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AsperX AX365

AsperX Laptop Power Bank AX365 User Manual

Model: AX365 | 20,000mAh 165W with Retractable Cables



1. INTRODUCTION

Thank you for choosing the AsperX AX365 Laptop Power Bank. This device is designed to provide portable power for a wide range of electronic devices, including laptops, smartphones, and tablets. It features a 20,000mAh capacity, 165W total output, and convenient retractable USB-C cables. Please read this manual thoroughly before use to ensure proper operation and to maximize the lifespan of your device.

2. SAFETY INFORMATION

- Do not expose the power bank to extreme temperatures (above 60°C/140°F or below 0°C/32°F), direct sunlight, or fire.
- Avoid dropping, disassembling, or modifying the device.
- Keep the power bank away from water and other liquids.
- Use only certified charging cables and adapters.
- Keep out of reach of children.
- If the power bank swells, emits smoke, or shows other abnormalities, discontinue use immediately.
- This power bank is flight-approved for carry-on luggage (20,000mAh / 74Wh). Always check with your airline for specific regulations before travel.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- 1 x AsperX Laptop Power Bank (Model AX365) with Built-in Retractable Cable
- 1 x 240W USB-C to USB-C Nylon Cable
- 1 x Premium Carrying Bag

- 1 x User Manual

Get More Than You Thought

240W Type-C cable & luxury dust bag as gifts



Image: Package contents of the AsperX AX365 Power Bank.

4. PRODUCT OVERVIEW

The AsperX AX365 Power Bank features a durable aluminum alloy unibody design and a high-tech TFT display for real-time information.

Components:

- **Power Button:** Activates the display, enters Small Power Mode (long press).
- **TFT Digital Display:** Shows battery level, remaining time, input/output power, and battery information.
- **USB-C1 Port:** Input/Output, up to 100W.
- **USB-C2 Retractable Cable:** Built-in, up to 100W output.
- **USB-A Port:** Output, up to 30W.



Image: Front view of the AsperX AX365 Power Bank, highlighting the display and retractable cable.

Real-Time Smart Display



Image: Detailed view of the Real-Time Smart Display on the AsperX Power Bank.

5. SETUP

Initial Charging of the Power Bank:

1. Connect the provided 240W USB-C to USB-C cable to the USB-C1 port on the power bank.
2. Connect the other end of the cable to a compatible USB-C wall charger (not included) with a minimum output of 65W for optimal charging speed.

3. The TFT display will show the charging status and estimated time to full charge.
4. Fully charge the power bank before first use. A full recharge takes approximately 1.5 hours with a 65W charger.

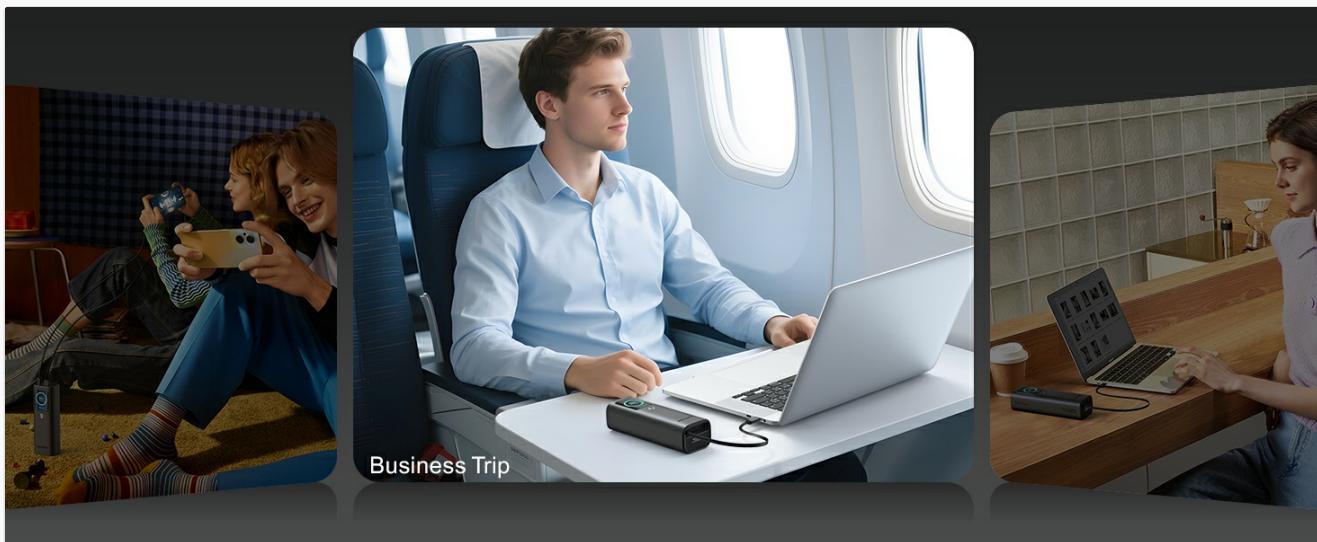


Image: The power bank being recharged using a USB-C cable and wall adapter.

6. OPERATING INSTRUCTIONS

Charging Devices:

- **Single Device Charging:** Connect your device to either the USB-C1 port (up to 100W), the retractable USB-C2 cable (up to 100W), or the USB-A port (up to 30W). The power bank will automatically detect and deliver the optimal charging speed.
- **Multiple Device Charging:** The power bank supports charging up to three devices simultaneously with a total output of 165W.
 - **C1 + C2:** Up to 65W + 100W.
 - **C2 + USB-A:** Up to 100W + 30W.
 - **C2 + (C1 + USB-A):** Up to 100W + 15W (shared between C1 and USB-A).

165W Dual Laptop Fast Charging



Image: The power bank providing dual laptop fast charging.

Top NTC Temperature Control

Don't Compromise Your Device's Battery Life



Image: Port output configurations for single, dual, and triple device charging.

Using the Retractable Cable:

Gently pull the retractable USB-C cable from its housing. To retract, pull slightly again and guide it back into the slot. The magnetic design ensures secure storage.

Magnetic Retractable 23.6in Cable

Always Ready, Never Search

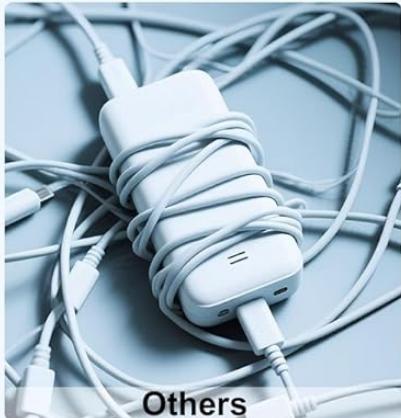


Image: The retractable cable in use, demonstrating its convenience.

Small Power Mode:

For charging low-power devices such as smartwatches, headphones, or small fans, long-press the power button to activate Small Power Mode. This mode ensures stable and safe charging for devices with minimal power requirements.

TFT Digital Display:

The display provides real-time information:

- **Battery Level:** Percentage of remaining charge.
- **Output/Input Power:** Current wattage being delivered or received.
- **Remaining Time:** Estimated time until full charge (when charging the power bank) or until the power bank is depleted (when charging devices).
- **Battery Information:** Access detailed stats like run time, last charged percentage, max capacity, battery cycles, and temperature by navigating the display.

Adjust screen brightness and display time (30s, 3m, Always On) by pressing the power button to cycle through options.

7. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the power bank. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures. For long-term storage, charge the power bank to approximately 50-70% every three months to preserve battery health.
- **Battery Care:** To prolong battery lifespan, avoid fully discharging the power bank frequently.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging devices	Low battery; incorrect cable; device not compatible; power bank in Small Power Mode for high-power device.	Recharge power bank; use correct cable; ensure device compatibility; exit Small Power Mode (if applicable).
Power bank not recharging	Faulty wall adapter or cable; port issue.	Try a different wall adapter and cable; ensure connections are secure.
Slow charging	Cable or adapter not supporting fast charging; multiple devices connected; device not supporting fast charging.	Use a fast-charging compatible cable and adapter; disconnect other devices; check device's charging specifications.
Display not working	Power bank off; display timeout.	Press the power button to activate; check display settings for timeout.
Retractable cable not retracting	Cable snagged or mechanism obstructed.	Gently pull the cable slightly further out, then guide it back in smoothly. Do not force.

9. SPECIFICATIONS

- **Model:** AX365
- **Battery Capacity:** 20,000mAh (74Wh)
- **Total Output:** 165W Max
- **Input (USB-C1):** Up to 100W
- **Output (USB-C1):** Up to 100W

- **Output (USB-C2 Retractable Cable):** Up to 100W
- **Output (USB-A):** Up to 30W
- **Dimensions:** 1.08 x 6.56 x 3.21 inches
- **Weight:** 1.46 pounds
- **Special Features:** TFT Digital Display, Built-in Retractable Cable, Small Power Mode, 13 Charging Protections
- **Material:** Aluminum Alloy Unibody

10. WARRANTY AND SUPPORT

AsperX provides a 24-Month Full Protection Plan covering defects in materials and workmanship. Additionally, lifetime technical support is available for this product.

Contact Support:

For technical assistance, warranty claims, or any questions regarding your AsperX Laptop Power Bank, please refer to the contact information provided in the packaging or visit the official AsperX website.

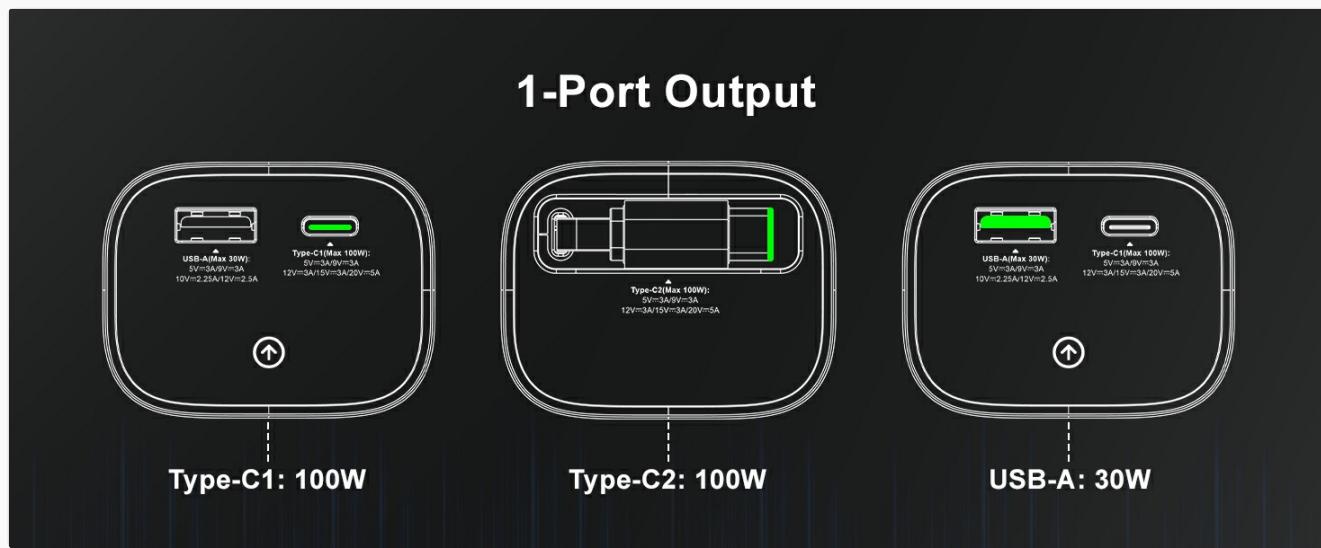
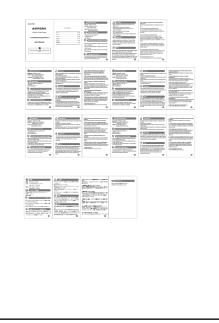
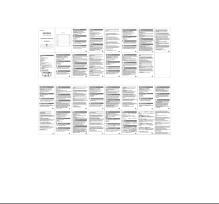
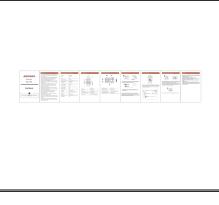
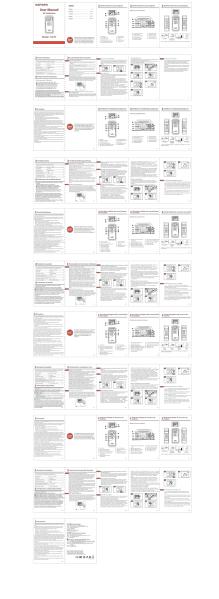


Image: AsperX customer support is available for assistance.

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Related Documents - AX365

	<u>Asperx AX365 User Manual</u> Comprehensive user manual for the Asperx AX365, providing detailed instructions, features, specifications, and troubleshooting guidance.
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	<p>AsperX 10000mAh Portable Charger User Manual User manual for the AsperX 10000mAh Portable Charger, covering specifications, charging instructions, cautions, warranty, and FAQs in multiple languages.</p>
	<p>ASPERX AXP200 Power Bank User Manual Comprehensive user manual for the ASPERX AXP200 Power Bank, detailing specifications, charging methods, safety guidelines, and operational features.</p>
	<p>Asperx AX1013 User Manual: Operation and Specifications Official user manual for the Asperx AX1013 device, covering setup, features, operation, troubleshooting, and technical specifications. Includes safety guidelines.</p>
	<p>ASPERX AXP200 Power Bank User Manual Comprehensive user manual for the ASPERX AXP200 portable power station. Learn about its 192Wh capacity, 200W max output, multiple charging options (solar, AC via USB-C), device charging capabilities, LED light functions, and essential safety guidelines.</p>
	<p>Asperx AX70 Portable Air Compressor User Manual Comprehensive user manual for the Asperx AX70 portable air compressor, detailing features, operation, specifications, and safety precautions for tire inflation, LED lighting, and power bank functions.</p>

Documents - AsperX – AX365



[Asperx AX365 User Manual](#)

Comprehensive user manual for the Asperx AX365, providing detailed instructions, features, specifications, and troubleshooting guidance.

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