode:** Standard audio mode with no active noise cancellation or transparency.



Image: A person wearing Soundcore Q30 headphones on an airplane, demonstrating the effectiveness of Hybrid Active Noise Cancellation in noisy environments.

4.3 Multipoint Connection

The Soundcore Q30 can connect to two Bluetooth devices simultaneously. To use multipoint connection:

1. Connect the headphones to the first device.
2. Disconnect the headphones from the first device's Bluetooth settings.
3. Put the headphones back into pairing mode (press and hold Power button for 5 seconds).

4. Connect the headphones to the second device.
5. Reconnect the headphones to the first device from its Bluetooth settings.

The headphones will now be connected to both devices. Audio will play from the device that is currently active.

4.4 Hi-Res Audio (AUX Mode)

For a wired connection and Hi-Res Audio experience, use the provided 3.5mm AUX cable. Plug one end into the headphone's AUX port and the other into your audio source. Note that Active Noise Cancellation is not supported when using the AUX cable.

5. Maintenance

5.1 Cleaning

- Wipe the headphones with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Keep the charging port and AUX port free of dust and debris.

5.2 Storage

- When not in use, store the headphones in the provided travel pouch to protect them from dust and scratches.
- Avoid storing in extreme temperatures (hot or cold) or high humidity.
- Do not place heavy objects on top of the headphones.

6. Troubleshooting

6.1 No Power

- Ensure the headphones are fully charged.
- Press and hold the Power button for 3 seconds to turn on.

6.2 Cannot Pair with Device

- Ensure the headphones are in pairing mode (rapidly flashing blue LED).
- Make sure Bluetooth is enabled on your device and it's within range (10 meters/33 feet).
- Forget "Soundcore Life Q30" from your device's Bluetooth list and try pairing again.
- Restart both the headphones and your device.

6.3 No Sound or Low Volume

- Adjust the volume on both the headphones and your connected device.
- Ensure the headphones are properly connected via Bluetooth or AUX cable.
- If using AUX, ensure the cable is fully inserted.
- Try playing audio from a different source or application.

6.4 Noise Cancellation Not Working Effectively

- Ensure ANC mode is activated (not Transparency or Normal mode).
- Check that the earcups form a good seal around your ears. Adjust the headband for a snug fit.
- ANC is most effective against low-frequency, constant noise. It may not completely block sudden or high-frequency sounds.

- Remember, ANC is not supported when using the AUX cable.

7. Specifications

Feature	Detail
Model Name	Q30
Connectivity Technology	Wireless (Bluetooth), Wired (3.5 mm Jack)
Wireless Communication Technology	Bluetooth 5.0
Audio Driver Type	Dynamic Driver (40mm)
Frequency Range	20Hz - 40kHz
Noise Control	Active Noise Cancellation (Hybrid)
Battery Life	Up to 50 Hours (ANC On), Up to 80 Hours (ANC Off)
Charging Time	Approx. 2 hours (10 min charge = 5 hrs playtime)
Control Method	App, On-ear Buttons
Earpiece Shape	Over-ear
Compatible Devices	Laptops, Desktops, Tablets, Telephones, Smart Speakers, Televisions, Car Audio Systems, Cellphones
Color Options	Black, White

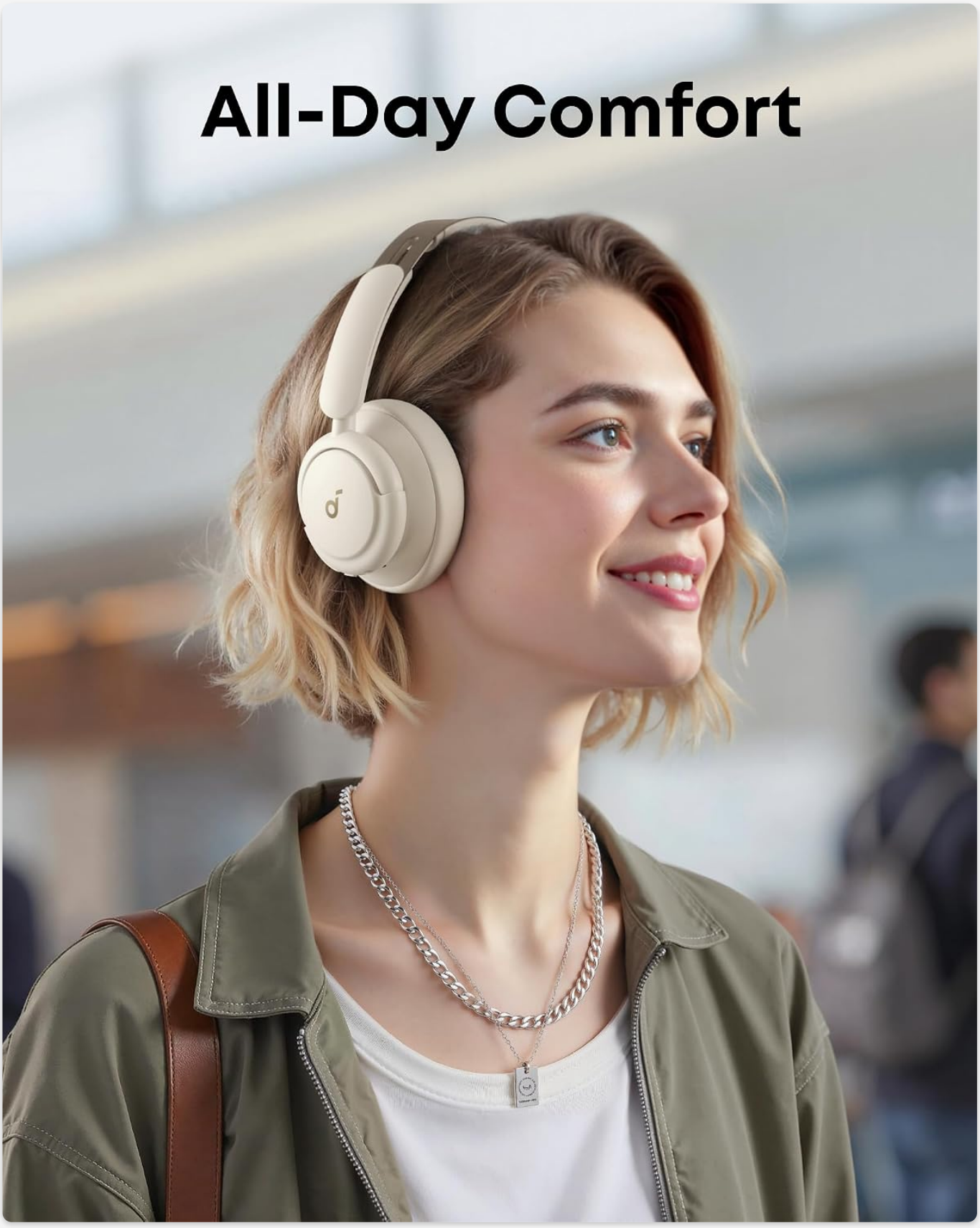


Image: Illustration highlighting the battery life of Soundcore Q30 headphones: 50 hours with ANC on, 80 hours with ANC off, and 10 minutes of fast charging for 10 hours of playtime.

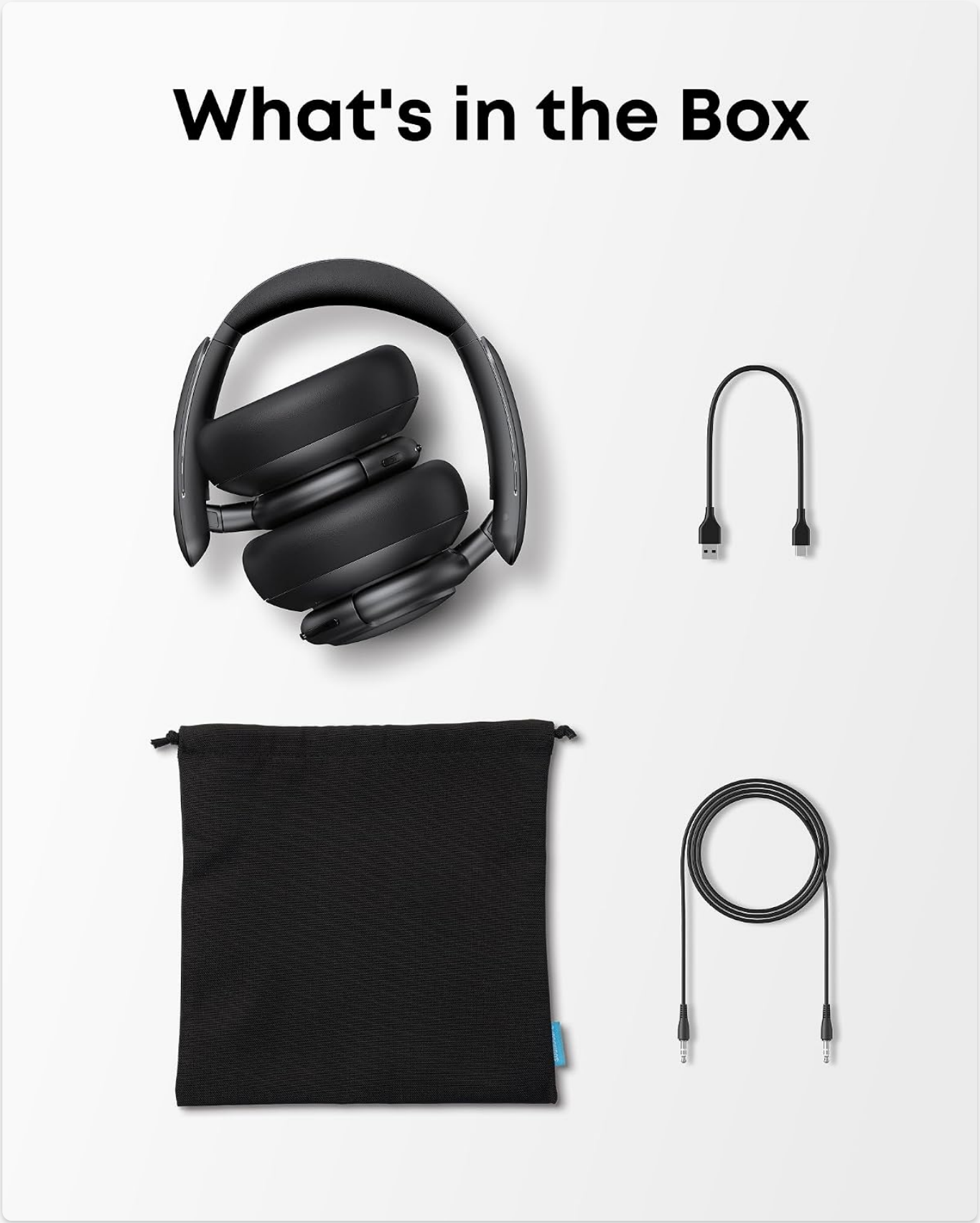


Image: A person wearing Soundcore Q30 headphones, emphasizing the all-day comfort provided by the design.

8. Warranty and Support

Soundcore products come with a limited warranty. For detailed warranty information, technical support, FAQs, and other resources, please visit the official Soundcore website or contact their customer service. Keep your proof of purchase for warranty claims.

For the latest information and product updates, please refer to the Soundcore official website:us.soundcore.com

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