

Serta 500834819-7550

Serta basellogic Level 2 Queen Adjustable Base Bed Frame Instruction Manual

Model: 500834819-7550

INTRODUCTION

This manual provides detailed instructions for the assembly, operation, and maintenance of your Serta basellogic Level 2 Queen Adjustable Base Bed Frame. Please read all instructions carefully before use to ensure proper setup and safe operation.

The Serta basellogic Level 2 Adjustable Base offers head and foot adjustability, a wireless remote, and a Zero-Gravity preset for enhanced comfort. Its foldable design and zero-clearance profile provide versatility for various bedroom setups.

IMPORTANT SAFETY INFORMATION

Please read and understand all safety warnings before proceeding with assembly or operation.

- Always use caution when folding and unfolding the base to avoid injury.
- Be aware of the adjustable legs and potential sharp edges during assembly and use.
- Due to its weight (approximately 121.3 pounds for the Queen frame), assembly and moving may require two people.
- Always follow the provided installation manual for safe assembly.
- Ensure the power cord is not pinched or damaged during setup or operation.
- Keep children and pets away from moving parts of the adjustable base.
- Do not allow anyone to sit or stand on the adjustable base while it is in motion.

PACKAGE CONTENTS

Verify that all components are present before beginning assembly.

- Adjustable Base Frame (Folded)
- Wireless Remote Control
- Power Cord and Adapter
- Adjustable Legs (3-in-1 stackable design)
- Mattress Retainer Bar
- User Manual (this document)

SETUP AND ASSEMBLY

Assembly of the Serta baselogic adjustable base is designed to be straightforward. It is highly recommended to have two people for assembly due to the weight of the unit.

1. **Unpack the Base:** Carefully remove the adjustable base from its packaging. Place the folded base on a clean, flat surface.
2. **Unfold the Frame:** With assistance, carefully unfold the adjustable base. Ensure all locking mechanisms engage securely.
3. **Attach the Legs:** The adjustable legs are a 3-in-1 design, allowing for 4", 8", or 12" height options. Screw the desired leg height sections into the designated points on the base. Ensure all legs are securely tightened. For zero-clearance applications, the legs can be removed entirely, allowing the base to sit directly on a platform bed frame.
4. **Install Mattress Retainer Bar:** Locate the mattress retainer bar and insert it into the slots at the foot of the bed. This prevents the mattress from sliding when the base is adjusted.
5. **Connect Power:** Plug the power cord into the control box on the adjustable base, then plug the adapter into a wall outlet.
6. **Insert Remote Batteries:** Open the battery compartment on the wireless remote control and insert the required batteries (typically AAA, refer to remote for specifics).
7. **Position the Base:** With assistance, carefully flip the assembled base upright and position it in your desired location.
8. **Place Mattress:** Carefully place your mattress onto the adjustable base.



Image: The Serta baselogic Level 2 Adjustable Base Bed Frame in its flat position within a bedroom environment.



Zero-gravity preset



Helps relieve pressure points for
enhanced relaxation

Image: Illustration of the adjustable legs, demonstrating the 4-inch, 8-inch, and 12-inch height configurations.

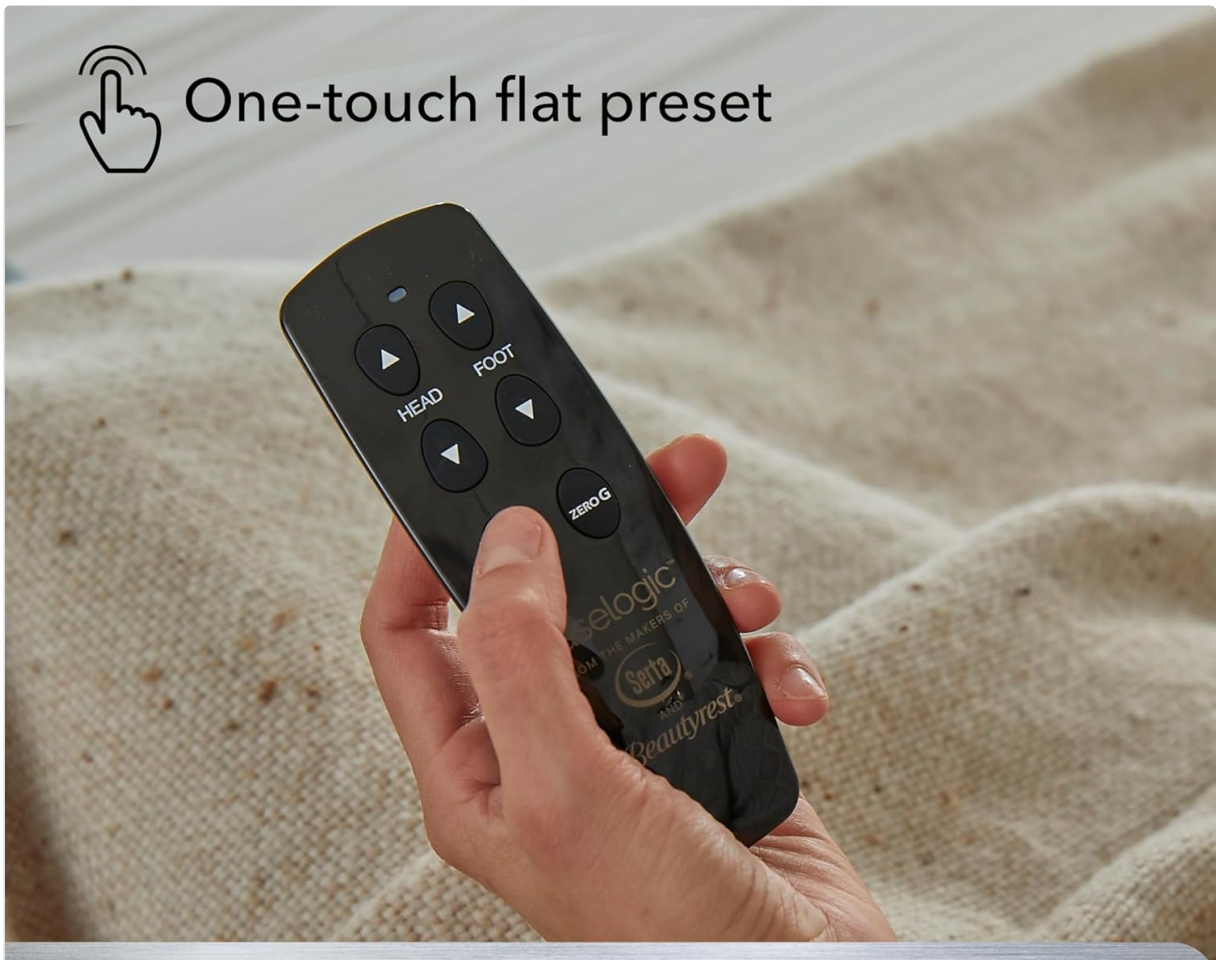
OPERATING INSTRUCTIONS

Your Serta basellogic adjustable base is controlled by a wireless remote. Ensure the remote has fresh batteries and is within range of the base.

Wireless Remote Functions:



One-touch flat preset



Easily reset your base to flat

Image: The wireless remote control for the adjustable base, highlighting its various function buttons.

- **Head Adjustability:** Use the "HEAD UP" and "HEAD DOWN" buttons to raise or lower the upper body section of the base.
- **Foot Adjustability:** Use the "FOOT UP" and "FOOT DOWN" buttons to raise or lower the leg section of the base.
- **Zero-Gravity Preset:** Press the "ZERO-G" button to activate the pre-programmed Zero-Gravity position. This position elevates the head and feet to help relieve pressure points.
- **One-Touch Flat Preset:** Press the "FLAT" button to instantly return the adjustable base to a completely flat position.

Note: For optimal performance and to prevent mattress bunching, it is recommended to be on the bed before making adjustments, especially when raising the head or foot sections.



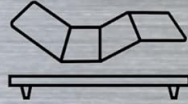
Image: A user demonstrating the adjustable head and foot positions using the wireless remote.



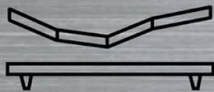
Silver features



Wireless
remote



Head and foot
adjustability



Zero-gravity
preset



One-touch
flat preset



Zero-clearance
design

Image: The Zero-Gravity preset position, designed to relieve pressure points for enhanced relaxation.

MAINTENANCE

Proper care and maintenance will extend the life of your adjustable base.

Fabric Care:

- To prolong the life of the fabric, protect it from direct sunlight whenever possible.
- Keep the base at a minimum of 12 inches (30 cm) away from direct heat sources.
- For spot cleaning, wipe the affected area with a lightly damp sponge or vacuum with a soft brush attachment to remove particles.
- For deeper cleaning, blot liquid spills with a clean, dry cloth. Wipe with a clean cloth dampened with warm water. Do not wet excessively or use abrasive or harsh chemicals.
- A soft bristle brush may be used to remove ingrained soil. Avoid scratching by gentle brushing.
- Wipe with a clean cloth dampened with warm water to remove residues. Dry out of direct sunlight and away from direct heat sources.
- If persistent marks remain visible after cleaning, seek professional advice.

General Maintenance:

- Regularly check all bolts and connections to ensure they remain tight.
- Keep the area around the motor and moving parts free from obstructions.
- Avoid spilling liquids directly onto the electrical components.

TROUBLESHOOTING

If you encounter issues with your adjustable base, refer to the following common solutions:

Problem	Possible Cause	Solution
Base does not operate	No power, remote batteries dead, remote not paired.	Check power connection to wall outlet and base. Replace remote batteries. Refer to remote pairing instructions (if applicable, usually automatic).
Motor makes noise but base does not move	Obstruction under the base or mechanism.	Inspect for any objects obstructing the moving parts. Remove any obstructions.
Base moves unevenly	Loose leg or component.	Ensure all legs and frame connections are securely tightened.

If the issue persists after attempting these solutions, please contact customer support.

SPECIFICATIONS

Brand: Serta

Model Number: 500834819-7550

Size: Queen

Product Dimensions: 80"L x 60"W x 12"H

Item Weight: 121.3 pounds

Color: Grey

Fabric Type: Polyester

Special Features: Adjustable, Foldable, Wireless Remote Control, Zero Gravity Mode

Compatible Mattress Size: Queen

Assembly Required: Yes

Manufacturer: Serta Simmons Bedding, LLC.

UPC: 198167032511



Size & Dimensions



Twin XL
38" W x 80" L
Full
54" W x 74" L
Queen
60" W x 80" L
King
76" W x 80" L
Cal King (Split)
36" W x 84" L

Image: General dimensions and adjustable height features of the bed frame.

WARRANTY INFORMATION

The Serta basellogic Level 2 Adjustable Base Bed Frame typically comes with a 10-year warranty. For specific details regarding your product's warranty coverage, including terms and conditions, please refer to the warranty card included with your purchase or visit the official Serta website. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For further assistance, technical support, or to inquire about replacement parts, please contact Serta customer service.

Website: www.serta.com

Phone: Refer to your product packaging or the Serta website for the most current contact information.