

[Manuals.plus](#) /

› [SANSUI](#) /

› SANSUI 24.5 Inch Gaming Monitor ES-G25F6Q Pro User Manual

SANSUI ES-G25F6Q Pro

SANSUI 24.5 Inch Gaming Monitor ES-G25F6Q Pro User Manual

Model: ES-G25F6Q Pro

1. INTRODUCTION

This manual provides essential information for the proper installation, operation, and maintenance of your SANSUI 24.5 Inch QHD 300Hz IPS Gaming Monitor, model ES-G25F6Q Pro. Please read this manual thoroughly before using the product to ensure optimal performance and safety. Keep this manual for future reference.



Image: Front and rear view of the SANSUI 24.5 Inch Gaming Monitor ES-G25F6Q Pro. The monitor features a sleek design with a stable stand and red accents on the back.

2. PACKAGE CONTENTS

Verify that all items listed below are present in your product package. If any items are missing or damaged, please contact customer support.

- SANSUI 24.5 Inch Gaming Monitor (ES-G25F6Q Pro)
- Monitor Stand (Base and Neck)
- DisplayPort (DP) Cable (1.5m)
- Power Adapter
- Power Cord (1m)
- User Manual (this document)

GOLDEN SIZE AND ACCESSORIES



DP Cable



Power Adaptor



User Manual



Image: Diagram illustrating the monitor's dimensions (557mm width, 329mm height, 220mm depth with stand) and the included accessories: DP Cable, Power Adapter, and User Manual.

3. MONITOR FEATURES

The SANSUI ES-G25F6Q Pro monitor is designed for high-performance gaming and visual clarity.

- **Display:** 24.5-inch QHD (2560x1440) Fast IPS Panel
- **Refresh Rate:** Up to 300Hz
- **Response Time:** 1ms (OD/MPRT)
- **Color Gamut:** 130% sRGB, 98% DCI-P3
- **Brightness:** 350 Nits
- **High Dynamic Range:** HDR support
- **Adaptive Sync:** FreeSync technology for smooth gaming
- **Eye Care:** Anti-flicker and Low Blue Light features
- **Viewing Angle:** 178° wide viewing angle
- **Ergonomics:** Pivot, Swivel, Height, and Tilt adjustments

- **Mounting:** VESA 100mm x 100mm compatible
- **Connectivity:** 2x HDMI 2.1 ports, 2x DisplayPort 1.4 ports, Audio Jack



24.5 QHD
2560*1440



FreeSync
Technology

130% sRGB

1ms
Fast Response

Joystick
Easy Control



FAST IPS

Image: An infographic summarizing the monitor's core features, including its 24.5-inch QHD display, 300Hz refresh rate, 1ms response time, FreeSync, 130% sRGB color, Fast IPS panel, and joystick control.

FAST IPS DETAILED VISUALS

2K Monitor | QHD 2560×1440



sRGB 130%



DCI-P3 98%



Image: A visual representation of the monitor's detailed display capabilities, emphasizing its 2K QHD resolution (2560x1440), 130% sRGB, HDR support, and 98% DCI-P3 color accuracy.

4. SETUP INSTRUCTIONS

4.1. Stand Assembly

1. Carefully remove the monitor and stand components from the packaging.
2. Attach the stand neck to the monitor panel. Ensure it clicks securely into place or is fastened with screws if provided.
3. Attach the stand base to the stand neck. Tighten any screws to ensure stability.

4.2. Ergonomic Adjustments

The monitor stand allows for various adjustments to optimize your viewing experience:

- **Height Adjustment:** 0-110mm range.
- **Tilt:** -5° to 20° (+/-2°).

- **Swivel:** L20° to R20°.
- **Pivot:** -90° to +90° (for portrait mode).

E-SPORTS DESIGN

Spot Your Winning Angle



Image: Illustrations demonstrating the monitor's ergonomic stand adjustments, including height (0-110mm), tilt (-5° to 20°), swivel (±20°), and pivot (±90°).

4.3. VESA Mounting

The monitor supports VESA 100mm x 100mm mounting standards for wall mounts or alternative monitor arms. Remove the stand before attaching a VESA-compatible mount.

4.4. Connecting to Devices

Connect your computer or other devices to the monitor using the appropriate cables.

- **Power:** Connect the power adapter to the monitor's DC input and then plug the power cord into a power outlet.
- **DisplayPort (DP):** Use the included DP cable to connect your computer's DP output to one of the monitor's DP 1.4 ports. This connection supports up to 2560x1440 resolution at 300Hz.
- **HDMI:** Connect an HDMI cable (not included) from your device's HDMI output to one of the monitor's HDMI 2.1 ports. This connection also supports up to 2560x1440 resolution at 300Hz.
- **Audio Out:** Connect headphones or external speakers to the 3.5mm audio jack for sound output. The monitor

does not have built-in speakers.



Image: A detailed view of the monitor's rear panel, illustrating the available ports (DC, 2x HDMI, 2x DP, Audio Out), the 100x100mm VESA mount, the OSD joystick control, and a cable organizer on the stand.

5. OPERATING INSTRUCTIONS

5.1. Power On/Off

Press the power button (integrated into the joystick on the back of the monitor) to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

5.2. OSD Menu Navigation

The On-Screen Display (OSD) menu is controlled using the joystick located on the back of the monitor.

- **Press Joystick:** Enter/Select menu item.
- **Push Up:** Navigate up / Increase brightness.

- **Push Down:** Navigate down / Decrease volume.
- **Push Left:** Exit menu / Input menu.
- **Push Right:** Enter menu / Select.

5.3. Display Settings

Adjust various display settings through the OSD menu:

- **Brightness/Contrast:** Adjust image luminance and contrast levels.
- **Color Settings:** Fine-tune color temperature, gamma, and color space (sRGB, DCI-P3).
- **HDR:** Enable or disable High Dynamic Range for compatible content.
- **Sharpness:** Adjust image clarity.
- **Aspect Ratio:** Select between various aspect ratio modes.
- **Input Source:** Manually select between DP1, DP2, HDMI1, HDMI2.

5.4. Gaming Features

The monitor includes several features to enhance your gaming experience:

- **300Hz Refresh Rate & 1ms Response Time:** Provides smooth motion and reduced input lag.
- **FreeSync Technology:** Synchronizes the monitor's refresh rate with your GPU's frame rate to eliminate screen tearing and stuttering.
- **Game Assistants:** Access features like CrossHair (on-screen crosshair), Timer, FPS Counter, and specific game modes (RTS, FPS, RACING) via the OSD menu.
- **MPRT (Moving Picture Response Time):** Reduces motion blur by inserting black frames.
- **Blacklevel Adjustment:** Enhances visibility in dark areas without overexposing bright areas.

KILL FIRST, WIN FASTER



300Hz 1ms



180Hz 1ms



Image: A visual comparison demonstrating the smoother motion and faster response provided by a 300Hz 1ms refresh rate compared to 180Hz 1ms in a fast-paced game.

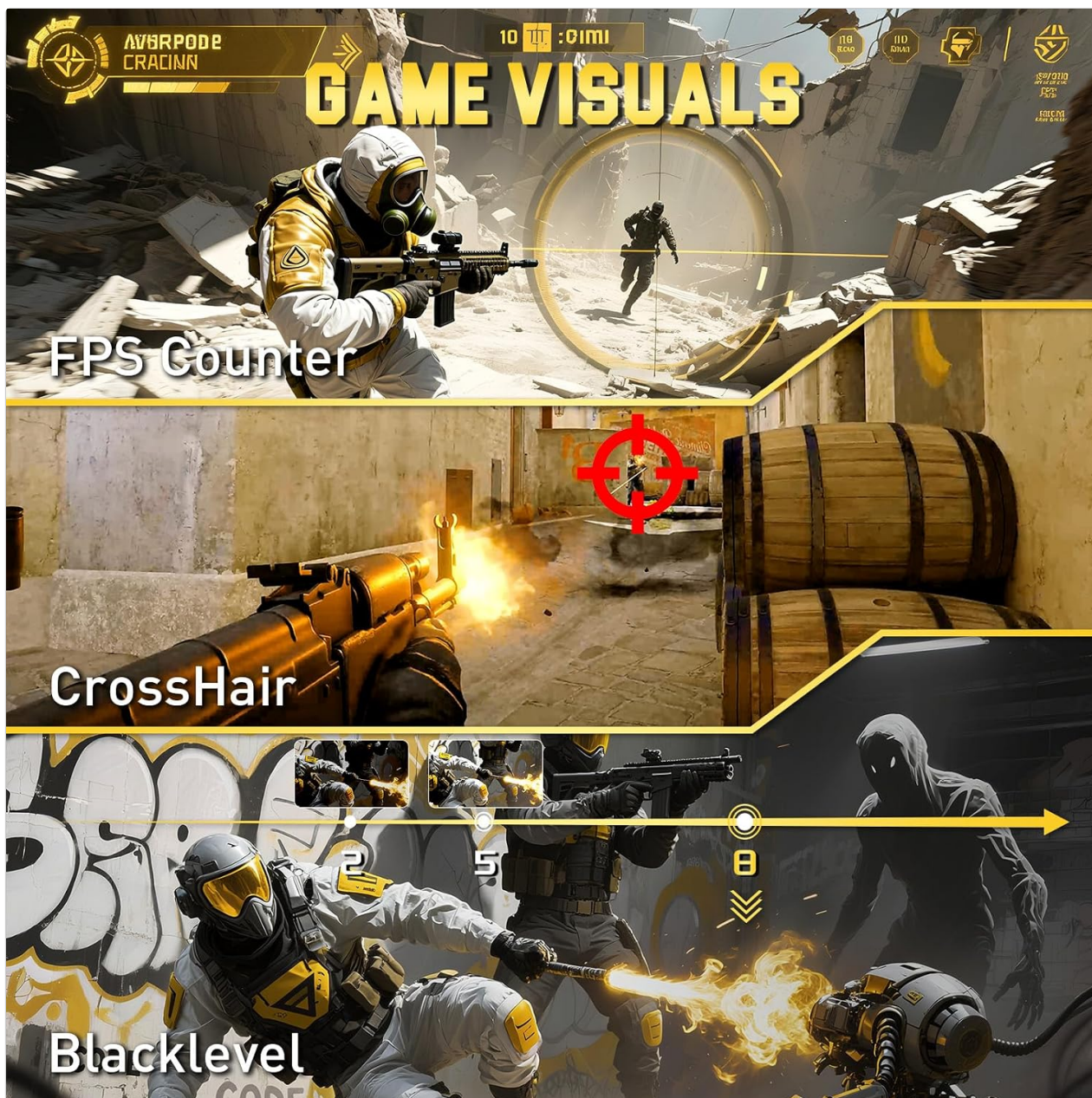


Image: Examples of in-game visual enhancements, including an FPS counter, an on-screen crosshair, and improved visibility in dark scenes through blacklevel adjustment.

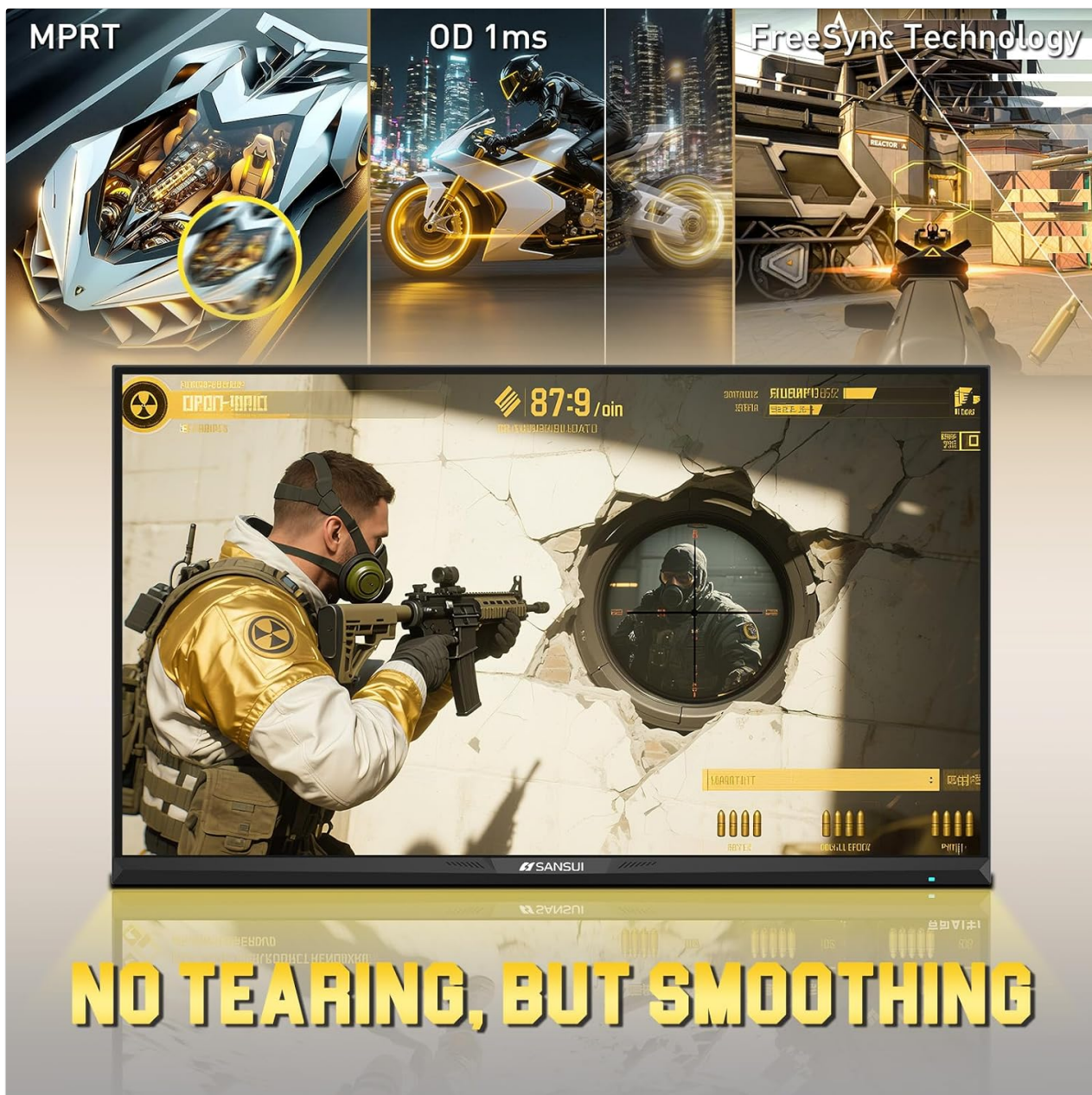


Image: A gaming screenshot highlighting the benefits of MPRT, 1ms Overdrive (OD) response time, and FreeSync technology, resulting in smooth, tear-free gameplay.

6. MAINTENANCE

Proper maintenance ensures the longevity and performance of your monitor.

- **Cleaning the Screen:** Use a soft, lint-free cloth lightly dampened with water or a specialized screen cleaner. Do not use alcohol-based cleaners or abrasive materials.
- **Cleaning the Casing:** Wipe the monitor casing with a soft, dry cloth. Avoid using strong detergents or solvents.
- **Ventilation:** Ensure the monitor's ventilation openings are not blocked to prevent overheating.
- **Power Off:** Always turn off the monitor and unplug it from the power outlet before cleaning or if it will not be used for an extended period.

7. TROUBLESHOOTING

If you encounter issues with your monitor, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No image on screen	No power; Incorrect input source; Loose video cable.	Check power connection; Select correct input source via OSD; Reconnect video cable securely.
Image flickering or tearing	FreeSync not enabled; Outdated graphics driver; Cable issue.	Enable FreeSync in OSD and GPU settings; Update graphics drivers; Try a different DP/HDMI cable.
No sound from audio jack	Volume too low; Incorrect audio output device selected on PC.	Increase monitor volume via OSD; Ensure monitor is selected as audio output device in OS settings.
Buttons not responding	Monitor locked; Temporary software glitch.	Unplug power cable for 30 seconds, then reconnect; Check OSD for button lock feature.

If the problem persists after attempting these solutions, please contact SANSUI customer support.

8. SPECIFICATIONS

Feature	Specification
Model Number	ES-G25F6Q Pro
Screen Size	24.5 Inches
Panel Type	Fast IPS
Resolution	QHD (2560 x 1440 Pixels)
Aspect Ratio	16:9
Refresh Rate	300Hz
Response Time	1ms (OD/MPRT)
Brightness	350 Nits
Color Gamut	130% sRGB, 98% DCI-P3
HDR Support	Yes
Viewing Angle	178°
Connectivity	2x HDMI 2.1, 2x DisplayPort 1.4, 1x Audio Out (3.5mm)

Feature	Specification
VESA Compatibility	100mm x 100mm
Ergonomics	Height, Tilt, Swivel, Pivot
Product Dimensions (with stand)	21.93 x 8.66 x 21.02 inches (557 x 220 x 534 mm)
Item Weight	12.17 pounds (5.52 kg)

9. WARRANTY AND SUPPORT

SANSUI provides the following support for your monitor:

- **Money-Back Guarantee:** Free replacement or money-back warranty within 30 days from the order date.
- **Technical Support:** Lifetime technical support.
- **Customer Service:** For any questions or assistance, please contact SANSUI customer support.