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HoneyGuaridan S25DW

HoneyGuaridan Automatic Pet Feeder

MODEL: S25DW

User Manual

Introduction

This manual provides comprehensive instructions for the HoneyGuaridan S25DW Automatic Pet Feeder. Please read this manual thoroughly before use to ensure proper operation, maintenance, and to maximize the benefits of your device. This feeder is designed to provide scheduled and controlled feeding for your pets, enhancing their health and your convenience.

Product Overview

Key Features

- **Dual Bowl Design:** Accommodates two pets simultaneously with interchangeable stainless steel and slow-feed bowls (355ml each).
- **Wi-Fi Connectivity:** Supports 2.4G/5G Wi-Fi for remote control via a smartphone application.
- **Flexible Feeding Schedules:** Program up to 6 meals per day, with up to 24 portions per meal (approximately 6g per portion).
- **Dual Power System:** Operates via AC adapter with optional D-size battery backup (batteries not included) for uninterrupted feeding during power outages.
- **Voice Recording:** Record a custom message (up to 10 seconds) to call your pets at meal times.
- **Easy Maintenance:** Removable components for simple and hygienic cleaning.

Package Contents

- 1 x Automatic Feeder Unit
- 1 x Desiccant Bag
- 1 x Instruction Manual
- 2 x Bowl Bases
- 2 x Stainless Steel Bowls
- 1 x Power Adapter

- 1 x Power Cable



The package includes the main feeder unit, a desiccant bag to keep food fresh, an instruction manual, two bowl bases, two stainless steel bowls, a power adapter, and a power cable. The upgraded version includes a total of four bowls (two stainless steel and two slow-feed bowls).



The dual bowl design allows two pets to eat simultaneously, promoting a peaceful feeding environment.

Setup

1. **Assembly:**
   - Place the main feeder unit on a stable, flat surface.
   - Attach the bowl bases to the main unit.
   - Insert the desired bowls (stainless steel or slow-feed) into the bowl bases.
2. **Power Connection:**
   - Connect the power adapter to the feeder and plug it into a wall outlet.
   - For backup power, insert 3 D-size batteries (not included) into the battery compartment at the bottom of the unit. The feeder will automatically switch to battery power during an outage.



The feeder features a dual power system, allowing operation via AC adapter or optional D-size battery backup for continuous feeding.

3. **App Download:**
   - Download the "HGsmart" app from the App Store (for iOS) or Google Play Store (for Android).
   - iOS: Download for iOS
   - Android: Download for Android



Download the HGsmart app by scanning the QR codes or visiting the respective app stores for iOS and Android devices.

4. **Wi-Fi Connection:**
   - Ensure your smartphone is connected to a 2.4G or 5G Wi-Fi network.
   - Open the HGsmart app and follow the on-screen instructions to add your device.
   - Press and hold the reset button on the feeder for 3 seconds until you hear a "beep" sound.
   - The Wi-Fi indicator light will flash, indicating it is ready for connection.



The feeder supports both 2.4G and 5G Wi-Fi. Connect your smartphone to Wi-Fi, press the feeder's reset button, and follow the app's instructions to complete the connection.

Operating Instructions

1. **Filling the Food Hopper:**
   - Open the lid of the food storage container.
   - Pour dry pet food into the hopper. Ensure the food size is appropriate for the dispenser mechanism.
   - Close the lid securely to maintain freshness.
2. **Setting Feeding Schedules:**
   - Open the HGsmart app.
   - Navigate to the feeder's settings.
   - Set the desired number of meals per day (up to 6).
   - For each meal, specify the time and the number of portions (1 portion is approximately 6g).
   - Save your custom schedule.



Control feeding times and portions remotely via the HGsmart app.



Customize your pet's feeding schedule through the app, setting meal times and portion sizes to match their dietary needs and lifestyle.

3. **Manual Feeding:**
   - To dispense food manually, use the one-touch feeding option in the HGsmart app.
   - Alternatively, press and hold the manual feed button on the feeder for a few seconds until food is dispensed.



The app allows for instant, one-touch manual feeding, providing flexibility outside of scheduled meals.

4. **Voice Recording:**
   - Use the HGsmart app to record a voice message (up to 10 seconds).
   - This message will play automatically at each scheduled feeding time to call your pets.



Record a personalized voice message through the app to alert your pets when it's mealtime, making feeding a more familiar and comforting experience.

5. **Feeding Records:**
   - The app automatically records feeding activities, allowing you to monitor your pet's meal history.



The app keeps a detailed record of all feeding events, including scheduled and manual feedings, for easy tracking.

Maintenance

1. **Cleaning:**
   - Disassemble the food bowls and bowl bases from the main unit.
   - Hand wash the bowls and bowl bases with mild soap and water. Rinse thoroughly.
   - **Warning:** Do not wash the feeder base. Wipe it clean with a damp cloth as needed.
   - Ensure all parts are completely dry before reassembly.



The feeder's components, including the bowls and food container, are designed for easy disassembly and hand washing. The main feeder base should only be wiped clean.

2. **Desiccant Bag Replacement:**
   - The feeder includes a desiccant bag to absorb moisture and keep food fresh for up to 15 days.
   - The HGsmart app will notify you when it's time to replace the desiccant bag.
   - Replace the desiccant bag regularly to maintain food freshness.



A desiccant bag is integrated into the feeder to maintain food freshness. The app will remind you when to replace it.

Troubleshooting

- **Feeder not dispensing food:**
  - Check if the power adapter is securely plugged in.
  - Ensure the battery backup has fresh batteries if operating without AC power.
  - Verify that the food hopper is not empty and that food is not jammed.
  - Check the app for any error messages or if the schedule is correctly set.
- **Wi-Fi connection issues:**
  - Ensure your router is broadcasting a 2.4G or 5G signal.
  - Confirm the feeder is within range of your Wi-Fi router.
  - Try resetting the feeder's Wi-Fi by holding the reset button for 3 seconds and re-pairing with the app.
  - Restart your router and smartphone.
- **Food not staying fresh:**
  - Ensure the lid of the food hopper is securely closed.
  - Check if the desiccant bag needs replacement.
  - Verify that the sealing rotor is functioning correctly.
- **Uneven food distribution:**
  - Ensure the feeder is placed on a level surface.
  - Check for any obstructions in the food dispensing mechanism.

Specifications

Brand	HoneyGuaridan
Model	S25DW
Color	White
Capacity	3.5 Liters

Power Source	AC Adapter (optional D-size battery backup)
Connectivity	2.4G/5G Wi-Fi
Max Meals per Day	6
Max Portions per Meal	24 (approx. 6g per portion)
Voice Recording	Up to 10 seconds
Dimensions (L x W x H)	17 cm x 21 cm x 18 cm
Care Instructions	Hand wash bowls and bases; wipe feeder base with damp cloth.
Included Components	Automatic feeder, desiccant bag, instruction manual, bowl bases, stainless steel bowls, power adapter, power cable.

Warranty and Support

Warranty: This product comes with a 1-year after-sales warranty. Please retain your proof of purchase for all warranty claims.

Support: For further assistance, please refer to the contact information provided in the included instruction manual or visit the official HoneyGuaridan website for the latest support resources and FAQs.

Product Video

Official product video demonstrating the features and operation of the HoneyGuaridan Automatic Pet Feeder.

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