

[Manuals.plus](#) /

› [Swann](#) /

› Swann Buddy4K UHD Wireless Video Doorbell & Chime Instruction Manual

## Swann SWIFI-4KBUDDY-GL

# Swann Buddy4K UHD Wireless Video Doorbell & Chime Instruction Manual

Model: SWIFI-4KBUDDY-GL

## 1. INTRODUCTION

This manual provides essential instructions for the installation, operation, and maintenance of your Swann Buddy4K UHD Wireless Video Doorbell and Chime. Please read this manual thoroughly before use to ensure proper functionality and safety.

The Swann Buddy4K system offers advanced security features including Ultra HD video, a wide 165° viewing angle, two-way audio communication, and infrared night vision. It is designed for both indoor and outdoor surveillance, providing reliable monitoring of your property.

## 2. WHAT'S IN THE BOX

Verify that all components are present before beginning installation:



Image: All components included in the Swann Buddy4K UHD Wireless Video Doorbell and Chime package, including the doorbell unit, chime unit, mounting hardware, and accessories.

- SwannBuddy4K Doorbell Unit
- Chime Speaker Unit
- 32GB Micro SD card (pre-installed or included separately)
- Magnetic Mounting Stand
- USB to Type-C Charging Cable
- Mounting Screws & Hardware
- AA Batteries x 2 (for Chime Unit)
- Operating Instructions (this manual)
- Theft Deterrent Stickers

### 3. SETUP AND INSTALLATION

The Swann Buddy4K Video Doorbell offers flexible installation options: 100% wire-free with its rechargeable battery or connected to existing doorbell wiring.

### 3.1 Doorbell Placement

Choose a location that provides a clear view of your entrance. The doorbell features an ultra-wide 165° viewing angle for comprehensive coverage. Ensure the mounting surface is stable and allows for optimal Wi-Fi connectivity.



Image: The Swann Buddy4K doorbell unit mounted on a wall, highlighting its easy installation process, USB charging capability, and wire-free operation.

### 3.2 Mounting the Doorbell

1. **Prepare the Mounting Surface:** Use the provided mounting template (if applicable) to mark screw holes.
2. **Install the Mounting Stand:** Secure the magnetic mounting stand to the wall using the included screws and hardware.
3. **Attach the Doorbell:** Align the SwannBuddy4K doorbell with the magnetic mounting stand until it clicks into place.
4. **Wired Connection (Optional):** If connecting to existing doorbell wiring, ensure power is off at the breaker. Connect the doorbell wires to the designated terminals on the back of the doorbell unit before attaching it to the mount.

### 3.3 Chime Unit Setup

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The Chime Speaker Unit requires 2 AA batteries (included). Insert the batteries into the chime unit. Place the chime unit in a central location within your home where it can be easily heard and has good wireless communication with the doorbell.

### 3.4 Initial Charging

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Before first use, fully charge the doorbell unit using the supplied USB to Type-C charging cable. Connect the cable to the doorbell's charging port and a standard USB power adapter (not included). A full charge ensures optimal battery life for wire-free operation.

## 4. OPERATING INSTRUCTIONS

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The Swann Buddy4K Video Doorbell is controlled via the Swann Security app on your smartphone or tablet.

### 4.1 App Installation and Pairing

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1. **Download the Swann Security App:** Search for "Swann Security" in your device's app store and install it.
2. **Create an Account:** Follow the in-app instructions to create a new user account or log in to an existing one.
3. **Add Device:** Select the option to add a new device and follow the on-screen prompts to pair your Swann Buddy4K doorbell with your Wi-Fi network and account.

# Smart True Detect+™

Motion, Heat & People Trigger Recording & Alerts

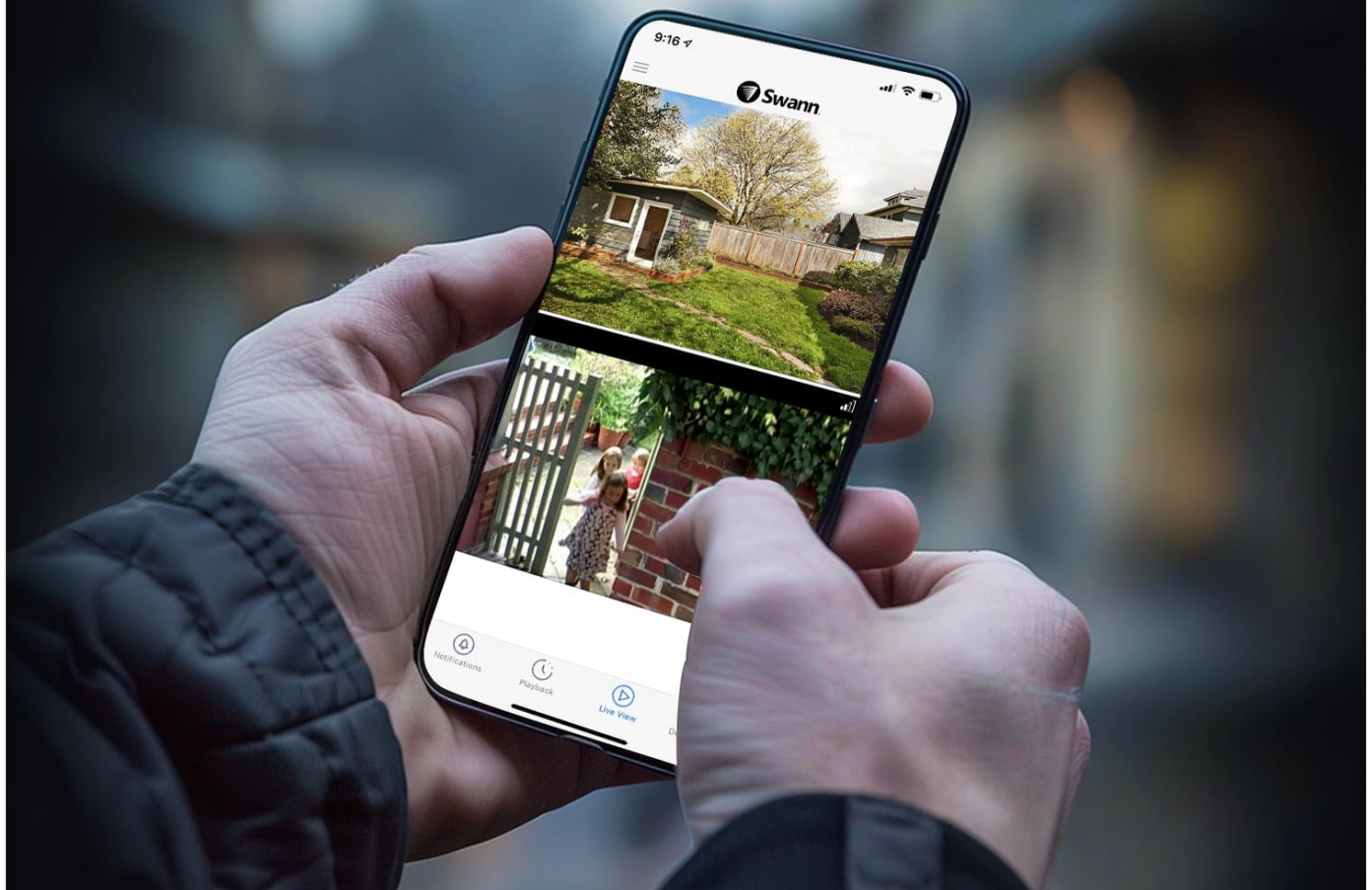
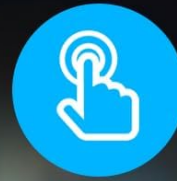


Image: A smartphone screen showing the Swann Security app, illustrating how motion, heat, and people trigger recordings and alerts, with live views from security cameras.

## 4.2 Live View and Two-Way Audio

From the Swann Security app, you can access a live feed from your doorbell camera. Use the integrated microphone and speaker to engage in two-way conversations with visitors at your door. This feature allows you to communicate with delivery personnel or deter unwanted guests.

## 4.3 Motion Detection and Alerts

The doorbell features Smart True Detect+ technology, which uses 3D motion detection to accurately identify motion, heat, and people, triggering recordings and alerts. You will receive notifications on your smartphone when activity is detected.

# 3D Motion Detection enables accurate motion notifications in the SWANN app

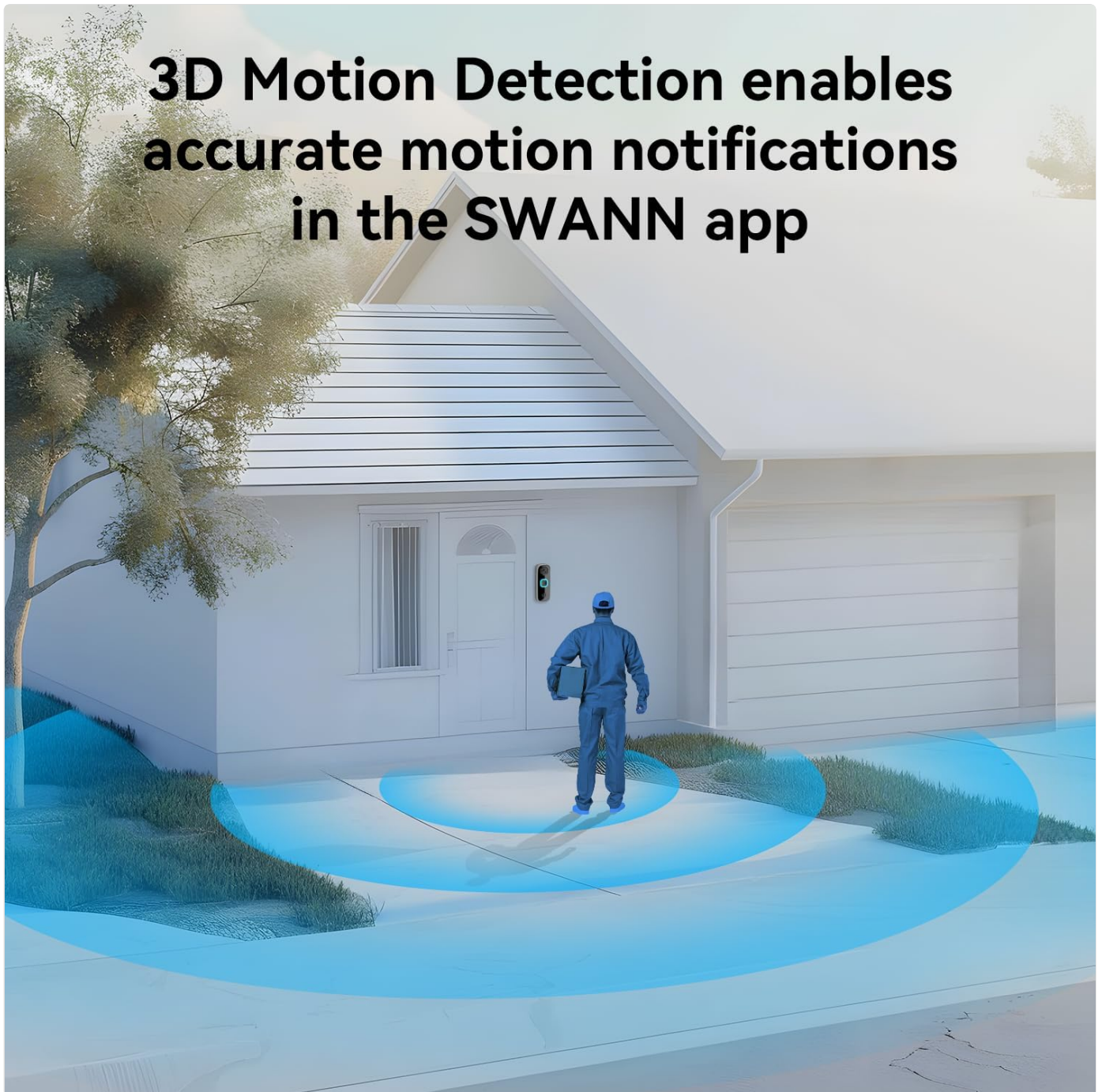


Image: A visual representation of 3D motion detection, showing how the system detects movement in specific zones around a house and sends accurate notifications to the SWANN app.

## 4.4 Night Vision

The Swann Buddy4K automatically activates powerful infrared night vision as ambient light decreases, allowing it to see clearly up to 16 feet (5 meters) in complete darkness. This ensures continuous surveillance around the clock.

# Smart Night Vision 165° Wide-angle



Image: The Swann Buddy4K doorbell demonstrating its smart night vision and 165-degree wide-angle view, capturing a person at the doorstep in low light conditions.

## 4.5 Recording and Storage

The system offers free recording of video clips to the included 32GB Micro SD card (local storage) or to the cloud. This allows you to review past events and footage as needed.

## 5. MAINTENANCE

### 5.1 Battery Charging

For wire-free operation, the doorbell's rechargeable battery will require periodic charging. The Swann Security app will provide low battery alerts. Use the provided USB to Type-C cable to recharge the unit. Charging time may vary.

### 5.2 Weather Resistance

The Swann Buddy4K doorbell has an IP56 weather resistance rating, meaning it is protected against dust ingress and powerful water jets. It is designed to withstand outdoor elements, operating effectively in temperatures ranging from -4°F to 122°F (-20°C to 50°C).



Image: The Swann Buddy4K doorbell installed outdoors during rain, illustrating its weather resistance as indicated by the 'IP65 Weather Resistant' text on the image, and ability to function in temperatures from -4°F to 122°F.

### 5.3 Cleaning

Periodically wipe the camera lens and the doorbell's exterior with a soft, damp cloth to remove dust and dirt. Do not use harsh chemicals or abrasive cleaners.

## 6. TROUBLESHOOTING

- **No Power/Not Turning On:** Ensure the battery is fully charged. If wired, check the electrical connections and circuit breaker.

- **Poor Wi-Fi Connection:** Ensure the doorbell is within range of your Wi-Fi router. Consider moving the router closer or using a Wi-Fi extender.
- **Motion Detection Issues:** Verify motion detection settings in the Swann Security app. Adjust sensitivity if necessary. Ensure the camera lens is clean.
- **No Chime Sound:** Check if the chime unit has fresh AA batteries. Ensure the chime unit is paired correctly with the doorbell via the app.
- **App Connectivity Problems:** Ensure your smartphone has a stable internet connection. Try restarting the app or your phone.

For further assistance, refer to the support section of the Swann Security app or visit the official Swann support website.

## 7. SPECIFICATIONS

| Feature                 | Detail                                                                       |
|-------------------------|------------------------------------------------------------------------------|
| Model Name              | SWIFI-4KBUDDY-GL                                                             |
| Indoor/Outdoor Usage    | Outdoor                                                                      |
| Power Source            | Battery Powered (Rechargeable) / Existing Doorbell Wiring                    |
| Connectivity Technology | Wireless (Wi-Fi)                                                             |
| Controller Type         | App (Swann Security App)                                                     |
| Mounting Type           | Wall Mount (Magnetic Mounting Stand)                                         |
| Viewing Angle           | 165° Ultra-Wide                                                              |
| Night Vision Range      | Up to 16ft (5m)                                                              |
| Special Features        | 2-Way Audio, Motion Sensor (Smart True Detect+), Night Vision, HD Resolution |
| Weather Resistance      | IP56 Rated                                                                   |
| Operating Temperature   | -4°F to 122°F (-20°C to 50°C)                                                |
| Local Storage           | 32GB Micro SD card (included)                                                |
| Dimensions (L x W x H)  | 3.07 x 7.87 x 8.26 inches                                                    |
| Item Weight             | 1.54 pounds                                                                  |
| UPC                     | 724129225839                                                                 |

## 8. WARRANTY AND SUPPORT

For information regarding product warranty, please refer to the documentation included with your purchase or visit the official Swann website. For technical support, frequently asked questions, and additional resources, please visit [www.swann.com/support](http://www.swann.com/support) or contact Swann customer service.

The product is a renewed item. Please check with your retailer or Swann for specific warranty terms applicable to renewed products.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

### Name

Anonymous

### Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question