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› Hey-brother XXL Cat Tree Instruction Manual - Model EMPJ038W

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Hey-brother XXL Cat Tree Instruction Manual

Model: EMPJ038W

Brand: Hey-brother

1. PRODUCT OVERVIEW

The Hey-brother XXL Cat Tree, Model EMPJ038W, is designed to provide a comprehensive activity and resting space for large cats or multiple cats. Standing 180 cm tall, this stable structure features multiple levels, comfortable platforms, spacious cat caves, and cozy cat baskets, catering to your cats' natural instincts for climbing, scratching, and resting.



Image 1.1: Overall view of the Hey-brother XXL Cat Tree with cats.

2. SAFETY INSTRUCTIONS

- Place the cat tree on a flat, stable surface to prevent tipping.
- Ensure all screws and connections are tightened securely during assembly and periodically check for looseness.
- Keep children away from the cat tree during assembly.
- Supervise pets, especially during initial use, to ensure safe interaction with the product.
- Do not allow children to climb on the cat tree.
- If any parts are damaged or missing, do not use the product. Contact customer support for replacement parts.

3. PACKAGE CONTENTS

Before assembly, verify that all components are present and undamaged. The package should contain:

- 1 x Hey-brother XXL Cat Tree (disassembled components)

- 1 x Accessory Kit (screws, tools, small parts)
- 1 x Instruction Manual

Refer to the parts list in the instruction manual for a detailed inventory.

4. ASSEMBLY INSTRUCTIONS

Assembly is designed to be straightforward. Follow the numbered steps and diagrams provided in the included manual. Ensure all parts are correctly oriented before tightening screws.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface to prevent scratches. Identify each part using the provided parts list.
2. **Assemble Base:** Begin by attaching the lowest support posts to the main base plate. Ensure they are securely fastened.
3. **Build Upwards:** Progressively attach platforms, cat caves, and additional support posts according to the diagrams. Pay attention to the orientation of each piece.
4. **Install Rotatable Extension:** The cat tree features a rotatable extension zone. Attach these sections as indicated, allowing for flexible positioning. This design enhances stability and provides more space for your cats.



Image 4.1: Rotatable Extension Parts.

5. **Attach Cat Baskets and Hammocks:** Secure the cozy cat baskets and any hammocks to their designated positions.



Image 4.2: Cozy Cat Basket.

6. **Install Anti-Tip Kit:** For enhanced safety, attach the anti-tip strap to the cat tree and secure it to a wall stud using appropriate hardware (not always included, check local regulations).

Kippsicherer Aufbau zum Schutz der Katze



Image 4.3: Anti-tip Construction.

7. **Final Check:** Once assembled, gently shake the cat tree to ensure stability. Tighten any loose connections.

5. OPERATING INSTRUCTIONS (USAGE)

The Hey-brother XXL Cat Tree provides various features for your cats' enjoyment:

- **Scratching Posts:** The sisal-covered posts allow cats to satisfy their natural urge to scratch, helping to protect your furniture.
- **Multiple Platforms:** Cats can climb, jump, and observe their surroundings from various heights. The soft padded top platforms offer comfortable resting spots.



Weich gepolsterte obere Plattformen

Drei obere Plattformen zur freien Auswahl, ideal für Mehrkatzenhaushalte



Image 5.1: Soft Padded Top Platforms.

- **Cat Caves:** Two spacious cat caves provide private, secure spaces for napping and hiding. Multiple entrances allow easy access.



Zwei Katzenhöhlen

Mehrere Eingänge für einfachen Zugang aus jeder Richtung

Image 5.2: Two Cat Caves.

- **Cat Baskets:** The cozy cat baskets offer an enveloping, cloud-like bed for relaxation.
- **Right-Extended Activity Area:** This feature provides additional space for movement and play, enhancing the overall stability of the structure.

Nach rechts erweiterter Aktivitätsbereich

Verbessert die Stabilität und
vergrößert gleichzeitig den Bewegungsradius der Katze



Image 5.3: Right-extended Activity Area.

6. MAINTENANCE

- **Cleaning:** Use a soft brush or vacuum cleaner to remove loose fur and dust from the plush surfaces and cat caves. For spot cleaning, use a damp cloth with mild soap and water, then air dry. Avoid harsh chemicals.
- **Sisal Posts:** The sisal scratching posts are designed for durability. If they become heavily worn, consider replacing the entire cat tree or specific components if available.
- **Stability Check:** Periodically check all screws and connections to ensure they remain tight. Re-tighten as necessary to maintain the cat tree's stability.
- **Placement:** Keep the cat tree in a cool, dry place, away from direct sunlight and moisture, to prolong its lifespan.

7. TROUBLESHOOTING

- **Cat Tree Wobbles:**
 - Ensure the cat tree is placed on a level surface.
 - Check and tighten all screws and connections.

- Verify that the anti-tip kit is properly installed and secured to a wall stud.

- **Parts Missing/Damaged:**

- Review the package contents list. If parts are missing or damaged upon arrival, contact Hey-brother customer support immediately for assistance.

- **Cats Not Using Cat Tree:**

- Place the cat tree in a prominent area where your cats spend time.
- Use catnip or treats to encourage exploration.
- Play with your cats on or around the cat tree to make it an appealing play area.

8. SPECIFICATIONS

Feature	Detail
Model Number	EMPJ038W
Overall Dimensions (L x W x H)	55 x 40 x 185 cm (21.7 x 15.7 x 72.8 inches)
Product Weight	20.8 kg (45.8 lbs)
Color	Light Grey
Material	Wood, Cotton, Sisal (Plush fabric, Sisal, Fiberboard)
Recommended Species	All cat breeds
Specific Uses	Indoor use
Number of Levels	5

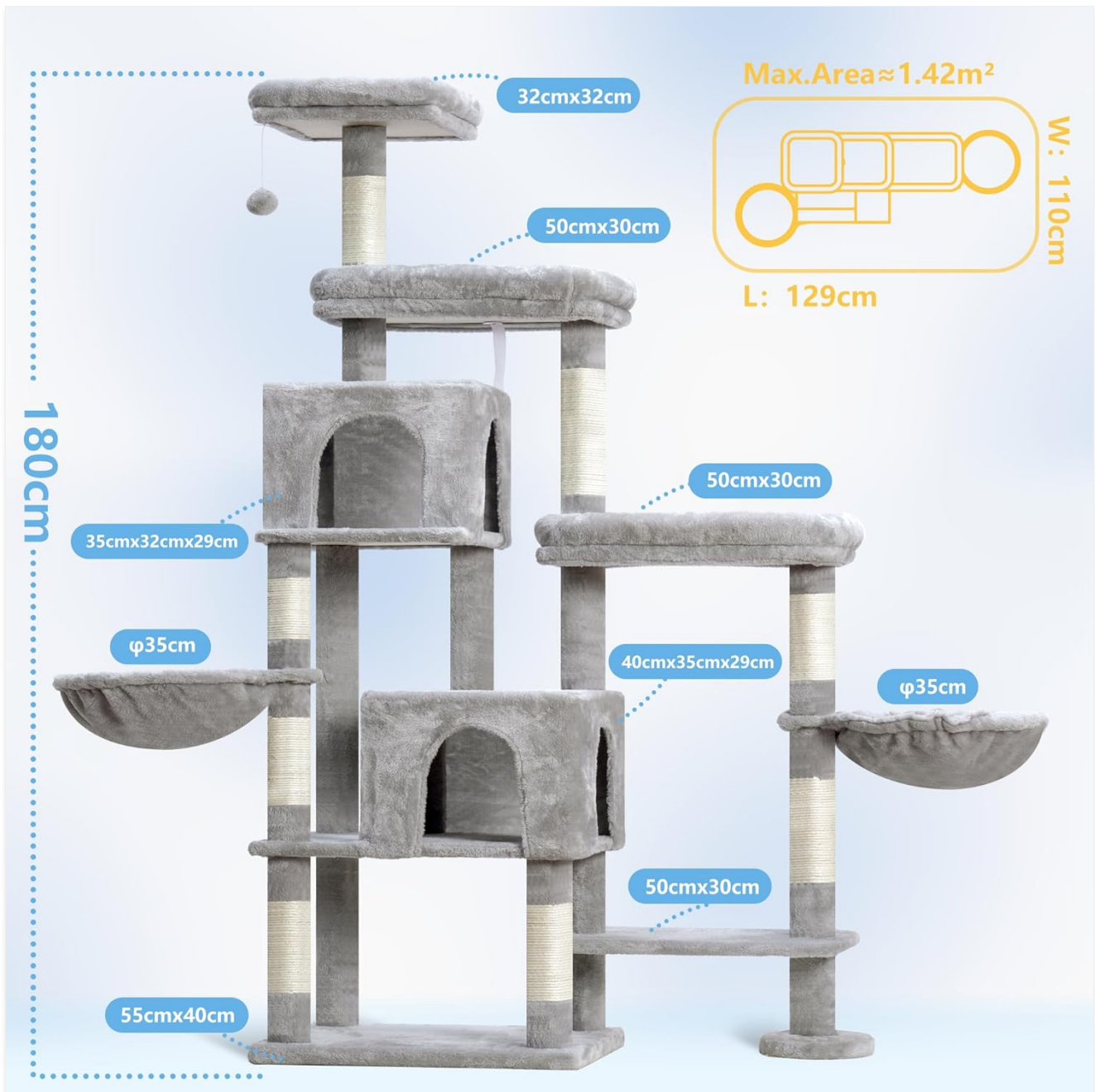


Image 8.1: Product Dimensions.

9. WARRANTY AND SUPPORT

Hey-brother products are manufactured with quality and customer satisfaction in mind. For any questions, concerns, or warranty claims regarding your XXL Cat Tree (Model EMPJ038W), please contact Hey-brother customer support through the retailer where the product was purchased or visit the official Hey-brother website for contact information.

Please retain your proof of purchase for warranty purposes.