KNQZE Modèle 2020

KNQZE Neck Massager with Heat, Modèle 2020 - Instruction Manual

Product Overview

The KNQZE Neck Massager with Heat, Model Modèle 2020, is designed to provide deep shiatsu kneading massage for various body parts. Featuring advanced 4D kneading nodes, it mimics professional massage techniques to help relax muscles and relieve fatigue. The massager includes a built-in heating function for soothing comfort and offers three adjustable speed levels (slow, medium, fast) for personalized intensity. Its ergonomic design allows for versatile use on the neck, shoulders, back, waist, legs, calves, and feet. For convenience, it comes with both an AC power adapter and a car adapter, making it suitable for use at home, in the office, or during travel. A leather handbag is included for portability and storage.



Image: The KNQZE Neck Massager with Heat, Model Modèle 2020, showcasing its ergonomic design and control panel.

Safety Information

- Always use the original equipped adapter to access the power supply.
- Excessive high or low voltage may cause the massager to operate abnormally.
- The massager has a built-in heating function with an auto-shut off protection to prevent overheating.
- Do not use the massager if the power cord is damaged or if it is not functioning properly.
- Always follow the instructions provided with the massager for safe and effective use.

Setup and Operation

1. **Connect Power:** Plug in the massager using either the AC power adapter for home/office use or the car adapter for in-vehicle use. Ensure the power supply meets the rated voltage (12V) and power (24W).
2. **Position Massager:** Place the massager on the desired body area (neck, shoulders, back, waist, legs, calves, or feet). The ergonomic design contours to the body for effective massage.
3. **Turn On:** Press the power button on the control panel to start the massage.
4. **Adjust Settings:**
    - **Speed/Intensity:** Select your preferred speed (slow, medium, or fast) using the intensity button.
    - **Direction:** Change the kneading direction as desired using the direction button.
    - **Heat Function:** Activate or deactivate the soothing heat function using the heat button. The massager has a 15-minute auto-shut off for overheating protection.
5. **Control Pressure:** For deeper tissue massage, gently pull down on the arm straps to increase pressure. For a lighter massage, relax your arms.
6. **After Use:** Unplug the massager from the power source after each use.

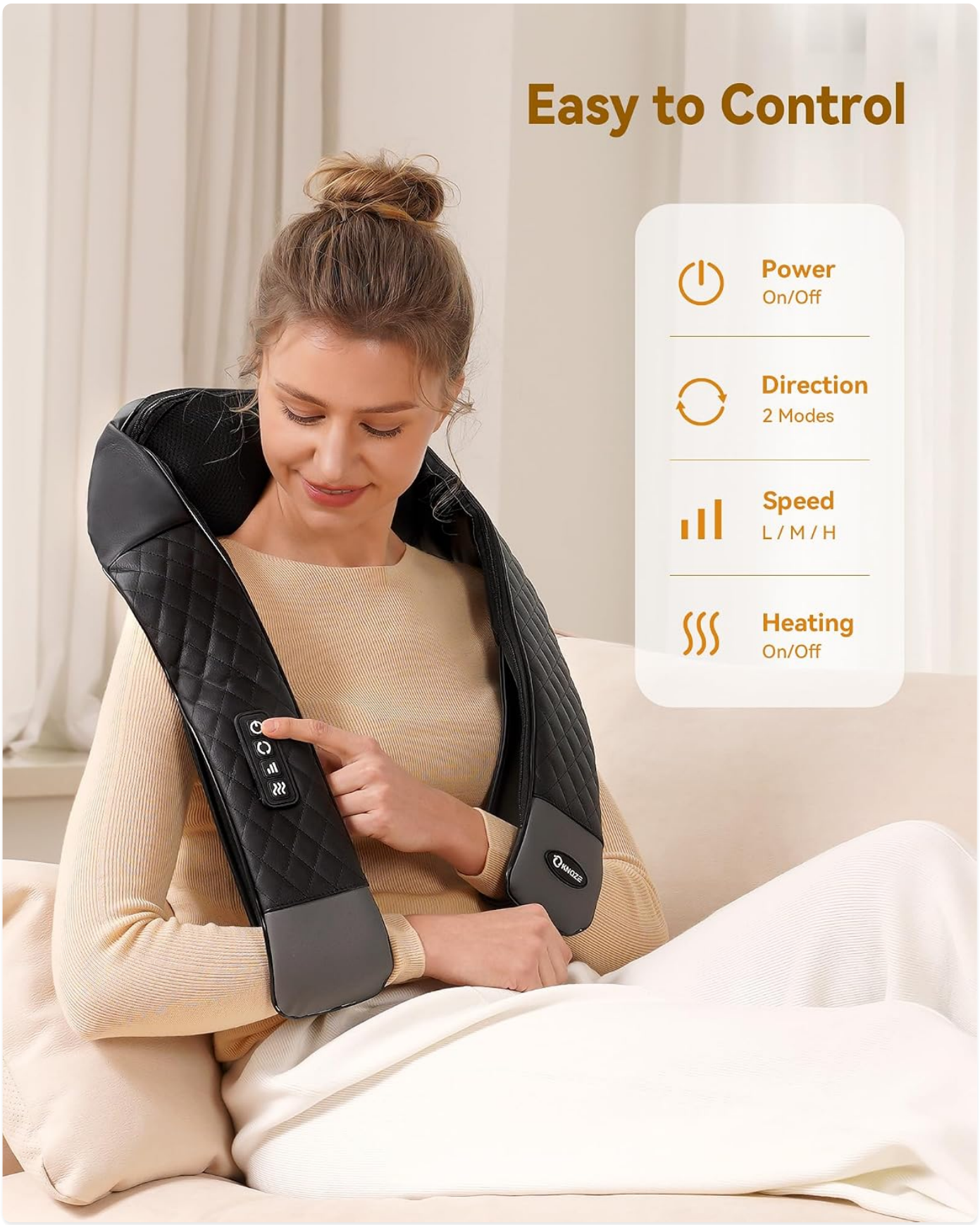


Image: A user operating the KNQZE Neck Massager, highlighting the accessible control panel on the strap.



Image: The KNQZE Neck Massager with its vehicular cigar-lighter adapter, demonstrating its portability for travel.

Features and Controls

The KNQZE Neck Massager is equipped with a user-friendly control panel and advanced features for a customized massage experience:

- **4D Deep Shiatsu Kneading:** Eight deep-kneading nodes provide a lifelike massage, targeting muscle knots and tension.
- **Adjustable Intensity:** Choose from three speed levels (slow, medium, fast) to match your comfort and massage needs.
- **Soothing Heat Function:** Built-in heat helps to relax muscles and improve blood circulation. This feature can be turned on or off.
- **Bi-directional Massage:** The massage nodes can rotate in two directions, providing comprehensive relief.
- **15-Minute Auto-Shutoff:** For safety and to prevent overheating, the massager automatically turns off after 15 minutes of continuous use.

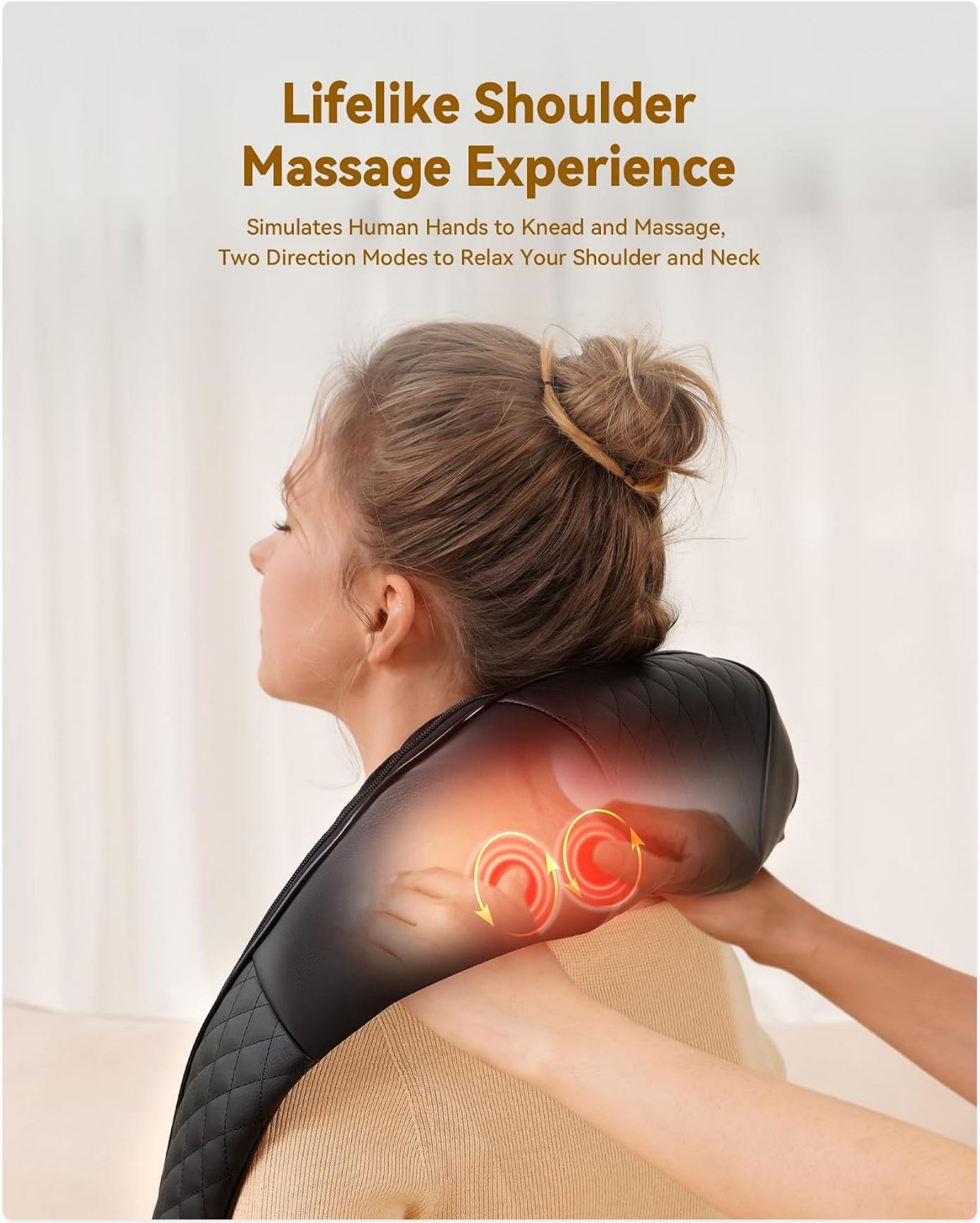


Image: A person using the KNQZE Neck Massager on their shoulders, with visible red heat nodes, illustrating the deep kneading and heat function.

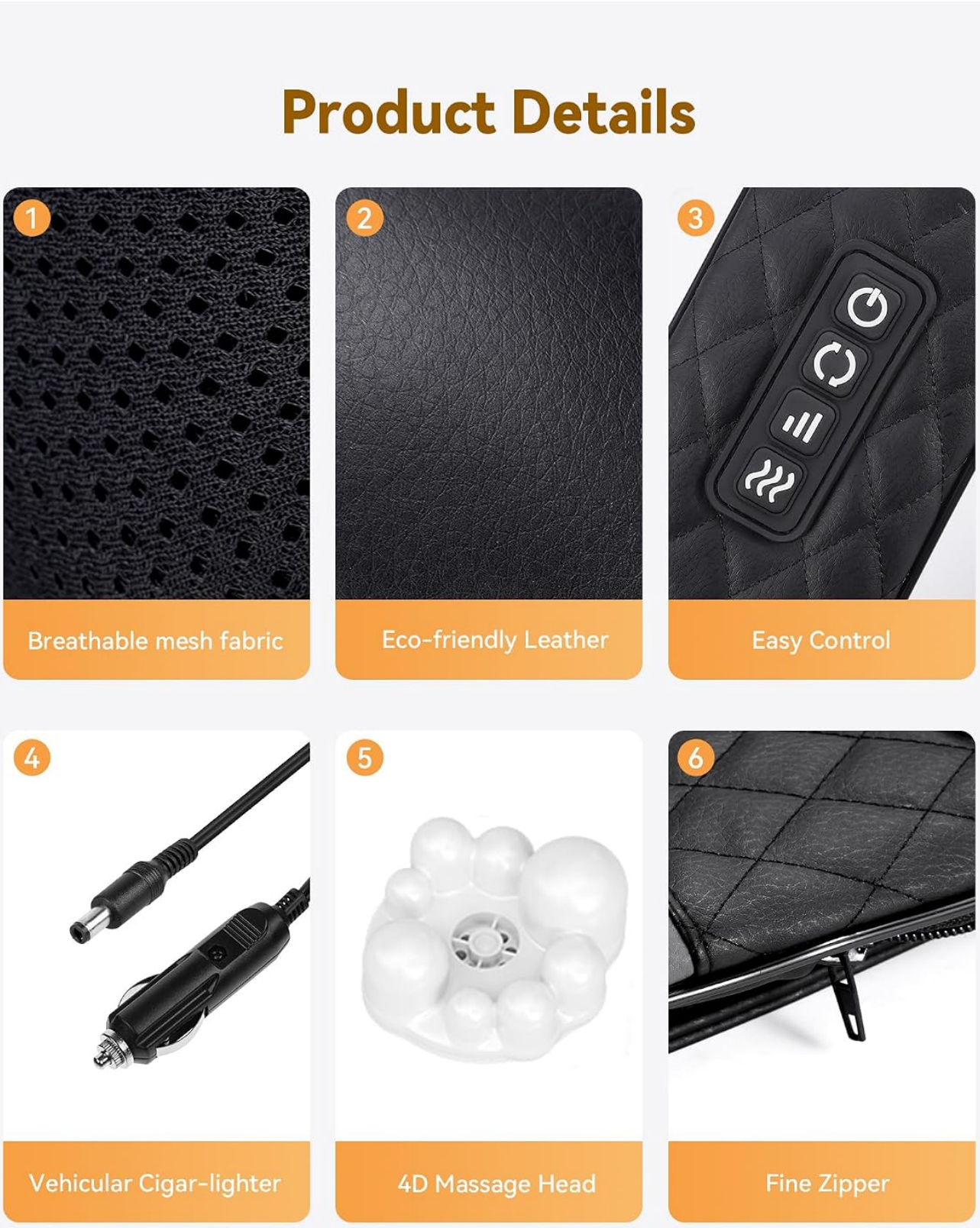


Image: A close-up view of the KNQZE Neck Massager's components, including breathable mesh fabric, eco-friendly leather, easy controls, vehicular cigar-lighter, 4D massage head, and fine zipper.

Versatile Use

The ergonomic design of the KNQZE massager allows it to conform to various body contours, providing targeted relief wherever you need it most:

- **Neck and Shoulders:** Ideal for relieving tension from daily stress or long hours at a desk.
- **Back:** Can be positioned for mid-back or lower back massage to ease muscle soreness.
- **Waist:** Provides soothing relief for the lumbar area.
- **Legs and Calves:** Helps to alleviate fatigue and improve circulation in tired leg muscles.
- **Feet:** Offers a relaxing foot massage after a long day.



Image: A collage demonstrating the versatile use of the KNQZE Neck Massager on the neck, back, legs, and calves.

Portability and Accessories

The KNQZE Neck Massager is designed for convenience and use on the go:

- **AC Power Adapter:** For standard wall outlets at home or in the office.
- **Car Adapter:** Allows for use in your vehicle, perfect for long drives.
- **Leather Handbag:** A stylish and practical bag is included for easy transport and organized storage of the massager and its accessories.



Image: A person carrying the KNQZE Neck Massager in its included portable leather handbag, emphasizing its travel-friendly design.

Product Specifications

Feature	Detail

Product Dimensions	6 x 6 x 8 inches; 3.2 Pounds
Item Model Number	Modèle 2020
Power Source	Corded Electric
Rated Voltage	12V
Rated Power	24W
Material	Faux Leather
Item Weight	1.45 Kilograms
Manufacturer	KNQZE

Maintenance

To ensure the longevity and hygiene of your KNQZE Neck Massager, follow these maintenance guidelines:

- **Cleaning:** Always unplug the massager before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners or immerse the unit in water.
- **Storage:** Store the massager in a cool, dry place, away from direct sunlight and high levels of moisture. Use the provided leather handbag for organized storage.
- **Avoid Damage:** Do not place heavy objects on the massager. Keep it away from sharp objects to prevent damage to the faux leather.

Troubleshooting

If you encounter any issues with your massager, please refer to the following common solutions:

- **Massager not turning on:** Ensure the power plug is securely connected to the outlet/car adapter. Check if the power outlet is functional.
- **Abnormal operation:** Verify that you are using the original power adapter. Incorrect voltage or power supply can cause abnormal function.
- **Auto-shutoff:** The massager is designed to turn off automatically after 15 minutes to prevent overheating. If it shuts off prematurely, allow it to cool down before restarting.

For further assistance, please contact KNQZE customer support.

Warranty and Support

The KNQZE massager comes with a **1-year warranty**. Free replacement is provided for any damage within 1 year of purchase. For warranty claims or product support, please contact KNQZE customer service through the retailer where the product was purchased or visit the official KNQZE website.

Official Product Videos

KNQZE Back and Neck Massager with Heat 4D Deep Kneading

Video: An official product demonstration by KNQZE WELLNESS showcasing the 4D deep kneading and heat functions of the back and neck massager.

Shiatsu Neck and Back Massager with Heat

Video: An official overview of the Shiatsu Neck and Back Massager with Heat, highlighting its features and benefits for muscle relaxation.

KNQZE Neck and Shoulder Massager

Video: A concise official video from KNQZE WELLNESS demonstrating the Neck and Shoulder Massager in action.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question