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Model: Heat Pad 24W with Thermostat | Brand: LUCKY HERP

1. INTRODUCTION

Thank you for choosing the LUCKY HERP Reptile Heating Pad with Thermostat. This product is designed to provide a stable and comfortable warm environment for your reptiles, amphibians, or plants. Please read this manual thoroughly before installation and operation to ensure safe and optimal performance.



Image 1.1: The LUCKY HERP Reptile Heating Pad and its digital thermostat controller.

2. SAFETY INSTRUCTIONS

To prevent injury or damage to the product, always adhere to the following safety guidelines:

- Do not use the heating pad when folded.
- Do not immerse the heating pad or thermostat in liquid.
- Ensure the terrarium or tank does not rest directly on the power cord or plastic housing of the heating pad.
- Do not puncture the heating mat with pins, staples, or any other metallic fixtures.
- Discard the heating pad immediately if it shows any signs of deterioration, such as cracking, blistering, melting, or discoloration.
- Do not use the product if the power cord is damaged or frayed.

- Always follow all instructions provided in this manual.

3. PRODUCT OVERVIEW

3.1 Key Features

- **Constant Temperature Design:** Advanced heating technology ensures even heat distribution and maintains a consistent temperature, independent of environmental conditions. Features a dual temperature protection system for enhanced safety.
- **Intelligent PID Thermostat:** Allows precise temperature adjustment and maintenance from 20°C to 50°C (68°F to 122°F). Easily switch between Celsius and Fahrenheit.
- **Waterproof & Durable Material:** Constructed from high-quality waterproof PVC, providing quick and even heat distribution, long-lasting durability, and easy cleaning. The soft surface is flexible and foldable for convenient installation and storage.
- **Wide Application:** Suitable for various reptiles (lizards, turtles, snakes), amphibians, hermit crabs, and also for plant heating and seedling germination.
- **Energy Efficient:** Low-power 24W design heats up quickly, minimizing energy consumption.

3.2 Product Dimensions

Product Parameters



Voltage: 120V

Wattage: 24W

Size: 18"x 8"

Material: PVC

Image 3.1: Dimensions of the heating pad (18 inches x 8 inches) and controller (3.4 inches x 16.3 inches cable length, 57 inches total cord length).

4. SETUP INSTRUCTIONS

Follow these steps for proper installation of your heating pad:

- 1. Prepare the Surface:** Ensure the surface of the terrarium or tank where the heating pad will be applied is clean and dry. The thickness of the tank glass must be greater than 3mm.
- 2. Apply Adhesive:** The heating pad comes with a double-sided adhesive. Stick one side of the adhesive to the back of the heating pad, ensuring it is smooth and bubble-free. Then, peel off the protective film from the other side of the adhesive.
- 3. Attach to Terrarium:** Gradually apply the heating pad to the glass surface of the tank, moving from right to left or left to right. As you apply each section, press down firmly on the contact area between the heating pad and the glass surface to ensure a strong and even bond.



Image 4.1: Visual guide for cleaning the tank surface, applying adhesive to the heat pad, and attaching it to the terrarium.

5. OPERATING INSTRUCTIONS

5.1 Connecting the Power

Plug the heating pad's power cord into a standard 120V electrical outlet. The digital thermostat display will illuminate.

5.2 Setting the Temperature

The thermostat allows you to set the desired temperature for your pet's environment. The adjustable range is 20°C to 50°C (68°F to 122°F).

- Press the **SET** button once to enter temperature setting mode. The displayed temperature will flash.
- Use the **UP (▲)** and **DOWN (▼)** arrow buttons to adjust the desired temperature.
- Press the **SET** button again to confirm your selection and exit setting mode. The display will return to showing the current temperature.

5.3 Switching Temperature Units (°C/°F)

To switch between Celsius and Fahrenheit:

- While the thermostat is displaying the current temperature (not in setting mode), press and hold the **UP (▲)** button for a few seconds until the unit changes.

Adjustable Digital Thermostat

68°F - 122°F
20°C - 50°C



Temperature
Detection



LED Digital Screen



Power Failure
Memory



Switching °C/°F



Image 5.1: The digital thermostat with its display and control buttons.

5.4 Power Failure Memory

The thermostat is equipped with a power failure memory function, which means it will retain your last temperature setting in case of a power outage.

6. MAINTENANCE

Proper maintenance ensures the longevity and efficiency of your heating pad.

- **Cleaning:** The waterproof PVC surface is easy to clean. Use a damp cloth to wipe down the pad. Do not use abrasive cleaners or immerse the pad in water.
- **Inspection:** Regularly inspect the heating pad and power cord for any signs of wear, damage, cracking, or discoloration. If any damage is observed, discontinue use immediately and replace the product.
- **Storage:** When not in use, store the heating pad in a clean, dry place, away from direct sunlight and extreme temperatures. The flexible design allows for easy folding and storage.

Waterproof Surface

Less soiled, easier to clean



Image 6.1: The waterproof surface of the heating pad, illustrating its ease of cleaning. Note: Do not immerse in liquid.

7. TROUBLESHOOTING

If you encounter issues with your heating pad, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heating pad not heating	Not plugged in; power outage; faulty outlet; thermostat set too low; damaged unit.	Ensure power cord is securely plugged in. Check circuit breaker. Test outlet with another device. Increase thermostat setting. If unit is damaged, discontinue use.
Temperature is inconsistent	Improper placement; external drafts; sensor obstruction.	Ensure pad is securely attached to the tank. Minimize drafts around the terrarium. Ensure the thermostat's sensor is not obstructed.
Thermostat display not working	No power; damaged display.	Check power connection. If power is present and display remains off, the unit may be faulty and should be replaced.

If the problem persists after attempting these solutions, please contact LUCKY HERP customer support.

8. SPECIFICATIONS

Specification	Detail
Model	Heat Pad 24W with Thermostat
Power Rating	24W
Voltage	120V
Frequency	60Hz
Size	8 x 18 inches
Temperature Range	20°C - 50°C (68°F - 122°F)
Material	Waterproof PVC
Item Weight	1.04 pounds
ASIN	B0F5W89W2M
Manufacturer	LUCKY HERP

9. WARRANTY AND SUPPORT

Specific warranty details are not provided in this manual. For warranty information, technical support, or any product-related inquiries, please contact LUCKY HERP customer service directly through their official channels or the retailer where the product was purchased.