oneisall PW04

Oneisall PW04 Cat Water Fountain User Manual

Model: PW04

1. Product Overview

The Oneisall PW04 Cat Water Fountain is designed to provide a continuous supply of fresh water for your pets. Constructed from durable 304 stainless steel, this 3.5-liter (118 oz) capacity fountain features a cordless design for flexible placement both indoors and outdoors. Its quiet operation ensures a peaceful environment for your pet and household.



Figure 1.1: Oneisall PW04 Cat Water Fountain. This image shows the complete fountain unit with a cat observing it, highlighting its sleek design and the flowing water.

Key Features:

- **304 Stainless Steel Construction:** Ensures durability and safe drinking water.
- **Cordless Design:** Allows for flexible placement without power outlet restrictions.
- **Large Capacity:** 3.5 Liters (118 oz) provides ample water, reducing refill frequency.
- **Ultra-Quiet Operation:** Designed to minimize noise for a calm environment.
- **Long Battery Life:** Up to 60 days of operation on a single charge.

2. Product Components

Before assembly, ensure all components are present and undamaged. The Oneisall PW04 Cat Water Fountain typically includes the following parts:

- Stainless Steel Water Tank

- Stainless Steel Drinking Tray
- Control Module (with pump and battery)
- Filter Elements (typically 2 included)
- USB-C Charging Cable



Figure 2.1: Disassembly for cleaning. This image illustrates the ease of disassembling the stainless steel components for cleaning, emphasizing that the control module should not be immersed in water.

3. Setup Instructions

1. **Unpack Components:** Carefully remove all parts from the packaging.
2. **Clean Components:** Wash the stainless steel water tank and drinking tray thoroughly with soap and water. Rinse completely. **Do not immerse the control module in water.**
3. **Install Filter:** Rinse the new filter element under running water for a few minutes to remove any carbon dust. Place the filter into its designated slot within the control module or tray, ensuring it is seated correctly.

4. **Assemble Fountain:** Place the control module into the water tank. Ensure it is securely positioned. Then, place the drinking tray on top of the water tank, aligning it with the control module's water outlet.
5. **Fill with Water:** Fill the water tank with clean water up to the maximum fill line. Do not overfill.
6. **Initial Charge:** For optimal performance, fully charge the fountain's battery before first use. Connect the USB-C charging cable to the control module and a suitable power adapter (not included). The indicator light will show charging status.

4. Operating Instructions

Once assembled and charged, the Oneisall PW04 fountain is ready for use.

1. **Power On/Off:** The fountain typically operates automatically when water is detected or can be activated by a button on the control module. Refer to the specific button functions on your control module for details.
2. **Water Level Monitoring:** Regularly check the water level through the transparent window on the side of the fountain. Refill as needed to ensure continuous water supply and to protect the pump.
3. **Charging:** When the battery indicator shows low power, recharge the fountain using the provided USB-C cable. A full charge can last up to 60 days, depending on usage.



Figure 4.1: 60 Days Power Supply. This image highlights the long battery life of the fountain, indicating it can operate for up to 60 days on a single charge, reducing the need for frequent recharging.



Figure 4.2: Ultra-Quiet Operation. This image depicts a cat sleeping peacefully near the fountain, emphasizing its low noise level (30dB), which is quieter than a whisper.

5. Maintenance

Regular maintenance is crucial for the longevity of your fountain and the health of your pet.

5.1. Cleaning the Fountain

1. **Disassemble:** Turn off the fountain and unplug the charging cable if connected. Disassemble the drinking tray, control module, and water tank.
2. **Wash Stainless Steel Parts:** The stainless steel water tank and drinking tray are dishwasher safe. Alternatively, wash them by hand with mild soap and water. Rinse thoroughly to remove all soap residue.
3. **Clean Control Module:** Wipe the exterior of the control module with a damp cloth. **Never immerse the control module in water.** Use a small brush to clean any debris from the pump's intake area if accessible.
4. **Reassemble:** Ensure all parts are dry before reassembling.



Figure 5.1: Dishwasher Safe Components. This image confirms that the stainless steel water tank and tray are safe for cleaning in a dishwasher, simplifying maintenance.

5.2. Filter Replacement

It is recommended to replace the filter element every 2-4 weeks, or more frequently if you have multiple pets or if the water appears cloudy.

1. **Remove Old Filter:** Disassemble the fountain and remove the used filter element.
2. **Prepare New Filter:** Rinse the new filter under running water for several minutes to remove any loose carbon particles.
3. **Install New Filter:** Place the new filter into its designated slot.
4. **Reassemble and Refill:** Reassemble the fountain and fill with fresh water.



Figure 5.2: Filter Elements. This image shows the two filter elements typically included with the fountain, indicating the type of filter used for water purification.

6. Troubleshooting

If you encounter issues with your Oneisall PW04 Cat Water Fountain, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No water flowing	Low water level, clogged pump, low battery, improperly assembled.	Refill water, clean pump, charge battery, reassemble correctly.
Fountain is noisy	Low water level, dirty pump, debris in pump, improper placement.	Add water, clean pump thoroughly, ensure fountain is on a flat surface.

Problem	Possible Cause	Solution
Water tastes or smells bad	Filter needs replacement, fountain needs cleaning.	Replace filter, clean all fountain components thoroughly.
Indicator light not working	Battery fully charged/discharged, malfunction.	Check charging cable connection, try charging for longer. If issue persists, contact support.

7. Specifications

Feature	Detail
Model	PW04
Brand	oneisall
Material	304 Stainless Steel
Capacity	3.5 Liters (118 oz)
Color	Silver
Special Feature	Cordless, Ultra-Quiet
Battery Life	Up to 60 days (approx.)
Charging Interface	USB-C
Dimensions (approx.)	7.8 inches (L) x 7.8 inches (W) x 6.0 inches (H)



Figure 7.1: Product Dimensions. This image provides a visual representation of the fountain's approximate dimensions: 7.8 inches in length, 7.8 inches in width, and 6.0 inches in height.

8. Safety Information

- For indoor and outdoor use, but protect from extreme weather conditions.
- Do not allow pets to chew on the charging cable.
- Ensure the fountain is placed on a stable, level surface to prevent tipping.
- Keep out of reach of young children.
- Only use original or certified replacement parts and filters.
- Do not disassemble the control module beyond what is instructed in this manual.

9. Warranty and Support

Oneisall products are manufactured with quality and reliability in mind. For any questions, concerns, or warranty inquiries regarding your PW04 Cat Water Fountain, please contact Oneisall customer support.

Please refer to the official Oneisall website or your purchase documentation for specific warranty terms and contact information.

Online Support: Visit the official Oneisall store on Amazon:oneisall Amazon Store

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My Oneisall PW04 Cat Water Fountain will not start pumping water after cleaning, even though I have cleaned the motor and transfer tube. Is there something I am missing?

Based on the Oneisall PW04 manual and common troubleshooting for this model, here are a few things you may be missing to get the pump started again:Check for Air Bubbles (Priming): Since you mentioned...

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