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EYESUN NEO-max

EYESUN NEO-max Automatic Self-Cleaning Cat Litter Box

Instruction Manual

INTRODUCTION

Thank you for choosing the EYESUN NEO-max Automatic Self-Cleaning Cat Litter Box. This innovative product is designed to simplify pet care, providing a clean and odor-free environment for your cat and your home. Please read this manual carefully before use to ensure proper operation and maintenance.

PRODUCT FEATURES

- **Large Capacity:** Equipped with a 76L drum and a 13L waste bin, this litter box accommodates cats weighing from 1.5kg to 13kg. It allows for up to 15 days of maintenance-free use, ideal for multi-cat households or busy owners.
- **Advanced Safety Design:** Features four pairs of infrared sensors and four weight sensors. The system accurately detects when a cat enters or steps on the unit, immediately pausing operation if a cat is detected during a cleaning cycle to ensure safety.
- **Smart App Control:** Manage the litter box remotely using the dedicated app. Monitor cat usage, receive notifications, and control automatic cleaning cycles from anywhere. (Requires 2.4GHz Wi-Fi connection).
- **Multi-Cat Compatibility:** Designed to support a wide range of cat sizes, from kittens (1kg+) to large cats (up to 15kg). Includes a dedicated 'Kitten Mode' for safe and comfortable use by smaller cats.
- **Quiet Operation:** Operates at a low noise level of just 35dB, ensuring a peaceful environment for both your cats and your household, even during nighttime use.
- **Odor Control & Easy Maintenance:** An excellent odor control system with an included deodorizer keeps your home fresh. All parts are removable for easy and hygienic cleaning. A soft mat helps reduce litter tracking, keeping your floors cleaner.

PACKAGE CONTENTS



The image shows the EYESUN NEO-max Automatic Cat Litter Box along with its included accessories, such as the waste bin, power adapter, quick start guide, user manual, deodorizer cartridge, cleaning brush, and a roll of garbage bags.

- EYESUN Automatic Cat Litter Box (x1)
- Waste Bin (x1)
- Power Adapter (x1)
- Quick Start Guide (x1)
- User Manual (x1)
- Deodorizer Cartridge (x1)
- Cleaning Brush (x1)
- Garbage Bag Roll (20 bags) (x1)

SETUP GUIDE

1. **Unboxing:** Carefully remove all components from the packaging. Inspect for any damage.
2. **Placement:** Place the litter box on a flat, stable surface in a well-ventilated area. Ensure there is enough space around the unit for easy access and cleaning.
3. **Assemble Waste Bin:** Insert a garbage bag into the 13L waste bin and place the bin into its designated slot at the bottom front of the unit.
4. **Add Litter:** Open the top cover of the drum and pour clumping cat litter into the drum. Ensure the litter level is between the MIN and MAX lines indicated inside the drum.
5. **Install Deodorizer:** Place the deodorizer cartridge into its compartment, typically located near the waste bin or within the main unit.
6. **Power Connection:** Connect the power adapter to the litter box and plug it into a wall outlet. The unit will power on and perform an initial self-check.
7. **Wi-Fi Connection:**



This image illustrates the Wi-Fi connection process. It shows a smartphone displaying the app interface for device pairing, with the litter box in the background. The steps involve pressing a

button on the device, searching for it in the app, and entering Wi-Fi credentials.

- Download the EYESUN app from your smartphone's app store.
- Press and hold the Wi-Fi button on the litter box for 3 seconds to enter pairing mode. The Wi-Fi indicator light will flash.
- Open the app, ensure location and Bluetooth permissions are enabled, and search for the device.
- Enter your 2.4GHz Wi-Fi network name and password. (5GHz Wi-Fi is not supported).
- Once connected, the Wi-Fi indicator light will turn solid white.

OPERATING INSTRUCTIONS

The EYESUN NEO-max litter box can be operated manually via buttons on the unit or remotely through the smartphone app.

Manual Operation

- **Cleaning Cycle:** Press the 'Clean' button (brush icon) to initiate a cleaning cycle. The drum will rotate, sifting clean litter and depositing waste into the waste bin.
- **Empty Litter:** Press the 'Empty' button (trash can icon) to empty all litter from the drum into the waste bin. This is useful for full litter changes.
- **Pause/Resume:** During a cleaning cycle, pressing any button will pause the operation. Pressing the 'Clean' button again will resume.

App Operation



This image displays the smartphone app interface, showing options for automatic or manual cleaning, ambient light color and brightness control, and other settings for the EYESUN cat litter box.

- **Remote Cleaning:** Initiate or pause cleaning cycles from your smartphone.
- **Usage Monitoring:** Track your cat's usage patterns, weight, and health data in real-time.
- **Notifications:** Receive alerts for waste bin full, abnormal operation, or when the litter needs attention.
- **Custom Settings:** Adjust cleaning schedules, ambient lighting colors and brightness, and activate 'Kitten Mode' for smaller cats.

MAINTENANCE

お手入れ簡単&メンテナンス楽々

すべてのパーツが取り外し可能で、掃除がスムーズ。

上部カバー、ドラム、ドラムライナー、ゴミ箱まですべて分解できる設計。手間をかけずに、いつでも清潔・衛生的な状態を保てます。



This image illustrates the easy disassembly of the EYESUN cat litter box for cleaning. It shows the top cover, drum, and base separating into individual components, highlighting the ease of access for thorough cleaning.

- **Daily Check:** Ensure the litter level is adequate and the waste bin is not full.
- **Waste Bin Emptying:** When the app notifies you or the indicator light shows, pull out the waste bin, tie the garbage bag, and dispose of it. Replace with a new bag.
- **Full Cleaning:** For thorough cleaning, all parts of the litter box are detachable.
 - a. Unplug the unit.
 - b. Remove the top cover.
 - c. Carefully remove the inner drum and drum liner.
 - d. Clean the drum and liner with water and mild detergent. Ensure they are completely dry before reassembly.
 - e. Wipe down the main unit and sensors with a damp cloth. Do not immerse the main unit in water.
 - f. Reassemble all parts, ensuring they are securely in place.
- **Deodorizer Replacement:** Replace the deodorizer cartridge every 1-3 months, depending on usage and desired freshness.
- **Sensor Cleaning:** Periodically wipe the infrared and weight sensors to ensure optimal performance.

TROUBLESHOOTING

If you encounter any issues, please refer to the following common solutions:

- **Unit Not Responding:** Check if the power adapter is securely plugged in. Ensure there are no obstructions around the sensors or inside the drum.
- **Cleaning Cycle Stops Abruptly:** This is often due to a cat being detected by the safety sensors. Ensure your cat is not near the unit during operation. Check for any foreign objects obstructing the drum's rotation.
- **Odor Persists:** Ensure the deodorizer cartridge is fresh and correctly installed. Check if the waste bin is full and needs emptying. Clean the drum and waste bin thoroughly.
- **Wi-Fi Connection Issues:** Verify your Wi-Fi network is 2.4GHz. Ensure your smartphone is close to the litter box during pairing. Restart both your router and the litter box, then try connecting again.
- **Litter Tracking:** Ensure the soft mat is properly placed. Consider using a different type of clumping litter if tracking is excessive.

If the problem persists, please contact customer support.

SPECIFICATIONS

Feature	Detail
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Product Model Number	NEO-max
Color	White A
Size	Large
Dimensions (L x W x H)	55 cm x 53 cm x 58 cm
Material	Plastic
Drum Capacity	76 Liters
Waste Bin Capacity	13 Liters
Noise Level	35dB
Wi-Fi Compatibility	2.4GHz only
Cat Weight Range	1kg - 15kg (Kitten Mode for 1kg+)

WARRANTY AND SUPPORT



This image details the warranty and support services offered by EYESUN, including an extended warranty, 30-day money-back guarantee, 24/7 customer support, and VIP benefits.

Your EYESUN NEO-max Automatic Self-Cleaning Cat Litter Box comes with:

- **24-Month Warranty:** Enjoy peace of mind with a comprehensive 24-month warranty.
- **30-Day Money-Back Guarantee:** If you are not satisfied, you can return the product within 30 days.
- **24/7 Customer Support:** Our dedicated support team is available 24 hours a day, 365 days a year to assist you. Contact us at support@eyesun.net.
- **VIP Benefits:** Access exclusive VIP benefits, including free replacement services.

For more details and to activate your extended warranty, please visit: <https://eyesun.net/warranty>

PRODUCT OVERVIEW VIDEO

Your browser does not support the video tag.

This video provides a comprehensive overview of the EYESUN NEO-max Automatic Self-Cleaning Cat Litter Box, including unboxing, setup, demonstration of its self-cleaning function, and a cat using the litter box. It highlights key features such as the large

capacity, app control, and safety mechanisms.

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