

Hisense 32E5Q

Hisense 32E5Q Smart QLED Google TV User Manual

Model: 32E5Q | Brand: Hisense

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Hisense 32E5Q Smart QLED Google TV. Please read it thoroughly before using the television to ensure proper functionality and safety. Keep this manual for future reference.

The Hisense 32E5Q is an 80 cm (32-inch) HD Ready Smart QLED Google TV, featuring HDR10 support, 30W powerful speakers with Dolby Audio, a Super Bright Panel, Google Assistant, and built-in Chromecast for an enhanced viewing experience.



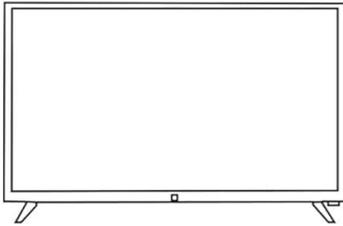
Image: Hisense 32E5Q Smart QLED Google TV, front view.

2. WHAT'S IN THE BOX

Carefully unpack the box and ensure all items are present and undamaged. If any items are missing or damaged, contact your retailer immediately.

- 1 x Hisense 32E5Q LED TV
- 2 x Table Stand Base
- 1 x User Manual (this document)
- 1 x Warranty Card
- 1 x Remote Control
- 2 x AAA Batteries

What's in the Box



Hisense TV



Hisense
Voice Remote

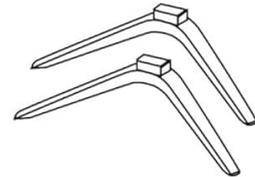
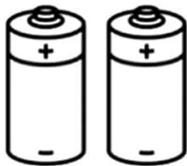


Table
Stand*2



Batteries*2



Warranty Card



Manual

Image: Diagram showing the Hisense TV, remote, table stands, batteries, warranty card, and manual included in the box.

3. SETUP

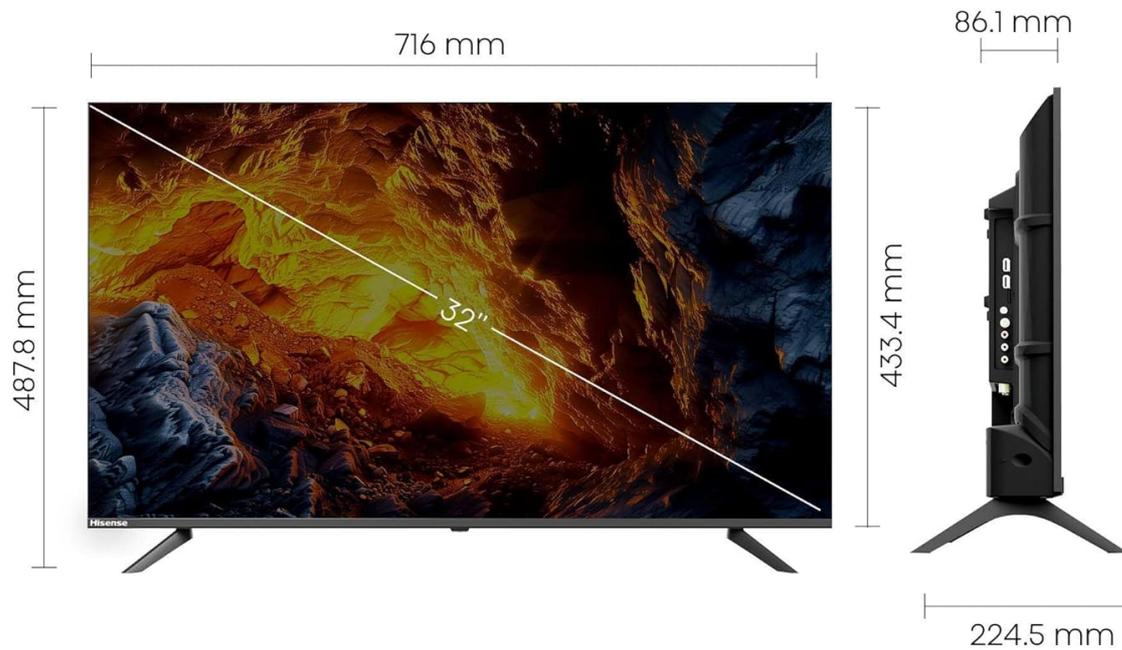
3.1. Stand Installation

To install the table stand bases:

1. Place the TV screen-down on a soft, flat surface to prevent scratches.
2. Align each stand base with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are firmly attached.

Hisense

E5Q QLED TV



Dimensions with stand (width x height x depth)
716×487.8×224.5mm

Dimensions without stand (width x height x depth)
716×433.4×86.1mm

What's in the Box

- Television×1
- Remote×1
- Table Stand×2
- Warranty Card×1
- Manual×1
- Batteries×2

Image: Diagram illustrating the dimensions of the Hisense E5Q QLED TV and how the table stands attach.

3.2. Wall Mounting

This TV supports wall mounting. For wall mounting, please refer to the instructions provided with your wall mount kit. Ensure the wall mount is compatible with the TV's VESA mounting pattern and weight. Professional installation is recommended for wall mounting.

3.3. Connecting Devices

Connect your external devices to the TV using the appropriate ports. Ensure the TV and all devices are powered off before making connections.

- **HDMI Ports (x3):** For connecting set-top boxes, gaming consoles, Blu-ray players, etc.
- **USB 2.0 Ports (x2):** For connecting USB storage devices (hard drives, flash drives) to play media.
- **Ethernet (RJ45):** For a wired internet connection.
- **Headphone Port:** For connecting headphones.
- **AV Input:** For connecting older devices using composite video and stereo audio cables.
- **VGA IN:** For connecting a computer.
- **ANT:** For connecting an antenna for terrestrial broadcasting.

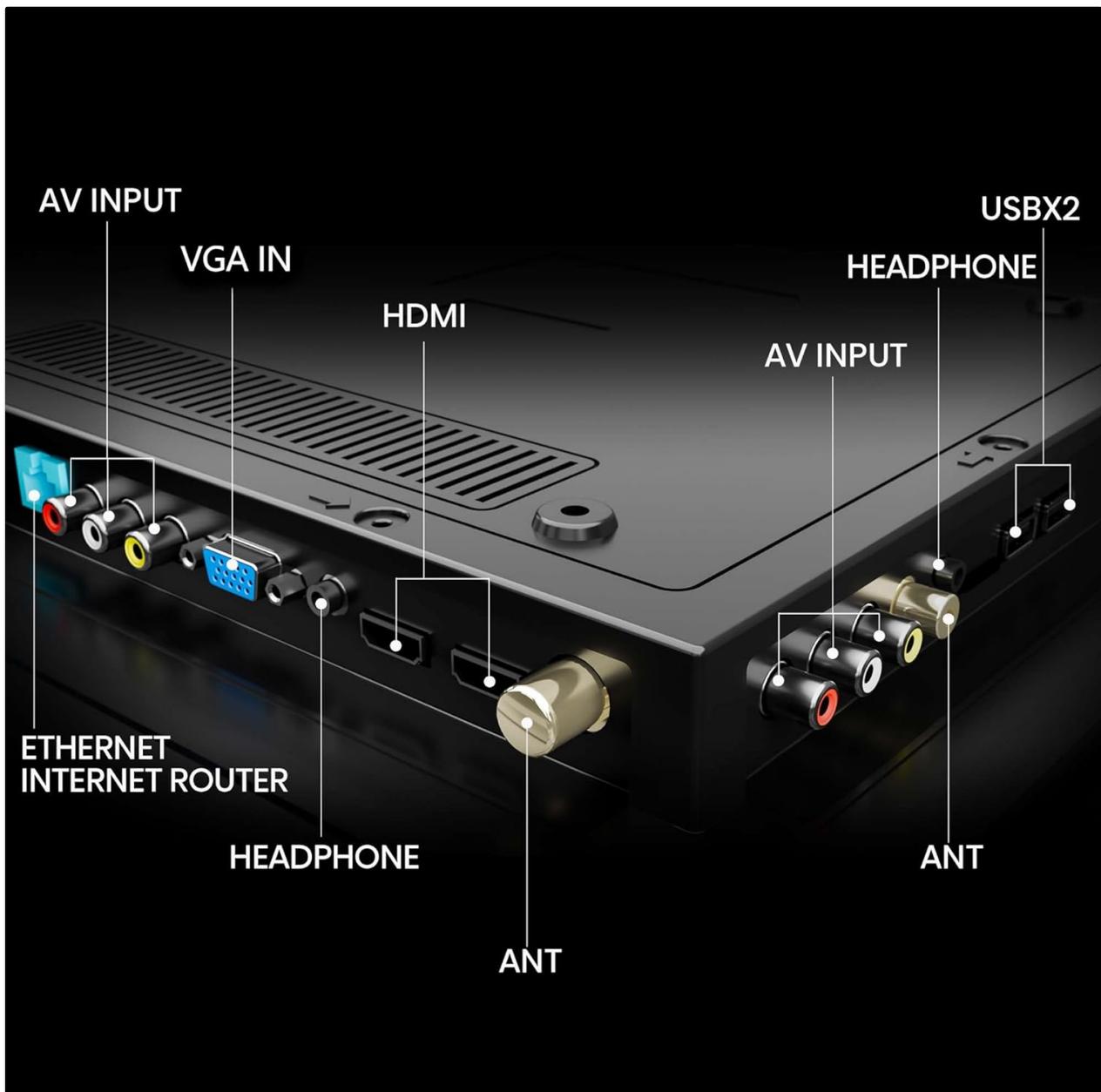


Image: Detailed diagram of the Hisense TV's rear and side connectivity ports, including HDMI, USB, Ethernet, AV, VGA, and Headphone.

4. OPERATING THE TV

4.1. Power On/Off

Connect the power cord to the TV and a power outlet. Press the power button on the remote control or the TV to turn it on or off.

4.2. Initial Setup (Google TV)

Upon first power-on, the TV will guide you through the initial setup process. This includes:

- Language selection.
- Network connection (Wi-Fi or Ethernet).
- Google account sign-in for Google TV features.
- Google Assistant setup.
- Channel scanning (if using an antenna).

4.3. Smart TV Features

Your Hisense 32E5Q TV runs on Google TV, offering a personalized entertainment experience.

- **Google TV:** Access a vast library of movies, shows, and apps from various streaming services.
- **Built-in Chromecast:** Cast content directly from your smartphone, tablet, or computer to the TV.
- **Google Assistant:** Use voice commands to search for content, control smart home devices, and get information.
- **Supported Apps:** Pre-installed and downloadable apps include Netflix, YouTube, Prime Video, Hotstar, SonyLiv, Hungama, JioCinema, Zee5, Eros Now, and many more.

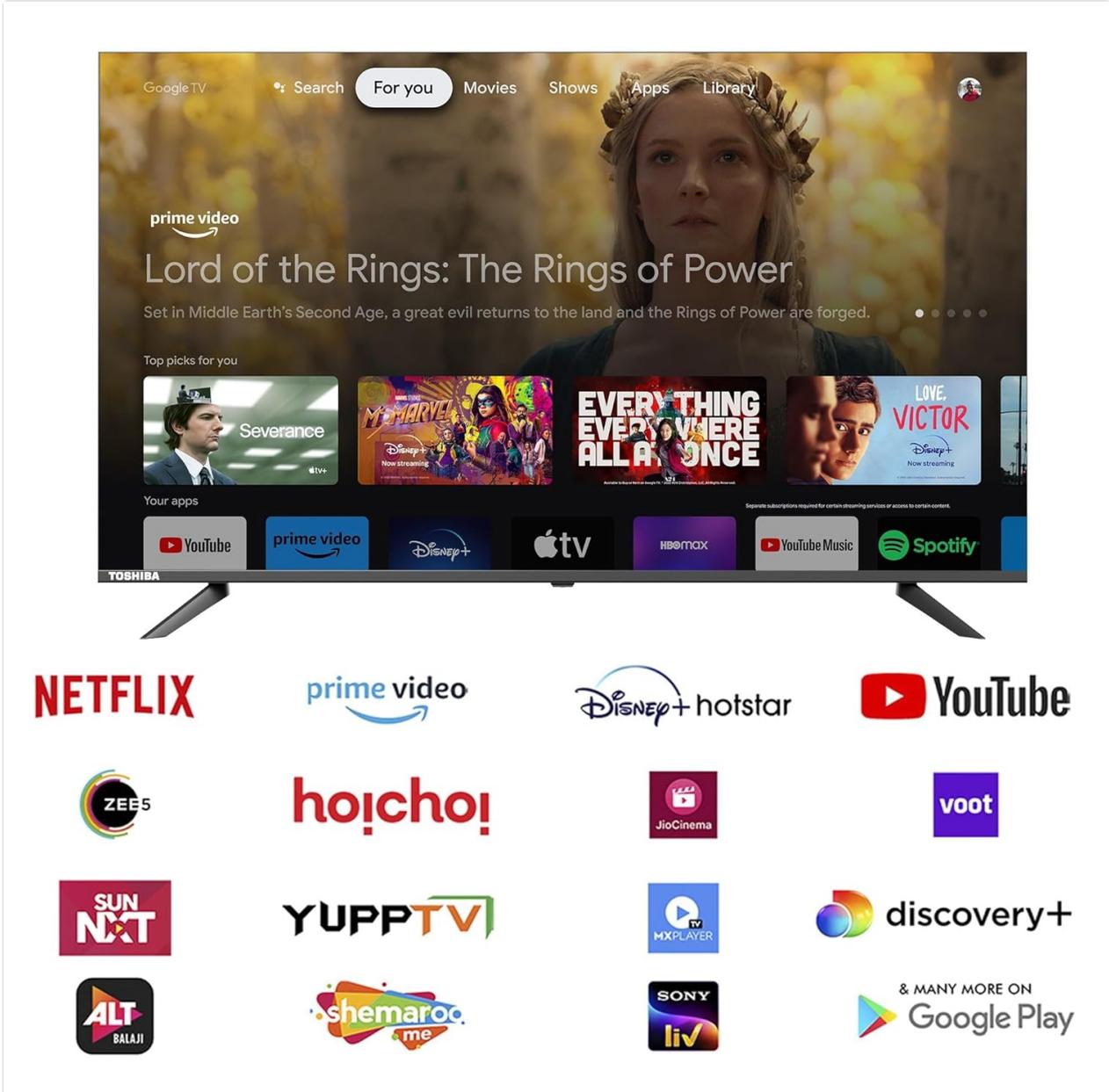


Image: Screenshot of the Google TV home screen displaying popular streaming applications like Prime Video, Netflix, YouTube, and Disney+ Hotstar.

4.4. Remote Control

The included remote control features dedicated buttons for popular streaming services and voice control functionality.

- **Voice Control:** Press the Google Assistant button and speak into the remote to issue commands.
- **One-touch Access:** Quickly launch Netflix, YouTube, Prime Video, and other apps with dedicated buttons.



Image: The Hisense voice remote control, highlighting the power, volume, channel, navigation, and dedicated app buttons.

4.5. Display Settings

Optimize your viewing experience with the following display features:

- **QLED Display:** Delivers vibrant colors and enhanced picture quality.
- **HDR10:** Provides superior contrast and color accuracy for compatible content.
- **Super Bright Panel:** Ensures high brightness levels for clear visibility in various lighting conditions.
- **Picture Modes:** Choose from Standard, Dynamic, Movie, ECO, Gentle, Vivid, Sport, Game, and Personal to suit your content.
- **Natural Colour Enhancer:** Fine-tunes colors for a more realistic and immersive visual experience.
- **Noise Reduction:** Reduces visual noise and graininess for a clearer picture.
- **Dynamic Contrast:** Enhances the contrast between light and dark areas of the screen.

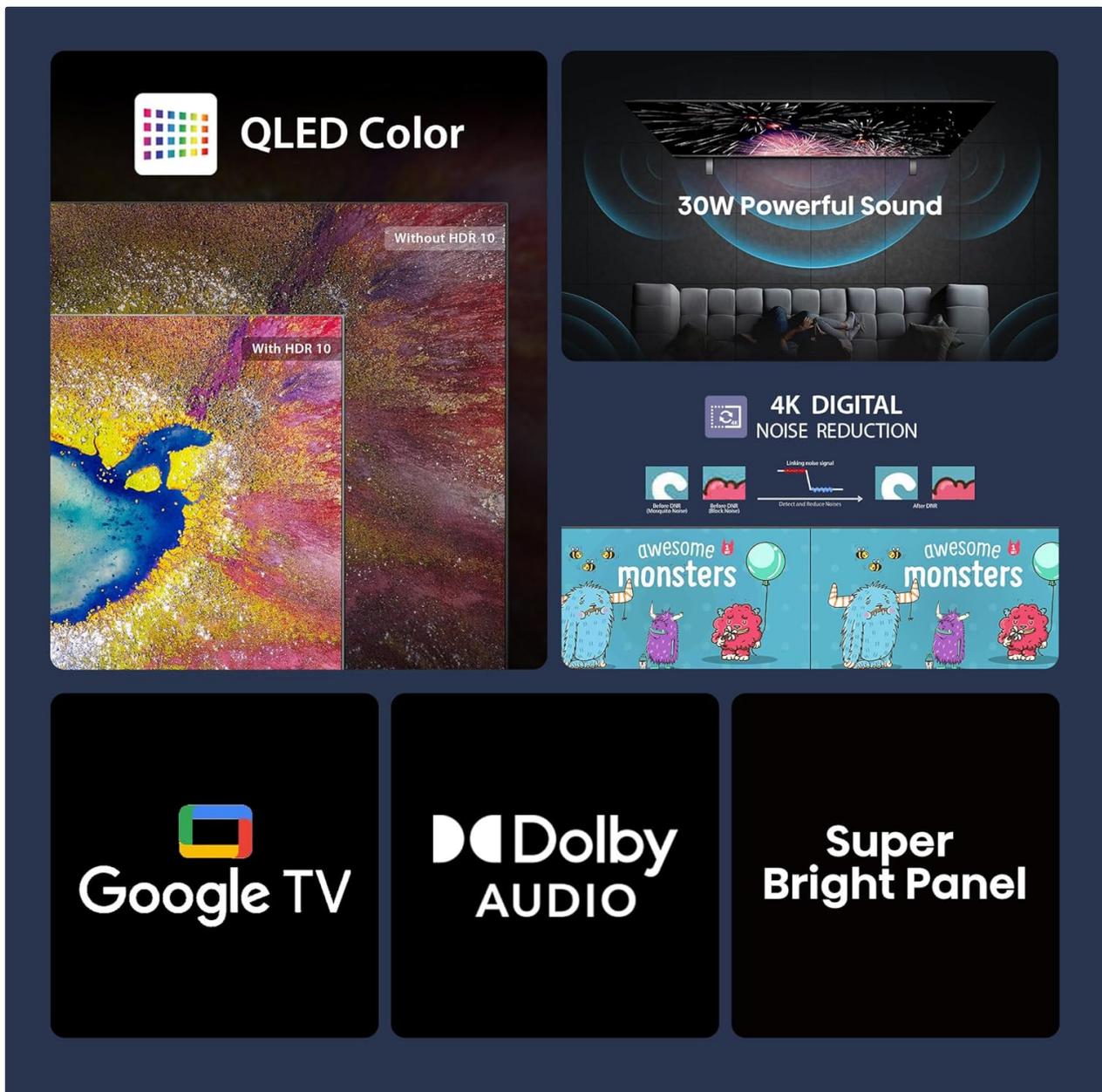


Image: Visual representation of key display technologies including QLED Color, HDR10 comparison, and 4K Digital Noise Reduction.

4.6. Audio Settings

Experience rich and powerful sound with the TV's audio features:

- **30W Powerful Speakers:** Delivers clear and immersive audio.
- **Dolby Audio:** Provides enhanced sound quality for movies, music, and games.
- **Sound Modes:** Select from Standard, Music, Cinema, News, and Personal to optimize audio for different content types.

Dolby Audio 30W Powerful Sound

Make sound rich, clear, powerful



Image: Graphic illustrating the Dolby Audio and 30W Powerful Sound features, showing sound waves emanating from the TV.

4.7. Screen Mirroring

Share content from your devices to the TV screen:

- **Chromecast Built-in:** Easily cast videos, photos, and music from compatible apps on your smartphone or tablet.
- **DLNA, Miracast, Airplay:** Supports various screen mirroring protocols for seamless content sharing.

5. SPECIFICATIONS

Feature	Specification
Model	32E5Q
Screen Size	32 Inches (80 cm)
Display Technology	QLED
Resolution	HD Ready (1366x768)

Feature	Specification
Refresh Rate	60 Hertz
Viewing Angle	178 Degrees
Brightness	330 Nits
Contrast Ratio	3000:1 (Native)
HDR Support	HDR 10
Operating System	Google TV
RAM Memory	1.5 GB
Storage Capacity	8 GB
Speakers Output	30 Watts
Audio Technology	Dolby Audio
HDMI Ports	3
USB Ports	2 (USB 2.0)
Connectivity	Built-in Wi-Fi, Bluetooth 5.0, Ethernet RJ45
Product Dimensions (with stand)	71.6 x 48.78 x 22.45 cm
Product Dimensions (without stand)	71.6 x 43.34 x 8.61 cm
Item Weight	3.9 kg
Power Consumption	55 Watts

6. MAINTENANCE

6.1. Cleaning the TV

- Always unplug the TV before cleaning.
- Use a soft, dry, lint-free cloth to wipe the screen and cabinet.
- For stubborn marks, lightly dampen the cloth with water or a mild screen cleaner. Never spray cleaner directly onto the screen.
- Avoid using abrasive cleaners, waxes, or solvents as they can damage the TV's finish.

6.2. Safety Guidelines

- Do not block ventilation openings.
- Keep the TV away from direct sunlight, heat sources, and excessive dust.
- Avoid placing liquids or heavy objects on top of the TV.
- If the TV emits smoke or unusual odors, immediately unplug it and contact customer support.

7. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common solutions:

- **No Power:** Ensure the power cord is securely plugged into both the TV and a working power outlet. Check if the power outlet is active.
- **No Picture/Sound:** Verify that the correct input source is selected. Check all cable connections (HDMI, AV, etc.). Try restarting the TV.
- **Remote Control Not Working:** Replace the AAA batteries in the remote. Ensure there are no obstructions between the remote and the TV.
- **Network Connection Issues:** For Wi-Fi, check your router and ensure the TV is within range. For Ethernet, verify the cable connection. Try restarting your router and the TV.
- **Picture Quality Issues:** Adjust picture settings (brightness, contrast, color) in the TV menu. Ensure the content source is of high quality.

For more detailed troubleshooting or persistent issues, please contact Hisense customer support.

8. WARRANTY AND SUPPORT

8.1. Warranty Information

Your Hisense 32E5Q TV comes with a **1-year warranty** from the date of purchase on the television set and a **1-year warranty** on the remote control, provided by the brand.

Warranty claims can be processed using your Amazon e-invoice as proof of purchase. Please retain your invoice for warranty purposes.

8.2. Customer Support

For technical assistance, service requests, or any other inquiries, please contact Hisense customer support. Refer to the warranty card or Hisense's official website for contact details.

You may also consider extended warranty plans offered by third-party providers for additional coverage beyond the standard manufacturer's warranty.

9. PRODUCT VIDEO OVERVIEW

Watch this video for a visual overview of the Hisense E5Q Series HD Ready Smart QLED Google TV's features and benefits.

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Video: A brief overview highlighting the QLED display, HD Ready resolution, 60Hz refresh rate, 178-degree viewing angle, 330 nits brightness, 3000:1 contrast ratio, HDR10, Google TV, Chromecast, Google Assistant, 3 HDMI ports, 2 USB 2.0 ports, built-in Wi-Fi, Bluetooth 5.0, Ethernet RJ45, headphone port, 30W speaker output, and Dolby Audio. It also shows the contents of the box and warranty information.