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LUNA HOME k500

LUNA HOME Luna Small Indoor Camera (Model k500) Instruction Manual

Model: k500 | Brand: LUNA HOME

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your LUNA HOME Luna Small Indoor Camera (Model k500). Please read this manual thoroughly before using the device to ensure proper functionality and safety.



Figure 1: LUNA HOME Luna Small Indoor Camera

2. WHAT'S IN THE BOX

- Indoor Security Camera
- Instruction Manual
- Power Adapter



Figure 2: Various angles of the Luna Small Indoor Camera

3. SETUP & INSTALLATION

3.1 Initial Setup

1. **Power On:** Connect the camera to the included power adapter and plug it into a power outlet. The camera will power on automatically.
2. **Download App:** Download the free LUNA AI app from the iOS App Store or Google Play Store.
3. **Create Account:** Register for a new account or log in if you already have one.
4. **Add Device:** Follow the in-app instructions to add your Luna Small Indoor Camera. Ensure your smartphone's Bluetooth is enabled for easy pairing. The camera supports 2.4GHz Wi-Fi connectivity.

3.2 Mounting Options

The Luna Small Indoor Camera is designed for versatile placement. Its compact size and flexible 6-inch USB cord allow for easy installation without tools.

- **Freestanding:** Place the camera on any flat surface such as a shelf, table, or desk.
- **Wall Mount:** The camera can be mounted to a wall using the provided mounting accessories.

The flexible USB cord also acts as a mounting arm, allowing you to bend and position the camera as needed.



Two-Way Audio

Listen and respond to people or pets even when you are away from home.



Figure 3: Flexible mounting arm in use

3.3 Video Demonstration: Easy Setup

Your browser does not support the video tag.

Video 1: This short video demonstrates the quick and easy setup process of the Luna AI Camera, highlighting its smart DIY home monitoring system capabilities.

4. OPERATING INSTRUCTIONS

4.1 Live View & Remote Access

Access crystal-clear 2MP Full HD live footage from your camera anytime, anywhere, via the LUNA AI app on your iOS or Android smartphone.

4.2 Two-Way Audio

The camera features built-in two-way audio, allowing you to speak and listen in real-time through the app. This is ideal for communicating with family members, pets, or visitors.

4.3 Color Night Vision & Spotlight

Equipped with infrared night vision and an LED spotlight, the camera provides clear color night vision, ensuring detailed surveillance even in low-light conditions.

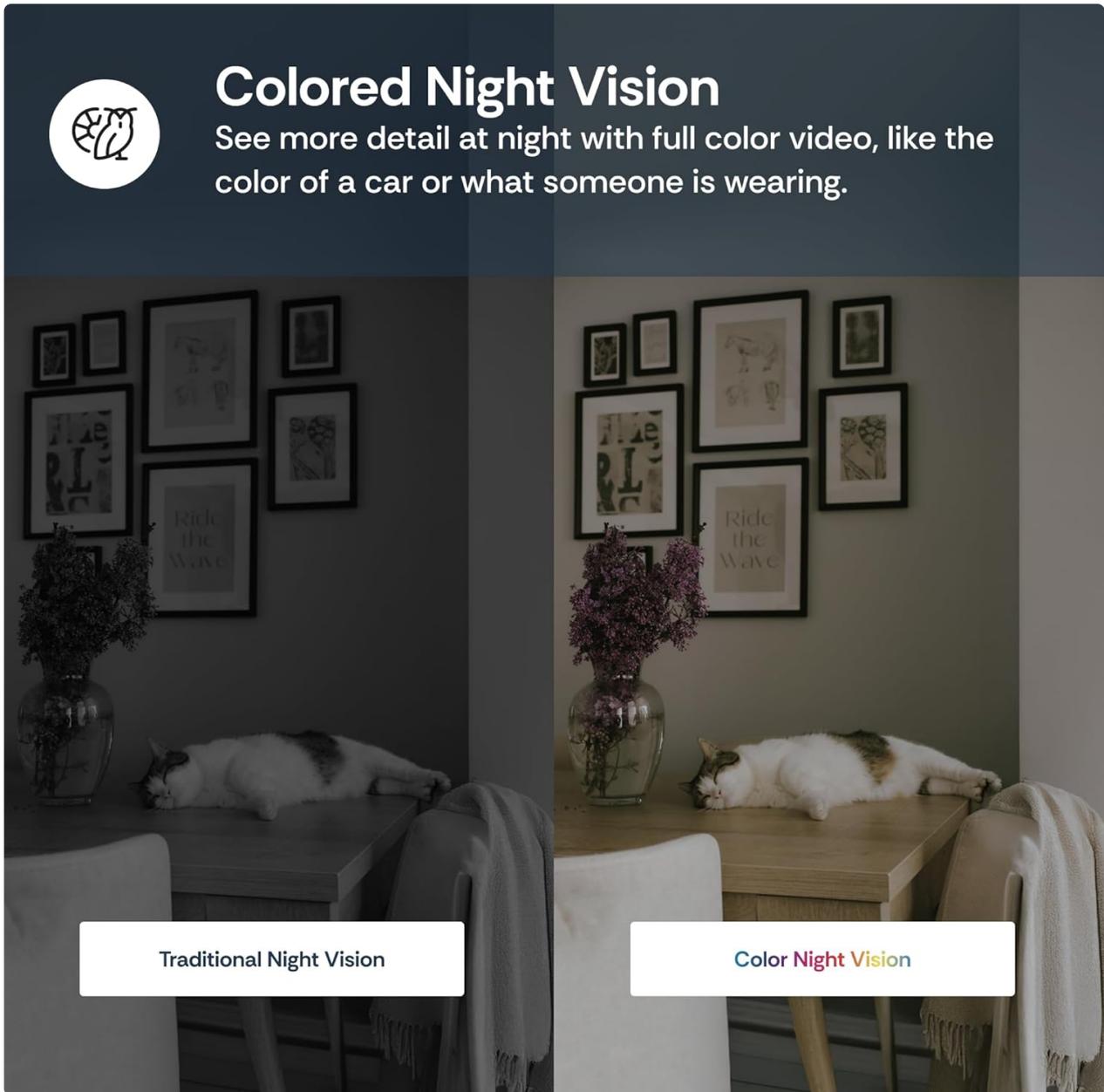


Figure 4: Color Night Vision in action

4.4 Motion Detection & Smart Alerts

Receive instant push notifications on your smartphone when motion is detected. Optional subscription plans offer advanced GenAI alerts for specific detections like humans, vehicles, or animals.

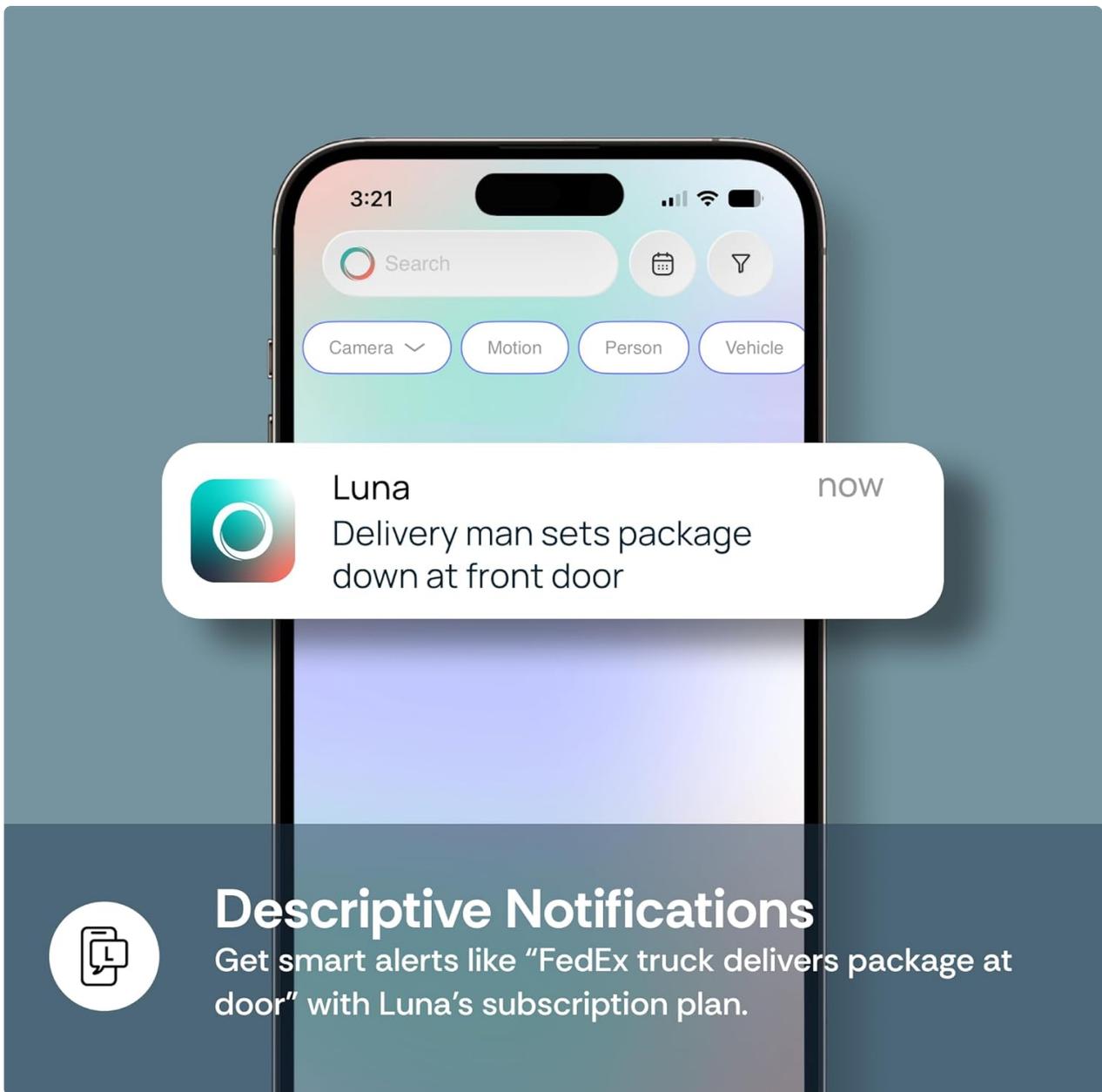


Figure 5: Example of descriptive notifications

4.5 Local & Cloud Storage

Store recorded footage locally using a MicroSD card (up to 128GB, sold separately) or opt for secure US-based cloud storage with a 7-day free trial. Subscription plans offer extended cloud storage and advanced features.

Luna AI Features

	Without Subscription	With Subscription
Live Viewing	✓	✓
2-Way Audio	✓	✓
Color Night Vision	✓	✓
30 Day Cloud Storage	—	✓
24/7 Professional Monitoring	—	✓
Contextual AI Alerts	—	✓
Keywords Search for Events	—	✓
Facial Recognition	≡	✓
Ad-Free Experience	—	✓
Monitoring Certificates for Home Insurance Discounts	—	✓

Figure 6: Luna AI Features comparison

4.6 Video Demonstration: App Features

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Video 2: This video provides a demonstration of the Luna Indoor Security Camera's night vision and two-way talk features through the mobile app.

5. SPECIFICATIONS

Feature	Detail
Model Number	k500
Brand	LUNA HOME
Indoor/Outdoor Usage	Indoor
Video Capture Resolution	1080p (2MP Full HD)

Connectivity Protocol	Bluetooth, Wi-Fi (2.4GHz)
Power Source	Corded Electric
Special Features	2-Way Audio, Built-In Light, Easy to Install, HD Resolution, Portable
Low Light Technology	Color Night Vision
Alert Type	Audio and Motion
Storage Options	MicroSD (up to 128GB, sold separately), Cloud Storage
Item Dimensions L x W x H	2.2 x 1.4 x 6.9 inches
Item Weight	1.6 ounces



Figure 7: Camera dimensions

6. MAINTENANCE

To ensure optimal performance and longevity of your Luna Small Indoor Camera, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Firmware Updates:** Regularly check the LUNA AI app for available firmware updates. Keeping your

camera's firmware up-to-date ensures access to the latest features and security enhancements.

- **Power Supply:** Use only the provided power adapter to prevent damage to the camera.
 - **Placement:** Ensure the camera is placed in a stable indoor environment, away from extreme temperatures, direct sunlight, and moisture. The camera is not water resistant.
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7. TROUBLESHOOTING

If you encounter issues with your Luna Small Indoor Camera, refer to the following common troubleshooting steps:

- **Camera Not Connecting to Wi-Fi:**
 - Ensure your Wi-Fi network is 2.4GHz. The camera does not support 5GHz Wi-Fi.
 - Verify your Wi-Fi password is correct.
 - Move the camera closer to your Wi-Fi router to improve signal strength.
 - Restart your Wi-Fi router and the camera.
 - **Poor Video Quality:**
 - Check your Wi-Fi signal strength in the app. A weak signal can affect video quality.
 - Ensure the camera lens is clean and free from dust or smudges.
 - **Motion Detection Not Working:**
 - Verify that motion detection is enabled in the LUNA AI app settings.
 - Adjust the motion detection sensitivity in the app.
 - Ensure there are no obstructions blocking the camera's view.
 - **Two-Way Audio Issues:**
 - Check the volume settings for both microphone and speaker in the app.
 - Ensure your smartphone's microphone is not muted or blocked.
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8. WARRANTY & SUPPORT

Your LUNA HOME Luna Small Indoor Camera is covered by a manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit our official website.

8.1 Contact Us

For any questions, technical support, or assistance, please contact LUNA HOME customer service:

- **Phone:** (855) 604-5862
 - **Website:** lunahomeai.com
 - **Email:** support@lunahome.com
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Related Documents - k500

	<p>Wyze Cam v3 Pro Quick Start Guide: Setup, Features, and Support</p> <p>Get started quickly with your Wyze Cam v3 Pro security camera. This guide provides essential information on setup, features, status light indicators, important warnings, and warranty details.</p>
	<p>Aqara Camera G100: Frequently Asked Questions and Specifications</p> <p>Comprehensive FAQ covering network connectivity, power, storage, smart home integration, and security features of the Aqara Camera G100. Learn about its IP rating, night vision capabilities, and resolution limitations.</p>
	<p>Lorex W881AA 4K Spotlight Wi-Fi Camera: Frequently Asked Questions & Setup Guide</p> <p>Find answers to common questions about the Lorex W881AA 4K Spotlight Wi-Fi Camera, including setup, connectivity, motion detection, night vision, and more. Get detailed guidance for optimal performance.</p>
	<p>ANRAN 3MP Solar Security Camera: Quick Start Guide</p> <p>Get started with your ANRAN 3MP Solar Security Camera. This guide covers setup, features like 2K color night vision, Wi-Fi, solar power, spotlight, PIR detection, and two-way audio for home security.</p>
	<p>ANRAN Solar Security Cameras: User Guide and Specifications</p> <p>Comprehensive guide for ANRAN Solar Security Cameras, covering setup, features, and specifications for wireless outdoor surveillance.</p>
	<p>Wyze Cam Pan v2 Quick Start Guide</p> <p>This guide provides instructions for setting up and using the Wyze Cam Pan v2, including configuration, light indicators, and FCC compliance information.</p>

Documents - LUNA HOME – k500



[\[pdf\] Agent Authorization](#)

Date bctcemc005 Agent Authorization Luna Home LLC JS R03V3 Smart Camera 2BOVXJS 2BOVXJSR03V3 js r03v3

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