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> Samsung Galaxy Tab A9+ 11-inch Android WiFi Tablet User Manual

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Model: Galaxy Tab A9+

INTRODUCTION

This manual provides essential instructions for setting up, operating, maintaining, and troubleshooting your Samsung Galaxy Tab A9+ 11-inch Android WiFi Tablet. Please read this manual thoroughly to ensure proper use and to maximize your device's performance.



Image: Samsung Galaxy Tab A9+ tablet, graphite color, shown with a stylus pen and a 128GB memory card.

PACKAGE CONTENTS

- Samsung Galaxy Tab A9+ Tablet
- USB-C Charging Cable
- Quick Start Guide
- 128GB Memory Card (bundled accessory)
- 2-in-1 Stylus Pen (bundled accessory)

Please check that all items are present. If any items are missing or damaged, contact your retailer or Samsung customer support.

SETUP

1. Charging the Battery

Before first use, fully charge your tablet. Connect the USB-C cable to the tablet's USB-C port and the other end to a compatible power adapter (sold separately) or a computer's USB port. The charging indicator will show the charging status.

2. Powering On/Off

- **To Power On:** Press and hold the Power button until the Samsung logo appears.
- **To Power Off:** Press and hold the Power button, then tap "Power off" on the screen.
- **To Restart:** Press and hold the Power button, then tap "Restart" on the screen.

3. Initial Setup Wizard

Upon first power-on, follow the on-screen instructions to set up your device. This includes selecting your language, connecting to a Wi-Fi network, signing in with your Google account, and setting up security features.

4. Installing the Memory Card

Your tablet supports microSD cards for expandable storage. Locate the SIM/microSD card tray on the side of the tablet. Use the ejector tool (if provided, otherwise a small paperclip) to open the tray. Carefully place the 128GB memory card into the designated slot with the gold contacts facing down, then reinsert the tray.

OPERATING INSTRUCTIONS

Basic Navigation

- **Touch:** Tap an icon to open an app or select an item.
- **Swipe:** Move your finger across the screen to scroll through pages or content.
- **Pinch:** Use two fingers to zoom in or out on images and web pages.
- **Home Screen:** Access your apps, widgets, and settings.

Connecting to Wi-Fi

1. Go to **Settings > Connections > Wi-Fi**.
2. Toggle **Wi-Fi On**.
3. Select your desired network from the list and enter the password if prompted.

Using Multi-Window Display

The Galaxy Tab A9+ supports multi-window functionality, allowing you to run multiple apps simultaneously. To activate:

1. Open an app.
2. Tap the Recent Apps button (usually a square icon) to see open applications.
3. Tap the app icon at the top of an app's preview, then select "Open in split screen view" or "Open in pop-up view."
4. Choose a second app to open alongside the first.

Samsung Kids App

The preloaded Samsung Kids app provides a safe and engaging digital environment for children. Access it from the Quick Panel or the Apps screen. Parents can set screen time limits, control access to specific apps, and monitor activity within the app.

Quick Share for File Transfer

Quick Share allows for easy and fast file sharing with other compatible Android or iOS devices. To use:

1. Select the file (photo, video, document) you wish to share.
2. Tap the Share icon.
3. Select "Quick Share" from the options.

4. Choose the nearby device to send the file to.

MAINTENANCE

Cleaning Your Tablet

- Use a soft, lint-free cloth to clean the screen and body.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- For stubborn smudges, lightly dampen the cloth with water or a screen cleaner specifically designed for electronics.

Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Go to **Settings > Software update > Download and install**.

Battery Care

- Avoid exposing the tablet to extreme temperatures.
- Do not let the battery completely drain frequently.
- Use only Samsung-approved chargers and cables.

TROUBLESHOOTING

Problem	Possible Solution
Tablet does not power on.	Ensure the battery is charged. Connect the tablet to a charger for at least 10 minutes, then try powering on again.
Wi-Fi connection issues.	Restart your Wi-Fi router and the tablet. Go to Settings > Connections > Wi-Fi and try reconnecting. Forget the network and reconnect if necessary.
Apps are running slowly or freezing.	Close unnecessary background apps. Clear the cache of problematic apps (Settings > Apps > [App Name] > Storage > Clear cache). Restart the tablet. Ensure sufficient storage space is available.
Screen is unresponsive.	Perform a forced restart by pressing and holding the Power button and Volume Down button simultaneously for about 7-10 seconds.
Tablet is sluggish (as per user review).	Check for available software updates. Clear app caches and temporary files. Uninstall unused applications. Consider a factory reset as a last resort (back up data first).

SPECIFICATIONS



Image: Dimensions of the Samsung Galaxy Tab A9+ tablet.

Feature	Detail
Model Name	Samsung Galaxy Tab A9+

Feature	Detail
Operating System	Android 13
Screen Size	11 Inches
Screen Resolution	1920 x 1200 pixels (WUXGA)
Refresh Rate	Up to 90Hz
Processor	Qualcomm Snapdragon 695 (SM6375)
RAM	8GB
Internal Storage	256GB
Expandable Memory	microSD compatible
Rear Camera	8 megapixels
Front Camera	5 megapixels
Battery Capacity	7040 mAh
Connectivity	Wi-Fi, Bluetooth
Ports	1 x USB-C
Dimensions (LxWxH)	10.12 x 6.64 x 0.27 inches
Weight	1.32 pounds (16.96 ounces)

WARRANTY AND SUPPORT

Warranty Information

Warranty details for your Samsung Galaxy Tab A9+ are typically included with your product packaging or can be found on the official Samsung website. Please retain your proof of purchase for warranty claims.

Customer Support

For further assistance, technical support, or service inquiries, please visit the official Samsung support website or contact their customer service directly. You can find contact information and support resources at www.samsung.com/us/support/.

