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BSIMB 24-Inch FHD WiFi Digital Picture Frame User Manual

Model: B0F58J8HTG

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your BSIMB 24-Inch FHD WiFi Digital Picture Frame. Please read this manual thoroughly before using the device to ensure proper functionality and to maximize your user experience. Keep this manual for future reference.

2. PACKAGE CONTENTS

Carefully unpack your digital picture frame and verify that all items listed below are included and in good condition.

- BSIMB 24-Inch Digital Picture Frame
- Wall Adapter with US Plug
- Remote Control (AAA+ battery not included)
- User Manual
- Quick Start Guide
- Screwdriver
- Screws & Wall Anchors
- Stand
- Auto-Rotate Wall Mount (100x100 VESA Compatible)

Multiple Sizes Available

Find Your Perfect Fit!



Image: Package Contents

3. SETUP

3.1 Initial Power On

1. Connect the wall adapter to the DC IN port on the back of the frame.
2. Plug the wall adapter into a power outlet. The frame will automatically power on.



Image: Plug in and use for instant setup.

3.2 Connecting to WiFi and VPhoto App

The BSIMB Digital Picture Frame utilizes the VPhoto app for easy photo and video sharing.

1. **Download the VPhoto App:** Search for "VPhoto" in your smartphone's app store (available on App Store and Google Play) and install it.
2. **Create an Account:** Open the VPhoto app and follow the on-screen instructions to create a new user account.
3. **Connect Your Frame:** On the digital picture frame, follow the initial setup wizard to connect to your WiFi network. Once connected, the frame will display a unique Frame ID.
4. **Link App to Frame:** In the VPhoto app, enter the unique Frame ID to link your smartphone to the digital picture frame.



Image: Three steps to get started with the VPhoto app.

3.3 Wall Mounting

The frame includes an auto-rotate wall mount for flexible display options.

1. Identify a suitable location on your wall for mounting.
2. Use the provided screws and wall anchors to securely attach the wall mount bracket to the wall. Ensure it is level.
3. Align the VESA holes on the back of the digital picture frame with the wall mount.
4. Attach the frame to the bracket. The auto-rotate feature allows you to easily switch between landscape and portrait orientations after mounting.

Non-Reflective FHD Matte Display

Revive the brushstrokes of the original painting



Image: Switching between landscape and portrait orientation with the swivel wall mount.

4. OPERATING INSTRUCTIONS

4.1 Uploading Photos and Videos

You can upload media to your frame using several methods:

- **VPhoto App:** Use the linked VPhoto app on your smartphone to select and send photos and videos directly to the frame.
- **Email:** The frame has a unique email address. You can send photos and short videos as attachments to this email address, and they will appear on your frame.
- **Micro SD Card (TF Card):** Insert a Micro SD card into the designated slot on the frame. The frame supports direct playback from the card.
- **USB Drive:** Insert a USB drive into the USB port. The frame supports direct playback from the drive.

Switch Between Landscape & Portrait

Easily change the orientation with swivel wall mount



Image: Spacious 64GB storage, expandable via Micro SD card or USB drive.

4.2 Sharing with Family and Friends

Invite others to share their memories directly to your frame:

1. Share your frame's unique digital code (found in the frame's settings) with friends and family.
2. They can download the VPhoto app, enter the code, and send photos and videos to your frame from anywhere.

A Click From Here Brings You Always Near

Invite loved ones to upload photos



Image: Easily invite loved ones to share photos to your frame.

4.3 Using the Remote Control

The included remote control allows for convenient navigation and setting adjustments.

- **Navigation:** Use the directional buttons to move through menus and select options.
- **Playback:** Control slideshows, pause/play videos, and adjust volume.
- **Settings:** Access various settings such as display mode, sleep mode, and more.

Note: The remote control requires AAA+ batteries, which are not included in the package.



Image: Remote control for easy navigation and media playback.

4.4 Personalized Functions and Settings

The frame offers various customizable settings to enhance your viewing experience:

- **Slideshow Mode:** Adjust transition effects, display duration, and playback order for photos.
- **Sleep Mode:** Schedule the frame to automatically turn on and off at specific times to conserve energy.
- **Photo Captions:** Add captions to your photos for additional context.
- **Weather and Clock:** Display current weather information and time on the screen.
- **Bluetooth Speaker:** Connect your smartphone or other Bluetooth devices to the frame to play audio.



Image: Diverse personalized functions available on the frame.



Image: Bluetooth connectivity for audio playback.

5. MAINTENANCE

5.1 Cleaning the Frame

To maintain the clarity and appearance of your digital picture frame:

- Gently wipe the screen with a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaning solution.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays directly on the screen or frame.
- Clean the frame's exterior with a dry, soft cloth.

5.2 Software Updates

Periodically check for software updates through the frame's settings menu or the VPhoto app to ensure optimal performance and access to new features.

6. TROUBLESHOOTING AND KNOWN LIMITATIONS

This section addresses common issues and clarifies certain functionalities of the BSIMB Digital Picture Frame.

6.1 USB Drive Folder Structure

The frame's current software does not support recognizing folder structures on USB drives. All images and videos on a connected USB drive will be displayed in a flat, unorganized manner. Users cannot select specific folders for playback.

6.2 USB-C Port Functionality

While a USB-C port is present, its functionality for direct file transfer from a computer may be limited or non-operational. For reliable file transfer, use a Micro SD card, USB-A drive, or the VPhoto app/email sharing features.

6.3 Usable Storage Capacity

The frame is advertised with 64GB of internal storage. However, a portion of this capacity (approximately 7GB) is occupied by the operating system and pre-installed software. The actual usable storage for user media is approximately 57GB.

6.4 General Issues

- Frame not powering on:** Ensure the power adapter is securely connected to both the frame and a working power outlet.
- No WiFi connection:** Verify your WiFi password and ensure the frame is within range of your router. Restarting both the frame and router may help.
- Remote control not working:** Check if the AAA+ batteries are correctly inserted and have sufficient charge. Ensure there are no obstructions between the remote and the frame's IR receiver.

7. SPECIFICATIONS

Feature	Detail
Screen Size	24 Inches
Display Resolution	1920x1080 (FHD)

Feature	Detail
Aspect Ratio	16:9
Display Type	IPS Matte Screen (Non-Touch)
Internal Storage	64GB (approx. 57GB usable)
External Storage Support	Micro SD Card (TF Card), USB Drive
Connectivity	WiFi, Bluetooth
Audio	Built-in Bluetooth Speaker
Mounting	Wall Mount Included (100x100 VESA Compatible), Stand
Product Dimensions	31.14 x 13.2 x 0.99 inches
Item Weight	11.28 pounds
Color	Black
Manufacturer	ShenZhen IDWELL Technology Co.Ltd
Model Number (ASIN)	B0F58J8HTG



Artworks & Photos & Videos
Instant WiFi Sharing



Image: Display specifications and dimensions.

Package Contents

Carefully selected and packaged
for a complete & hassle-free experience.

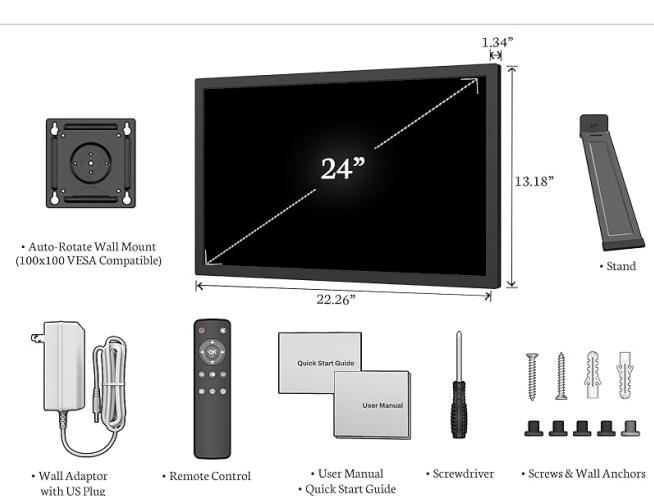


Image: Thoughtfully designed details and port locations.

8. WARRANTY AND SUPPORT

8.1 Warranty Information

BSIMB offers a **30-day money-back guarantee** and a **1-year worry-free warranty** for this product. This warranty covers manufacturing defects and ensures your satisfaction with the product.

8.2 Customer Support

If you encounter any issues or have questions regarding your BSIMB Digital Picture Frame, please do not hesitate to contact our customer service team. We are committed to providing professional support and ensuring your satisfaction.

- Refer to the contact information provided in your Quick Start Guide or on the official BSIMB website.

Living Room
Exhibit your private home art museum



Kitchen
Home multimedia screen



Versatile Display Scenarios

Blend in with any home or business décor



Commercial Use
Displaying food menus



Wedding
Personalized showcase decorations

Image: Professional customer service and support.

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