

Motorola Moto G Power 5G (2024) XT2415V

Motorola Moto G Power 5G (2024) XT2415V User Manual

Model: XT2415V

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Motorola Moto G Power 5G (2024) XT2415V smartphone. Please read this guide thoroughly to ensure optimal performance and longevity of your device.

WHAT'S IN THE BOX

Verify that all items are present in your product packaging:

- Motorola Moto G Power 5G (2024) XT2415V Smartphone
- USB-C Cable
- SIM Ejector Tool

SETUP

1. SIM Card Installation

The device uses a Nano SIM card. Ensure the device is powered off before inserting or removing the SIM card.

1. Locate the SIM card tray on the side of your phone.
2. Insert the SIM ejector tool into the small hole on the tray to open it.
3. Place your Nano SIM card into the tray with the gold contacts facing down.
4. Gently push the tray back into the slot until it is flush with the phone's side.

2. Initial Power On and Setup

1. Press and hold the Power button until the Motorola logo appears.
2. Follow the on-screen prompts to select your language, connect to Wi-Fi, and set up your Google account.
3. You will be guided through setting up security features like Face Recognition and a screen lock.

OPERATING YOUR DEVICE

Display and Navigation

Your device features a 6.7-inch Full HD+ (2400 x 1080) IPS LCD display with a 120Hz refresh rate for smooth visuals. Navigate using gestures or the traditional three-button navigation bar, configurable in Settings.

Camera Usage

The Motorola Moto G Power 5G (2024) is equipped with a 50MP main rear camera (f/1.8, PDAF, OIS) and an 8MP ultra-wide camera (f/2.2, 118°). The front camera is 16MP.

- Open the Camera app from your home screen or app drawer.
- Tap the shutter button to take a photo.
- Swipe left or right to switch between photo, video, and other modes.
- Tap the camera switch icon to toggle between front and rear cameras.

Battery Management

The device has a 5000mAh non-removable battery. It supports 30W wired charging and 15W wireless charging.

- Use the provided USB-C cable and a compatible charger for optimal wired charging speeds.
- Place the device on a compatible wireless charging pad for wireless charging.
- To extend battery life, adjust screen brightness, enable battery saver mode, and close unused apps.

Connectivity

Your device supports 5G cellular networks, Wi-Fi, and Bluetooth.

- **Wi-Fi:** Go to Settings > Network & internet > Internet to connect to available Wi-Fi networks.
- **Bluetooth:** Go to Settings > Connected devices > Connection preferences > Bluetooth to pair with Bluetooth accessories.
- **5G:** Ensure your SIM card supports 5G and you are in a 5G coverage area for optimal speeds.

MAINTENANCE

Software Updates

Regular software updates provide security enhancements and new features. To check for updates, go to Settings > System > System updates.

Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials. The device is not water resistant; avoid exposure to liquids.

TROUBLESHOOTING

- **Device not turning on:** Ensure the battery is charged. Connect the phone to a charger for at least 15 minutes, then try powering it on.
- **Apps crashing or freezing:** Close and restart the app. If the issue persists, clear the app's cache (Settings > Apps > [App Name] > Storage & cache > Clear cache).
- **Poor battery life:** Review battery usage in Settings > Battery. Reduce screen brightness, disable

unnecessary features like GPS or Bluetooth when not in use, and enable Battery Saver mode.

- **Network connectivity issues:** Check if Airplane mode is off. Restart the device. Verify your SIM card is properly inserted. Contact your service provider if issues persist.
- **Screen unresponsive:** Perform a force restart by holding the Power button for about 10-15 seconds until the device restarts.

SPECIFICATIONS

Model Name	Motorola Moto G Power 5G (2024) XT2415V
Operating System	Android 14
Processor	MediaTek Dimensity 7020 Octa-Core (2x2.2 GHz Cortex-A78 & 6x2.0 GHz Cortex-A55)
RAM	8 GB
Internal Storage	128 GB (Expandable via microSDXC)
Display	6.7" Full HD+ (2400 x 1080) IPS LCD, 120Hz Refresh Rate
Rear Camera	50MP (f/1.8, PDAF, OIS) + 8MP (f/2.2, 118° ultra-wide)
Front Camera	16 MP
Battery Capacity	5000 mAh (Non-Removable)
Charging	30W Wired, 15W Wireless
Connectivity	5G, Bluetooth, USB Type C
SIM Card Type	Nano SIM (Single SIM)
Biometric Security	Face Recognition
Water Resistance	Not Water Resistant
Headphone Jack	No

WARRANTY AND SUPPORT

Warranty Information

Your Motorola Moto G Power 5G (2024) XT2415V comes with a 1-Year Limited Manufacturer Warranty. This warranty covers defects in materials and workmanship under normal use. For full terms and conditions, please refer to the warranty card included with your device or visit the official Motorola support website.

Customer Support

For further assistance, technical support, or warranty claims, please visit the official Motorola support website or contact their customer service. Keep your proof of purchase and device serial number readily available.