Azeyou CG11Q6-E

Azeyou 11.6 Inch Laptop Computer User Manual

Model: CG11Q6-E

1. INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your Azeyou 11.6 Inch Laptop Computer. Please read this manual thoroughly before using your device to ensure optimal performance and longevity.

Key Features:

- **Display:** 11.6-inch IPS screen with 1366 x 768 resolution, offering clear visuals for various tasks.
- **Performance:** Equipped with 4GB DDR4 RAM and 128GB SSD for smooth multitasking and quick data access.
- **Processor:** N4020C Processor (2 cores, up to 2.8GHz) for efficient computing.
- **Operating System:** Pre-installed with OS 11 Pro for enhanced security and performance.
- **Connectivity:** Features USB 3.0, USB 2.0, Mini HDMI, SD card slot, dual Wi-Fi, and Bluetooth 4.2.
- **Portability:** Lightweight at 2.2 lbs and compact (11.16 x 7.59 x 0.73 inches) with a 4000mAh battery for extended use.
- **Multimedia:** Dual stereo speakers and a 2MP front-facing camera for clear communication.

2. SETUP GUIDE

2.1 Unpacking and Initial Inspection

Carefully remove the laptop and all accessories from the packaging. Inspect the device for any signs of damage. If any damage is found, contact customer support immediately.

2.2 Connecting the Power Adapter

Before first use, ensure the laptop is fully charged. Connect the provided power adapter to the DC 19V port on the laptop and then plug it into a power outlet. The LED indicator will illuminate to show charging status.

Image: Side view of the Azeyou laptop highlighting various ports and indicators, including the DC 19V power input. This image helps users identify where to connect the power adapter and other peripherals.

2.3 First Boot and Operating System Setup

1. Press the Power button to turn on the laptop.

2. The laptop will guide you through the initial setup process for OS 11 Pro. Follow the on-screen instructions to select your language, region, and create a user account.

3. Connect to a Wi-Fi network when prompted to complete the setup and access online features.

Image: The Azeyou 11.6-inch laptop powered on, displaying the OS 11 Pro interface. This image illustrates the laptop's primary display and key specifications.

3. OPERATING INSTRUCTIONS

3.1 Keyboard and Touchpad Usage

The laptop features a full-size ergonomic keyboard for comfortable typing. The integrated touchpad supports multi-touch gestures for navigation. Refer to the OS 11 Pro help documentation for specific touchpad gestures.

3.2 Connecting Peripherals

Your laptop is equipped with various ports for connecting external devices:

- **USB Ports:** Use the USB 3.0 and USB 2.0 ports to connect external hard drives, USB flash drives, mice, and other USB devices.
- **Mini HDMI:** Connect an external monitor or projector using a Mini HDMI cable for extended display options.
- style="color:#555;">SD Card Slot: Insert an SD card to expand storage or transfer files from cameras and other devices.
- **3.5mm Headphone Jack:** Connect headphones or external speakers for audio output.

3.3 Wireless Connectivity

The laptop supports dual-band Wi-Fi (2.4G/5G) and Bluetooth 4.2 for wireless connections.

- **Wi-Fi:** To connect to a Wi-Fi network, click the network icon in the taskbar, select your desired network, and enter the password if required.

- **Bluetooth:** To pair Bluetooth devices, go to Settings > Devices > Bluetooth & other devices, and follow the on-screen instructions.

Image: Visual representation of the laptop's dual speakers, wireless connectivity, Bluetooth 4.2, and 4000mAh battery capacity. This highlights the audio and wireless features.

3.4 Camera and Audio

The laptop includes a 2MP front-facing camera and dual stereo speakers. These are suitable for video calls, online meetings, and multimedia consumption.

Image: A user interacting with the Azeyou laptop, showcasing its compact dimensions (11.16*7.59*0.73 inches) and light weight (2.23 lbs). This image emphasizes the laptop's portability and ease of use for everyday tasks.

4. MAINTENANCE

4.1 Cleaning the Laptop

- **Screen:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Do not spray liquid directly onto the screen.
- **Keyboard and Casing:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used, ensuring no liquid enters the device.

4.2 Software Updates

Regularly check for and install OS 11 Pro updates to ensure your system has the latest security patches and performance improvements. Go to Settings > Windows Update to check for updates.

4.3 Battery Care

The 4000mAh battery provides long hours of usage. To maximize battery lifespan:

- Avoid extreme temperatures.
- Do not fully discharge the battery frequently.
- If storing the laptop for an extended period, charge the battery to about 50% before turning it off.

5. TROUBLESHOOTING

5.1 Laptop Does Not Power On

- Ensure the power adapter is securely connected to both the laptop and a working power outlet.
- Check if the power outlet is functional by plugging in another device.
- Allow the laptop to charge for at least 30 minutes before attempting to power it on again.

5.2 No Display on Screen

- Ensure the laptop is powered on and not in sleep mode. Press any key or move the touchpad.
- If an external monitor is connected, try disconnecting it or pressing**Fn + F7** (or the corresponding display toggle key) to switch display modes.
- Restart the laptop.

5.3 Wi-Fi Connection Issues

- Ensure Wi-Fi is enabled in OS 11 Pro settings.
- Restart your Wi-Fi router and the laptop.
- Verify the Wi-Fi password is correct.
- Move closer to the Wi-Fi router to improve signal strength.

5.4 Slow Performance

- Close unnecessary applications running in the background.
- Check available storage space on the 128GB SSD. Delete unneeded files or transfer them to external storage.
- Run a system scan for malware or viruses.
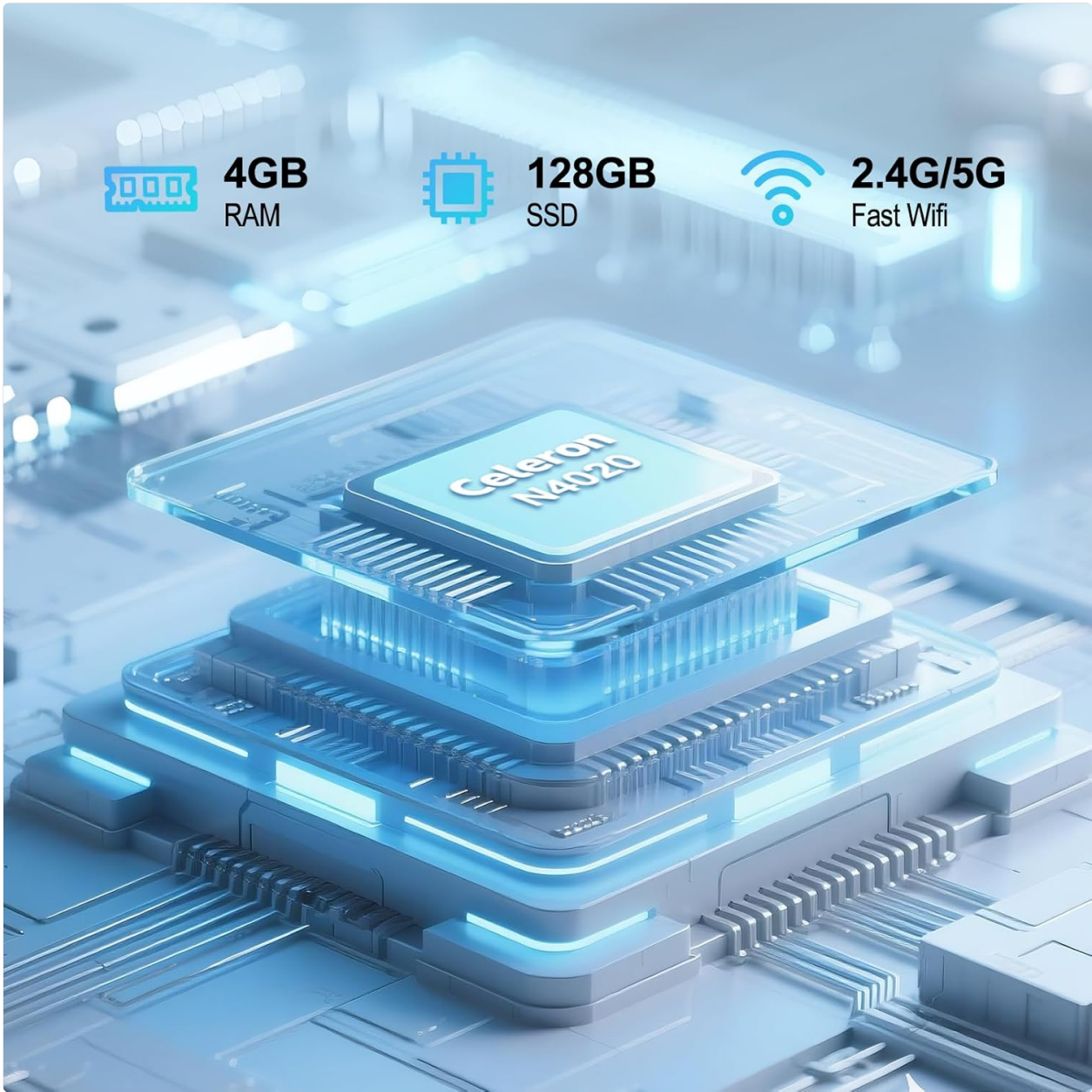- Ensure OS 11 Pro is up to date.

6. SPECIFICATIONS

Image: A detailed view of the laptop's internal components, emphasizing the 4GB RAM, 128GB SSD, Celeron N4020 processor, and dual-band Wi-Fi. This illustrates the core hardware features.

Feature	Description
Model Name	CG11Q6-E
Screen Size	11.6 Inches
Max Screen Resolution	1366x768 Pixels
Processor	Intel Celeron N4020 (2 cores, up to 2.8GHz)
RAM	4GB LPDDR4
Hard Drive	128GB SSD

Feature	Description
Graphics Coprocessor	N4020C Integrated Graphics
Operating System	OS 11 Pro
Item Weight	2.2 pounds (approx. 1 kg)
Product Dimensions	11.16 x 7.59 x 0.73 inches (28.35 x 19.28 x 1.85 cm)
Color	Black
Battery	4000mAh (1 AAA battery included for internal component, likely CMOS)
Connectivity	1x USB 3.0, 1x USB 2.0, 1x Mini HDMI, SD card slot, Bluetooth 4.2, Dual Wi-Fi (2.4G/5G)
Camera	2MP Front Camera
Audio	Dual Stereo Speakers

7. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your purchase or contact the seller directly. Keep your proof of purchase for warranty claims.

For general inquiries or further assistance, you may visit the Azeyou store on Amazon: Azeyou Store

Related Documents - CG11Q6-E

14.1" U Series Laptop (6GB,128GB) Model No.: AL141U Please read this manual before operating your device and keep it for future reference.	**[Azeyou 14.1" U Series Laptop AL141U User Manual](#)** User manual for the Azeyou 14.1" U Series Laptop (6GB RAM, 128GB Storage), Model AL141U. Covers safety, setup, overview, troubleshooting, and FCC compliance.
The pictures are for reference only, and the details thereto subject to the real object. 15.6" U Series Laptop (8GB,128GB) Model No.: AL151U Please read this manual before operating your device and keep it for future reference.	**[Azeyou 15.6" U Series Laptop AL151U User Manual](#)** User manual for the Azeyou 15.6-inch U Series Laptop, model AL151U. Includes setup, safety, troubleshooting, and FCC compliance information.
10.1" Tablet PC Model No.: AT1014U	**[Azeyou 10.1" Tablet PC User Manual](#)** Comprehensive user manual for the Azeyou 10.1" Tablet PC (Model AT1014U), covering setup, features, settings, app management, specifications, and FCC compliance.
B12 シリーズ プロジェクター ユーザーマニュアル タッチコントロールペン ⚠ プロジェクターを使用する前に、このユーザーマニュアルを よく読み、保管してください。	**[B12 Series Smart HD Projector User Manual: Touch Control Pen and Features](#)** Comprehensive user manual for the B12 Series Smart HD Projector, detailing the operation of the touch control pen, electronic whiteboard functions, and troubleshooting tips. Learn how to calibrate, use drawing tools, and manage settings for an enhanced projection experience.
User Manual Mini PC Box Please read this manual before operating your device and keep it for future reference.	**[Azeyou Mini PC Box User Manual and Specifications](#)** Official user manual and technical specifications for the Azeyou Mini PC Box, featuring Intel Alder Lake-N Series processor, Windows 11 support, dual HDMI, Wifi 6, Bluetooth 5.2, and multiple USB-C and USB 3.0 ports. Includes warranty information and FCC compliance details.