DOOGEE U11PRO

DOOGEE U11PRO VIP Tablet User Manual

Model: U11PRO

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your DOOGEE U11PRO VIP Tablet. Please read it thoroughly before operating the device and retain it for future reference.

2. SAFETY INFORMATION

Observe the following safety guidelines to prevent damage to the device or injury to yourself:

- Do not expose the tablet to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping or subjecting the tablet to severe impact.
- Use only manufacturer-approved chargers and accessories.
- Do not attempt to disassemble or repair the tablet yourself. Refer to qualified service personnel.
- Keep the tablet away from water and other liquids.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- DOOGEE U11PRO VIP Tablet
- Charger
- USB Cable
- User Manual (this document)
- Protective Case (if included in VIP edition)
- Stylus (if included in VIP edition)
- Keyboard (if included in VIP edition)
- Mouse (if included in VIP edition)

Note: Some accessories may vary based on the specific VIP edition package.

4. DEVICE OVERVIEW

Familiarize yourself with the physical components of your tablet.

Figure 4.1: Front, back, and side views of the DOOGEE U11PRO VIP Tablet, illustrating its sleek design and port placements.

4.1. Physical Buttons and Ports

- **Power Button:** Located on the side, press and hold to power on/off or restart.
- **Volume Buttons:** Adjust audio volume.
- **USB-C Port:** For charging and data transfer.
- **MicroSD Card Slot:** Expand storage.
- **Front Camera:** For video calls and selfies.
- **Rear Camera:** For photos and videos.
- **Speakers:** Audio output.

5. SETUP

5.1. Charging the Tablet

1. Connect the USB cable to the tablet's USB-C port.
2. Connect the other end of the USB cable to the power adapter.
3. Plug the power adapter into a wall outlet.
4. Allow the tablet to charge fully before first use. The battery indicator will show charging status.

5.2. Initial Power On and Setup Wizard

1. Press and hold the Power button until the DOOGEE logo appears.
2. Follow the on-screen instructions to select your language, connect to Wi-Fi, and set up your Google account.
3. You can transfer data from an old device during this process.

5.3. Inserting a MicroSD Card

1. Locate the MicroSD card slot on the side of the tablet.
2. Gently insert the MicroSD card into the slot until it clicks into place. Ensure the correct orientation.
3. The tablet will recognize the new storage. You may be prompted to format it.

6. OPERATING THE TABLET

6.1. Basic Navigation

- **Touch:** Tap an icon to open an app or select an item.
- **Swipe:** Move your finger across the screen to scroll or navigate between screens.

- **Pinch-to-Zoom:** Use two fingers to zoom in or out on images or web pages.

6.2. Connecting to Wi-Fi

1. Go to **Settings** > **Network & internet** > **Wi-Fi**.
2. Toggle Wi-Fi on.
3. Select your desired network from the list and enter the password if prompted.

6.3. Using Accessories (Keyboard, Mouse, Stylus)

The DOOGEE U11PRO VIP Tablet supports external accessories for enhanced productivity.

- **Keyboard & Mouse:** Connect via Bluetooth or USB (if applicable). Pair them through **Settings** > **Connected devices** > **Bluetooth**.
- **Stylus:** Use the stylus for precise input, drawing, and note-taking. No pairing is typically required for passive styluses.

7. MAINTENANCE

7.1. Cleaning the Tablet

- Use a soft, lint-free cloth to clean the screen and body.
- Do not use harsh chemicals or abrasive materials.
- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner.

7.2. Battery Care

- Avoid fully discharging the battery frequently.
- Do not leave the tablet charging for extended periods after it's full.
- Store the tablet in a cool, dry place if not used for a long time.

7.3. Software Updates

Regularly check for and install software updates to ensure optimal performance and security.

1. Go to **Settings** > **System** > **System update**.
2. Follow the prompts to download and install any available updates.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Tablet won't turn on	Low battery; System crash	Charge the tablet for at least 30 minutes; Press and hold the Power button for 10-15 seconds to force restart.
Wi-Fi connection issues	Incorrect password; Router issue; Tablet Wi-Fi off	Verify password; Restart router; Ensure Wi-Fi is enabled in settings.
Accessories not connecting	Bluetooth off; Pairing issue; Incompatible accessory	Ensure Bluetooth is on; Re-pair the device; Check accessory compatibility.
Slow performance	Too many apps open; Low storage; Outdated software	Close background apps; Clear cache/free up storage; Update software.

9. Specifications

Key technical specifications for the DOOGEE U11PRO VIP Tablet:

- **Model:** U11PRO
- **Display:** 11 Inches
- **Dimensions:** 36.5 x 20.3 x 4.4 cm
- **Weight:** 686.5 g
- **Battery:** 41.04 Watt-hours Lithium Polymer
- **Rear Camera:** 13 MP
- **Front Camera:** 5 MP
- **Expandable Storage:** Up to 2TB via TF-card (MicroSD)
- **Wireless Connectivity:** Wi-Fi 5
- **Year of Model:** 2025

10. Warranty and Support

DOOGEE provides a limited warranty for this product. Please refer to the warranty card included in your package for detailed terms and conditions. For technical support, product inquiries, or service requests, please visit the official DOOGEE website or contact their customer service.

Official DOOGEE Store: DOOGEE Amazon Store

Please retain your proof of purchase for warranty claims.