

## Novilla NAMS14KGNV4

# Novilla King Size 14-inch Hybrid Mattress Instruction Manual

Model: NAMS14KGNV4

## INTRODUCTION

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This manual provides essential information for the setup, use, and care of your Novilla King Size 14-inch Hybrid Mattress. Designed with gel memory foam and pocket springs, this mattress offers support, pressure relief, and motion isolation for an enhanced sleep experience.

## SAFETY INFORMATION

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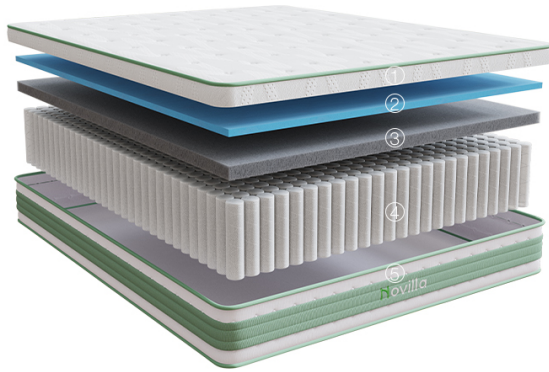
- A new mattress may have a slight odor upon unpacking. Ensure the room is well-ventilated after setup.
- Allow at least 72 hours for the mattress to fully expand to its intended size and firmness.
- The mattress may require a few weeks to fully adjust to your body and sleep position.

## PRODUCT FEATURES

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- **Motion Isolation:** Individual pocket coil spring system reduces motion transfer, minimizing disturbances from a partner's movements.
- **Ergonomic Support:** Designed to conform to the human body curve, relieving pressure and promoting proper spinal alignment for various sleeping positions (back, side, stomach).
- **Pressure Relief & Balanced Support:** Features a 2-layer foam design, including gel memory foam and comfort foam, to relieve pressure points. Reinforced springs around the edges prevent sagging.
- **CertiPUR-US Certified Foam:** Ensures the foam meets rigorous standards for content, emissions, and durability, promoting healthy sleep.
- **Breathable Cover:** The quilted and knitted cover is OEKO-TEX certified, enhancing breathability for a cooler sleep surface.

## 14" Cooling Comfort Structure



- ① **Breathable AirBreeze Cover**  
Promotes optimal airflow for a cooler rest
- ② **NanoGel™ Memory Foam**  
Fall asleep faster and stay cool all night long
- ③ **Comfort Cushioning Foam**  
Enhances comfort and relieves stress
- ④ **Pocketed SmartS Coil™ Layer**  
Delivers full-body support for superior rest
- ⑤ **Wear-Resistant Bottom**  
Durable and long-lasting

Image: A detailed diagram showcasing the internal layers of the 14-inch Novilla mattress, including the breathable cover, gel memory foam, comfort foam, and pocketed coil system.

## Enhance Edge Support

Reinforced edge support provides firmness preventing sagging and enhancing overall durability



Image: A visual representation of the mattress's enhanced edge support, demonstrating its firmness and durability.

## SETUP INSTRUCTIONS

Your Novilla mattress arrives compressed in a box for convenient delivery. Follow these steps for proper setup:

1. **Unbox:** Carefully remove the mattress from its packaging.
2. **Position:** Place the rolled mattress on your desired bed frame or flat surface. This mattress is compatible with platform beds, box springs, adjustable bases, slatted frames, or direct floor placement.
3. **Unroll:** Gently unroll the compressed mattress.
4. **Expand:** Allow the mattress to expand fully. This typically takes about 72 hours. During this time, the mattress will decompress and reach its full size and firmness.



Image: Four-step setup process for the Novilla mattress, showing it being unboxed, placed on a bed frame, unrolled, and expanding.

## OPERATING INSTRUCTIONS (USAGE)

The Novilla King Size Hybrid Mattress is designed for optimal comfort and support. Its medium-firm feel is suitable for a wide range of sleepers.

- **Sleeping Positions:** The mattress adapts to back, side, and stomach sleeping positions, providing targeted pressure relief and maintaining proper spinal alignment.
- **Motion Isolation:** The individually wrapped pocket coils minimize motion transfer, ensuring undisturbed sleep even with a restless partner.
- **Temperature Regulation:** The gel memory foam and breathable cover work together to dissipate heat, promoting a cooler sleep environment.



Image: An illustration demonstrating how the mattress supports proper spinal alignment for various sleeping positions, highlighting its ACA certification for healthy spine support.

## ACA-Certified for Healthy Spine Support

Certified by ACA, this mattress offers ergonomic support that promotes healthy spinal alignment as you sleep.



Feet      Legs      Hips      Waist      Shoulder      Head  
Neck



Image: A couple resting on the mattress, illustrating the low motion isolation feature that minimizes sleep disruptions.

## MAINTENANCE

- **Rotation:** To ensure even wear and prolong the mattress's lifespan, rotate it 180 degrees every 3-6 months.
- **Protection:** Use a mattress protector to shield against spills, stains, and allergens.
- **Cleaning:** Spot clean any spills immediately with a mild detergent and damp cloth. Avoid saturating the mattress. Allow to air dry completely.
- **Ventilation:** Periodically air out your mattress by removing bedding to allow moisture to evaporate.

## TROUBLESHOOTING

- **Initial Odor:** A "new mattress smell" is normal and harmless. It will dissipate within a few days in a well-ventilated room.
- **Incomplete Expansion:** If the mattress does not fully expand within 72 hours, ensure it is on a flat surface and the room temperature is moderate. Continued incomplete expansion may indicate an issue; contact customer support.
- **Discomfort:** Allow several weeks for your body to adjust to the new mattress. If discomfort persists, ensure your bed frame provides adequate support.

## SPECIFICATIONS

Feature	Detail
Brand	Novilla
Model Number	NAMS14KGNV4
Size	King
Product Dimensions	80"L x 76"W x 14"Th (203.2 x 193 x 35.56 cm)
Item Weight	94.8 pounds (43 kg)
Top Style	Pillow Top
Cover Material	Polyester

Number of Layers	2
Fill Material	Pressure Relief Foam (Gel Memory Foam, Comfort Foam)
Special Features	Low Motion Transfer, Pressure Relief, Temperature Regulating
Coil Type	Pocketed Coil
Certifications	CertiPUR-US (foam), OEKO-TEX (cover)

## WARRANTY INFORMATION

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The Novilla King Size 14-inch Hybrid Mattress typically comes with a 10-year limited warranty, covering manufacturing defects. For specific terms and conditions, please refer to the warranty documentation included with your purchase or contact Novilla customer support.

### Optional Protection Plans:

- **3-Year Protection Plan:** An extended protection plan available for purchase.
- **Complete Protect:** A monthly plan covering eligible past and future purchases.

Details regarding these plans, including coverage and pricing, are available at the point of purchase or through the respective plan providers.

## CUSTOMER SUPPORT

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For assistance with your Novilla mattress, including setup, warranty claims, or general inquiries, please refer to the contact information provided in your product packaging. Customer support is available to help with any questions or concerns you may have.