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**ZZA Z34H**

# ZZA UltraWide 34-inch Curved Gaming Monitor (Model Z34H) User Manual

Model: Z34H

## 1. Introduction

This manual provides comprehensive instructions for the installation, operation, and maintenance of your ZZA UltraWide 34-inch Curved Gaming Monitor (Model Z34H). Please read this manual thoroughly before using the product to ensure proper functionality and to prevent damage.




Image 1.1: Front view of the ZZA UltraWide 34-inch Curved Gaming Monitor.

## 2. Safety Information

Observe the following safety precautions to ensure safe operation and extend the lifespan of your monitor:

- Do not expose the monitor to rain or moisture to prevent fire or electric shock.
- Do not open the monitor casing. There are no user-serviceable parts inside. Refer all servicing to qualified personnel.
- Place the monitor on a stable, flat surface to prevent it from falling.
- Ensure proper ventilation around the monitor. Do not block ventilation openings.
- Use only the power adapter and cables supplied with the monitor.
- Avoid placing heavy objects on the power cord.
- Unplug the monitor from the power outlet during lightning storms or when unused for extended periods.
- Avoid direct sunlight or heat sources.

## 3. Package Contents

Verify that all items are present in the package. If any items are missing or damaged, contact your retailer.

- ZZA UltraWide 34-inch Curved Gaming Monitor
- Monitor Stand (Base and Neck)
- Power Adapter and Cable
- HDMI Cable
- DisplayPort (DP) Cable
- User Manual (this document)
- Screws for Stand Assembly

## 4. Product Overview

### 4.1 Key Features

- **Display Size:** 34-inch UltraWide Curved VA Panel
- **Curvature:** 1500R for an immersive viewing experience
- **Resolution:** WQHD (3440 x 1440 pixels)
- **Refresh Rate:** Up to 165Hz
- **Response Time:** 1ms GTG (Gray-to-Gray)
- **Adaptive Sync:** AMD FreeSync Premium support
- **Color Gamut:** 99% sRGB coverage, 16.7 million colors (8-bit)
- **High Dynamic Range:** HDR10 support
- **Eye Care:** Flicker-Free Technology and Blue Light Filter
- **Mounting:** VESA compatible (100x100mm)

### 4.2 Monitor Ports and Controls

Familiarize yourself with the input/output ports and control buttons located on the monitor.

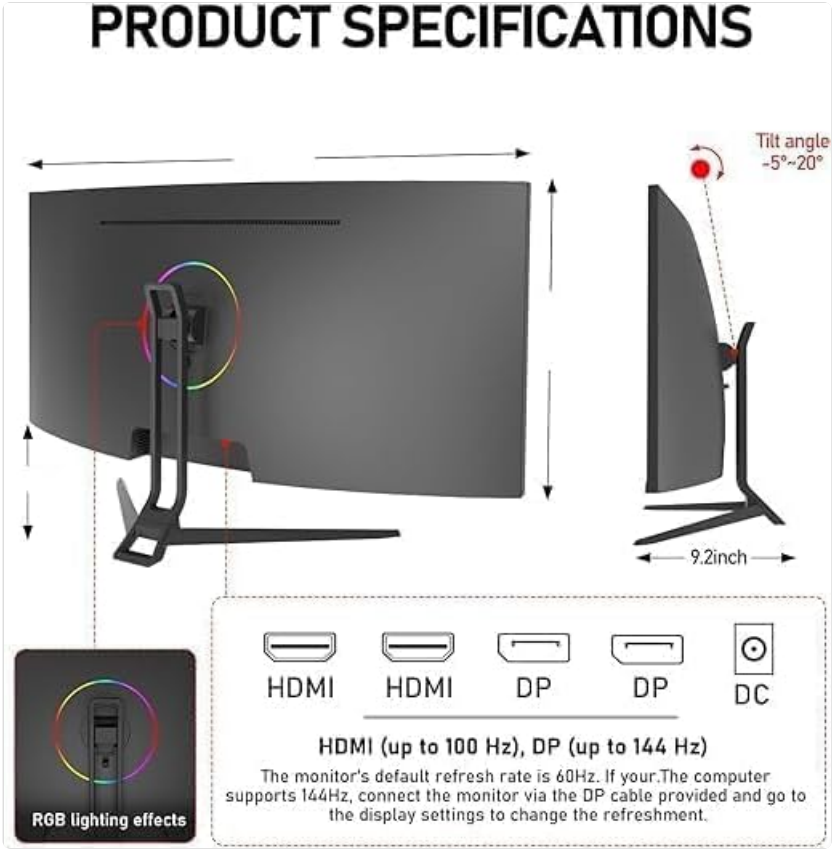



Image 4.1: Rear view with port layout and tilt angle information.

**Available Ports:**

- **DC IN 12V:** Power input port.
- **HDMI (x2):** Connect to devices via HDMI. These ports typically support refresh rates up to 100Hz.
- **DisplayPort (DP) (x2):** Connect to devices via DisplayPort. These ports typically support refresh rates up to 144Hz.
- **Audio Out:** 3.5mm jack for external audio devices.

**Control Buttons:** (Typically located on the rear or bottom right of the monitor)

- **Power Button:** Turns the monitor on or off.
- **OSD Joystick/Buttons:** Navigates the On-Screen Display (OSD) menu for settings adjustments.

## 5. Setup

### 5.1 Stand Assembly

1. Carefully remove the monitor and stand components from the packaging.
2. Attach the stand neck to the monitor panel using the provided screws. Ensure it is securely fastened.
3. Attach the stand base to the stand neck, securing it with the designated screw (often a thumb screw).
4. Place the assembled monitor on a stable, flat surface.

**Note:** If using a VESA mount, refer to the VESA mount instructions. Remove the stand before attaching the monitor to a VESA compatible arm or wall mount.

### 5.2 Connecting Your Monitor

1. **Power Connection:** Connect the power adapter to the monitor's DC IN 12V port, then plug the power cable into a power outlet.

2. **Video Connection:**
    - For optimal performance, use the supplied DisplayPort (DP) cable to connect your computer's graphics card to one of the monitor's DP ports.
    - Alternatively, use an HDMI cable to connect your computer to one of the monitor's HDMI ports.
3. **Audio Connection (Optional):** If you wish to use external speakers or headphones, connect them to the monitor's Audio Out port.

## 6. Operating Instructions

### 6.1 Powering On/Off

Press the Power button (usually located on the rear or bottom right) to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

### 6.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the OSD joystick or buttons to navigate and select options.
**Common OSD Settings:**

- **Picture Settings:** Brightness, Contrast, Sharpness, Gamma, Color Temperature.
- **Color Settings:** Adjust RGB values, Hue, Saturation.
- **Input Source:** Manually select HDMI 1, HDMI 2, DP 1, or DP 2.
- **Audio Settings:** Volume control for the Audio Out port.
- **Gaming Settings:**
    - **FreeSync Premium:** Enable or disable AMD FreeSync Premium for tear-free gaming.
    - **Response Time:** Adjust overdrive settings (e.g., Normal, Fast, Faster) to optimize pixel response.
    - **Game Modes:** Pre-set visual modes for FPS, RTS, MOBA games.
- **OSD Settings:** Language, OSD Transparency, OSD Timeout.
- **Reset:** Restore all settings to factory defaults.




Image 6.1: AMD FreeSync Premium technology helps eliminate screen tearing and stuttering.




Image 6.2: High refresh rate (165Hz) and fast response time (1ms GTG) for smooth motion.

### 6.3 Adjusting Refresh Rate

To utilize the monitor's full 165Hz refresh rate, ensure your graphics card and connection cable (DisplayPort recommended) support it. While the monitor is capable of 165Hz, the DisplayPort inputs on this model typically support up to 144Hz, and HDMI inputs support up to 100Hz. Please verify your system's capabilities and settings.

## 7. Maintenance

Proper maintenance helps ensure the longevity and performance of your monitor.

- **Cleaning the Screen:**
  - Turn off the monitor and unplug the power cord.
  - Use a soft, lint-free cloth lightly dampened with water or a specialized screen cleaner.
  - Do not spray cleaner directly onto the screen.
  - Avoid using abrasive cleaners, alcohol, or ammonia-based solutions.
- **Cleaning the Casing:** Use a soft, dry cloth to wipe the monitor casing.

- **Ventilation:** Keep the ventilation openings clear of dust and obstructions.

## 8. Troubleshooting

If you encounter issues with your monitor, refer to the following common troubleshooting steps:

| Problem | Possible Cause | Solution |
|---|---|---|
| No image on screen | Monitor not powered on.<br>Video cable not connected or loose.<br>Incorrect input source selected.<br>Computer in sleep mode or off. | Press the power button.<br>Check video cable connections (HDMI/DP) at both the monitor and computer.<br>Use the OSD menu to select the correct input source.<br>Wake up or turn on the computer. |
| Image is blurry or distorted | Incorrect resolution setting.<br>Faulty video cable. | Set the display resolution to 3440x1440 in your computer's display settings.<br>Try a different video cable. |
| Screen flickering or tearing | FreeSync not enabled or incompatible.<br>Refresh rate mismatch. | Ensure FreeSync Premium is enabled in the OSD menu and your graphics card settings.<br>Verify the refresh rate is set correctly (e.g., 165Hz) in your computer's display settings. |
| Dead pixels or stuck pixels | Manufacturing defect. | Refer to the warranty policy. Some pixel anomalies are within manufacturing tolerances. |

If the problem persists after trying these solutions, please contact ZZA customer support.

## 9. Specifications

| Feature | Detail |
|---|---|
| Brand | ZZA |
| Model Number | Z34H |
| Screen Size | 34 inches |
| Panel Type | VA Panel |
| Curvature | 1500R |
| Resolution | 3440 x 1440 pixels (WQHD) |
| Aspect Ratio | 21:9 (UltraWide) |
| Refresh Rate | 165Hz (Max, actual rate may vary based on port and system configuration) |
| Response Time | 1ms GTG |
| Adaptive Sync | AMD FreeSync Premium |

| Feature | Detail |
|---|---|
| HDR Support | HDR10 |
| Color Gamut | 99% sRGB |
| Display Colors | 16.7 Million (8-bit) |
| Connectivity | 2x HDMI (up to 100Hz), 2x DisplayPort (up to 144Hz), 1x Audio Out |
| VESA Compatibility | 100x100mm |
| Product Dimensions (with stand) | 36 x 17 x 6 inches (approximate) |
| Item Weight (with stand) | 13.42 pounds (approximate) |

*Note: Specifications are subject to change without notice.*

## 10. Warranty and Support

ZZA provides after-sales service for your curved gaming monitor. If you encounter any issues during use, including troubleshooting, warranty inquiries, or parts replacement, please contact our support team.
Refer to your purchase documentation or the ZZA official website for specific warranty terms and contact information.
We are committed to ensuring your monitor operates optimally.


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