Serta 500834819-7520

Serta baselogic Level 2 Adjustable Base Bed Frame - Twin XL User Manual

Model: 500834819-7520

Introduction

This manual provides comprehensive instructions for the assembly, operation, and maintenance of your Serta baselogic Level 2 Adjustable Base Bed Frame. Designed to enhance your sleep and lounging experience, this adjustable base offers personalized comfort with head and foot adjustability, a wireless remote, and a Zero-Gravity preset. Its foldable design ensures convenient mobility and storage, while the zero-clearance profile allows compatibility with most bed frames and platforms. Please read this manual thoroughly before setup and use to ensure safe and optimal performance.



Figure 1: Serta baselogic Level 2 Adjustable Base Bed Frame.

Safety Information

Please observe the following safety precautions to prevent injury and ensure proper operation of your adjustable base:

- **Electrical Safety:** Ensure the power cord is properly connected to a grounded outlet. Do not use extension cords or adapters. Keep cords away from heat sources and sharp edges.
- **Moving Parts:** Keep hands, feet, and pets clear of all moving parts during operation to avoid pinching or crushing injuries.
- **Weight Capacity:** Do not exceed the recommended weight capacity of the bed frame. Refer to the specifications section for details.
- **Children and Pets:** Do not allow children or pets to play on or under the adjustable base. Adult supervision is required.
- **Liquid Spills:** Avoid spilling liquids on the control unit or motor components. In case of a spill, immediately unplug the unit and contact customer support.
- **Proper Use:** This product is designed for indoor use as a bed frame. Do not use it for any other purpose.

Product Features

Your Serta baselogic Level 2 Adjustable Base is equipped with several features designed for enhanced comfort and convenience:

- **Head and Foot Adjustability:** Independently raise or lower the upper body and leg sections to find your ideal position for sleeping, reading, or lounging.
- **Wireless Remote:** Control all functions effortlessly with the included wireless handheld remote.
- **Zero-Gravity Preset:** A pre-programmed position that elevates your head and feet to help relieve pressure points and promote deeper relaxation.
- **One-Touch Flat Preset:** Instantly returns the adjustable base to a flat position with a single button press.
- **Foldable Design:** The base can be easily folded for convenient transport and compact storage when not in use.
- **Zero-Clearance Profile:** Designed with removable legs, allowing the base to be used directly on the floor or seamlessly integrated into most platform bed frames without requiring additional clearance.
- **3-in-1 Adjustable Legs:** Easy-to-assemble legs can be stacked in 4-inch increments to achieve three height options (4", 8", or 12") or removed entirely for a zero-clearance setup.



Figure 2: Key features of the baselogic Silver Adjustable Base.



Figure 3: Zero-Gravity preset for enhanced relaxation.



Figure 4: Wireless remote control for easy adjustments.

Setup

The Serta baselogic adjustable base requires assembly. For detailed visual instructions, please refer to the included Installation Manual or scan the QR code provided on the packaging for a short installation video.

Assembly Overview:

1. **Unpack Components:** Carefully remove all components from the packaging. Ensure all parts are present before proceeding.
2. **Unfold Base:** Gently unfold the bed base. It is recommended to have two people for this step due to the weight and size of the frame.
3. **Attach Legs:** Screw the adjustable legs into the designated points on the base. You can choose from 4", 8", or 12" heights by stacking the leg segments. For a zero-clearance setup, the legs can be removed entirely.
4. **Connect Power:** Plug the power cord into a grounded electrical outlet.
5. **Install Remote Batteries:** Insert three AAA batteries into the wireless remote control.

6. **Position Base:** Carefully position the assembled base in your desired location. If using with a bed frame, ensure proper alignment.

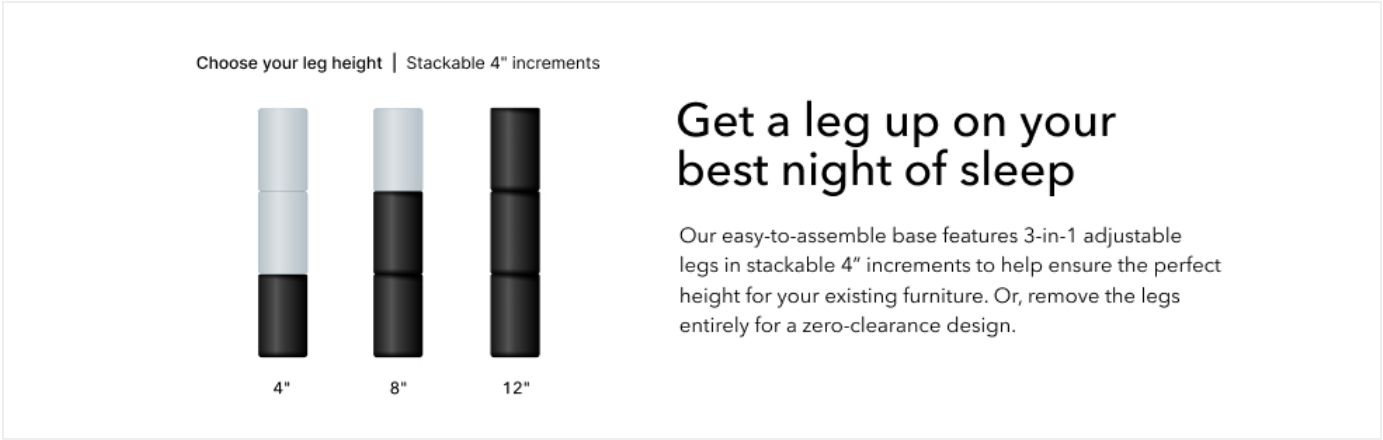


Figure 5: Adjustable leg height options.



Figure 6: Zero-Clearance Design compatibility.

Operating Instructions

Your adjustable base is operated using the wireless remote control.



Figure 7: Operating the adjustable base with the wireless remote.

Remote Control Functions:

- **HEAD UP/DOWN Arrows:** Press and hold the "HEAD UP" arrow to raise the head section of the bed. Press and hold the "HEAD DOWN" arrow to lower it.
- **FOOT UP/DOWN Arrows:** Press and hold the "FOOT UP" arrow to raise the foot section of the bed. Press and hold the "FOOT DOWN" arrow to lower it.
- **ZERO-G Button:** Press the "ZERO-G" button to activate the pre-programmed Zero-Gravity position, which elevates both the head and foot sections to a comfortable, pressure-relieving angle.
- **FLAT Button:** Press the "FLAT" button to quickly return the entire bed frame to a flat, horizontal position.

Maintenance

Proper care and maintenance will extend the life of your Serta baselogic adjustable base.

Fabric Care:

- To prolong the life of your fabric, protect it from direct sunlight whenever possible.
- Keep the fabric at a minimum of 12 inches (30 cm) away from direct heat sources.
- For deeper cleaning, blot liquid spills with a clean, dry cloth. Wipe with a clean cloth dampened with warm water. Do not wet excessively or use abrasive or harsh chemicals.
- A soft bristle brush may be used to remove ingrained soil. Avoid scratching by gentle brushing.
- Wipe with a clean cloth dampened with warm water to remove residues. Dry out of direct sunlight and away from direct heat sources.
- If persistent marks remain visible after cleaning, seek professional advice.
- For spot cleaning, wipe the area with a lightly damp sponge or vacuum with a soft brush attachment to remove particles.

General Maintenance:

- Regularly inspect all connections and fasteners to ensure they are secure.
- Keep the area around the motors and moving parts free from obstructions.
- Do not attempt to open or service the motor or control box. Contact qualified personnel for repairs.

Troubleshooting

If you experience issues with your Serta baselogic adjustable base, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Base does not operate.	Power cord unplugged; remote batteries dead; circuit breaker tripped.	Ensure power cord is securely plugged in. Replace remote batteries. Check household circuit breaker.
Remote not responding.	Batteries are low or incorrectly inserted; remote out of range.	Replace batteries, ensuring correct polarity. Move closer to the base.
Motor makes noise but base does not move.	Obstruction under the bed; mechanism jammed.	Check for any objects obstructing the movement of the base. Carefully remove any obstructions.
Base moves unevenly.	Uneven weight distribution; component issue.	Ensure weight is evenly distributed on the bed. If problem persists, contact customer support.

If the problem persists after attempting these solutions, please contact Serta Customer Support.

Specifications

Attribute	Detail
Brand	Serta
Model Number	500834819-7520
Size	Twin XL
Product Dimensions (L x W x H)	80"L x 38"W x 12"H
Item Weight	90.4 Pounds
Color	Grey
Fabric Type	Polyester

Attribute	Detail
Special Features	Adjustable, Foldable, Remote Control, Zero Gravity Mode
Assembly Required	Yes
Included Components	Installation Manual
UPC	198167032498



Figure 8: Size and dimensions overview.

Warranty & Support

Your Serta baselogic adjustable base comes with a **10-year warranty**, as noted in customer reviews. For specific warranty terms and conditions, please refer to the documentation included with your product or contact Serta customer support.

Protection Plans:

Additional protection plans may be available for purchase to extend coverage beyond the standard warranty:

- 2-Year Protection Plan (One-time payment: $103.99)
- 3-Year Protection Plan (One-time payment: $129.99)
- Complete Protect (Monthly billing: $16.99/month) - Covers all eligible past and future purchases.

Customer Support:

For any questions, technical assistance, or warranty claims, please contact Serta Customer Support. Refer to the contact information provided in your product packaging or visit the official Serta website.
You can also visit the Serta Store on Amazon for more information.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question