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Britzgo Double

Britzgo Device User Manual

Model: **Double** | Brand: **Britzgo**

1. Product Overview

The Britzgo Device (Double model) is a hearing amplifier designed to enhance sound clarity, particularly in outdoor environments. It features advanced dual digital chip technology for automatic frequency adjustment and vocal clarity improvement. This device is lightweight, comfortable for prolonged use, and offers a long-lasting rechargeable battery.



Image: The Britzgo Device (Double model) shown with its charging case and a user wearing one of the devices.

2. What's in the Box

The package includes the following items:

- Britzgo Devices (Double)
- Charging Case
- Ear Tips (various sizes)
- Ear Hooks
- Cleaning Brush
- Power Cable (USB)
- User Manual



Image: A visual representation of all items included in the Britzgo Device package, including ear tips, ear hooks, cleaning brush, power cable, charging case, and user manual.

3. Product Components

Familiarize yourself with the different parts of your Britzgo Device:



Image: A detailed diagram labeling the components of the Britzgo Device, including the Microphone, Mode Button, Volume Button, Power Switch, Charging Pole, Ear Hooks, and Ear Tips.

- **Microphone:** Captures sound from the environment.
- **Mode Button (M):** Allows selection between 4 different audio modes.
- **Volume Button (+/-):** Adjusts the sound amplification level (16 levels).
- **Power Switch (ON/OFF):** Turns the device on or off.
- **Charging Pole:** Connects to the charging case for power.
- **Ear Hooks:** Provides a secure fit behind the ear.
- **Ear Tips:** Inserted into the ear canal to deliver sound. Available in various sizes for optimal fit.

4. Setup

4.1 Initial Charging

Before first use, fully charge your Britzgo Device. The device uses a magnetic USB charging system.

1. Place the devices onto the magnetic charging base.
2. Connect the USB power cable to the charging case and a suitable USB power source.
3. A full charge takes approximately 1.5 hours.
4. Once fully charged, the devices provide up to 33 hours of continuous use.



Image: The Britzgo Device being charged in its magnetic charging case, illustrating the quick charging capability and long battery life.

4.2 Fitting the Device

1. Select the appropriate ear tip size for a comfortable and secure fit in your ear canal. A good seal is crucial for optimal sound quality and to prevent whistling.
2. Gently place the ear hook over your ear.
3. Insert the ear tip into your ear canal. Ensure it is seated firmly but comfortably.



Image: An illustration showing the compact dimensions of the Britzgo Device and its charging case, emphasizing its lightweight design (8g) and natural fit in the ear canal.

5. Operating Instructions

5.1 Power On/Off

To turn the device on or off, use the Power Switch located on the side of the device (refer to Section 3, Product Components).

5.2 Adjusting Volume

Use the Volume Button (+/-) to increase or decrease the sound amplification. There are 16 precise volume levels to suit different listening environments.

5.3 Changing Modes

Press the Mode Button (M) to cycle through the 4 available audio modes. Each mode is optimized for different scenarios,

allowing you to personalize your listening experience.



Image: A visual demonstrating the high power output volume (70-90dB) of the Britzgo Device, highlighting its dual digital chip for automatic audio adjustment and high-definition resolution.

6. Maintenance

Proper maintenance ensures the longevity and optimal performance of your Britzgo Device.

- **Cleaning:** Regularly clean the ear tips and the device to prevent earwax buildup, which can block sound. Use the provided cleaning brush or a soft, dry cloth. Do not use liquids or harsh chemicals.
- **Storage:** When not in use, store the device in its charging case to protect it from dust and damage.
- **Battery Care:** Charge the device regularly to maintain battery health. Avoid fully discharging the battery for extended periods.

7. Troubleshooting

If you encounter any issues with your Britzgo Device, refer to the following common problems and solutions:

7.1 Whistling Sound

A whistling sound indicates that the hearing amplifier is on. This usually means the ear canal and ear tips are not properly sealed.

- Ensure the ear canal and ear tips are sealed correctly.
- Adjust the volume until you hear sound clearly.



Image: An illustration related to troubleshooting a whistling sound, suggesting proper sealing of the ear tip.

7.2 Noise Problem

If you experience excessive noise, consider the following:

- Ensure the user tries it alone in a quiet environment for the first time.
- Choose an ear tip that fits well in the ear canal to minimize external noise interference.



Image: An illustration related to troubleshooting noise issues, suggesting a quiet environment and proper ear tip selection.

7.3 Device Not Working

If the device is not functioning, check the following:

- Fully charge the hearing amplifier.
- Clean any earwax blocking the ear tips.
- Adjust the volume until you hear clearly.



Image: An illustration related to troubleshooting a non-functional hearing amplifier, advising to check charging and earwax.

8. Specifications

Feature	Detail
Brand	Britzgo
Model Name	VHP-1220
Item Model Number	Double
Package Dimensions	15 x 13 x 3.5 cm
Item Weight	100 grams
Batteries	1 Lithium Ion battery required (included)
Battery Weight	1 Gram
Battery Cell Composition	Lithium Ion
Country of Origin	China
Manufacturer	Britzgo

9. Warranty & Support

9.1 Warranty Information

Britzgo offers the following warranty for this product:

- **Within 1 year:** Receive a free replacement of the same hearing aid model.
- **Within 2 years:** Enjoy a free warranty service.

Replacement Conditions: If the product has quality problems within the specified period, you can contact the store's customer service via email for a new hearing aid replacement or warranty service.



Image: A graphic detailing the Britzgo warranty policy, including free replacement within 1 year and free warranty service within 2 years, along with contact information for quality issues.

9.2 Customer Support

For further assistance or inquiries, please contact Britzgo customer support.

- **Helpline Service Hours:** 9:00 AM – 4:00 PM

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