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Arktronic 24 inch FHD IPS WiFi Digital Photo Frame

Arktronic 24-inch FHD IPS WiFi Digital Photo Frame User Manual

Model: 24 inch FHD IPS WiFi Digital Photo Frame | Brand: Arktronic

Introduction

This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your Arktronic 24-inch FHD IPS WiFi Digital Photo Frame. Please read this manual thoroughly before using the product to ensure proper function and longevity.

What's in the Box

Verify that all components are present in the package:

- Arktronic 24-inch Digital Photo Frame
- Remote Control (AAA batteries not included)
- Power Adapter with US Plug
- Rotating Bracket (VESA Spec 100 x 100mm)
- Stand
- Screwdriver
- Screws & Wall Anchors
- User Manual / Quick Start Guide



Image: Diagram illustrating the digital photo frame, remote control, power adapter, rotating bracket, stand, screwdriver, screws, wall anchors, and user manual.

Product Overview

The Arktronic digital photo frame features a sleek design with essential ports and controls located on the back for a clean aesthetic.



Image: A diagram showing the rear of the digital photo frame, highlighting the speaker, VESA holes, USB 2.0 port, Type-C port, Micro SD slot, DC IN port, Power Button, and Volume Button.

- **Speaker:** Integrated audio output.
- **VESA Holes:** For wall mounting with the provided bracket.
- **USB 2.0 Port:** For direct photo and video playback from USB flash drives.
- **Type-C Port:** For additional connectivity.
- **Micro SD Slot:** For extended storage and direct playback from Micro SD cards.
- **DC IN:** Power input port.
- **Power Button:** To turn the frame on/off.
- **Volume Button:** To adjust audio output.

Setup Guide

1. Initial Power-On

Unbox your frame and plug the power adapter into the DC IN port on the back of the frame. The frame will automatically begin the startup process.

2. Language and Wi-Fi Configuration

Upon startup, the frame will display a welcome screen. Use the included remote control to navigate and select your preferred language. After language selection, proceed to connect the frame to your Wi-Fi network. Ensure a stable internet connection for optimal performance and content sharing.

3. App Installation and Connection (VPhoto App)

To share photos and videos instantly, download the VPhoto app on your smartphone. Search for 'VPhoto' in the Apple App Store or Google Play Store. Once installed, open the app and create an account. To connect your frame to the app, navigate to the settings menu on your digital photo frame using the remote control. Locate the 'My Frame' or 'Device Info' section to find the connection code or QR code. Scan this QR code with the VPhoto app on your phone to link the devices. Once connected, you can begin sharing content.

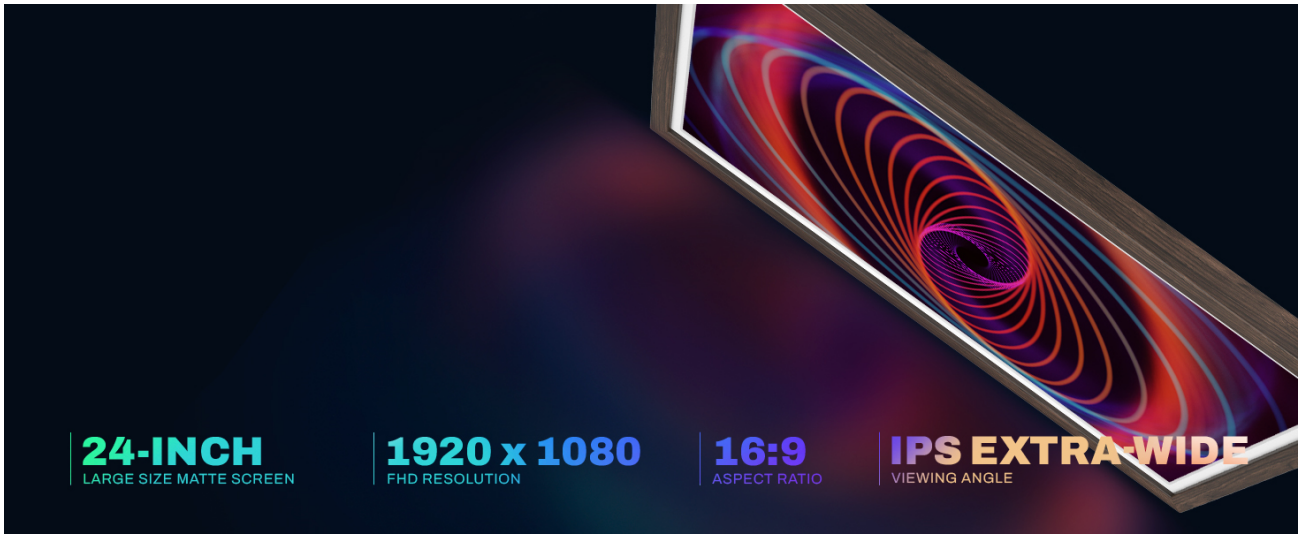


Image: A visual guide demonstrating the three steps for app setup: download VPhoto app, set up and pair your frame, and start sharing content.

4. Mounting Options

The Arktronic digital photo frame offers versatile placement options. You can use the included stand for tabletop display or utilize the rotating bracket for wall mounting. The frame supports two-way wall mounting, allowing for both vertical and horizontal orientations. All necessary hardware, including a screwdriver, screws, and wall anchors, are provided.



Image: A person is shown adjusting the digital photo frame on a wall, demonstrating its wall-mounting capability.

Operating Your Digital Photo Frame

1. Uploading Content

- **Via VPhoto App:** Once connected, select photos and videos from your phone's gallery within the VPhoto app and send them directly to your frame.

- **Via Email:** The frame has a unique email address. You can send photos and videos to this address, and they will appear on your frame.
- **Via USB/Micro SD:** Insert a USB flash drive or Micro SD card into the respective ports on the frame to directly play content.

2. Remote Control Functions

The included remote control allows for easy navigation and adjustment of the frame's settings, making it user-friendly for all ages.



Image: The Arktronic 24-inch digital photo frame displaying a family photo, accompanied by its remote control and a smartphone showing the VPhoto app interface.

3. Display Customization

Access the settings menu using the remote to personalize your viewing experience:

- **Brightness:** Adjust the screen brightness to suit your environment.
- **Volume Adjustment:** Control the audio volume for videos and background music.

- **Captions:** Enable or disable captions to display information about your photos.
- **Slideshow Mode:** Choose from various slideshow modes and set the interval between photos.
- **Light Sensor:** Enable the light sensor for automatic brightness adjustment based on ambient light.
- **Sleep Mode:** Configure sleep schedules to save energy.
- **Image Zoom:** Adjust the zoom level for displayed images.
- **Playback Order:** Customize the order in which photos and videos are displayed.



Image: The digital photo frame's home screen, showing widgets for weather, date, time, and quick access buttons for video, music, alarm, clock, and settings.

4. Auto-Rotate Feature

The frame automatically detects its orientation and adjusts the display between vertical (portrait) and horizontal (landscape) modes, ensuring your content is always shown correctly.



Image: A visual representation of the frame's auto-rotate functionality, adapting content to both vertical and horizontal display setups.

5. Folder Management

Organize your memories by creating custom folders directly on the frame. This allows for easy categorization and retrieval of specific photo or video collections.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the screen and frame. Avoid abrasive cleaners or solvents.
- **Placement:** Place the frame in a cool, dry area away from direct sunlight and excessive heat or moisture.
- **Software Updates:** Periodically check for and install any available software updates to ensure optimal performance and security.

Troubleshooting

- **Frame not turning on:** Ensure the power adapter is securely connected to both the frame and a working power outlet.
- **Cannot connect to Wi-Fi:** Verify your Wi-Fi password and ensure the frame is within range of your router. Try restarting both the frame and your router.
- **Photos not appearing on frame:** Check your VPhoto app or email for successful upload confirmation. Ensure the frame is connected to the internet.
- **Remote control not working:** Replace the AAA batteries in the remote control. Ensure there are no obstructions between the remote and the frame's sensor.
- **Screen is blank or frozen:** Try restarting the frame by unplugging it from the power source for 10 seconds and then plugging it back in.

Specifications

Feature	Detail
Screen Size	24 Inches
Resolution	1920x1080 (FHD)
Display Type	IPS Matte Screen
Internal Storage	64GB (up to 160,000 photos)
Connectivity	WiFi, USB 2.0, Type-C, Micro SD
Supported Image Formats	JPG, GIF, BMP, PNG
Supported Video Formats	MPEG1, MPEG2, MPEG4, Xvid, AVI, M-JPEG, H.264.MOV, VOB, MKV, DIVX4, DIVX5
Special Features	Remote Control, Auto-Rotate, Light Sensor, Sleep Mode, Background Music, Captions
Product Dimensions	23.4 x 13.2 x 0.99 inches
Item Weight	13 pounds

Warranty and Support

Arktronic offers a 30-day money-back commitment and a 1-year worry-free warranty for this product. Additionally, life-time professional service is provided to assist with any product-related inquiries or issues. For support, please refer to the contact information provided in your Quick Start Guide or visit the official Arktronic website.

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