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Tapo Tapo C260

Tapo 4K Pan/Tilt Indoor Security Camera User Manual

Model: Tapo C260 | Brand: Tapo



Image: Tapo RoomCam 4K banner highlighting its features and smart home integration.

INTRODUCTION

The Tapo C260 is a versatile 4K Pan/Tilt Indoor Security Camera designed to enhance your home security. It offers advanced features such as 360° horizontal and 70° vertical pan/tilt, smart motion tracking, 4K Ultra HD clarity, and AI-powered detection for people, pets, and baby cries. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your Tapo C260 camera.

WHAT'S IN THE BOX

Verify that all components are present in your package:

- 1 Tapo C260 Camera
- Power Adapter
- 1 Quick Start Guide
- 1 Camera Base
- Mounting Screws/ Template

SETUP GUIDE

Follow these steps to set up your Tapo C260 camera:

1. **Download the Tapo App:** Search for 'Tapo' in your mobile device's app store (App Store for iOS or Google Play Store for Android) and download the official Tapo app.
2. **Power On the Camera:** Connect the provided power adapter to the camera and plug it into a power outlet. Wait for the LED indicator on the camera to blink red and green, indicating it's ready for setup.
3. **Add Device in App:** Open the Tapo app, log in or create a TP-Link ID. Tap the '+' icon in the top right corner to add a new device. Select your camera model (Tapo C260) from the list.
4. **Connect to Wi-Fi:** Follow the in-app instructions to connect your camera to your home Wi-Fi network. The app will guide you through the process, which may involve connecting your phone to the camera's temporary Wi-Fi network.
5. **Placement and Mounting:** Position the camera on a flat surface or use the included mounting template and screws to install it on a wall or ceiling. Ensure the camera has a clear line of sight to the area you wish to monitor.

Easy Setup & Installation

Tapo App: Bluetooth Onboarding

Use Bluetooth to easily onboard the camera with the Tapo App. Wi-Fi onboarding also available.



Optional Mounting

Use the included mounting template to install onto walls or ceilings.

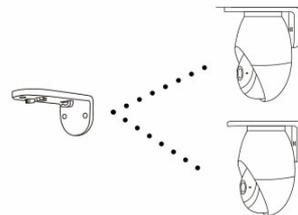


Image: Visual guide for easy setup using the Tapo App and optional mounting methods.

OPERATING INSTRUCTIONS

The Tapo C260 camera offers a range of features for comprehensive monitoring:

Video Quality and Zoom

Experience crystal-clear surveillance with 4K Ultra HD resolution. The camera captures sharp, precise images, allowing you to monitor children, pets, or identify visitors with exceptional detail. It supports up to 18x digital zoom for magnifying images without significant loss of clarity.

Ultra-Clear 4K 8MP View

Capture sharp, precise images in 4K – monitor children playing, ensure pet safety, or clearly identify visitors at your entryway with 4x more pixels than 2K.



*Photo enhanced to amplify difference in resolution.

Image: Visual comparison of 2K vs 4K resolution, highlighting the superior clarity of 4K 8MP.

Zoom In, See More

A digital zoom you can actually use. Enhance your security by magnifying images up to 18x, capturing detailed footage with remarkable clarity.



Image: Illustration of the 18x digital zoom capability, allowing for detailed viewing.

Pan/Tilt and Motion Tracking

The camera features 360° horizontal pan and 116° vertical tilt, providing a wide field of view. Smart motion tracking automatically locks onto and follows moving subjects, ensuring they remain in view. This is ideal for monitoring pets, children, or potential intruders.

Pan/Tilt with Smart Motion Tracking

Expand your view with 360° pan and 116° tilt, while smart motion tracking locks onto and follows moving subjects.



Image: Depiction of the camera's pan/tilt range and smart motion tracking functionality.

AI-Powered Detection and Notifications

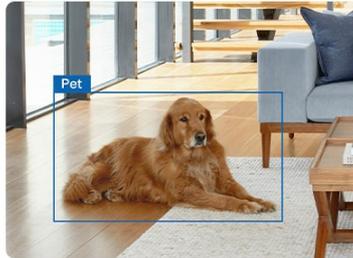
The Tapo C260 utilizes on-device AI for accurate detection of people, pets, and baby cries, without requiring subscription fees. You can customize notification types to receive only relevant alerts. Facial recognition allows for specific alerts when unrecognized faces are detected.

AI-Powered Detection with No Subscription Fees

Smart AI identifies faces, pets, vehicles, baby cries, and other sounds such as dogs barking to provide more tailored notifications - all with no monthly subscription or fees required.



Person Detection



Pet Detection



Baby Cry Detection

Image: Examples of AI-powered detection for people, pets, and baby cries.

Notifications That Matter

Facial recognition allows custom notifications to alert you only when an unrecognized face is detected. Reduce overall notifications to the ones that matter.

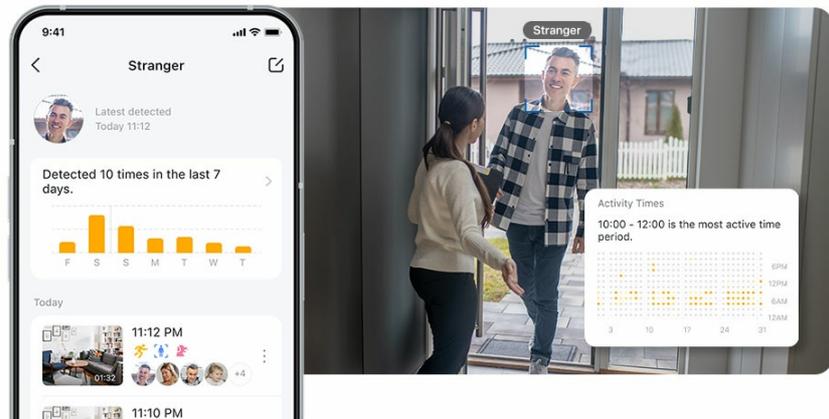


Image: Tapo app interface demonstrating facial recognition and notification management.

Privacy Features

Protect your privacy by setting custom privacy zones to block recordings in specific areas. The camera also features a physical privacy mode that covers the lens with its housing, ensuring total privacy when needed.

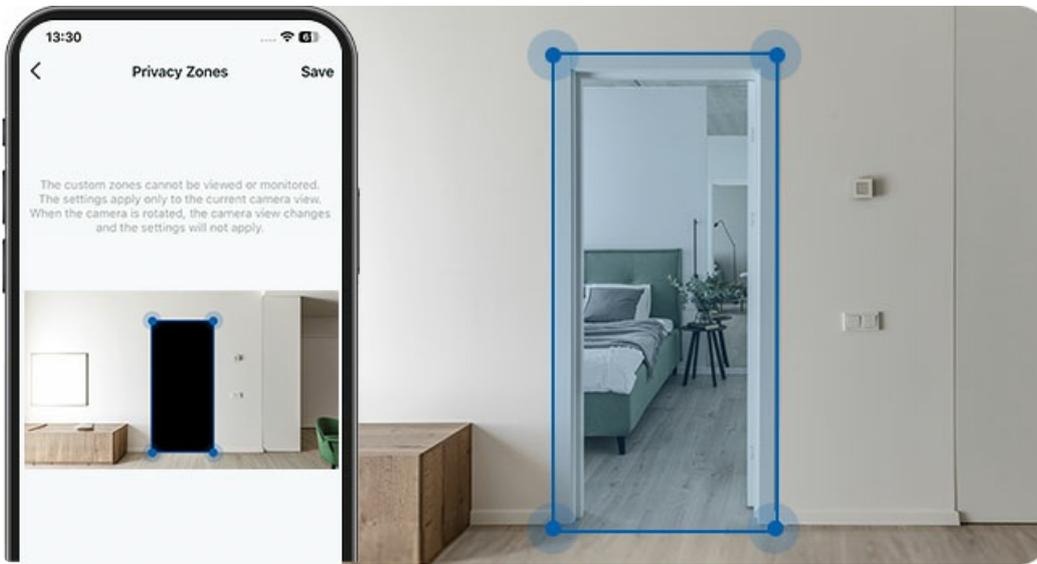


Image: Setting privacy zones in the Tapo app to control what is recorded.



Image: The camera in physical privacy mode, blocking the lens for complete privacy.

Night Vision Modes

The Tapo C260 offers adaptive night vision modes, including black-and-white IR, full-color with built-in spotlights and a starlight sensor, and a smart auto mode that switches to color when motion is detected. This ensures clear images even in low-light conditions.

Clear Images, Even in Darkness

Advanced starlight sensor technology ensures clear, vivid images even in minimal light, providing exceptional nighttime surveillance.



*Photo enhanced to amplify difference in resolution.

Image: Comparison of night vision clarity with and without the starlight sensor.

Two-Way Audio

Engage in real-time conversations through the camera's built-in microphone and speaker. This feature is designed for exceptional sound and clarity, allowing you to communicate with family members, pets, or delivery personnel.

Two-Way Audio

Engage in real-time conversations with the two-way audio feature, designed for exceptional sound clarity. Stay connected with roommates, family, or pets.



Image: Illustration of the two-way audio feature in use.

Storage Options

The Tapo C260 offers flexible storage solutions. You can store recordings locally on a microSD card (up to 512GB, purchased separately) at no additional cost, or subscribe to Tapo Care for cloud storage, which provides 30-day video history and additional benefits.

Local & Cloud Storage

Save recorded videos on the microSD Card[†] (up to 512 GB) or by using Tapo Care[‡] cloud storage services.

[†]MicroSD Card purchased separately.

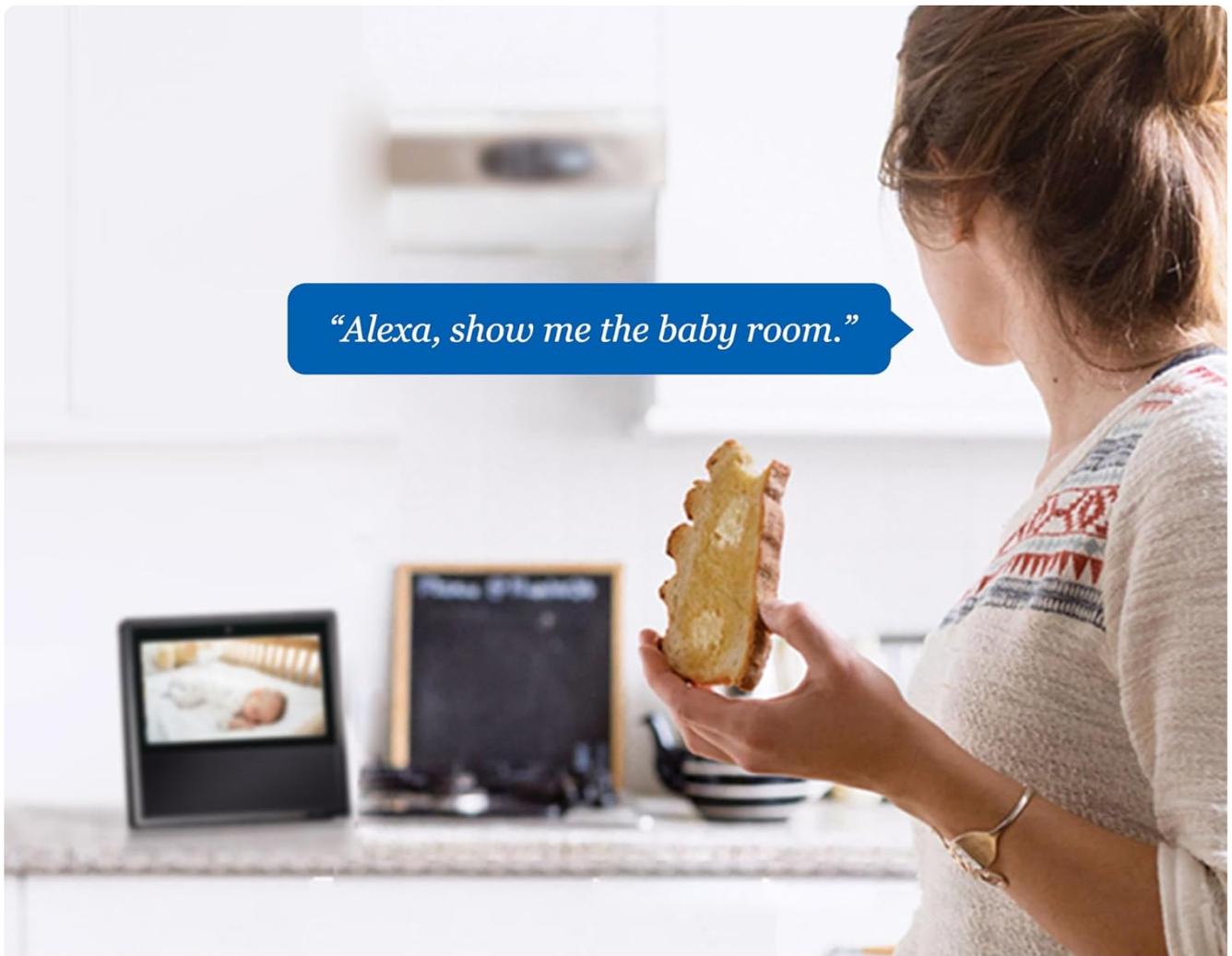
[‡]Tapo Care cloud storage services require a subscription. A free trial for the first month is provided.



Image: Visual representation of local microSD card storage and cloud storage options.

Smart Assistant Integration

The camera is fully compatible with Amazon Alexa and Google Assistant. Use simple voice commands to view the Tapo C260 live stream on compatible devices like Echo Show or Google Chromecast with a screen.



Pair with Smart Assistants

Use voice commands with Amazon Alexa and Google Assistant for hands-free control.

tapo

Image: Demonstrates voice control with smart assistants to view the camera feed.

MAINTENANCE

To ensure optimal performance and longevity of your Tapo C260 camera, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals, cleaning solvents, or abrasive materials, as these can damage the camera's surface or lens.
- **Placement:** Ensure the camera is placed in a stable location, away from direct sunlight, heat sources, and excessive moisture. Avoid placing it in areas with high vibration.
- **Firmware Updates:** Regularly check for and install firmware updates through the Tapo app. Updates often include performance improvements, new features, and security enhancements.
- **Power Supply:** Use only the original power adapter provided with the camera. Using unauthorized power adapters may damage the device and void your warranty.

TROUBLESHOOTING

If you encounter issues with your Tapo C260 camera, refer to the following common troubleshooting tips:

- **Camera Offline:**

- Check if the camera is powered on and the power adapter is securely connected.
- Verify your Wi-Fi network is active and stable.
- Move the camera closer to your Wi-Fi router to improve signal strength.
- Restart the camera by unplugging and replugging the power adapter.

- **Poor Video Quality:**

- Ensure the camera lens is clean and free from dust or smudges.
- Check your internet connection speed. A stable and fast connection is crucial for 4K streaming.
- Adjust the video quality settings in the Tapo app if your network bandwidth is limited.

- **Motion Detection Not Working:**

- Ensure motion detection is enabled in the Tapo app settings.
- Adjust the detection sensitivity and detection zones in the app.
- Check for any obstructions in the camera's field of view.

- **Cannot Connect to App:**

- Ensure your mobile device is connected to the same Wi-Fi network as the camera during initial setup.
- Disable VPN on your mobile device during setup.
- Try resetting the camera to factory defaults (refer to the Quick Start Guide for instructions) and repeat the setup process.

For more detailed troubleshooting or specific issues, please visit the official Tapo support website or contact customer service.

SPECIFICATIONS

Feature	Detail
Model Name	Tapo C260
Indoor/Outdoor Usage	Indoor
Video Capture Resolution	4K 8MP
Viewing Angle	360 Degrees (Pan), 116 Degrees (Tilt)
Night Vision Range	30 Feet
Connectivity Protocol	Wi-Fi
Compatible Devices	Alexa, Smartphone, Tablet, Google Assistant, Tapo App
Power Source	Corded Electric
Mounting Type	Tabletop Mount
Dimensions (L x W x H)	2.93 x 3.49 x 4.68 inches

Feature	Detail
Item Weight	7.5 ounces
Special Features	2-Way Audio, Cry Detection, HD Resolution, Motion Sensor, Night Vision
Storage Options	microSD card (up to 512GB), Tapo Care Cloud Storage

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Tapo website or the documentation included with your product. Tapo is committed to cybersecurity and adheres to the U.S. Cybersecurity and Infrastructure Security Agency's (CISA) Secure-by-Design pledge, ensuring advanced security as a core requirement for its devices.

Legal Disclaimer: microSD Card purchased separately. Tapo Care subscription is available at www.tapo.com.

Extended protection plans may be available for purchase. Please check with your retailer for details on 2-Year or 3-Year Protection Plans.