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> BTSEURY Portable Thermal Receipt Printer User Manual (Model: BTSEURYqcz6wuos5b)

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Model: BTSEURYqcz6wuos5b

INTRODUCTION

This manual provides detailed instructions for the safe and efficient operation of your BTSEURY Portable Thermal Receipt Printer. Please read this manual thoroughly before using the device and retain it for future reference. This printer is designed for printing receipts and invoices, offering multi-language support and versatile connectivity.

PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x BTSEURY Portable Thermal Receipt Printer
- 1 x USB Type-C Charging Cable
- 1 x User Manual (this document)

PRODUCT OVERVIEW

Familiarize yourself with the components of your thermal receipt printer.



Figure 1: Top-down view of the BTSEURY Portable Thermal Receipt Printer with the transparent blue lid open, revealing the paper compartment and roller mechanism. The control panel with power, error, and status indicators is visible on the right.



Figure 2: Side view of the printer, showing the Type-C USB charging and data port located on the left side. The transparent blue lid is closed,

and the control panel is visible on the top surface.



Figure 3: The included USB Type-C charging and data cable, used for connecting the printer to a power source or a computer.

SETUP

1. Charging the Battery

The printer is equipped with a built-in 1500mAh Lithium Polymer battery. Before first use, fully charge the printer.

1. Connect the provided USB Type-C cable to the printer's Type-C port (refer to Figure 2).
2. Connect the other end of the USB cable to a compatible USB power adapter (not included) or a computer's USB port.
3. The battery indicator on the control panel will show charging status. A full charge typically takes approximately 2-3 hours.

2. Loading Thermal Paper

This printer uses 58mm wide thermal paper rolls.

1. Gently push the lid release button (if present) or lift the transparent blue lid to open the paper compartment (refer to Figure 1).
2. Insert a new thermal paper roll into the compartment, ensuring the printing side of the paper faces the thermal print head. The maximum paper diameter is 40mm.
3. Pull a small amount of paper out past the print head.
4. Close the lid firmly until it clicks into place. Ensure the paper protrudes slightly from the paper exit slot.

3. Driver and Application Installation

To use the printer with your device, you may need to install drivers or a dedicated printing application.

- **For Android/iOS:** Search for the official BTSEURY printing application in your device's app store (Google Play Store or Apple App Store). Follow the in-app instructions for setup.
- **For Windows:** Visit the official BTSEURY support website to download the latest printer drivers. Install the drivers by following the on-screen prompts.

OPERATING INSTRUCTIONS

1. Power On/Off

- **Power On:** Press and hold the power button (usually marked with a power symbol) on the control panel for approximately 2-3 seconds until the indicator lights illuminate.
- **Power Off:** Press and hold the power button again for approximately 3-5 seconds until the indicator lights turn off.

2. Bluetooth Connection (for Android/iOS)

1. Ensure the printer is powered on.
2. On your mobile device, go to Bluetooth settings and enable Bluetooth.
3. Search for available devices. The printer should appear as "BTSEURY Printer" or a similar name.
4. Select the printer to pair. If prompted for a PIN, enter "0000" or "1234".
5. Once paired, open your printing application and select the BTSEURY printer as the output device.

3. USB Connection (for Windows)

1. Ensure the printer is powered on and drivers are installed on your Windows computer.
2. Connect the printer to your computer using the provided USB Type-C cable.
3. The computer should recognize the printer. You can then select the BTSEURY printer from your application's print dialogue.

4. Printing

Once connected via Bluetooth or USB, you can initiate printing from your compatible application or software. The printer will automatically feed and print the thermal receipt.

MAINTENANCE

1. Cleaning the Print Head

Regular cleaning ensures optimal print quality and extends the life of your printer.

- Turn off the printer and disconnect it from the power source.
- Open the paper compartment lid.
- Use a cotton swab lightly dampened with isopropyl alcohol to gently wipe the thermal print head (the dark strip inside the lid).
- Allow the print head to dry completely before closing the lid and powering on the printer.

2. Battery Care

- Avoid fully discharging the battery frequently.
- If storing the printer for an extended period, charge the battery to approximately 50% and store it in a cool, dry place. Recharge every 3-6 months to prevent deep discharge.
- Use only the provided USB cable for charging.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Printer does not power on.	Low battery or power button not pressed correctly.	Charge the printer for at least 30 minutes. Press and hold the power button for 3-5 seconds.
Poor print quality or blank pages.	Thermal paper loaded incorrectly, low quality paper, or dirty print head.	Ensure thermal paper is loaded with the correct side facing the print head. Use high-quality thermal paper. Clean the print head as described in the Maintenance section.
Cannot connect via Bluetooth.	Printer not in pairing mode, Bluetooth off on device, or incorrect PIN.	Ensure printer is on. Enable Bluetooth on your device. Try re-pairing. Use PIN "0000" or "1234".
Printer not recognized by Windows.	Drivers not installed or USB cable issue.	Install the correct drivers from the BTSEURY website. Try a different USB port or cable.

SPECIFICATIONS

Feature	Detail
Model	BTSEURYqcz6wuos5b
Printing Method	Direct Thermal
Maximum Paper Width	58mm (2.28 inches)
Effective Print Width	48mm (1.89 inches)
Maximum Paper Roll Diameter	40mm (1.57 inches)
Connectivity	Bluetooth, USB Type-C
Battery	1500mAh Lithium Polymer (rechargeable)
Supported Operating Systems	Android, iOS, Windows

Feature	Detail
Product Dimensions	5.91 x 4.72 x 2.36 inches
Item Weight	10.4 ounces (approx. 295g)
Language Support	Multilingual (including Khmer, Spanish, Russian, Hindi, etc.)

SAFETY INFORMATION

- Do not disassemble or modify the printer.
- Keep the printer away from water, moisture, and extreme temperatures.
- Avoid dropping or subjecting the printer to strong impacts.
- Use only approved accessories and power sources.
- Keep out of reach of children.

WARRANTY AND SUPPORT

BTSEURY products are designed for reliability and performance. For warranty information, technical support, or service inquiries, please refer to the contact information provided on the official BTSEURY website or your purchase documentation. Please have your model number (BTSEURYqcz6wuos5b) and purchase date available when contacting support.