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## Soundcore Q30

# Soundcore Q30 Hybrid Active Noise Cancelling Headphones

User Manual

## 1. Introduction

Thank you for choosing Soundcore Q30 Hybrid Active Noise Cancelling Headphones. This manual provides essential information for setting up, operating, and maintaining your headphones to ensure optimal performance and longevity.




Image: Soundcore Q30 headphones in both black and white color options, showcasing their sleek design.

### Key Features:

- **Hybrid Active Noise Cancellation:** Blocks up to 95% of low-frequency sound with dual noise-detecting microphones.

- **Multiple ANC Modes:** Includes Transport, Outdoor, and Indoor modes for tailored noise reduction.
- **Hi-Res Audio:** Equipped with 40mm drivers for rich, detailed sound.
- **Extended Playtime:** Up to 50 hours of listening with ANC on, and 80 hours with ANC off.
- **Customizable EQ:** Personalize your sound experience via the Soundcore app.
- **Comfortable Fit:** Designed for all-day wear with an ergonomic build.

## 2. Setup

### 2.1 Charging Your Headphones

Before first use, fully charge your Soundcore Q30 headphones. Connect the included USB-C cable to the charging port on the headphones and to a USB wall charger (not included) or a computer's USB port. The LED indicator will show charging status.

- A full charge takes approximately 2 hours.
- A 10-minute charge provides up to 10 hours of playtime.

### 2.2 Powering On/Off

- **Power On:** Press and hold the Power button for 3 seconds.
- **Power Off:** Press and hold the Power button for 3 seconds.

### 2.3 Bluetooth Pairing

To pair your Soundcore Q30 headphones with a new device:

1. Ensure the headphones are powered off.
2. Press and hold the Power button for 5 seconds until the LED indicator flashes blue rapidly. This indicates pairing mode.
3. On your device (smartphone, tablet, laptop), enable Bluetooth and search for available devices.
4. Select "Soundcore Q30" from the list of devices.
5. Once connected, the LED indicator will turn solid blue.

The headphones will automatically connect to the last paired device when powered on, if it is within range.

### 2.4 Soundcore App Installation

Download the Soundcore app from the App Store (iOS) or Google Play Store (Android) to unlock additional features such as custom EQ settings, ANC mode switching, and firmware updates.

## 3. Operating Your Headphones

### 3.1 Controls Overview

Familiarize yourself with the buttons on your Soundcore Q30 headphones:

- **Power Button:** Power on/off, enter pairing mode.
- **Volume Up (+):** Increase volume.
- **Volume Down (-):** Decrease volume.

- **Multi-function Button (Center):** Play/pause, answer/end calls, activate voice assistant.
- **NC Button (Noise Cancellation):** Cycle through ANC modes.

### 3.2 Noise Cancellation Modes

The Soundcore Q30 offers three distinct noise cancellation modes:




Image: A person wearing Soundcore Q30 headphones on an airplane, illustrating the effectiveness of Hybrid Active Noise Cancellation in a travel environment.

- **Transport Mode:** Specifically designed to minimize low-frequency sounds like airplane engines or train noise.
- **Outdoor Mode:** Reduces ambient noise from traffic and wind, ideal for walks or outdoor activities.
- **Indoor Mode:** Targets mid-range frequencies, effective for reducing chatter in offices or cafes.

Press the **NC** button to cycle through these modes. You can also switch modes via the Soundcore app.




Image: A man wearing Soundcore Q30 headphones, highlighting the adaptive noise cancelling feature that adjusts based on the user's location.

## 3.3 Audio Playback

- **Play/Pause:** Press the Multi-function button once.
- **Next Track:** Press and hold the Volume Up (+) button for 2 seconds.
- **Previous Track:** Press and hold the Volume Down (-) button for 2 seconds.




Image: A detailed close-up of the Soundcore Q30's 40mm driver, emphasizing its capability for Hi-Res Audio and rich sound reproduction.




Image: An illustrative diagram showcasing the double-layer diaphragm drivers of the Soundcore Q30, designed to deliver clear mids and treble alongside powerful, thumping bass.

## 3.4 Call Functions

- **Answer/End Call:** Press the Multi-function button once.
- **Reject Call:** Press and hold the Multi-function button for 2 seconds.

## 3.5 Wearing Comfort

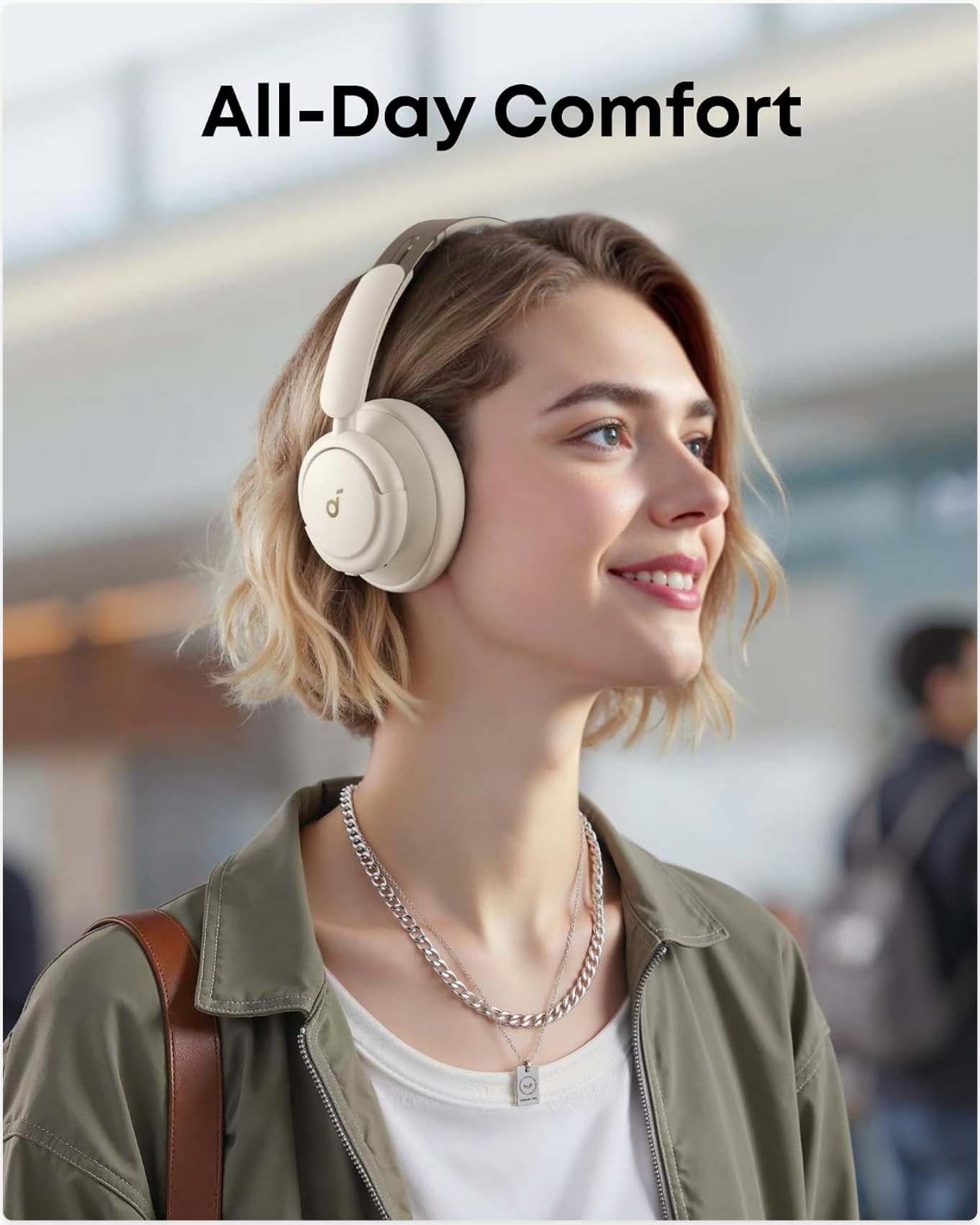



Image: A woman wearing Soundcore Q30 headphones, highlighting the design's focus on all-day comfort for extended listening sessions.




Image: A man wearing Soundcore Q30 headphones, emphasizing the ergonomic fit and comfortable design that goes beyond typical comfort.

## 4. Maintenance

### 4.1 Cleaning

To maintain the condition of your headphones:

- Wipe the surfaces with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Avoid getting moisture into any openings.

### 4.2 Storage

When not in use, store your headphones in the provided protective case to prevent damage from dust, scratches, and impacts.

## 5. Troubleshooting

If you encounter issues with your Soundcore Q30 headphones, refer to the following common problems and solutions:

| Problem | Possible Solution |
|---|---|
| Headphones won't power on. | Ensure the headphones are charged. Connect to a power source and try again. |
| Cannot pair with device. | Ensure headphones are in pairing mode (rapidly flashing blue LED). Turn off and on Bluetooth on your device. Forget previous pairings on your device and try again. |
| No sound or low volume. | Check volume levels on both headphones and connected device. Ensure headphones are properly connected. Try playing different audio. |
| Noise Cancellation not effective. | Ensure ANC is enabled and you are in the correct mode (Transport, Outdoor, Indoor) for your environment. ANC is not supported with an AUX cable connection. |
| Intermittent connection. | Move closer to your device. Avoid obstacles between headphones and device. Reduce interference from other wireless devices. |

## 6. Specifications

| Feature | Detail |
|---|---|
| Model Name | Q30 |
| Connectivity Technology | Wireless (Bluetooth) |
| Bluetooth Version | 5.0 |
| Audio Driver Type | Dynamic Driver (40mm) |
| Noise Control | Hybrid Noise Cancellation |
| Battery Life (ANC On) | Up to 50 Hours |
| Battery Life (ANC Off) | Up to 80 Hours |
| Fast Charging | 10 mins charge = 10 hours playtime |
| Headphones Jack | 3.5 mm Jack (for wired connection) |
| Control Method | App, On-ear buttons |
| Ear Placement | Over Ear |
| Included Components | Protective Case, Earphone (Headphones) |
| Material | Silicone, Fabric, or Memory Foam |

| Feature | Detail |
|---|---|
| Compatible Devices | Smartphones, Laptops, Tablets |
| Specific Uses For Product | Travel, Outdoor, Commuting |
| Color | White (as per product data, though black is also available) |




Image: Soundcore Q30 headphones illustrating their impressive battery life: 50 hours with Active Noise Cancellation on, and 80 hours

with ANC off, along with fast charging capabilities.




Image: A man enjoying his personal space on an airplane while wearing black Soundcore Q30 headphones, emphasizing the 50 hours of battery life with ANC for extended use.

## 7. Warranty and Support

### 7.1 Warranty Information

Soundcore products typically come with a limited warranty. Please refer to the warranty card included with your product or visit the official Soundcore website for detailed warranty terms and conditions specific to your region.

### 7.2 Customer Support

For technical support, troubleshooting assistance, or any inquiries regarding your Soundcore Q30 headphones, please contact Soundcore customer service through their official website or the Soundcore app. You can find contact information and FAQs at us.soundcore.com.

Please have your product model (Q30) and purchase information ready when contacting support.

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