

# Audien Atom One OTC Hearing Aids User Manual

Wireless, Rechargeable, and Comfortable | Clear Sound in a Small, Discreet Design

## 1. INTRODUCTION

Welcome to the Audien Atom One OTC Hearing Aids. These devices are designed to provide clear and personalized sound experiences for individuals with hearing loss. They feature a discreet in-ear design, long-lasting battery life, and adjustable settings to suit your unique hearing requirements.

For optimal performance and longevity, please read this manual thoroughly before using your Audien Atom One hearing aids.

## 2. SETUP

### 2.1 Initial Charging

Before first use, fully charge the Audien Atom One hearing aids and their charging case for approximately 3-4 hours. The case provides wireless magnetic charging, ensuring your devices are always ready for use with up to 24 hours of battery life on a single charge.



Figure 2.1: Audien Atom One charging case highlighting key charging and battery features.

## 2.2 Ear Dome Selection and Placement

Select the appropriate comfort tip silicone ear dome size that snugly fits your ear canal. A proper fit is crucial to minimize feedback and whistling, ensuring clear sound. The Audien Atom One features a discreet, ultra-small in-ear design for comfortable and nearly invisible wear.

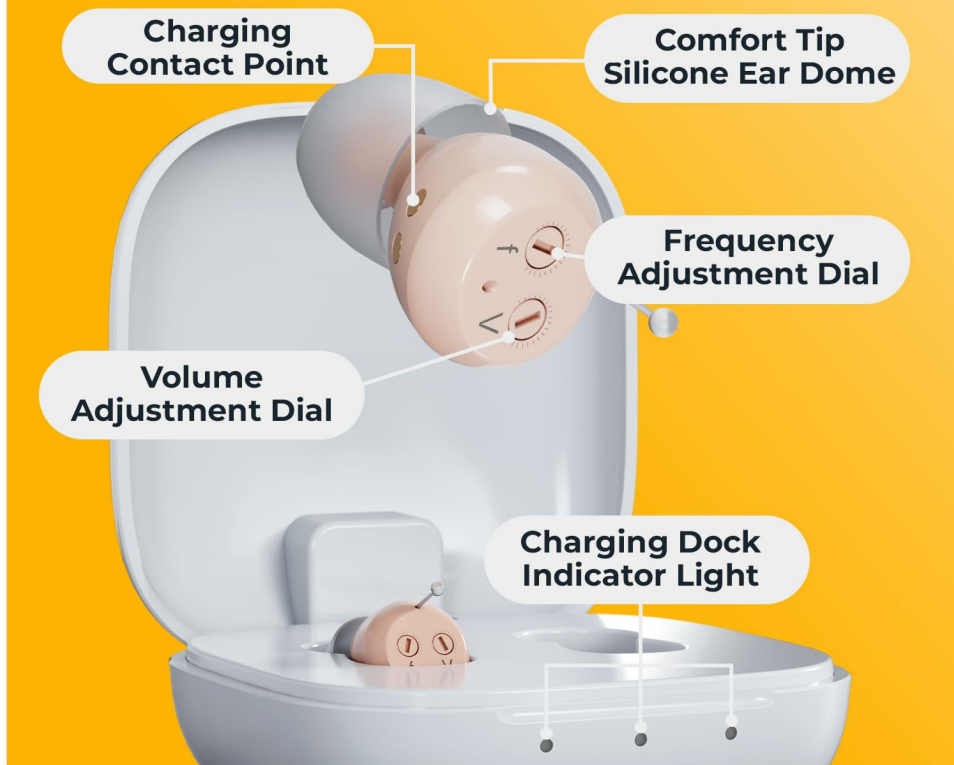


Figure 2.2: Detailed view of Audien Atom One components, including the comfort tip ear dome.



Figure 2.3: Proper placement of the Audien Atom One hearing aid in the ear.

## 2.3 App Integration and Personalization

For advanced control and personalization, download the 'HearingSense' application on your smartphone (available for Apple and Android devices). This app allows you to perform a pure tone threshold audiometry test to determine your specific hearing needs and tailor the sound output of your hearing aids accordingly. It also offers various listening modes (Normal, Restaurant, Outdoor, Music) and allows for individual volume and noise reduction adjustments for each ear.

Video 2.1: Official product video demonstrating the features and app integration of the Audien Atom One OTC Hearing Aids, including the personalization options.

## 3. OPERATING YOUR HEARING AIDS

### 3.1 Manual Controls

Each Audien Atom One hearing aid features physical controls for frequency adjustment and volume. These dials allow for quick adjustments to suit your immediate environment and personal comfort.



Figure 3.1: Location of frequency and volume adjustment dials on the hearing aid.

### 3.2 Listening Modes (via App)

The 'HearingSense' app provides specialized listening modes to optimize your experience in various environments:

- **Normal:** Standard listening for everyday situations.

- **Restaurant:** Reduces background noise to enhance conversation in busy settings.
- **Outdoor:** Optimizes sound for open-air environments, reducing wind noise and enhancing distant sounds.
- **Music:** Provides a richer audio experience for listening to music.

You can switch between these modes and fine-tune volume and noise reduction levels for each ear independently within the app.

### 3.3 Bluetooth Connectivity

The Audien Atom One hearing aids can also function as standard Bluetooth headphones, allowing you to stream audio from your connected devices.

## 4. MAINTENANCE

### 4.1 Cleaning Your Hearing Aids

Regular cleaning is essential to maintain optimal performance and hygiene. Use the included cleaning brush to remove any wax, dirt, or debris from the ear domes and the device itself. Ensure the charging contacts are clean and dry before placing the hearing aids back in the case.

## WANT TO SAVE MONEY AND HEAR BETTER IN 2025?

ORDINARY HEARING AID



- ✗ POOR AUDIO
- ✗ BIG AND BULKY
- ✗ HARD TO USE

Audien Hearing



- ✓ PREMIUM SOUND QUALITY
- ✓ SMALL AND DISCREET
- ✓ EASY TO USE

Hearing For Everyone®

Figure 4.1: Illustration of the cleaning process using the provided brush.

### 4.2 Charging Case Care

Keep the charging case clean and free from debris. Store the hearing aids in the charging case when not in use to protect them and ensure they remain charged.

## 5. TROUBLESHOOTING

### 5.1 Common Issues and Solutions

- **No Sound or Low Volume:** Ensure hearing aids are fully charged. Check ear dome fit and clean for blockages. Adjust volume using the physical dials or the app.
- **Feedback/Whistling:** This often indicates an improper fit. Try a different size ear dome or re-insert the hearing aid more snugly. Ensure the device is clean.
- **Connectivity Issues:** Ensure Bluetooth is enabled on your device and the hearing aids are within range. Restart both the hearing aids (by placing them in the case and closing/opening) and your connected device.
- **Inconsistent Sound:** Perform the pure tone threshold audiometry test in the 'HearingSense' app to recalibrate settings based on your hearing profile.

### 5.2 When to Seek Professional Help

The in-app hearing test is designed for preliminary assessment and cannot replace a medical examination. If you continue to experience persistent hearing difficulties or discomfort, please consult a professional doctor or audiologist.

## 6. SPECIFICATIONS

Feature	Detail
Model Name	Audien Atom One
Brand	Audien Hearing
Color	Beige
Material	Plastic
Power Source	Battery Powered
Batteries	2 Lithium Ion batteries (included)
Package Dimensions	6.06 x 3.82 x 1.69 inches; 8.11 ounces
Manufacturer	Audien Hearing
Country of Origin	China

## 7. WARRANTY INFORMATION


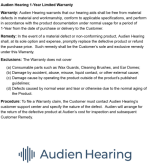


Specific warranty details for the Audien Atom One OTC Hearing Aids are typically provided with your product packaging or can be found on the official Audien Hearing website. Please refer to these resources for comprehensive information regarding warranty coverage, terms, and conditions.

## 8. SUPPORT



For any questions, technical assistance, or support regarding your Audien Atom One OTC Hearing Aids, please visit the official Audien Hearing website or contact their customer service. Contact information is usually available in the product packaging or on their website.

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### Related Documents - Audien Atom One

	<p><a href="#">Audien Atom X User Manual: Comprehensive Guide to Your Hearing Aids</a></p> <p>Explore the Audien Atom X user manual for setup, operation, troubleshooting, and maintenance of your OTC hearing aids. Learn about Bluetooth connectivity, charging, cleaning, and more.</p>
	<p><a href="#">Audien Hearing 1-Year Limited Warranty</a></p> <p>Details the 1-year limited warranty for Audien Hearing hearing aids, covering terms, remedies, exclusions, and claim procedures.</p>
	<p><a href="#">Audien Atom Pro 2 User Manual: Your Guide to Enhanced Hearing</a></p> <p>Comprehensive user manual for the Audien Atom Pro 2 hearing aid, covering setup, usage, cleaning, troubleshooting, and technical specifications. Learn how to fit, adjust, and maintain your device for optimal hearing.</p>
	<p><a href="#">Audien Atom 2 User Manual: Your Guide to Enhanced Hearing</a></p> <p>Comprehensive user manual for the Audien Atom 2 hearing aids, covering setup, usage, charging, cleaning, troubleshooting, and technical specifications. Learn how to fit your device, adjust volume and listening modes, and maintain your hearing aids for optimal performance.</p>



	<p><a href="#">Audien ion Pro Hearing Aid User Guide: Operation, Charging, and Care</a></p> <p>Comprehensive user guide for the Audien ion Pro hearing aid, covering multi-function button operations, charging procedures for the hearing aids and case, Bluetooth connectivity via the Audien Hearing app, and essential cleaning and maintenance instructions.</p>
	<p><a href="#">Audien Atom X User Manual: Comprehensive Guide to Your Hearing Aids</a></p> <p>Explore the Audien Atom X user manual for setup, operation, troubleshooting, and maintenance of your OTC hearing aids. Learn about Bluetooth connectivity, charging, cleaning, and more.</p>