

cotsoco EYE-X1

cotsoco EYE-X1 Heated Eye Massager Instruction Manual

Model: EYE-X1

IMPORTANT SAFETY INFORMATION

Please read all safety warnings and instructions carefully before using this product. Failure to follow these instructions may result in injury or product damage.

- Do not use if you have undergone eye surgery or have retinal diseases, cataracts, or glaucoma.
- Avoid prolonged use or exposure to high heat, as this may cause discomfort or injury.
- Keep out of reach of children.
- Consult a physician before use if you have any pre-existing medical conditions or are pregnant.
- Do not use while driving or operating heavy machinery.
- Do not immerse the device in water or other liquids.

PRODUCT OVERVIEW

The cotsoco EYE-X1 Heated Eye Massager is designed to provide soothing relief for eye strain, puffiness, and dark circles. It combines heat therapy, air compression, and gentle vibrations with optional Bluetooth music to enhance relaxation and improve sleep quality.



The cotso EYE-X1 Heated Eye Massager in its folded, compact state.

FEATURES

- **Soothing Heat Therapy:** Built-in heating pads deliver warmth up to 107°F (42°C) to relieve puffiness, dryness, and dark circles.
- **Smart Multi-Mode Relief:** Four customized massage programs combining air compression, gentle vibrations, and heat therapy.
- **Portable Ergonomic Design:** 180° foldable construction and adjustable headband for comfort and portability.
- **Long-Lasting Type-C Charging:** Rapid USB-C charging provides extended use.
- **Bluetooth Music:** Play pre-loaded soothing music or connect to your device for personalized audio.

Detailed Features



Image showing the eye massager in use with heat comfort indication.

Experience deep relaxation with built-in heating pads that deliver comforting warmth up to 107°F (42°C). Designed to relieve puffiness, dryness, and dark circles while improving blood circulation.



Image illustrating the air compression massage points around the eyes.

Choose from 4 customized massage programs combining air compression, gentle vibrations, and heat therapy to target eye fatigue.

Bluetooth Music Connectivity

Connect your smartphone and stream your own music



Image showing the eye massager in use with a smartphone connected via Bluetooth for music.

The eye massager comes with soothing pure music, and you can also play your favorite music list via Bluetooth.

USB-C Fast Charging

1200mAh large- capacity battery Provide users with long-lasting convenience

 1200mAh

 90 - 240
Minutes of Use



Image highlighting the USB-C charging port and battery capacity.

Features rapid USB-C charging (2-3 hours for full power) and one full charge will allow you to enjoy a week of moderate daily use.

Eye-conic Self-Care: Look Refreshed, Feel Rejuvenated

Heat

Vibration

Pressure

Music

Note: Music can be turned off by lowering the volume to "0"



POWER



Long Press :
Power On/Off
Short Press:
Mode Change

TRACK SELECTION



Short Press:
Next Track

VOLUME



Silent Mode/Voice Mode
Short Press:0-1-2-3-4-5-6-7-0
Volume +/-

Image detailing the control buttons for power, mode selection, and volume.

The device features intuitive controls for power, mode selection, and volume adjustment.

SETUP

1. Charging the Device

1. Locate the USB-C charging port on the device.
2. Connect the provided USB-C cable to the massager and a compatible USB power adapter (not included).
3. The indicator light will show charging status. A full charge typically takes 2-3 hours.
4. Disconnect the cable once fully charged.

2. Adjusting the Headband

1. Unfold the massager to its open position.
2. Place the massager over your eyes.
3. Adjust the elastic headband to ensure a comfortable and secure fit. It should feel snug but not overly tight.

OPERATING INSTRUCTIONS

1. Power On/Off

- To power on, press and hold the power button (usually marked with a power symbol) for a few seconds until the device activates.
- To power off, press and hold the power button again until the device shuts down.

2. Mode Selection

The device features multiple massage modes. Short press the power button to cycle through the available modes. An audio cue will indicate the current mode.

- **Gentle Mode:** Provides gentle pressure, heat, and music for relaxation.
- **Wake-up Mode:** Features moderate pressure, heat, and music.
- **Strong Mode:** Delivers stronger pressure, heat, and music.
- **Sleep Mode:** Offers heat and music without pressure for a calm experience.

Each mode typically runs for 15 minutes before auto-shutoff for safety and convenience.

3. Bluetooth Pairing

- Ensure the massager is powered on.
- Activate Bluetooth on your smartphone or other audio device.
- Search for "cotsoco EYE-X1" (or similar name) in your device's Bluetooth settings and pair.
- Once paired, you can play your preferred music or podcasts through the massager's built-in speakers.

4. Volume Control

- Use the volume buttons on the massager to adjust the audio level.
- To turn off music completely, adjust the volume to '0'.

5. Using the Massager

- Once powered on and a mode is selected, simply relax and enjoy the massage.
- The device will automatically shut off after the session duration.

Your browser does not support the video tag.

Official product video demonstrating the cotsoco Eye Massager in use, highlighting its features and benefits.

MAINTENANCE

1. Cleaning

- Ensure the device is powered off and unplugged before cleaning.
- Wipe the exterior with a soft, slightly damp cloth.
- Do not use abrasive cleaners, alcohol, or harsh chemicals.
- Allow the device to air dry completely before storage or next use.

2. Storage

- Fold the massager for compact storage.
- Store in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not power on.	Low battery or device not charged.	Charge the device fully using the provided USB-C cable.
No heat or weak heat.	Heat function not activated or low battery.	Ensure a mode with heat is selected. Charge the device.
No music or Bluetooth not connecting.	Bluetooth not paired or volume too low.	Ensure Bluetooth is enabled on your device and paired. Adjust volume.
Massage feels too strong/weak.	Incorrect mode selected.	Cycle through modes to find the desired intensity (Gentle, Wake-up, Strong, Sleep).

SPECIFICATIONS

Feature	Detail
Product Dimensions	15.23 x 5.9 x 3.85 inches
Weight	1.08 Pounds
Model Number	EYE-X1
Battery	1 Nonstandard Battery (included)
Charging Type	USB-C
Heat Temperature	Up to 107°F (42°C)
Special Features	Auto Shut-Off, Foldable, Heat, Portable, Bluetooth Music
Material	Leather, Metal, Plastic

WARRANTY AND SUPPORT

Warranty Information

This cotsocho product comes with a 2-Year Warranty. This warranty covers manufacturing defects and

malfunctions under normal use.

Returns and Exchanges

A 90-Days Free Return policy is available for eligible purchases. Please refer to your retailer's return policy for specific details.

Customer Service

For any questions, technical support, or warranty claims, please contact cotsoco customer service. We offer 24H VIP Customer Service to assist you.

Visit the official cotsoco store for more information:[cotsoco Store](#)