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> SANNCE 4K Dual-Band WiFi Outdoor Surveillance Camera N98WHG User Manual

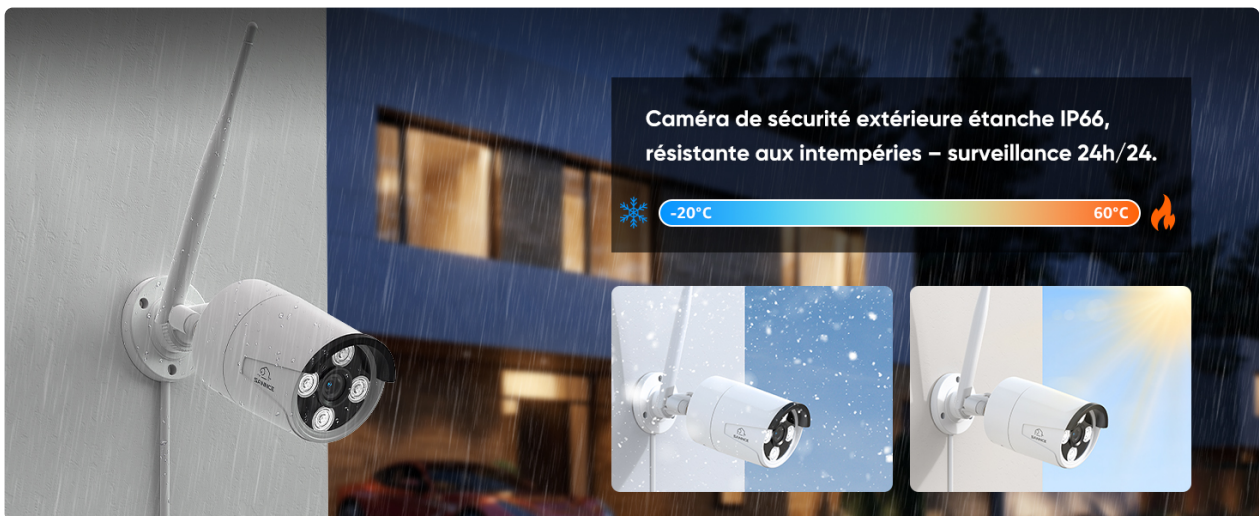
SANNCE N98WHG

SANNCE 4K Dual-Band WiFi Outdoor Surveillance Camera N98WHG User Manual

Model: N98WHG | Brand: SANNCE

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your SANNCE 4K Dual-Band WiFi Outdoor Surveillance Camera N98WHG. This camera system is designed to provide high-definition surveillance for your home or business, offering advanced features such as 8MP Ultra HD resolution, dual-band WiFi connectivity, intelligent human detection, and two-way audio. Please read this manual carefully before using the product to ensure proper setup and optimal performance.



The SANNCE surveillance camera provides security for various environments, including homes, offices, and supermarkets.

2. PACKAGE CONTENTS

Verify that all components are present in the package before proceeding with installation.

- SANNCE 4K Dual-Band WiFi Outdoor Surveillance Camera (2 units)
- Power Adapters
- Mounting Screws and Plugs
- Waterproof Kit
- Quick Start Guide

3. SETUP AND INSTALLATION

Follow these steps to set up your SANNCE surveillance camera system.

3.1 Physical Installation

1. **Choose a Location:** Select an outdoor location that provides the desired viewing angle and is within range of your WiFi network. Ensure the camera is protected from direct impact.
2. **Mount the Camera:** Use the provided mounting screws and plugs to securely attach the camera to a wall or ceiling. Ensure the camera is firmly fixed to prevent movement.
3. **Connect Power:** Connect the power adapter to the camera and plug it into a power outlet. The camera will power on automatically.

3.2 Network Connection

The camera supports both 2.4G and 5.8G WiFi bands for flexible and stable connections.

1. **Download the App:** Search for the official SANNCE application on your smartphone's app store (iOS or Android) and install it.
2. **Create an Account:** Open the app and register for a new account or log in if you already have one.
3. **Add Device:** Follow the in-app instructions to add your new camera. This typically involves scanning a QR code on the camera or manually entering its ID.
4. **Connect to WiFi:** Select your preferred WiFi network (2.4G or 5.8G) and enter the password. The camera will attempt to connect.



The camera offers stable and reliable wireless connectivity, allowing for flexible placement around your property.



The system supports both cloud storage and local storage options (up to 8TB HDD, sold separately).

4. OPERATING INSTRUCTIONS

Once your camera is set up, you can begin monitoring and utilizing its features.

4.1 Live View and Playback

- Open the SANNCE app on your smartphone, tablet, or PC client.
- Select the desired camera to view the live feed.
- Access recorded footage through the playback function, filtering by date and time.

Technologie Pro WiFi double bande 2,4/5,8 GHz

Signal plus fort, anti-interférence, meilleure stabilité.



Monitor your property remotely using the SANNCE app on your phone, tablet, or PC.

4.2 Two-Way Audio

- From the live view in the app, tap the microphone icon to speak through the camera's speaker.
- The built-in microphone allows you to hear audio from the camera's location.

4.3 Smart Human Detection and Alerts

- The camera uses advanced AI to distinguish human shapes from other moving objects, reducing false alarms.
- When a human is detected, you will receive instant push notifications on your connected devices.
- You can configure the camera to trigger an alarm sound to deter intruders.

Expérience d'accès à distance Pratique



Intelligent Human Detection minimizes false alarms by accurately identifying human presence.



8MP

Bienvenue dans le système de sécurité SANNCE, qui vous offre une prévisualisation, un enregistrement et une lecture d'image 8MP nettes, garantissant votre sécurité complète.



Maison



Bureau



Supermarché

Receive real-time alerts and notifications for human shape detection directly on your mobile device.

4.4 Alexa Integration

- The SANNCE camera is compatible with smart voice control via Alexa.
- Link your SANNCE account with your Alexa device to view camera feeds on compatible smart displays.

5. KEY FEATURES

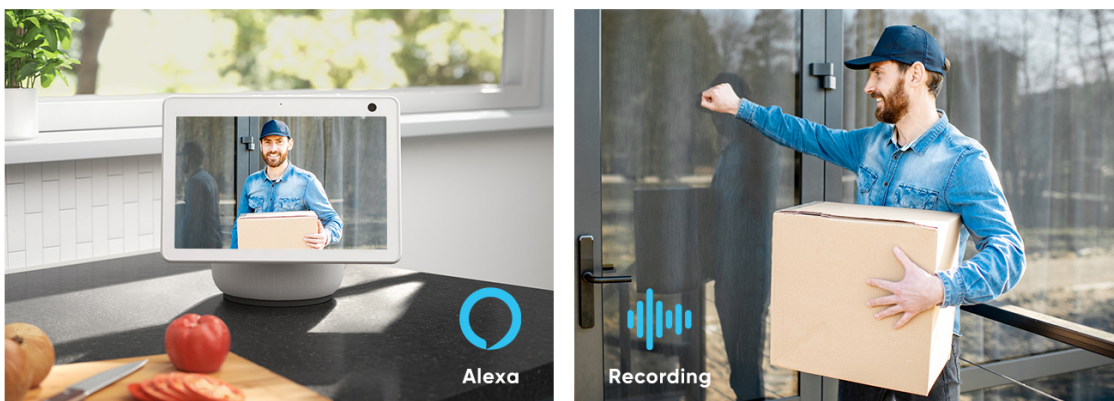
- **8MP Ultra HD & Dual-Band WiFi:** Experience crystal-clear surveillance with 8-megapixel resolution, offering sharper details than standard 1080p cameras. Supports both 2.4G and 5.8G WiFi bands for stable and interference-free connections, ensuring smooth live streaming and playback.
- **Intelligent Human Detection & Instant Alerts:** Advanced AI technology accurately distinguishes humans from other movements, significantly reducing false alarms. Receive immediate push notifications and trigger an alarm siren to deter intruders.
- **100ft Night Vision & 33ft Color Night Vision:** Powerful infrared LEDs provide clear black-and-white vision up to 100 feet (30 meters) in complete darkness. For enhanced detail, the camera offers color night vision up to 33 feet (10 meters) in low-light conditions.
- **Two-Way Audio & IP66 Metal Casing:** Communicate in real-time with the built-in microphone and speaker. The robust IP66-rated metal casing ensures durability and resistance to severe weather conditions, operating reliably from -30°C to 60°C.

- **Flexible Wireless Setup & Remote Access:** Easily connect via AP or WiFi using the dedicated application. Access live feeds and recorded footage anytime, anywhere, from your phone, tablet, or PC. Supports both cloud and local storage options (SD card not included).



The camera provides clear 10-meter full-color night vision for enhanced security after dark.

Compatible avec la commande vocale intelligente Alexa



The IP66 weatherproof design ensures reliable operation in various weather conditions, from -20°C to 60°C.

6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your surveillance camera.

- **Lens Cleaning:** Gently wipe the camera lens with a soft, clean cloth to remove dust or smudges. Avoid abrasive materials that could scratch the lens.
- **Housing Cleaning:** Periodically clean the camera's exterior housing to remove dirt and debris, especially in dusty or harsh environments.
- **Firmware Updates:** Check the SANNCE app regularly for available firmware updates. Keeping your camera's firmware up-to-date ensures access to the latest features and security enhancements.
- **Storage Management:** If using local storage (SD card), periodically review and manage recorded footage to ensure sufficient storage space. For cloud storage, monitor your subscription status.
- **Connection Check:** Occasionally verify the WiFi connection strength and stability through the app to ensure continuous monitoring.

7. TROUBLESHOOTING

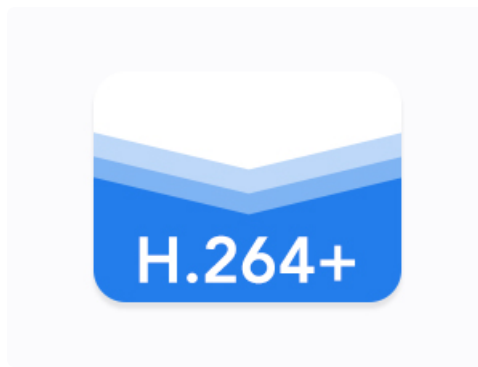
This section addresses common issues you might encounter with your SANNCE camera.

Problem	Possible Cause	Solution
Camera not connecting to WiFi	Incorrect WiFi password; Camera too far from router; Router band incompatibility.	Double-check WiFi password. Move camera closer to router. Ensure router supports 2.4G/5.8G and camera is connecting to the correct band. Restart camera and router.
No image/video feed	No power; Network issue; App malfunction.	Check power connection. Verify WiFi connection. Restart the app or reinstall it.
Poor night vision quality	Lens obstruction; Insufficient ambient light for color night vision; IR LEDs blocked.	Clean the camera lens. Ensure no objects are blocking the IR LEDs. For color night vision, ensure some ambient light is present.
Frequent false alarms	Motion detection sensitivity too high; Non-human movements triggering alerts.	Adjust motion detection sensitivity in the app. Utilize human detection feature to filter out non-human movements. Define specific detection zones.
Two-way audio not working	Microphone/speaker disabled in app; Volume too low; Network latency.	Check app settings to ensure microphone and speaker are enabled and volume is adequate. Ensure a stable network connection.

8. SPECIFICATIONS

Detailed technical specifications for the SANNCE N98WHG camera.

- **Model Name:** SANNCE N98WHG
- **Video Recording Resolution:** 4K (8MP)
- **Connectivity Technology:** Wireless (Dual-Band Wi-Fi: 2.4G & 5.8G)
- **Usage:** Outdoor, Indoor
- **Special Feature:** High Resolution, Human Detection, Two-Way Audio, Night Vision
- **Weather Resistance:** IP66
- **Operating Temperature:** -30°C to 60°C (-22°F to 140°F)
- **Night Vision:** IR Night Vision (up to 100ft), Color Night Vision (up to 33ft)
- **Video Capture Format:** MPEG-4 (H.264+ compression)
- **Mounting Type:** Ceiling Mount
- **Form Factor:** Bullet
- **Item Dimensions:** 15 x 13 x 19 centimeters
- **Power Source:** Corded Electric (Batteries not required)



The camera utilizes H.264+ video compression for efficient storage.

9. WARRANTY AND SUPPORT

SANNCE products come with a standard manufacturer's warranty. For specific warranty details, please refer to the warranty card included in your package or visit the official SANNCE website.

If you encounter any issues or have questions regarding your SANNCE surveillance camera, please contact SANNCE customer support through their official website or the contact information provided in the app. Please have your model number (N98WHG) and purchase details ready when contacting support.