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> [Ezona](#) /

> Ezona Cordless Heated Eye Mask (Model EZ-LC14) User Manual

## Ezona EZ-LC14

# Ezona Cordless Heated Eye Mask (Model EZ-LC14) User Manual

Brand: Ezona | Model: EZ-LC14

## INTRODUCTION

Thank you for choosing the Ezona Cordless Heated Eye Mask. This device is designed to provide soothing warmth to your eyes, helping to alleviate discomfort associated with dry eyes, eye fatigue, blepharitis, sinus migraines, and styes. Its cordless design offers convenience and portability for use anytime, anywhere.

Use anytime, anywhere

### Before Sleep

Transform your nights,  
refresh your days



Image: A woman wearing the Ezona Cordless Heated Eye Mask, relaxing in bed, illustrating its use for pre-sleep relaxation.

## IMPORTANT SAFETY INFORMATION

Please read all safety warnings before using the Ezona Cordless Heated Eye Mask to ensure safe operation and prevent injury.

- **Do not use** if you have difficulty breathing or removing the mask by yourself.
- Keep away from children.

- **Do not use while sleeping** to prevent the risk of burns.
- **Do not submerge in water.** Refer to the "Maintenance" section for cleaning instructions.
- Allow the mask to cool before storing or handling.
- **Do not use** if you have any medical conditions that could be affected by heat or pressure. Consult a healthcare professional if you have concerns.
- Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

## PACKAGE CONTENTS

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Verify that all items are present in your package:

- Ezona Cordless Heated Eye Mask (Blue, 1500mAh battery)
- USB-C Charging Cable
- Charging Adapter
- User Manual
- Ear Plugs
- Storage Bag

# Perfect Gift for Him and Her



Image: The Ezona Cordless Heated Eye Mask, its packaging, charging accessories, earplugs, and storage bag.

## PRODUCT OVERVIEW

The Ezona Cordless Heated Eye Mask is designed for comfort and effective eye relief. Key features include:

- **Cordless Design:** Provides freedom of movement without being tethered to a power outlet.
- **Cotton Material:** Soft and comfortable against the skin, suitable for delicate eye areas.
- **Adjustable Strap:** Ensures a secure and comfortable fit for various head sizes.
- **Complete Blackout:** Features a blackout nose pad to block light effectively.
- **Even Heat Distribution:** Glass beads inside the mask ensure uniform heat across the eye area.

## Evenly Heat the Eyes

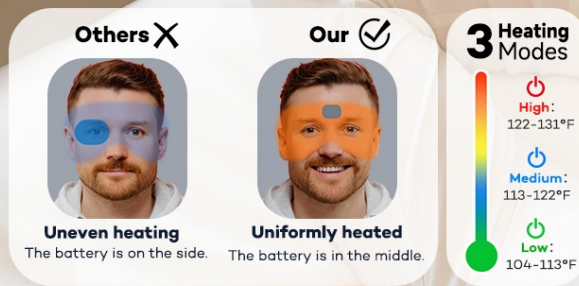


Image: An illustration comparing the uniform heat distribution of the Ezona eye mask with the uneven heating of other masks.

Image: A close-up view of the Ezona eye mask, emphasizing its soft cotton fabric.

## Blackout Nose Pad

Block the Light Completely



Image: A woman wearing the Ezona eye mask, demonstrating the effectiveness of its blackout nose pad.

## SETUP AND CHARGING

Before first use, fully charge your Ezona Cordless Heated Eye Mask.

1. Connect the USB-C charging cable to the mask's charging port.
2. Plug the other end of the cable into the provided charging adapter, and then into a power outlet.
3. The indicator light on the mask will show red during charging.
4. Once fully charged (approximately 2 hours), the indicator light will turn blue.
5. A full charge provides approximately 7 sessions of 20-minute use.

## Easy to Use



Image: A visual guide demonstrating how to charge the eye mask, operate the power button, and wear the mask.

## OPERATING INSTRUCTIONS

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Follow these steps to use your Ezona Cordless Heated Eye Mask:

1. **Wearing the Mask:** Adjust the strap for a comfortable and snug fit over your eyes.
2. **Power On:** Press and hold the power button on the mask for 2 seconds. The mask will vibrate once, indicating it's on the low heat setting (green light).
3. **Adjust Temperature:** Short press the power button to cycle through the heat settings:
  - **Low (Green Light):** 104°F-113°F (1 buzz)
  - **Medium (Blue Light):** 113°F-122°F (2 buzzes)
  - **High (Red Light):** 122°F-131°F (3 buzzes)
4. **Automatic Shut-off:** The mask features a 20-minute auto shut-off for safety and optimal therapy duration.
5. **Power Off:** To turn off the mask manually, press and hold the power button for 2 seconds until it vibrates and the light turns off.



Image: A visual representation of the three adjustable heat settings (Low, Medium, High) with their respective indicator lights and temperature ranges.

Your browser does not support the video tag.

Video: A demonstration of how to unbox and operate the Ezona Cordless Heated Eye Mask, including power on/off and temperature adjustment.

## MAINTENANCE

To maintain hygiene and prolong the life of your eye mask:

1. The outer cover of the mask is removable and washable.
2. Unzip the cover and carefully remove the inner glass beads pouch.
3. The cover can be hand-washed or machine-washed (gentle cycle, cold water).
4. Allow the cover to air dry completely before reassembling.
5. Do not wash the inner heating element or glass beads pouch.

# Washable Cover

Keep Clean All The Time



Image: A step-by-step visual guide on detaching and washing the outer cotton cover of the eye mask.

## TROUBLESHOOTING

| Problem                                | Possible Cause                                       | Solution   |
|--|--|--|
| Mask does not turn on.                 | Low battery or not charged.                          | Ensure the mask is fully charged. Press and hold the power button for 2 seconds to turn on.  |
| Mask is not heating sufficiently.      | Incorrect heat setting selected.                     | Short press the power button to cycle through the three heat settings (Low, Medium, High).   |
| Battery life is shorter than expected. | Frequent use of higher heat settings.                | Higher heat settings consume more battery. Ensure the mask is fully charged before each use. |
| Mask feels uncomfortable.              | Strap is too tight or mask is improperly positioned. | Adjust the elastic strap for a comfortable fit. Reposition the mask to ensure even pressure. |

## SPECIFICATIONS

|                    |   |
|--------------------|---|
| Model Number       | EZ-LC14   |
| Brand              | Ezona   |
| Material           | Cotton  |
| Color              | Blue  |
| Battery Capacity   | 1500mAh Lithium Ion (included)                                  |
| Heat Settings      | 3 levels: Low (104-113°F), Medium (113-122°F), High (122-131°F) |
| Auto Shut-off      | 20 minutes  |
| Package Dimensions | 9.8 x 4.96 x 1.22 inches  |
| Item Weight        | 11.36 ounces  |
| Special Features   | Adjustable Strap, Complete Blackout, Washable Cover             |
| Age Range          | Adult   |

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## WARRANTY AND SUPPORT

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For warranty information or technical support, please contact Ezona customer service through the retailer where you purchased the product or visit the official Ezona website. Please have your model number (EZ-LC14) and purchase date available when contacting support.

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