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› User Manual for ADVWIN 3-in-1 Water Cooler Dispenser with Ice Maker

advwin HZB-15YLR

User Manual for ADVWIN 3-in-1 Water Cooler Dispenser with Ice Maker

Model: HZB-15YLR

Brand: advwin

1. INTRODUCTION

Thank you for choosing the ADVWIN 3-in-1 Water Cooler Dispenser with Ice Maker. This versatile appliance provides instant hot water, chilled cold water, and convenient ice production, making it an ideal solution for homes and offices. Designed for efficiency and ease of use, it features a top-loading design compatible with 3 or 5-gallon water bottles and incorporates multiple safety features for reliable operation.



Image: The ADVWIN 3-in-1 Water Dispenser highlighting its capabilities for cold water, ice cubes, and hot water.

2. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using the appliance to ensure safe operation and to prevent injury or damage. Keep this manual for future reference.

- Always connect the dispenser to a grounded electrical outlet.
- Do not operate the appliance if the power cord or plug is damaged.
- Keep the dispenser away from direct sunlight and heat sources.
- Ensure proper ventilation around the unit. Maintain at least 4 inches of clearance from walls.
- Do not immerse the appliance, cord, or plug in water or other liquids.
- The hot water function dispenses water above 194°F (90°C). Use caution to prevent burns.
- This appliance is equipped with a child safety lock for the hot water dispenser. Always engage the child lock when not in use, especially in households with children.

- Do not turn on the heating or cooling functions without a water bottle installed and water flowing into the tanks to prevent dry-burning.
- Only use potable water in the dispenser.
- Unplug the dispenser before cleaning or performing any maintenance.



Image: Visual representation of the dispenser's safety features, including ETL certification and child lock.

3. PRODUCT COMPONENTS

Familiarize yourself with the main parts of your water cooler dispenser:

- **Water Bottle Support:** Holds the top-loading 3 or 5-gallon water bottle.
- **Control Panel:** Features indicators for Power, Add Water, Heating, Cooling, and Ice-Making, along with dispensing buttons and child lock.
- **Hot Water Dispense Lever:** Dispenses hot water (requires child lock release).

- **Cold Water Dispense Lever:** Dispenses cold water.
- **Ice Maker Compartment:** Area where ice is produced and stored. Features a transparent window.
- **Ice Bin:** Removable bin for collecting and storing bullet ice cubes.
- **Detachable Drip Tray:** Collects spills and is removable for easy cleaning.
- **Condenser Grille:** Located at the back or side for heat dissipation.
- **Power Cord:** For electrical connection.

Transparent Window

Easily monitor ice levels in the machine at all times and dispense ice whenever needed



Ice-Full Reminder

Reminder for you when the ice bin is full to prevent overproduction and save energy

Detachable Drip Tray

Removable for quick, thorough cleaning to ensure hygiene and maintenance



Image: Detailed view of the transparent ice window, ice-full reminder sensor, and the detachable drip tray.

4. SETUP AND INSTALLATION

1. **Unpacking:** Carefully remove the dispenser from its packaging. Inspect for any shipping damage. Retain packaging for future transport if needed.
2. **Placement:**
 - Place the dispenser on a flat, stable, and level surface.

- Ensure there is adequate space around the unit for ventilation (at least 4 inches from walls).
- Avoid placing in direct sunlight or near heat-generating appliances.
- Dimensions: Approximately 11.9"D x 11.4"W x 32.9"H.



Image: Product dimensions for proper placement.

3. Initial Cleaning: Before first use, clean the water tanks and ice bin.

- Remove the water bottle support.
- Drain any residual water from the tanks (if applicable from manufacturing).
- Wipe down the interior and exterior with a damp cloth.
- Rinse the detachable drip tray and ice bin with clean water.

4. Install Water Bottle:

- Remove the cap from a new 3 or 5-gallon water bottle.
- Carefully invert the bottle and place it firmly onto the water bottle support on top of the dispenser. Ensure it is seated correctly to prevent leaks.
- Water will flow into the internal tanks. Allow a few minutes for the tanks to fill completely before plugging in the

unit.

5. **Power Connection:** Plug the power cord into a grounded electrical outlet. The "Power" indicator light should illuminate.
6. **Initial Cooling/Heating:** Allow the unit to operate for at least 15-20 minutes before dispensing water or making ice for the first time, to allow the water to reach optimal temperatures.

5. OPERATING INSTRUCTIONS

5.1 Dispensing Water

The dispenser offers both hot and cold water options.

- **Cold Water:** Place a cup under the cold water spigot. Press the cold water dispense lever. Cold water will flow (temperature: <44.6°F / 7°C).
- **Hot Water:** Place a cup under the hot water spigot. To dispense hot water (temperature: >194°F / 90°C), first push the child safety lock button, then press the hot water dispense lever. Release the child lock button after dispensing.

One-Touch Operation

Note: When producing cold water and ice simultaneously, cold water production takes precedence.

● **HOT WATER** $\geq 194^{\circ}\text{F}$

● **COLD WATER** $\leq 46^{\circ}\text{F}$

● **ICE WATER** $\leq 32^{\circ}\text{F}$

1.2L
Cold Tank

0.8L
Hot Tank



Image: Control panel indicating hot, cold, and ice water temperature ranges and tank capacities.

5.2 Ice Making Function

The integrated ice maker produces bullet-shaped ice cubes rapidly.

- Ensure the water bottle is properly installed and the unit is plugged in.
- The ice-making process will start automatically when the ice bin is not full and water levels are sufficient.
- The dispenser can produce up to 33 lbs of ice per 24 hours.
- Each cycle produces 9 ice cubes in approximately 7 minutes.
- The ice storage capacity is 2.5 lbs.
- **Ice-Full Reminder:** The unit will automatically stop ice production when the ice bin is full to prevent overproduction and save energy.
- **Transparent Window:** Monitor the ice level in the compartment through the transparent window.
- *Note: This appliance does not keep ice cubes frozen. Melted ice water will return to the water reservoir for re-use in ice production or dispensing.*

7mins Ice Making

33
Lbs

33Lbs/24H
Daily Capacity



2.5Lbs
Ice Storage

9
Pcs

9 Pcs
Ice Per Cycle



7 Mins
Fast Ice Making



Image: Infographic detailing the ice production capabilities of the dispenser.

Fast Ice Making



Ice Making: 7Mins/9Pcs



Daily Capacity: 33Lbs/24H



Ice Storage: 2.5Lbs



Infrared Sensor Technology

Reminder for you when the ice bin is full to prevent overproduction and save energy

Image: Close-up of the fast ice making feature, highlighting the infrared sensor technology.

6. CARE AND MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your dispenser.

- 1. Exterior Cleaning:** Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- 2. Drip Tray Cleaning:** The drip tray is detachable for easy cleaning. Remove it, empty any collected water, wash with mild soap and water, rinse thoroughly, and dry before reattaching.
- 3. Ice Bin Cleaning:** Periodically remove the ice bin, wash it with mild soap and water, rinse thoroughly, and dry completely before placing it back into the unit.
- 4. Internal Tank Cleaning (Recommended Monthly):**
 - Unplug the dispenser and remove the water bottle.
 - Drain all water from the hot and cold tanks using the drain plugs located at the back of the unit (if available, otherwise dispense until empty).
 - Prepare a cleaning solution of water and white vinegar (e.g., 1 gallon water to 1 cup vinegar) or a food-grade dispenser cleaning solution.
 - Pour the solution into the water reservoir.
 - Allow it to sit for 15-20 minutes.
 - Dispense a small amount of the solution from both hot and cold spigots (use caution with hot water).
 - Drain the remaining solution from the tanks.
 - Rinse the tanks thoroughly by filling with clean water and draining several times until no vinegar smell remains.
- 5. Condenser Cleaning:** Periodically vacuum or brush the condenser coils at the back of the unit to remove dust and lint, which can improve efficiency.

7. TROUBLESHOOTING GUIDE

Before contacting customer service, please refer to the following common issues and solutions:

Problem	Possible Cause	Solution
No hot or cold water	Unit not plugged in or power outage. Water bottle empty or not properly seated. Heating/Cooling switch off. Low water level in tanks.	Check power connection and outlet. Replace water bottle and ensure proper seating. Ensure heating/cooling switches are on. Wait for tanks to fill or replace bottle.
Ice maker not producing ice	Water bottle empty. Ice bin is full (ice-full sensor activated). Ambient temperature too high. Unit recently moved or tilted.	Replace water bottle. Empty the ice bin. Ensure unit is in a cool, well-ventilated area. Allow unit to sit upright for 2-4 hours before plugging in after moving.

Problem	Possible Cause	Solution
Water leaking	Water bottle cracked or improperly seated. Drain plug loose. Drip tray overflowing.	Check water bottle for cracks; reseal properly. Tighten drain plug at the back. Empty the drip tray regularly.
Unusual noise	Unit not level. Compressor cycling (normal). Fan obstructed.	Adjust leveling feet. This is normal operation. Check for obstructions around the fan/condenser.

8. PRODUCT SPECIFICATIONS

Feature	Specification
Model Number	HZB-15YLR
Brand	advwin
Color	White
Material	Acrylonitrile Butadiene Styrene (ABS)
Product Dimensions (D x W x H)	11.9"D x 11.4"W x 32.9"H
Item Weight	29 Pounds
Installation Type	Freestanding
Access Location	Top-Loading (3 or 5 Gallon Bottles)
Power Source	Corded Electric
Hot Water Temperature	>194°F (90°C)
Cold Water Temperature	<44.6°F (7°C)
Ice Production Capacity	Up to 33 lbs / 24 hours
Ice Production Cycle	9 cubes / 7 minutes
Ice Storage Capacity	2.5 Pounds
Hot Water Tank Capacity	1.2L
Cold Water Tank Capacity	0.8L
Safety Features	Child Lock, Dry-Burn Protection, ETL Certified

9. WARRANTY INFORMATION

For specific warranty details, please refer to the warranty card included with your product or contact ADVWIN customer support. Generally, products are covered against defects in materials and workmanship for a specified period from the date of purchase. Keep your purchase receipt as proof of purchase.

10. CUSTOMER SUPPORT

If you have any questions, require technical assistance, or need to report an issue, please contact ADVWIN customer support. For the most up-to-date contact information, please visit the official ADVWIN website or refer to the contact details provided on your product packaging.

Manufacturer: ADVWIN

For online support, you may visit the ADVWIN store on Amazon:[ADVWIN Store](#)

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Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question