NUKI 221186

Nuki Keypad 2 Fingerprint Door Access Keypad User Manual

Model: 221186

INTRODUCTION

The Nuki Keypad 2 provides a secure and convenient way to access your Nuki Smart Lock using either a fingerprint or a 6-digit entry code. This device is designed for easy installation and offers robust security features for your home or property.
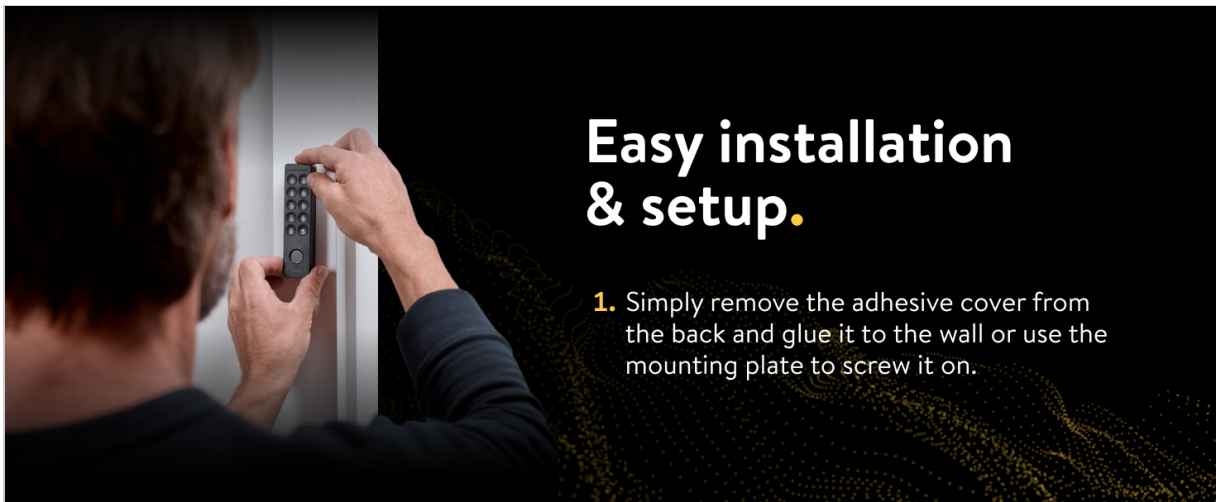
With the Nuki Keypad 2, you can manage up to 20 fingerprints and 200 access codes, allowing you to grant access to family, friends, pet sitters, housekeepers, or repair personnel as needed. The system employs bank-level encryption to ensure that all stored fingerprints and codes are securely protected against unauthorized access.

SETUP AND INSTALLATION

The Nuki Keypad 2 is designed for straightforward installation, typically completed in minutes. It can be mounted to a wall next to your front door using either adhesive or screws. The device is built to be dust- and water-resistant, capable of withstanding temperatures from -4°F to +158°F for year-round durability.
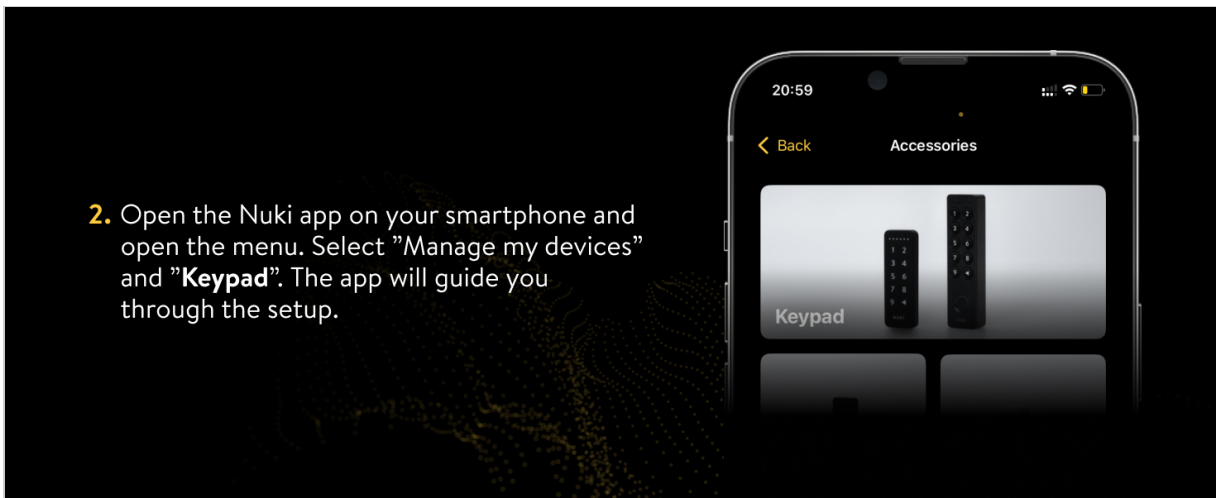
Installation Steps:

1. **Physical Mounting:** Simply remove the adhesive cover from the back of the Keypad 2 and firmly press it onto the desired wall surface. Alternatively, use the provided mounting plate and screws for a more permanent installation.

2. **App Integration:** Open the Nuki app on your smartphone. Navigate to the menu and select "Manage my devices," then choose "Keypad." The app will guide you through the necessary steps to connect and configure your Nuki Keypad 2.

Easy installation & setup.

1. Simply remove the adhesive cover from the back and glue it to the wall or use the mounting plate to screw it on.

Image: Easy installation of the Nuki Keypad 2. The image shows a person attaching the Nuki Keypad 2 to a wall next to a door, illustrating the simple DIY installation process.

2. Open the Nuki app on your smartphone and open the menu. Select "Manage my devices" and "**Keypad**". The app will guide you through the setup.
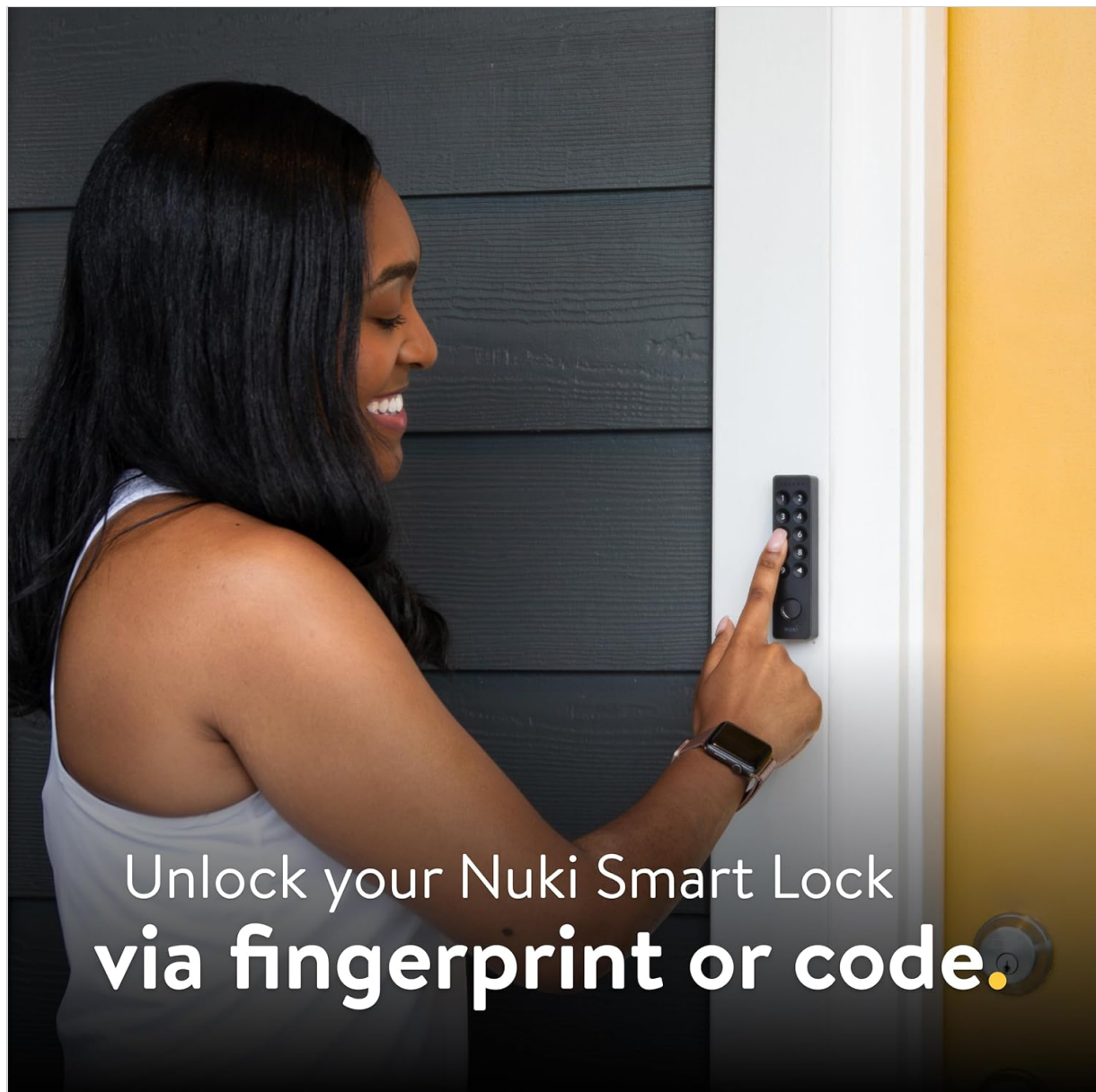
Image: Nuki app interface for Keypad 2 setup. The image displays a smartphone screen showing the Nuki app with the 'Keypad' option selected under 'Accessories', indicating the digital setup process.

OPERATING INSTRUCTIONS

The Nuki Keypad 2 offers multiple methods for unlocking your door, providing flexibility and convenience for various users.

Unlocking with Fingerprint:

To unlock your Nuki Smart Lock, simply place your registered finger on the fingerprint sensor located at the bottom of the keypad. The lock will disengage, allowing entry.

Image: A person unlocking a Nuki Smart Lock using the fingerprint sensor on the Nuki Keypad 2. The image highlights the ease of keyless entry.

Unlocking with Entry Code:

Enter your personalized 6-digit entry code using the numbered buttons on the keypad. After entering the correct code, the door will unlock.

Access Management:

The Nuki Keypad 2 allows you to store and manage up to 20 unique fingerprints and 200 individual entry codes. These can be assigned to different users, such as family members, guests, or service providers, with options for permanent or time-limited access.
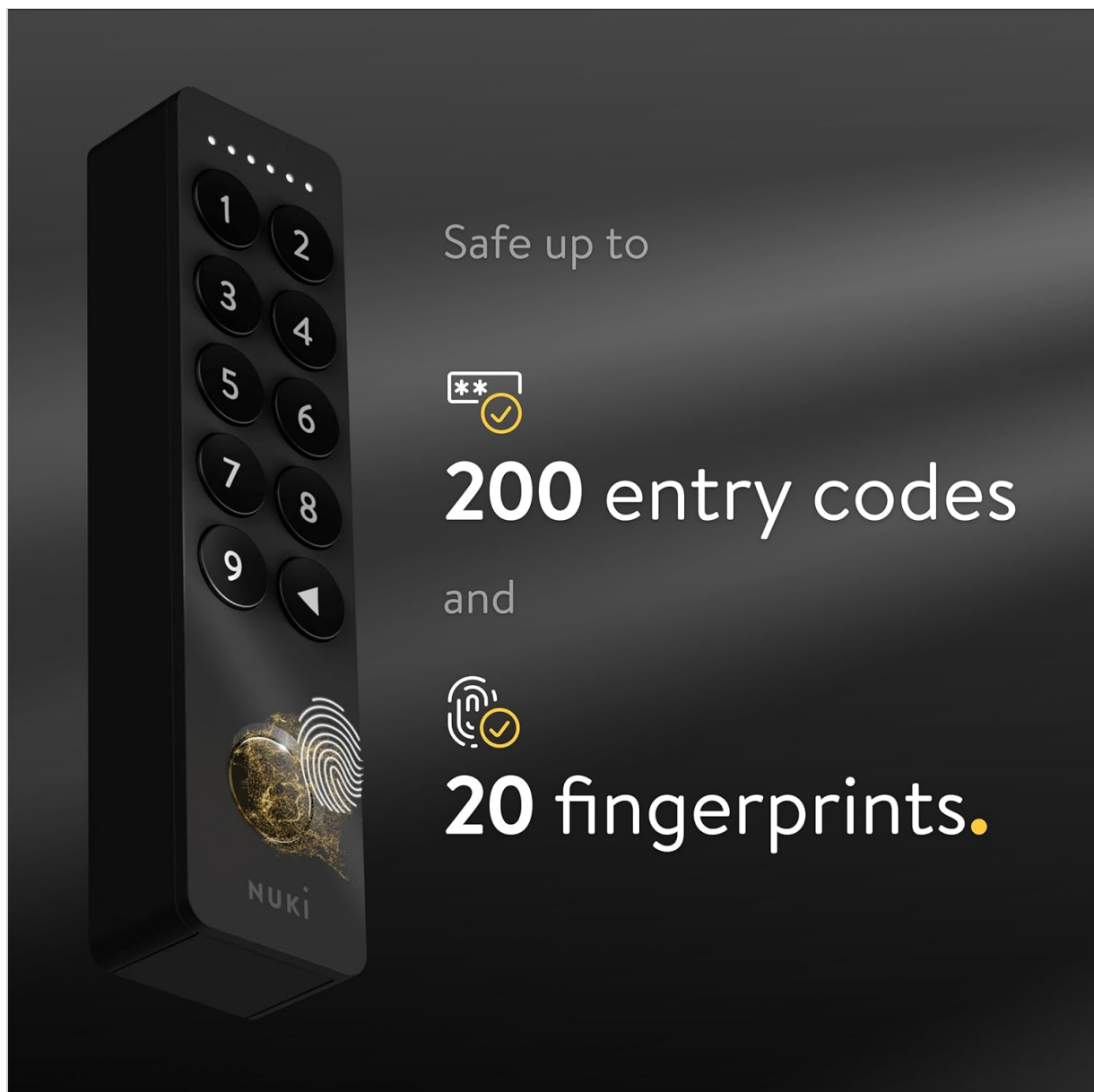
Image: A visual representation of the Nuki Keypad 2's capacity, showing icons for 200 entry codes and 20 fingerprints, emphasizing its ability to manage multiple users.

Image: Examples of sharing access with the Nuki Keypad 2. The image shows four scenarios: a son with permanent access, a renter with time-limited access, a dog walker with scheduled access, and a repairman with a one-time code.

Locking the Door:

When the door is unlocked, you can easily lock it by pressing the back button (triangle pointing left) on the Keypad 2. Nuki will then secure the door for you.

Image: A person pressing the back button on the Nuki Keypad 2 to lock the door. This illustrates the one-button locking

functionality.

The Nuki Keypad 2 allows for smartphone-free access, meaning you can leave your keys and phone at home while still maintaining secure entry.
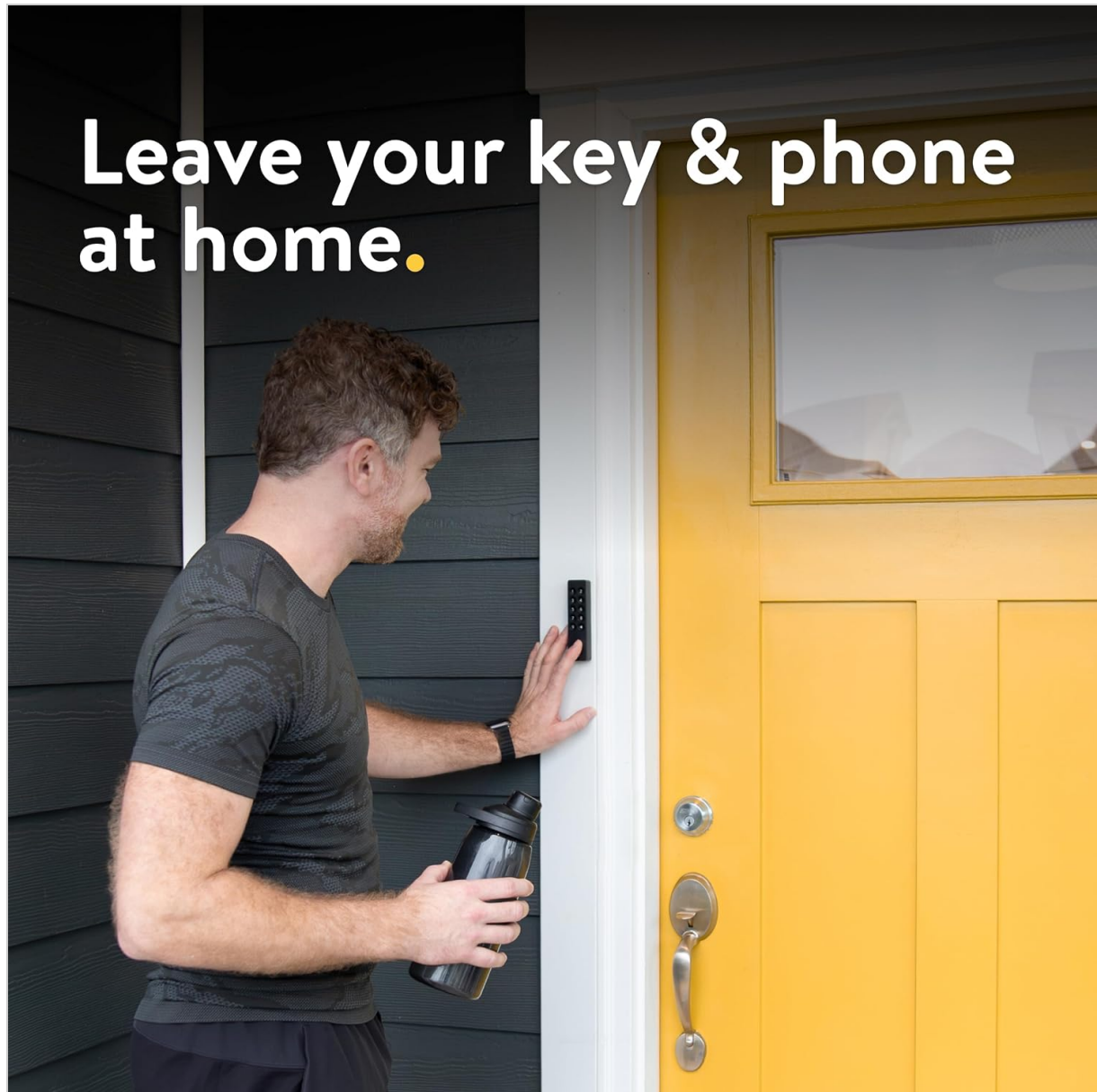

Image: A person approaching a door with the Nuki Keypad 2 installed, holding a water bottle but no keys or phone, demonstrating smartphone-free access.

MAINTENANCE

The Nuki Keypad 2 is battery-powered, eliminating the need for complex wiring during installation. It operates on four AAA batteries, which typically provide power for up to 12 months, depending on usage frequency.

Battery Replacement:

When the batteries are low, the Nuki app will notify you. To replace the batteries, carefully open the battery compartment, remove the old AAA batteries, and insert new ones, ensuring correct polarity. Close the compartment securely.

Image: A close-up view of the Nuki Keypad 2's battery compartment, showing two AAA batteries being inserted. The image highlights the 12-month battery life.

TROUBLESHOOTING

If you encounter issues with your Nuki Keypad 2, consider the following common troubleshooting steps:

- **Connectivity Issues:** Ensure your Nuki Smart Lock and Keypad 2 are within Bluetooth range. Check the Nuki app for device status and connection strength.
- **Fingerprint Recognition:** Make sure your finger is clean and dry when attempting to use the fingerprint sensor. Re-register your fingerprint in the Nuki app if recognition issues persist.
- **Code Entry Problems:** Double-check that you are entering the correct 6-digit code. If you suspect a code issue, verify or reset the code through the Nuki app.
- **Battery Depletion:** If the keypad is unresponsive, the batteries may be depleted. Replace the four AAA batteries as described in the Maintenance section.
- **App-Related Issues:** Ensure your Nuki app is updated to the latest version. Restarting the app or your smartphone can often resolve minor software glitches.

For further assistance, refer to the Nuki support website or contact customer service.

SPECIFICATIONS

Feature	Detail
Brand	NUKI
Model Name	Nuki Keypad 2
Item Model Number	221186
Special Feature	Fingerprint
Lock Type	Keypad
Color	Black
Item Dimensions L x W x H	4.65 x 1.14 x 0.83 inches
Item Weight	8.1 ounces
Power Source	4 AAA batteries (included)
Battery Life	Up to 12 months (depending on usage)
Connectivity Protocol	Bluetooth
Control Method	App, Push Button, Remote, Touch
Operating Temperature	-4°F to +158°F

WARRANTY AND SUPPORT

Nuki is committed to providing high-quality products and robust security. The Nuki Keypad 2 features bank-level encryption with challenge-response, ensuring that your codes and fingerprints are safely encrypted and protected against hacking and unauthorized access.

Theft Replacement Guarantee:

Nuki offers a theft replacement guarantee for your Keypad 2. In the unfortunate event that your Keypad is stolen, Nuki will replace it.
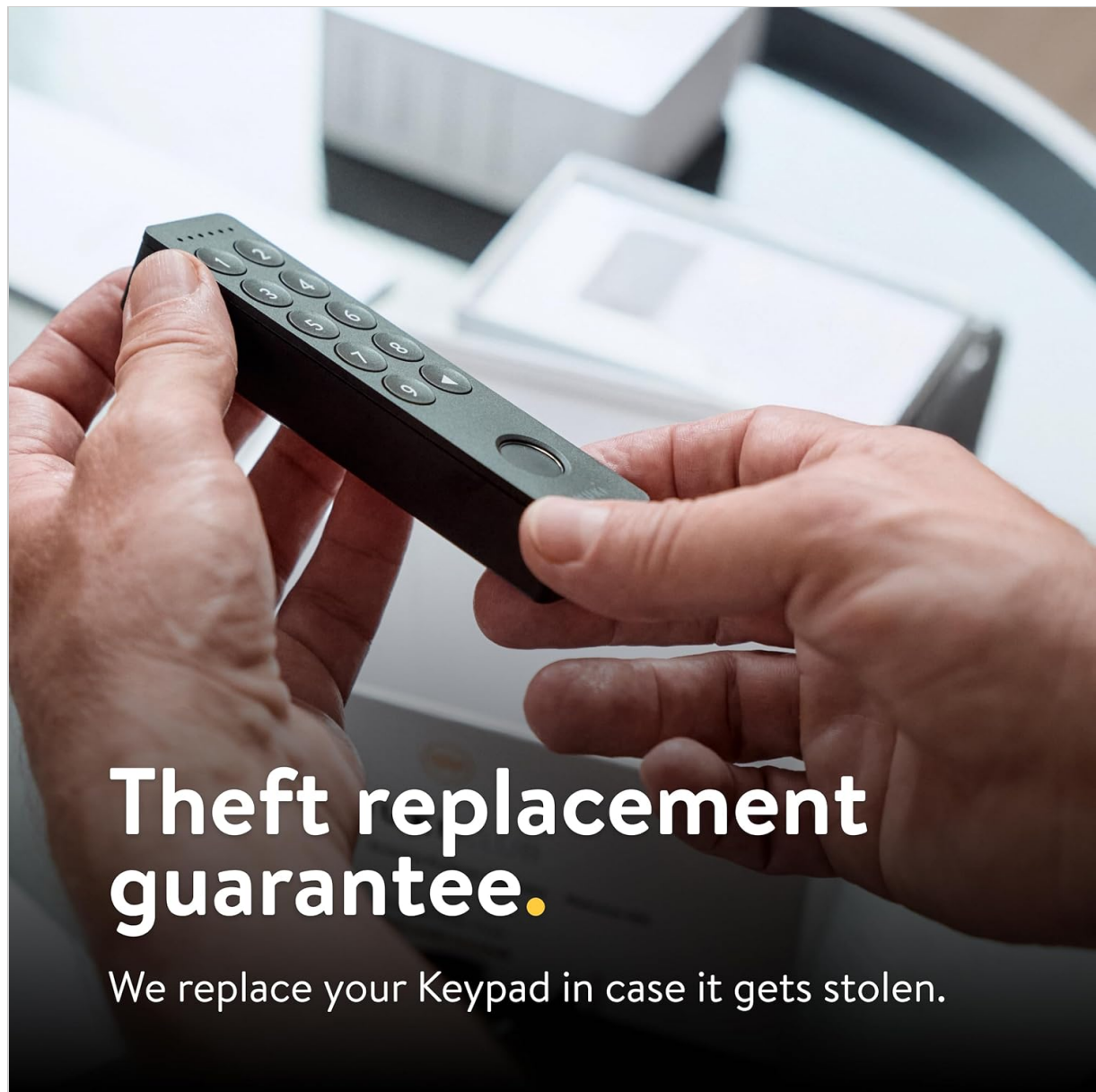
Image: A visual representation of the Nuki theft replacement guarantee. The image shows a Nuki Keypad 2 with text indicating a replacement guarantee if stolen.

Customer Support:

For detailed warranty information, technical support, or to report a stolen device, please visit the official Nuki website or contact their customer service directly. The Nuki app also provides resources and guides for managing your device.