

## JOYWISE U30

# JOYWISE U30 Bluetooth Headphones User Manual

Model: U30

## 1. INTRODUCTION

Thank you for choosing the JOYWISE U30 Bluetooth Headphones. These headphones are designed to provide a high-quality audio experience with the convenience of wireless connectivity and the durability of IPX7 waterproofing. This manual will guide you through the setup, operation, and maintenance of your new headphones to ensure optimal performance and longevity.

## 2. PACKAGE CONTENTS

Please check the package for the following items:

- JOYWISE U30 Bluetooth Headphones
- USB Charging Cable
- Eartips (Small, Medium, Large)
- User Manual

## 3. PRODUCT OVERVIEW



This image displays the JOYWISE U30 Bluetooth Headphones. The headphones feature an over-ear hook design for a secure fit, with a connecting cable between the left and right earbuds. The left earbud shows a power button with a red ring.

The JOYWISE U30 headphones are designed for comfort and stability during various activities. They feature intuitive controls for easy management of music and calls.

## 4. SETUP

---

### 4.1 Charging the Headphones

1. Connect the USB charging cable to the charging port on the headphones.
2. Connect the other end of the cable to a USB power adapter (not included) or a computer's USB port.
3. The LED indicator on the headphones will illuminate during charging and turn off when fully charged. A full charge typically takes approximately 1.5-2 hours.

### 4.2 Bluetooth Pairing

1. Ensure the headphones are turned off.

2. Press and hold the power button on the headphones for approximately 3-5 seconds until the LED indicator flashes red and blue alternately, indicating pairing mode.
3. On your device (smartphone, tablet, etc.), enable Bluetooth and search for available devices.
4. Select "JOYWISE U30" from the list of found devices.
5. Once connected, the LED indicator will flash blue slowly or turn off, depending on the model. You will also hear an audible confirmation.
6. The headphones will automatically attempt to reconnect to the last paired device when powered on.

## 5. OPERATING INSTRUCTIONS

---

### 5.1 Power On/Off

- **Power On:** Press and hold the power button for 2 seconds.
- **Power Off:** Press and hold the power button for 3 seconds.

### 5.2 Music Playback

- **Play/Pause:** Single press the power button.
- **Volume Up:** Long press the '+' button.
- **Volume Down:** Long press the '-' button.
- **Next Track:** Short press the '+' button.
- **Previous Track:** Short press the '-' button.

### 5.3 Call Management

- **Answer/End Call:** Single press the power button.
- **Reject Call:** Long press the power button for 2 seconds.
- **Redial Last Number:** Double press the power button.

### 5.4 Voice Assistant

- **Activate Voice Assistant (Siri/Google Assistant):** Double press the power button.

## 6. MAINTENANCE

---

### 6.1 Cleaning

Wipe the headphones with a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used, but ensure the charging port cover is securely closed. Do not use harsh chemicals or abrasive materials.

### 6.2 Storage

When not in use, store the headphones in a cool, dry place, away from direct sunlight and extreme temperatures. Avoid placing heavy objects on them.

### 6.3 Waterproof Information (IPX7)

The JOYWISE U30 headphones are rated IPX7, meaning they are protected against immersion in water up to 1 meter for up to 30 minutes. This makes them suitable for use during workouts, in rain, or when exposed to sweat. *They are not designed for swimming or prolonged submersion.* Ensure the charging port cover is sealed tightly before exposure to water.

## 7. TROUBLESHOOTING

---

Problem	Possible Cause	Solution
Headphones do not power on.	Low battery.	Charge the headphones fully.
Cannot pair with device.	Headphones not in pairing mode; Bluetooth off on device; previously paired device interfering.	Ensure headphones are in pairing mode (flashing red/blue). Turn on Bluetooth on your device. Forget/delete previous 'JOYWISE U30' connections on your device and try pairing again. Move closer to the device.
No sound or low volume.	Volume too low; not connected; incorrect audio output.	Increase volume on both headphones and your device. Ensure headphones are properly connected. Check your device's audio output settings.
Sound cutting in and out.	Interference; too far from device; low battery.	Move closer to your device. Avoid obstacles between headphones and device. Charge the headphones.

## 8. SPECIFICATIONS

Feature	Description
Model Name	U30
Connectivity Technology	Wireless (Bluetooth)
Waterproof Rating	IPX7
Ear Placement	In Ear
Form Factor	In Ear with Ear Hooks
Color	Black
Item Weight	0.16 ounces (approx. 4.5 grams)
Manufacturer	JOYWISE
Included Components	User Manual, USB Charging Cable, Eartips

## 9. WARRANTY AND SUPPORT

JOYWISE products are manufactured to the highest quality standards. This product is covered by a limited warranty from the date of purchase. Please refer to the warranty card included in your package for specific terms and conditions.

For technical support, troubleshooting assistance, or warranty claims, please contact the seller or manufacturer directly through the platform where you purchased the product. Please have your order number and product model (U30) ready when contacting support.

