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› roborock QV 35A Robot Vacuum and Mop User Manual

roborock QV 35A

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Model: QV 35A

1. INTRODUCTION

This manual provides essential instructions for the safe operation, maintenance, and troubleshooting of your roborock QV 35A Robot Vacuum and Mop. Please read this manual thoroughly before using the product and retain it for future reference.

2. SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury. This appliance is for household use only.

- Do not allow children to operate the robot. Supervise children and pets when the robot is operating.
- Ensure the power voltage matches the voltage indicated on the charging dock.
- Do not use the robot on wet surfaces or in areas with standing water.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not pick up large or sharp objects, liquids, or burning/smoking materials.
- Unplug the charging dock during lightning storms or when not in use for long periods.

3. PACKAGE CONTENTS

Verify that all components are present and in good condition upon unpacking.

- roborock QV 35A Robot Vacuum Cleaner
- All-in-One Docking Station
- Power Cable
- User Manual

4. PRODUCT OVERVIEW

The roborock QV 35A is an advanced robot vacuum and mop designed for comprehensive floor cleaning.

4.1 All-in-One Docking Station

All-in-One Multifunctional Station

Enjoy a truly hands-free cleaning experience with automated dock empties and robot washing.



Mop Self-Washing



Air Drying



Auto Dust Emptying



Auto Tank Refilling



Detachable Base



30% Faster Charging

Image: The All-in-One Multifunctional Station, showing features like mop self-washing, air drying, auto dust emptying, auto tank refilling, detachable base, and 30% faster charging.

The docking station provides automated functions including dust emptying into a 2.7L sealed bag (lasting 7-9 weeks), water refilling from a 4L tank (covering 3552 sqft), thorough mop pad washing, and air drying. It ensures the robot is prepared for subsequent cleaning tasks.

4.2 Robot Vacuum Features

- **8000Pa HyperForce Suction:** Powerful suction for deep cleaning carpets, rugs, and hard floors.
- **Reactive Tech Obstacle Avoidance:** Detects and avoids obstacles like furniture, cords, and shoes, and identifies no-go zones.
- **Tangle-Free Brush System:** Features an SGS-certified asymmetrical side brush for 0% hair tangling and an all-rubber spiral main brush to prevent hair wrap.
- **Dual Spinning Mops with 10mm Lift:** Two 200RPM high-speed rotating mopping pads with 30 adjustable water levels and a 10mm lift feature for seamless transitions over low-pile carpets.

5. SETUP

5.1 Docking Station Placement

Place the docking station on a hard, level surface against a wall. Ensure there is at least 0.5 meters (1.6 feet) of clear space on both sides and 1.5 meters (4.9 feet) in front of the dock. Connect the power cable to the dock and plug it into a wall outlet. Ensure the area is free from obstacles that could block the robot's return path.

5.2 Robot Preparation

1. Remove all protective films and packaging materials from the robot and docking station.
2. Attach the side brush by pressing it into its slot until it clicks.
3. Place the robot on the docking station to charge. The robot will automatically turn on. For first use, fully charge the robot.
4. Download the roborock app from your mobile app store and follow the in-app instructions to connect your robot to Wi-Fi.

6. OPERATING INSTRUCTIONS

6.1 Starting and Stopping Cleaning

- **Start:** Press the power button on the robot or use the roborock app to start a cleaning cycle. The robot will automatically map your home and plan its cleaning route.
- **Pause:** Press any button on the robot or use the app to pause cleaning.
- **Resume:** Press the power button again or use the app to resume cleaning.
- **Return to Dock:** Press the dock button on the robot or use the app to send the robot back to the docking station.

6.2 Cleaning Modes and Features

The roborock QV 35A offers various cleaning modes and intelligent features:

- **Vacuuming:** Utilizes 8000Pa HyperForce suction to remove dirt and debris.
- **Mopping:** Dual spinning mops with 200RPM rotation and 30 adjustable water levels for effective stain removal.
- **Carpet Cleaning:** Features 10mm mop lifting to avoid wetting carpets during mopping. The robot can boost suction power on carpets (Carpet Boost), perform deep carpet cleaning (twice per room), or vacuum carpets first with a dry mop before mopping.

8000Pa HyperForce Suction

Experience superior suction performance that effortlessly tackles dirt, debris, and pet hair on any surface for deep cleaning.



Image: The underside of the roborock QV 35A robot vacuum demonstrating its 8000Pa HyperForce suction capability, effectively picking up buried hair, pet food, and cereal crumbs.

Excellent Mopping Capability

The advanced mopping system with high-speed rotation, 30-level water flow, and a 10mm lifting function delivers unmatched cleaning performance on every surface.



10mm
Mops Lifting



200RPM
Dual Spinning Mops



30-level
Water Flow

Image: The roborock QV 35A robot vacuum mopping a kitchen floor, highlighting its 10mm mops lifting, 200RPM dual spinning mops, and 30-level water flow features.

Liftable Mops & Carpet Cleaning

With the **10mm** mops lifting and specialized carpet cleaning strategies, the robot effortlessly transitions from hard floors to low-pile carpets to deliver optimal cleaning.



Carpet Boost

Boost suction power when on carpets.



Deep Carpet Cleaning

Clean your carpet twice for each room.



Vacuum Carpet First

Vacuum carpet first with a dry mop before mopping.

Image: The roborock QV 35A robot vacuum transitioning from a hard floor to a carpet, illustrating its 10mm mop lifting feature and specialized carpet cleaning strategies like Carpet Boost, Deep Carpet Cleaning, and Vacuum Carpet First.

6.3 Obstacle Avoidance and No-Go Zones

The Reactive Tech system allows the robot to detect and navigate around common household obstacles. Use the roborock app to define no-go zones or invisible walls to restrict the robot from entering specific areas.

Reactive Tech Obstacle Avoidance

Always ready to detect and navigate around obstacles effortlessly, and give smart suggestions for No-Go Zones.

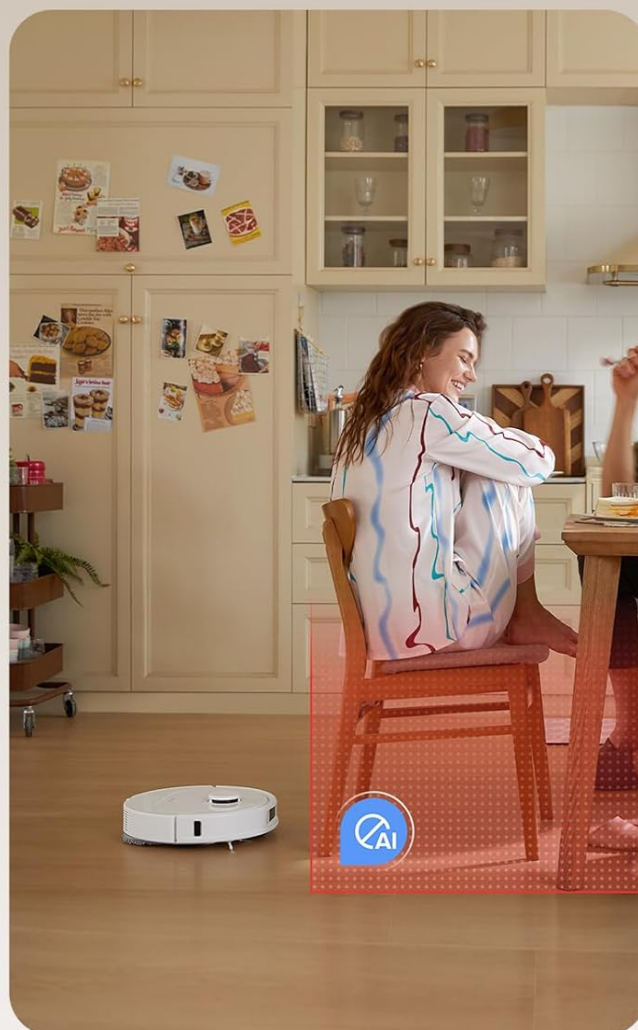


Image: The roborock QV 35A robot vacuum demonstrating its Reactive Tech Obstacle Avoidance, navigating around slippers and identifying a no-go zone under a dining table.

7. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your robot vacuum.

7.1 Dustbin and Filter

- **Emptying:** The docking station automatically empties the dustbin. Replace the dust bag in the docking station approximately every 7-9 weeks, or when indicated by the app.
- **Cleaning the Filter:** The HEPA filter should be cleaned regularly (e.g., weekly) by tapping it against a trash can to remove dust. Rinse with water if necessary, and ensure it is completely dry before reinserting.

7.2 Water Tanks

- **Refilling:** The docking station automatically refills the robot's water tank. Ensure the 4L clean water tank in the docking station is filled with clean water.

- **Emptying Dirty Water:** Regularly empty the dirty water tank in the docking station to prevent odors and maintain hygiene.

7.3 Mop Pads

- **Washing:** The docking station automatically washes and dries the mop pads after each cleaning cycle.
- **Replacement:** Replace mop pads when they show signs of wear or reduced cleaning performance.

7.4 Brushes



Image: Close-up of the roborock QV 35A's anti-tangle all-rubber main brush and zero-tangle arc side brush, demonstrating the superior tangle-free technology. An SGS certification logo is visible, linking to [SGS certification details](#).



Multi-angle swivel feature

All-Rubber Brush

Image: Detailed view of the roborock All-Rubber Main Brush, highlighting its multi-angle swivel feature and durable construction.



Image: The roborock Main Brush, shown both in its packaging and as a standalone component, indicating it is a replaceable part.

- **Main Brush:** The all-rubber main brush is designed to prevent hair tangles. Periodically remove the main brush cover and clean any hair or debris that may have accumulated around the brush ends.
- **Side Brush:** The asymmetrical side brush is also designed to be tangle-free. Check for debris and clean as needed. If damaged, replace the side brush.

7.5 Sensors

Wipe all sensors (cliff sensors, wall sensors, charging contacts) with a soft, dry cloth regularly to ensure proper function and navigation.

8. TROUBLESHOOTING

If the robot encounters an issue, refer to the following table for common solutions. For persistent problems, contact customer support.

Problem	Possible Cause	Solution
Robot does not turn on.	Low battery; not charged.	Place the robot on the docking station and ensure it is charging.
Robot cannot return to dock.	Docking station obstructed; robot too far.	Ensure clear space around the dock. Manually place the robot near the dock.
Poor cleaning performance.	Dustbin full; brushes tangled; filter clogged.	Empty dustbin. Clean main brush and side brush. Clean or replace HEPA filter.
Robot gets stuck frequently.	Obstacles on floor; sensors dirty.	Clear cables and small objects. Clean all sensors. Define no-go zones in the app.
Mops not cleaning effectively.	Mop pads dirty; water tank empty; water flow setting too low.	Ensure mop pads are clean. Check water tank levels in the dock. Adjust water flow in the app.

9. SPECIFICATIONS

Feature	Detail
Brand	roborock
Model Name	QV 35A
Suction Power	8000Pa HyperForce
Surface Recommendation	Carpet, Hardwood
Special Features	Tangle Free, Self-Emptying, Auto Mop Washing, Wet/Dry, Smart Mapping, Reactive Tech Obstacle Avoidance, 10mm Mop Lift
Color	White
Filter Type	HEPA
Power Source	Battery Powered
Control Method	App
Docking Station Dust Bag Capacity	2.7L (7-9 weeks duration)

Feature	Detail
Docking Station Water Tank Capacity	4L (for 3552 sqft coverage)

10. WARRANTY AND SUPPORT

For warranty information, product support, or to purchase replacement parts, please visit the official roborock website or contact their customer service. Keep your purchase receipt as proof of purchase.
Official roborock Store: <https://www.amazon.com/stores/Roborock/page/69ADA24D-41D1-454D-9AAC-68D2B6252352>

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I set the Roborock QV 35A to vacuum-only mode?

To set your Roborock QV 35A to vacuum-only mode, you should use the Roborock mobile app, as the physical buttons on the robot primarily handle starting, pausing, and returning to the dock.Follow these steps...
[Read full answer](#)