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› Petgravity Smart Pet Water Fountain User Manual

Petgravity YSJ250424US

Petgravity Smart Pet Water Fountain User Manual

Model: YSJ250424US

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Petgravity Smart Pet Water Fountain. Please read this manual thoroughly before using the product to ensure proper function and safety for your pet.



Image: The Petgravity Smart Pet Water Fountain, showcasing its sleek design and the stainless steel bowl. Various pets (cats and dogs) are shown in the background, indicating the product's target audience.

PRODUCT FEATURES

- **304 Stainless Steel Water Bowl:** Food-grade material for easy cleaning and healthier hydration, preventing plastic odors or stains.
- **Always Fresh Water:** Smart system automatically replaces old water with fresh water, ensuring clean water for your pets every time.
- **No Filters Needed:** Cost-effective and environmentally friendly design that operates without replaceable filters. Regular rinsing is sufficient.
- **Wastewater Separation Design:** Unique system with a 3.5L (118.4oz) clean water tank and a 1.5L (50.7oz)

wastewater tank, preventing water recirculation and maintaining freshness.

- **Rechargeable Battery Powered:** Built-in 3000mAh rechargeable battery provides over 180 days of operation on a single charge, ensuring continuous fresh water access.
- **Super Quiet Operation:** Features a silent pump operating below 55dB, making it almost inaudible and minimizing distractions for pets.
- **Patented Self-Refill Structure:** Ensures continuous fresh water supply.
- **Easy Lock-and-Unlock Structure:** Designed for quick and convenient cleaning.
- **Separated Water and Electric Design:** Enhances safety during operation and cleaning.
- **Wireless Operation:** Allows for flexible placement of the fountain.

Innovative Dual-Tank System

Clean and wastewater separation. Minimizes the risk of bacterial buildup from recycled water.



The leftover water will be poured periodically



Clean water will be added once the bowl returns to position

Image: A detailed diagram illustrating the innovative dual-tank system of the Petgravity Smart Pet Water Fountain. It highlights the separate clean water tank and wastewater tank, emphasizing the non-recycled water flow and the food-grade stainless steel bowl.

3.5L Ultra-Large Water Tank A Week of Hands-Free

Each refill meets your pet's drinking needs for 3-9 days

3500ml



Tip: The maximum volume is 3.5L but it's recommended to add 3L water to prevent accidental spills.

Image: Visual representation of the 3.5L (3500ml) ultra-large water tank, indicating it can provide a week of hands-free hydration for pets. It also shows a comparison to 500ml water bottles.

Type-C Rechargeable. Ultra-Long Battery Life

180_{days}

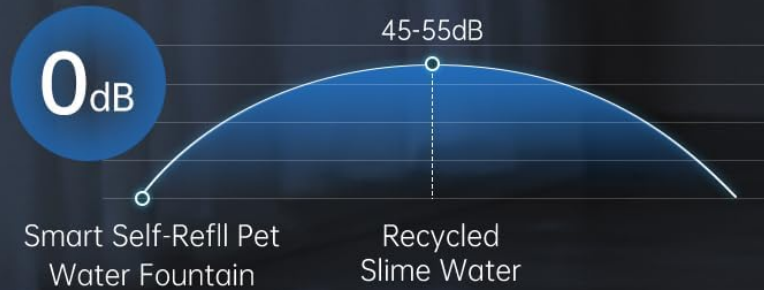


* 180-day of battery life is based on experimental data, calculated by pouring water 6 times a day. Usage time per charge may vary due to daily use.

Image: Illustration of the Type-C rechargeable battery, emphasizing its ultra-long battery life of up to 180 days. A note clarifies that battery life is based on experimental data and may vary with daily use.

Quiet Operation

Without any noise after the water change completed



Note: A few seconds of 40-50dB during the water change

Image: A graphic illustrating the quiet operation of the fountain, showing 0dB during normal function and 40-50dB for a few seconds during water change. A cat is shown resting peacefully next to the fountain.

No Filter Needed. Cost-Saving Solution



Normal products with Filters

Recurring Cost for Filters

>

Self-Refill Water Dispensor

No more paid on filter

Image: A visual comparison demonstrating that the Petgravity Smart Pet Water Fountain requires no filters, highlighting it as a cost-saving solution compared to normal products that require recurring filter costs.

No Recycling. Every Sip is Fresh

ours



Self-Refill Fresh Water



No Filter Needed. Save Money



No Cord. Flexible Placement



Quiet Operation



Child Lock. Prevent Accidental Operation

Normal Products



Recycled Slime Water

Regular Messy Filter Replacements

Plug-in operation

Running pump with never-stop hum

No Child Lock

Image: A side-by-side comparison emphasizing that the Petgravity fountain provides "No Recycling. Every Sip is Fresh" water, contrasting it with normal products that use recycled slime water. Key benefits like no filter, no cord, quiet operation, and child lock are listed.

Food Grade Material



Electro-Water Isolation Structure

Minimizing Static Electricity Risks



Image: A visual breakdown of the Petgravity Smart Pet Water Fountain's components, highlighting the use of food-grade materials and the electro-water isolation structure designed to minimize static electricity risks and enhance safety.

SETUP INSTRUCTIONS

- Unpack Components:** Carefully remove all components from the packaging: the main unit, clean water tank, sewage tank, and stainless steel water bowl.
- Initial Cleaning:** Before first use, wash the stainless steel water bowl, clean water tank, and sewage tank with mild soap and water. Rinse thoroughly to remove any residue. Do not submerge the main unit in water.
- Assemble Tanks:** Place the clean water tank onto the main unit, ensuring it is securely seated. Then, position the sewage tank in its designated slot.
- Install Water Bowl:** Place the stainless steel water bowl onto the designated area on the main unit. Ensure it is properly aligned for water dispensing.
- Fill Clean Water Tank:** Fill the clean water tank with fresh, clean water. The maximum volume is 3.5L, but it is recommended to add up to 3L to prevent accidental spills.

6. **Charge Battery:** Connect the fountain to a Type-C charging cable (not included) to fully charge the built-in 3000mAh battery before first use. The charging indicator will show status.
7. **Placement:** Place the assembled fountain on a flat, stable surface indoors, away from direct sunlight or heat sources.

OPERATING INSTRUCTIONS

1. **Power On:** Ensure the fountain is charged. The device will automatically power on when the water bowl is correctly placed and water is detected.
2. **Adjusting Volume and Interval:** Use the adjustable volume and interval panel on the device to set the water dispensing volume and time interval according to your pet's habits. Refer to the user instructions table below for general guidelines.
3. **Water Dispensing:** The fountain will automatically dispense fresh water into the bowl at the set intervals. When the bowl is tipped (e.g., by a pet drinking), the leftover water will be poured into the wastewater tank, and fresh water will be added once the bowl returns to position.
4. **Monitoring Water Levels:** Periodically check the clean water tank to ensure sufficient water supply. Refill as needed.
5. **Monitoring Wastewater:** Regularly check and empty the wastewater tank to prevent overflow and inhibit biofilm formation.
6. **Child Lock:** The device may feature a child lock function. Refer to the panel for "Unlock/Refresh" options, typically a long touch to unlock or a short touch to refresh.



Adjustable Volume & Interval Panel

Set the Volume and Time Interval according to your cat's habits.

User Instructions

Cat number	Time Interval	Volume
	6H	80ML/100ML
	4H	100ML/120ML
	3H	100ML/120ML

Note:
The water refilling volume and interval can be set according to the actual situation. The above are just general guidelines for common adult cats.

Image: Close-up of the adjustable volume and interval panel, showing options for setting water volume (80ml, 100ml, 120ml) and time intervals (3h, 4h, 6h). A user instructions table provides recommended settings based on cat number.

User Instructions Table (General Guidelines)

Cat Number	Time Interval	Volume
1 Cat	6H	80ML/100ML
2 Cats	4H	100ML/120ML
3+ Cats	3H	100ML/120ML

Note: The water refilling volume and interval can be set according to the actual situation. The above are just general guidelines for common adult cats.

MAINTENANCE

Regular maintenance ensures the longevity and hygienic operation of your Petgravity Smart Pet Water Fountain.

1. **Empty Wastewater Tank:** Regularly empty the wastewater tank (50.7oz/1.5L capacity) to prevent overflow and inhibit biofilm formation. The frequency depends on usage.
2. **Clean Water Bowl:** The stainless steel water bowl should be cleaned regularly with mild soap and water. Its easy lock-and-unlock structure facilitates quick cleaning.
3. **Clean Tanks:** Periodically clean the clean water tank and sewage tank. Disassemble them from the main unit for thorough washing. Rinse thoroughly.
4. **Main Unit Cleaning:** Wipe the exterior of the main unit with a damp cloth.**Do not submerge the main unit in water** due to its separated water and electric design.
5. **No Filter Replacement:** This fountain does not require filter replacements, simplifying maintenance. Just rinse components occasionally.
6. **Battery Charging:** Recharge the built-in battery when the indicator suggests low power. A full charge provides up to 180 days of use.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Fountain not dispensing water.	Low battery; Clean water tank empty; Water bowl not properly seated; Child lock engaged.	Charge the fountain; Refill clean water tank; Re-seat the water bowl correctly; Disengage child lock (long touch on panel).
Water overflowing from bowl.	Wastewater tank full; Incorrect volume setting.	Empty the wastewater tank; Adjust the dispensing volume to a lower setting.
Fountain making unusual noise.	Debris in pump area; Unit not level.	Clean the pump area (refer to maintenance); Ensure the fountain is on a flat, stable surface.
Battery not holding charge.	Battery degradation; Faulty charging cable/adaptor.	Ensure using a functional Type-C cable and adapter; Contact customer support if issue persists.
Water appears dirty or cloudy.	Tanks or bowl require cleaning; Infrequent emptying of wastewater.	Perform thorough cleaning of all water-contacting components; Increase frequency of wastewater tank emptying.

SPECIFICATIONS

Feature	Detail
Model Number	YSJ250424US
Brand	Petgravity

Feature	Detail	
Clean Water Tank Capacity	3.5 Liters (118.4 oz)	
Wastewater Tank Capacity	1.5 Liters (50.7 oz)	
Battery	3000mAh Lithium Polymer (included)	
Battery Life	Up to 180 days (experimental data)	
Noise Level	Below 55dB (during operation), 40-50dB (during water change)	
<div>Material</div>		
Acrylonitrile Butadiene Styrene (ABS), Polycarbonate (PC), 304 Stainless Steel (bowl)		
12.99" x 9.25" x 9.84"		
Product Dimensions (L x W x H)		
Item Weight	4.86 pounds	
Target Audience	Cats, Small Dogs, Birds, house-cats	
Included Components	Clean water tank, Sewage tank, Water bowl, Main unit	
Specific Uses	Indoor	

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the contact details provided with your product packaging or visit the official Petgravity website. Keep your purchase receipt for warranty claims.

Manufacturer: Petgravity

ASIN: B0F66LJKWN

Model Number: YSJ250424US

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question