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› WERHY Electric Scooter Instruction Manual

WERHY H5PRO

WERHY Electric Scooter Instruction Manual

MODEL: H5PRO

Brand: WERHY

1. Important Safety Instructions

Always wear a helmet and appropriate safety gear when riding. Ensure all screws and quick releases are tightened before each ride. Do not ride in wet conditions or on slippery surfaces. Adhere to local traffic laws and regulations. Avoid riding under the influence of alcohol or drugs. Do not perform stunts or sudden maneuvers. Keep fingers and hair away from moving parts. Children should only ride under adult supervision.

2. Product Overview

The WERHY Electric Scooter is designed for efficient and comfortable urban commuting. Featuring a powerful motor and dual suspension, it offers a smooth ride across various terrains. Its foldable design ensures easy portability and storage.



Image: The WERHY Electric Scooter, highlighting its dual suspension system and smart app control capabilities.

Key Features:

- **Dual Suspensions:** Equipped with front and rear dual suspension for a consistently smooth and comfortable journey, effectively filtering vibrations.
- **350W Powerful Performance:** A 350W motor allows speeds up to 19 mph and a max range of 15 miles under specific conditions, handling 15% slopes with ease.
- **Smart App Control:** Connects easily with your phone for functions like lock/unlock, riding mode selection, light system control, speed level adjustment, cruise control, and scooter status display.

- **Clear LCD Display:** Features a cutting-edge LCD screen for clear viewing of speed, battery level, distance, and other essential features.
- **Safety System:** Includes a Dual Braking System (front electronic brake + rear wheel drum brake), Lighting System (warning taillight + bright headlight), and 8.5" maintenance-free solid tires for a safer riding experience.
- **Lightweight & Portable:** Can be folded in 3 seconds to a height of only 18 inches, weighing approximately 33 lbs, making it easy to carry and store.

3. Package Contents

Please check the box for the following items:

- WERHY Electric Scooter
- Charger
- Instruction Manual

4. Setup

4.1 Unfolding the Scooter

1. Place the scooter on a flat surface.
2. Locate the folding mechanism near the base of the handlebar stem.
3. Release the locking latch and carefully lift the handlebar stem until it clicks into place, ensuring it is fully upright and secure.
4. Tighten any quick releases or clamps on the handlebar to ensure stability.

Safety Dual Brake System



Image: Demonstrating the portable folding design of the WERHY Electric Scooter for easy transport and storage.

4.2 Initial Charging

Before first use, fully charge the scooter's battery. The charging time is approximately 4 hours.

1. Locate the charging port on the scooter.
2. Connect the charger to the charging port, then plug the charger into a power outlet.
3. The charging indicator light on the charger will change (e.g., from red to green) when charging is complete.
4. Disconnect the charger once fully charged.



Image: Highlighting the scooter's battery capacity and fast charging capability.

4.3 App Connection (Optional)

For enhanced control and features, download the dedicated WERHY app from your smartphone's app store.

1. Ensure your scooter is powered on and Bluetooth is enabled on your smartphone.
2. Open the WERHY app and follow the on-screen instructions to pair with your scooter.
3. Once connected, you can access various settings and real-time data.



Image: The smart app control interface, showing various riding modes and scooter status.

5. Operating Instructions

5.1 Powering On/Off

Press and hold the power button on the LCD display to turn the scooter on or off.



Image: The clear LCD display showing speed, battery level, and other features.

5.2 Riding Modes

The scooter offers multiple riding modes (e.g., Eco, Drive, Sport) which can be selected via the app or the control panel. Each mode adjusts the maximum speed and acceleration for different riding preferences and conditions.

5.3 Braking System

The WERHY Electric Scooter is equipped with a dual braking system for reliable stopping power. The front electronic brake and rear wheel drum brake work in conjunction to ensure safe deceleration.



Image: Close-up of the safety dual brake system, including the electronic handbrake.

5.4 Lighting System

Activate the bright headlight and warning taillight for improved visibility during night rides or in low-light conditions. These can typically be controlled via the app or a button on the handlebar.

Portable **Folding** Design



Image: The bright lighting system of the scooter, enhancing visibility for night riding.

6. Maintenance

6.1 Battery Care

- Charge the battery regularly, even if the scooter is not in use, to prolong its lifespan.
- Avoid completely draining the battery before recharging.
- Store the scooter in a cool, dry place away from direct sunlight and extreme temperatures.

6.2 Tire Inspection

The scooter uses 8.5-inch maintenance-free solid tires. Regularly inspect them for any signs of wear or damage. While solid tires do not require inflation, ensure they are free from embedded debris.

6.3 Cleaning

Wipe down the scooter with a damp cloth after use. Do not use high-pressure water jets or corrosive cleaning agents. Ensure the

charging port cover is securely closed before cleaning.

6.4 Storage

When storing the scooter for extended periods, ensure the battery is charged to approximately 50-70%. Store it indoors in a dry environment.

7. Troubleshooting

Problem	Possible Cause	Solution
Scooter does not power on	Low battery; Loose connections; Power button malfunction	Charge the battery; Check all cable connections; Contact support if issue persists
Reduced range or speed	Low battery; Overload (rider weight); Steep inclines; Cold weather	Fully charge battery; Ensure rider weight is within limits; Ride on flatter terrain; Battery performance may be reduced in cold temperatures
App connection issues	Bluetooth off; Scooter not powered on; App outdated	Ensure Bluetooth is on and scooter is powered; Restart app/phone; Update app to latest version

8. Specifications

Feature	Detail
Brand	WERHY
Model Name	H5PRO
Motor Power	350W
Top Speed	Up to 19 mph
Max Range	Up to 15 miles (under specific conditions)
Weight Limit	265 Pounds
Wheel Size	8.5 Inches
Wheel Type	Solid
Suspension Type	Dual Suspension
Brake Style	Dual Braking System (Front Electronic + Rear Drum)
Charging Time	4 Hours
Material	Aluminum
Folded Height	18 inches (approx.)
Weight	33 lbs (approx.)

9. Warranty and Support

WERHY offers a limited warranty for its electric scooters. The warranty period is 180/365 days for different parts, as specified in the warranty description. For any questions, technical assistance, or warranty claims, please feel free to contact WERHY customer service. Information regarding returns and exchanges is also available through our support channels.

Please note that the speed and range of electric scooters can vary depending on factors such as rider weight, surface conditions, ambient temperature, battery charge level, and riding style.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Where can I find the ID number or license plate number for my WERHY H5PRO Electric Scooter for a college parking permit?

The provided manual for the WERHY H5PRO Electric Scooter does not mention an "ID number" or "license plate number" for the scooter itself. Electric scooters typically do not have license plates in the same...

[Read full answer](#)

What is the part number for the battery charger for the WERHY H5PRO 350W 36V 5.2Ah electric scooter?

The provided manual for the WERHY H5PRO does not list a specific manufacturer part number for the charger. However, based on the product specifications, you can identify a compatible replacement by looking for a...

[Read full answer](#)

What does error code 17 with a blinking red wrench mean on the WERHY H5PRO Electric Scooter?

Based on the available manual for the WERHY H5PRO Electric Scooter, specific numerical error codes are not explicitly listed in the troubleshooting table. However, a blinking red wrench icon generally indicates a system hardware...

[Read full answer](#)

Why does my WERHY H5PRO electric scooter only power on when plugged into the charger and turn off immediately when unplugged, even though the app shows 100% charge?

Based on the symptoms described for your WERHY H5PRO, this behavior typically indicates a battery or internal wiring failure rather than a simple software glitch. When a scooter only operates while plugged in, it...

[Read full answer](#)

How do I reset the flashing wrench icon on the display of my WERHY H5PRO electric scooter?

The flashing wrench icon on the WERHY H5PRO display is typically a maintenance reminder or an error indicator. While the standard manual does not provide a specific button combination for a manual reset, you...

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