Motorola Moto G Play (2024) XT2413-2

Motorola Moto G Play (2024) XT2413-2 User Manual

Model: XT2413-2

INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Motorola Moto G Play (2024) smartphone. Please read this guide thoroughly to ensure optimal performance and longevity of your device. The Moto G Play (2024) is designed to offer reliable performance with its 6.5-inch HD+ 90Hz display, Snapdragon 680 processor, 50MP camera, and a long-lasting 5,000mAh battery.

Image: Front view of the Motorola Moto G Play (2024) XT2413-2 smartphone in Sapphire Blue.

WHAT'S IN THE BOX

Verify that all items are present in your product packaging:

- Motorola Moto G Play (2024) Smartphone
- USB-C Cable
- SIM Ejector Tool

SETUP

1. Inserting the SIM Card

1. Locate the SIM tray on the side of your device.
2. Insert the SIM ejector tool into the small hole on the SIM tray to open it.
3. Place your Nano-SIM card(s) and/or microSDXC card into the tray with the gold contacts facing down.
4. Carefully push the tray back into the slot until it is flush with the device.

2. Powering On/Off

- **To Power On:** Press and hold the Power button (located on the side) until the Motorola logo appears.
- **To Power Off:** Press and hold the Power button, then tap 'Power off' on the screen.
- **To Restart:** Press and hold the Power button, then tap 'Restart' on the screen.

3. Initial Setup

Upon first power-on, follow the on-screen prompts to:

- Select your language.
- Connect to a Wi-Fi network.
- Sign in with your Google account or create a new one.
- Set up screen lock (PIN, pattern, password, or fingerprint).
- Restore data from a previous device (optional).

OPERATING YOUR DEVICE

Display and Navigation

- Your device features a 6.5-inch HD+ IPS LCD display with a 90Hz refresh rate for smooth visuals.
- Navigate using gestures or the traditional three-button navigation bar (configurable in Settings).
- Swipe down from the top of the screen to access notifications and quick settings.

Camera

Capture photos and videos using the built-in camera application.

- **Main Camera:** 50 Megapixels for high-resolution photos.
- **Front Camera:** 8 Megapixels for selfies and video calls.
- Tap the shutter button to take a photo. Swipe left or right to switch between camera modes.

Battery Management

The device is equipped with a 5,000mAh non-removable battery.

- Use the provided USB-C cable and a compatible 15W charger for optimal charging.
- To view battery usage and optimize settings, go to **Settings > Battery**.
- Enable Battery Saver mode to extend battery life when needed.

Connectivity

- **Wi-Fi:** Connect to wireless networks via **Settings > Network & internet > Wi-Fi**. Supports 802.11 a/b/g/n/ac.
- **Bluetooth:** Pair with other Bluetooth devices via **Settings > Connected devices > Bluetooth**. Supports Bluetooth 5.1.
- **Mobile Data:** Access 4G LTE cellular networks. Manage settings in **Settings > Network & internet > Mobile network**.

- **USB-C:** Use the USB Type-C 2.0 port for charging and data transfer.

MAINTENANCE

Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body of your phone.
- Avoid using harsh chemicals, abrasive cleaners, or compressed air.
- If necessary, slightly dampen the cloth with water or a screen cleaner designed for electronics.

Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements.

- Go to **Settings > System > System updates** to check for available updates.
- Ensure your device is connected to Wi-Fi and has sufficient battery charge before starting an update.

TROUBLESHOOTING

- **Device not turning on:** Ensure the battery is charged. Connect the device to a charger for at least 15 minutes, then try powering it on again. If unresponsive, perform a force restart by holding the Power button for 10-15 seconds.
- **Poor battery life:** Check battery usage in Settings to identify apps consuming excessive power. Reduce screen brightness, disable unnecessary features like GPS or Bluetooth when not in use, and enable Battery Saver mode.
- **Connectivity issues (Wi-Fi/Bluetooth/Mobile Data):** Try toggling the respective connection off and on. Restart your device. For Wi-Fi, forget the network and reconnect. For mobile data, ensure your SIM card is properly inserted and your plan is active.
- **Apps crashing or freezing:** Close and reopen the app. Clear the app's cache and data in **Settings > Apps > [App Name] > Storage & cache**. If the issue persists, uninstall and reinstall the app.
- **Device running slow:** Clear unnecessary files and apps to free up storage. Restart your device regularly. Check for and install system updates.

SPECIFICATIONS

Model Name: Moto G Play (2024)

Item Model Number: XT2413-2

Operating System: Android 13.0

Display: 6.5 Inches HD+ IPS LCD, 1280 x 720 Resolution, 90Hz Refresh Rate

Processor: Snapdragon 680 (as per product description)

RAM: 4 GB

Internal Storage: 64 GB (expandable via microSDXC)

Main Camera: 50 MP

Front Camera: 8 MP

Battery: 5000 mAh (Non-removable), 15W Wired Charging

Connectivity: Wi-Fi 802.11 a/b/g/n/ac, Bluetooth 5.1, USB Type-C 2.0, 4G LTE

Audio Jack: USB-C

GPS: True

Color: Sapphire Blue

Manufacturer: Motorola

Warranty and Support

Your Motorola Moto G Play (2024) is covered by a limited manufacturer's warranty. For detailed warranty terms and conditions, please refer to the warranty card included with your device or visit the official Motorola support website. For technical assistance, troubleshooting, or service inquiries, please contact Motorola customer support.