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> [Wireless Headset with Mic for Work, Bluetooth Headset with Mic \(AI Noise Canceling & Mic Mute\), Wireless Headphones with USB Dongle & Charging Base for Work/Home/Call Center/PC/Computer/Zoom/Teams](#)

SKYCOMET HS011

Wireless Headset with Mic User Manual

Brand: SKYCOMET | Model: HS011

INTRODUCTION

This manual provides comprehensive instructions for the operation and maintenance of your SKYCOMET Wireless Headset with Mic. This headset is designed for clear communication and audio playback in various environments, featuring advanced AI noise-canceling technology and versatile connectivity options.

WHAT'S IN THE BOX

- Wireless Headset
- Wireless Charging Case (Charging Base)
- USB Dongle
- USB-C Charging Cable

SETUP

1. Initial Charging

Before first use, fully charge your headset. Place the headset onto the charging base. Connect the USB-C charging cable to the charging base and a power source. The indicator light on the base will show charging status.



Image: The SKYCOMET Wireless Headset resting on its dedicated charging base, with the small USB dongle visible beside it. This setup allows for convenient charging and storage.



Image: The SKYCOMET Wireless Headset on its charging base, highlighting its impressive 65-hour working time on a single charge. The image emphasizes the long battery life for extended use.

2. Connection Options

Your headset offers two primary connection methods:

- **Bluetooth Connection:**

1. Ensure the headset is charged and powered on.
2. Activate Bluetooth on your device (smartphone, laptop, etc.).
3. Search for "HS011" in the list of available Bluetooth devices and select it to pair.

- **USB Dongle Connection:**

1. Locate the USB dongle, which can be stored securely in a magnetic slot within the charging base.
2. Plug the USB dongle into an available USB port on your PC or computer.
3. The headset will automatically pair with the dongle, providing a stable, low-latency connection, especially useful for desktops without built-in Bluetooth.



Two Connection Methods

You can use bluetooth 5.2 or USB dongle connect



Bluetooth 5.2

Image: The headset is shown on a wooden desk alongside a laptop and a smartphone, demonstrating its dual connection capabilities via Bluetooth and the USB dongle.



Image: A detailed view of the headset and its charging base, pointing out key features such as the adjustable headband, the 270° rotatable microphone, comfortable earmuffs, and the convenient storage slot for the USB dongle within the base.

OPERATING INSTRUCTIONS

1. Power On/Off

Press and hold the Power button (usually located on one of the earcups) for a few seconds until you hear an audible prompt or see the LED indicator light up/turn off.

2. Volume Control

Use the volume up (+) and volume down (-) buttons on the earcup to adjust the audio level.

3. Microphone Usage & Mute Function

The microphone is 270° rotatable, allowing you to position it for optimal voice pickup or to wear the headset on either ear. To mute the microphone during a call or meeting, press the dedicated Mute button on the microphone boom or earcup. Press it again to unmute.



Clear Calls Anywhere

AI noise technology filters out **99.99%** background noise and makes sure only your voice goes through

Image: The headset is depicted on a smooth, reflective surface with abstract sound waves emanating from it, visually representing its AI noise-canceling capabilities for clear calls in any environment.

4. Multi-Function Button (MFB)

The MFB allows for call management:

- **Single Press:** Answer/End calls (applies to mobile phones).
- **Double Press:** Redial last number (applies to mobile phones).

5. AI Noise Canceling (ENC)

The headset features advanced Environmental Noise Cancellation (ENC) technology built-in. This automatically filters out background distractions such as chatter, keyboard typing, or ambient noise, ensuring your voice is clear to others during calls. No additional software or activation is required for this feature.

6. Comfort and Fit

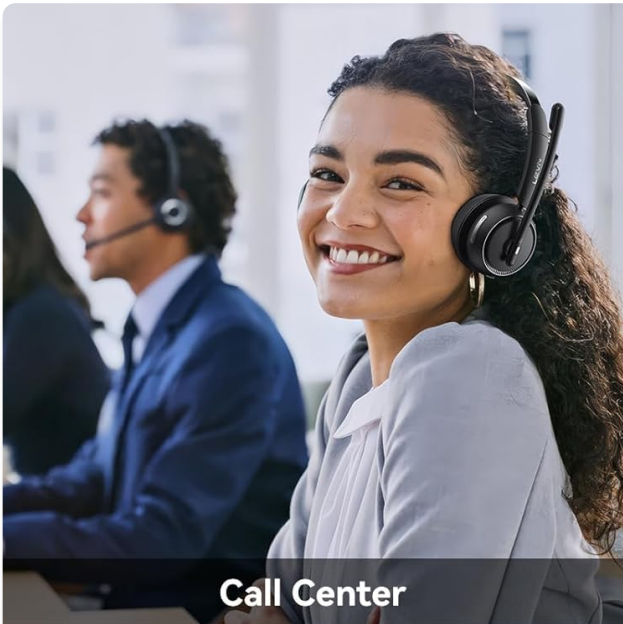
The headset is designed for all-day comfort with soft sponge ear cushions and an adjustable headband. Adjust the headband to fit your head comfortably. The lightweight design ensures minimal fatigue during prolonged use.

Superior Comfort

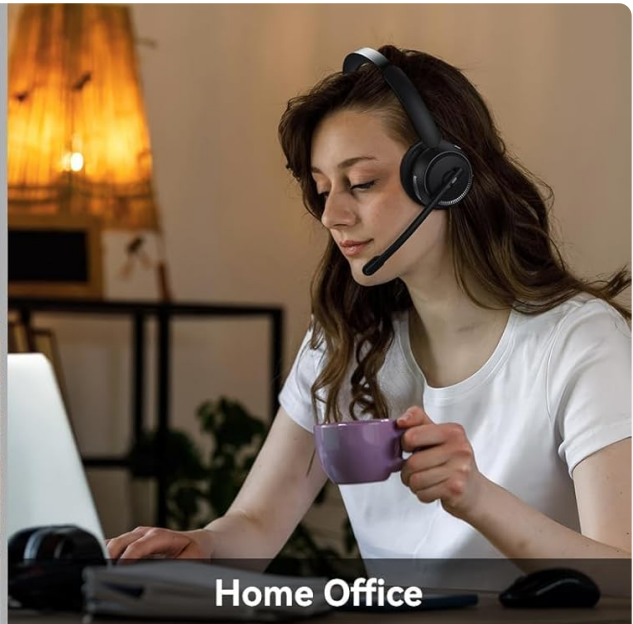
Lightweight Design and Soft Foam Ear Pads for All-Day Wear



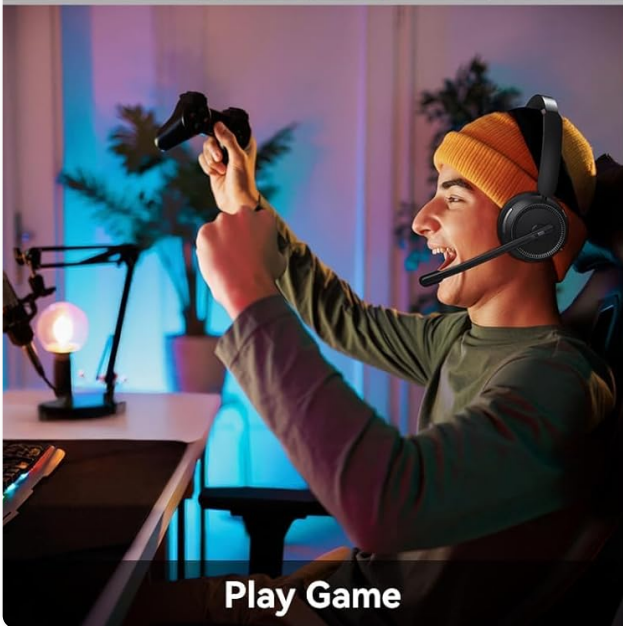
Image: The headset is presented on a flowing, wavy purple background, visually conveying its lightweight design and soft foam ear pads that contribute to superior comfort for all-day wear.



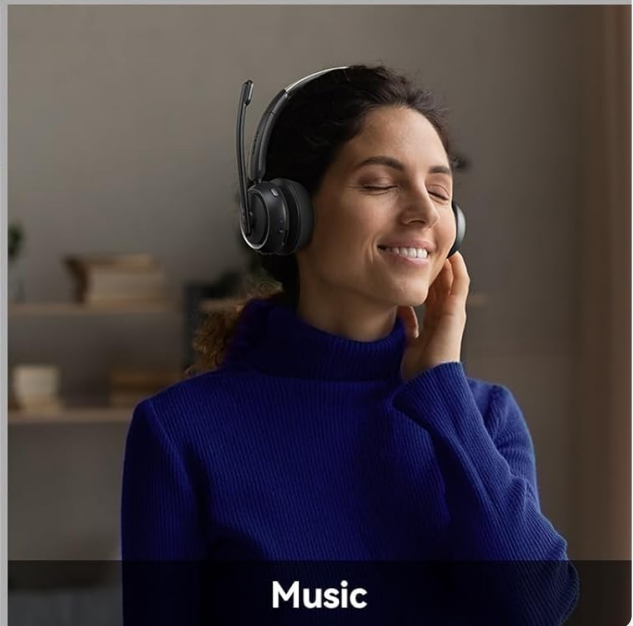
Call Center



Home Office



Play Game



Music

Image: A four-panel collage illustrating the versatility of the headset, showing individuals using it in a call center, a home office, while playing a game, and for listening to music, highlighting its adaptability for various uses.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset and charging base. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset on its charging base to keep it charged and organized.
- **Battery Care:** To prolong battery life, avoid fully discharging the headset frequently. Charge it regularly, even if not in daily use.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No audio/Cannot connect via Bluetooth	Headset not paired; Bluetooth off on device; Headset out of range; Low battery.	Ensure headset is in pairing mode. Turn on Bluetooth on your device. Move closer to the device. Charge the headset.

Problem	Possible Cause	Solution
Microphone not working	Microphone muted; Incorrect audio input selected on device.	Press the Mute button to unmute. Check your device's sound settings and select the headset as the input device.
Poor sound quality/Static	Interference; Headset out of range; Low battery.	Move away from other wireless devices. Move closer to the connected device. Charge the headset.
USB dongle not connecting	Dongle not properly inserted; Driver issue.	Ensure the dongle is fully inserted into the USB port. Try a different USB port. Restart your computer.

SPECIFICATIONS

Model Name: HS011

Brand: SKYCOMET

Connectivity Technology: Wireless (Bluetooth V5.3)

Noise Control: Active Noise Cancellation (AI Noise Canceling)

Battery Life: Up to 65 Hours

Charging Time: 1.5 Hours

Bluetooth Range: 40 Feet (approximately 12 meters)

Earpiece Shape: On Ear

Form Factor: On Ear

Impedance: 32 Ohm

Product Dimensions: 2.36 x 5.91 x 5.91 inches

Item Weight: 1.12 pounds

Included Components: Wireless Headset, Wireless Charging Case

Compatible Devices: Desktops, Laptops, Smartphones

Recommended Uses: Calling, Business

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your product packaging or visit the official SKYCOMET website. Specific warranty terms and support contact details are not provided in this general instruction manual.