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› [Motorola](#) /

› Motorola Moto G Power 5G (2023) XT2311DL User Manual

Motorola XT2311DL

Motorola Moto G Power 5G (2023) User Manual

MODEL: XT2311DL

Introduction

This manual provides essential instructions for setting up, operating, and maintaining your Motorola Moto G Power 5G (2023) smartphone, model XT2311DL. This device is designed to offer 5G connectivity, a 6.5-inch Full HD+ 120Hz display, a 50MP triple camera system, and a long-lasting 5000mAh battery. Please read this guide thoroughly to ensure proper use and to maximize your device's capabilities. Note that this device is locked to Straight Talk services.

What's in the Box

Upon unboxing your Motorola Moto G Power 5G (2023), verify that all the following items are present:

- Motorola Moto G Power 5G (2023) Device (XT2311DL)
- USB-C Cable
- SIM Tool



This image displays the Motorola Moto G Power 5G (2023) XT2311DL smartphone in black. The front view shows the 6.5-inch display with a punch-hole camera, while the rear view highlights the triple camera module with a 50MP main sensor and the Motorola 'M' logo.

Setup

1. SIM Card Installation

1. Locate the SIM card tray on the side of your device.
2. Insert the provided SIM tool into the small hole on the SIM tray to eject it.
3. Place your Nano-SIM card into the tray with the gold contacts facing down. Ensure it is correctly seated.
4. Carefully reinsert the SIM tray into the device until it clicks into place.

Note: This device is locked to Straight Talk services. Ensure you are using a compatible Straight Talk SIM card.

2. Initial Power On

1. Press and hold the Power button (located on the right side of the device) until the Motorola logo appears.
2. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account sign-in.

Operating Your Device

Display

The device features a 6.5-inch Full HD+ display with a 120Hz refresh rate, providing smooth visuals. Navigate by tapping, swiping, and pinching the screen. Adjust brightness and display settings in the 'Settings' menu.

Camera

Your Moto G Power 5G (2023) is equipped with a 50MP triple rear camera system for detailed photos and a 16MP front camera for selfies and video calls. Both cameras support 1080p video recording. Open the Camera app to access various modes and settings.

Storage

The device comes with 128GB of internal storage. You can expand storage capacity using a microSD card (sold separately) in the SIM tray slot. Manage your storage in 'Settings' > 'Storage'.

Battery

A 5000mAh battery provides up to two days of usage on a single charge. To optimize battery life, adjust screen brightness, disable unnecessary background apps, and use power-saving modes available in 'Settings' > 'Battery'.

Performance

Powered by the MediaTek Dimensity 930 chipset and 4GB of RAM, the device ensures efficient multitasking and smooth application performance. For optimal performance, regularly close unused apps and clear cache.

Maintenance

Software Updates

Keep your device's software updated to ensure optimal performance, security, and access to new features. Check for updates in 'Settings' > 'System' > 'System updates'.

Battery Care

To prolong battery lifespan, avoid extreme temperatures and do not leave the device fully charged or fully discharged for extended periods. Use the provided USB-C cable for charging.

Cleaning

Use a soft, lint-free cloth to clean the screen and body of your device. Avoid using harsh chemicals or abrasive materials.

Troubleshooting

Device Not Turning On

Ensure the battery is charged. Connect the device to its charger and wait a few minutes before attempting to power it on again. If the issue persists, perform a force restart by holding the Power button for approximately 10-15 seconds.

Network Connectivity Issues

Verify that your SIM card is correctly inserted and that you have an active Straight Talk plan. Check network settings in 'Settings' > 'Network & internet'. Try restarting the device or toggling Airplane Mode on and off.

Apps Crashing or Freezing

Close and reopen the problematic app. If the issue continues, clear the app's cache and data in 'Settings' > 'Apps' > [App Name] > 'Storage & cache'. As a last resort, uninstall and reinstall the app.

Specifications

Model Name	Motorola Moto G Power 5G (2023)
Model Number	XT2311DL
Operating System	Android 13.0
Processor	MediaTek Dimensity 930

RAM	4 GB
Internal Storage	128 GB (expandable via microSD)
Display Size	6.5 Inches
Display Resolution	2400 x 1080 (FHD+)
Refresh Rate	120Hz
Rear Camera	50MP Main, 2MP Macro, 2MP Depth Sensor
Front Camera	16MP
Battery Capacity	5000 mAh
Connectivity	5G, Wi-Fi, Bluetooth, GPS
Color	Black
Wireless Carrier	Straight Talk (Locked)

Warranty and Support

For warranty information and technical support, please refer to the documentation included with your device or visit the official Motorola support website. You may also contact Straight Talk customer service for carrier-specific inquiries.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

