Tukio TX02

Tukio Air Tracker Tags User Manual

Model: TX02

Your guide to setting up, operating, and maintaining your Air Tracker Tags.

PRODUCT OVERVIEW

The Tukio Air Tracker Tags are smart Bluetooth trackers designed to help you locate your valuable items quickly and efficiently. Working exclusively with Apple's Find My network, these tags provide worldwide tracking, one-click search, and lost reminders. Each tag is compact, portable, and features a replaceable battery for long-lasting use.

Image: The Tukio Air Tracker Tags and included accessories.

Safety Information

WARNING:

To avoid danger of suffocation, keep this bag away from babies and children. Do not use this bag in cribs, beds, carriages, or play pens. This bag is not a toy.

Image: Safety warning and manufacturer details from product packaging.

WHAT'S IN THE BOX

Your Tukio Air Tracker Tags package includes the following items:

Image: Contents of the Tukio Air Tracker Tags package.

- **Smart Tag:** 4 pieces
- **Silicone Protector:** 4 pieces
- **Key Ring:** 4 pieces
- **Lanyard:** 4 pieces
- **User Manual:** 1 piece
- **Battery (built-in):** 4 pieces (CR2032)

Note: Replacement batteries are not included.

SETUP GUIDE

Follow these steps to set up your Tukio Air Tracker Tags with your Apple device.

Compatibility

The Tukio Air Tracker Tags are designed to work exclusively with Apple's Find My network. They are compatible with iOS devices only and do not support Android devices.

Widely Compatible

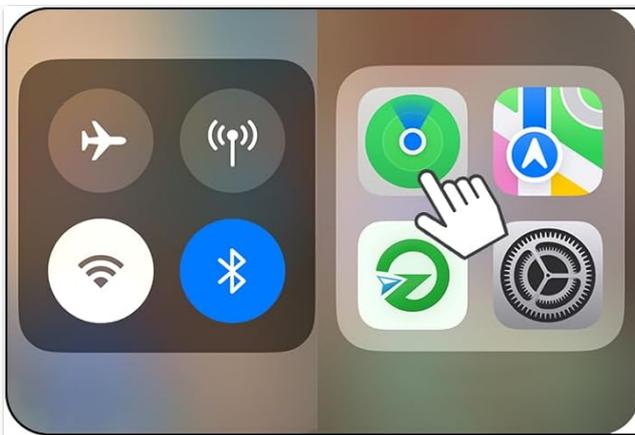Use Find to easily locate objects on your iPhone, iPad, or Mac.

Note: only works with iOS devices, not Android.

Image: Compatibility with Apple iOS devices.

Pairing Your Air Tracker Tag

1. **Open the "Find My" App and Enable Bluetooth:** Ensure your Apple device's Bluetooth is turned on. The "Find My" app is Apple's built-in application for locating devices.

2. **Add New Item:** In the "Find My" app, navigate to the "Items" tab. Press "Add New Item" and then select "Other Supported Item". *Note: This is not for "Add AirTag".*

3. **Connect to "Lucid tag":** Bring the Air Tracker Tag close to your iPhone. The app will search for nearby devices. Once "Lucid tag" appears, select it and click "Continue" until the pairing process is complete.

①

Open The "Find My"
APP and Bluetooth.

Apple's built-in App

②

Share My Location

Add AirTag

Add Other Item

Items

Tukio's luggage
No.4967 Longgang Avenue • Now   With You
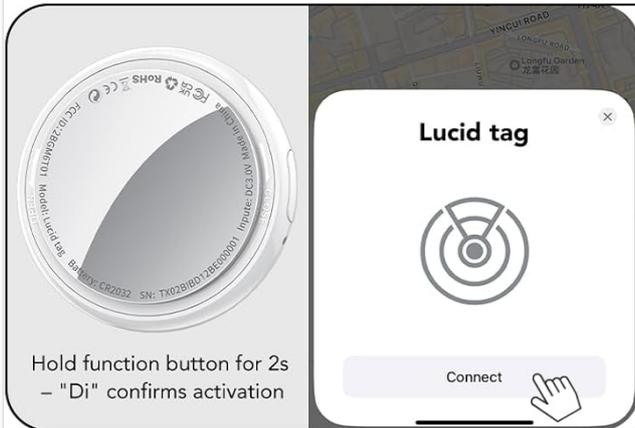
TX02
No.4967 Longgang Avenue • Now   With You

Identify Found Item

People   Devices   Items   Me

Add New Item

Add AirTag

Other Supported Item
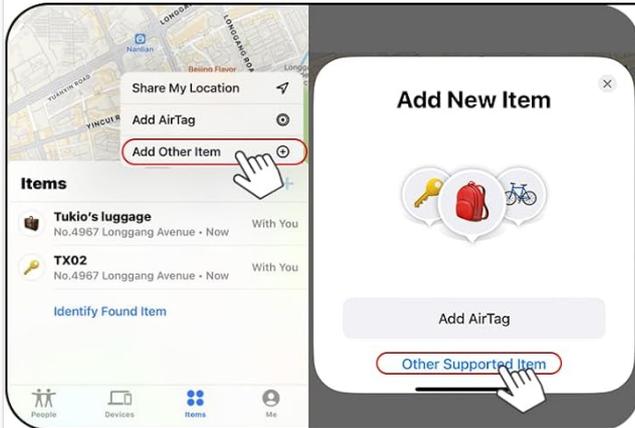
Press "Add New Item" and then
"Other Supported Item"

Note: This is not for "Add AirTag".

③

Hold function button for 2s
– "Di" confirms activation

Lucid tag

Connect

Close to iPhone. Search and
Connect "Lucid tag".

Click "Continue" until "Finish"

Image: Step-by-step pairing instructions.

Press to open
connection x2s

Connecting
to a cell phone

Press to close
connection x6s

Press to reset x11s
(Hear a long beep to
restore factory settings)

1. Open the "Find My"
application as well as the
Bluetooth and network
functions.

Add New Item

Add AirTag

Other Supported Item

2. Press "Item" and Then
" Add Other Item".

Lucid tag

Connect

3. In the Enabled state, enter
pairing mode, search and
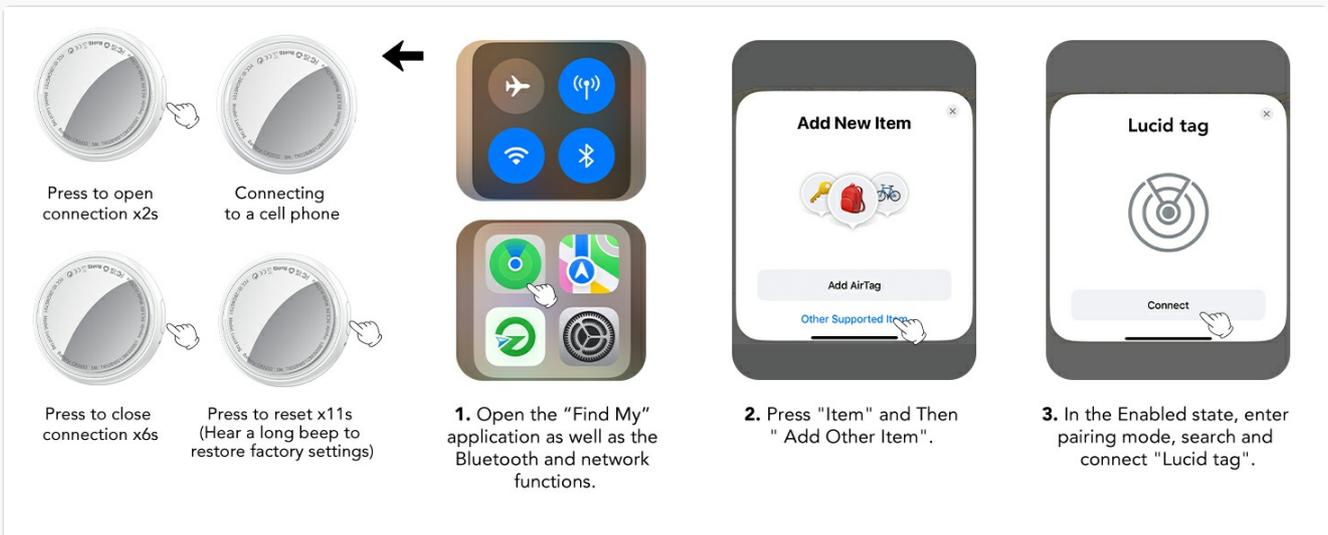connect "Lucid tag".

Image: Detailed pairing and reset instructions.

OPERATING INSTRUCTIONS

Once your Air Tracker Tag is paired, you can utilize its features to keep track of your belongings.

Finding Your Items

To locate an item, open the "Find My" app. You can either click "Play Sound" to make the tag emit an audible alert (80-100 dB volume level) or use "Directions" to get navigation to its last known location.
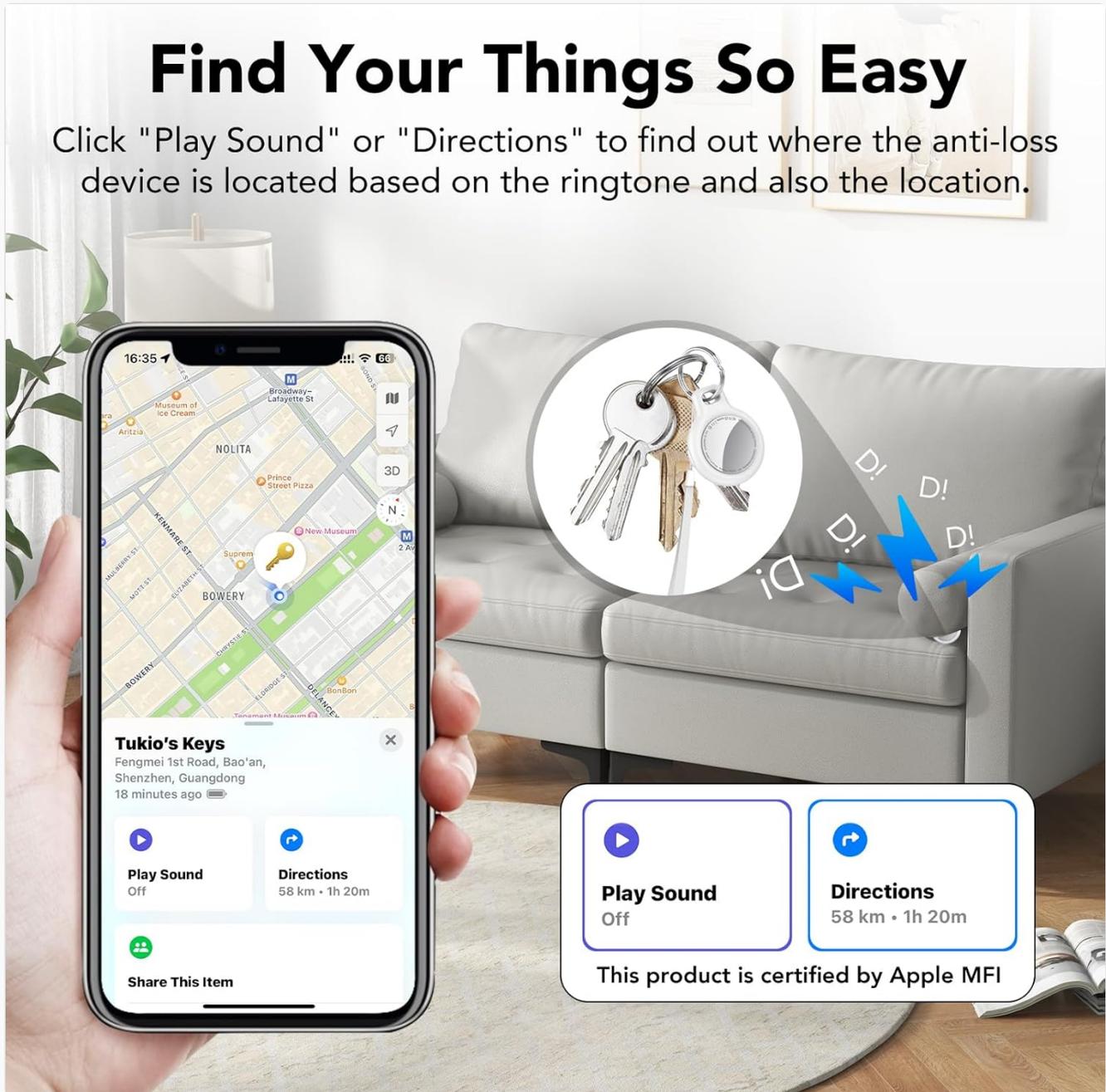

Image: Using "Play Sound" and "Directions" in the Find My app.

Image: Locating items with sound and map.

Left-Behind Alarms

Receive instant notifications on your Apple device if you leave your Air Tracker Tag behind or if it goes out of range. This feature helps prevent items from being misplaced.

Left-Behind Alarms

"Tukio Keys" left behind
20m ago
This item is no longer detected near you.
It was last seen near home******

Image: Example of a Left-Behind Alarm notification.

Left-Behind Remind

You will be notified if you have left your
backpack behind or if it is out of range.

"Lucid tag's backpack" left behind
20m ago
This item is no longer detected near you.
It was last seen near home******.

Image: Left-Behind Reminder in action.

Lost Mode

If your item is lost, you can activate "Lost Mode" in the Find My app. This allows anyone who finds your tag to securely access your contact information by tapping the tag with their NFC-enabled smartphone. You will receive a notification when the location becomes available.

Image: Activating Lost Mode in the Find My app.
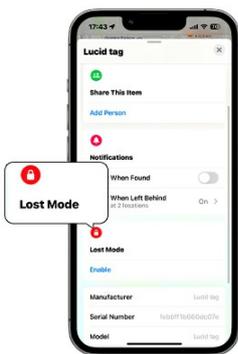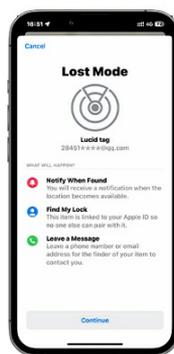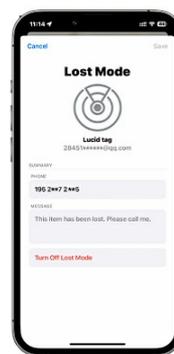
How to Activate the Lost Mode?

Anyone who finds the lost tag can safely access your contact information through the "Find My" App.

Select "Lost Mode"   Check information   Activated Lost Mode   Securely contacting the owner

Siri Integration

For quick location of items nearby, simply ask Siri. For example, say "Hey Siri, where are my keys?" and Siri will assist you in finding the item tag.
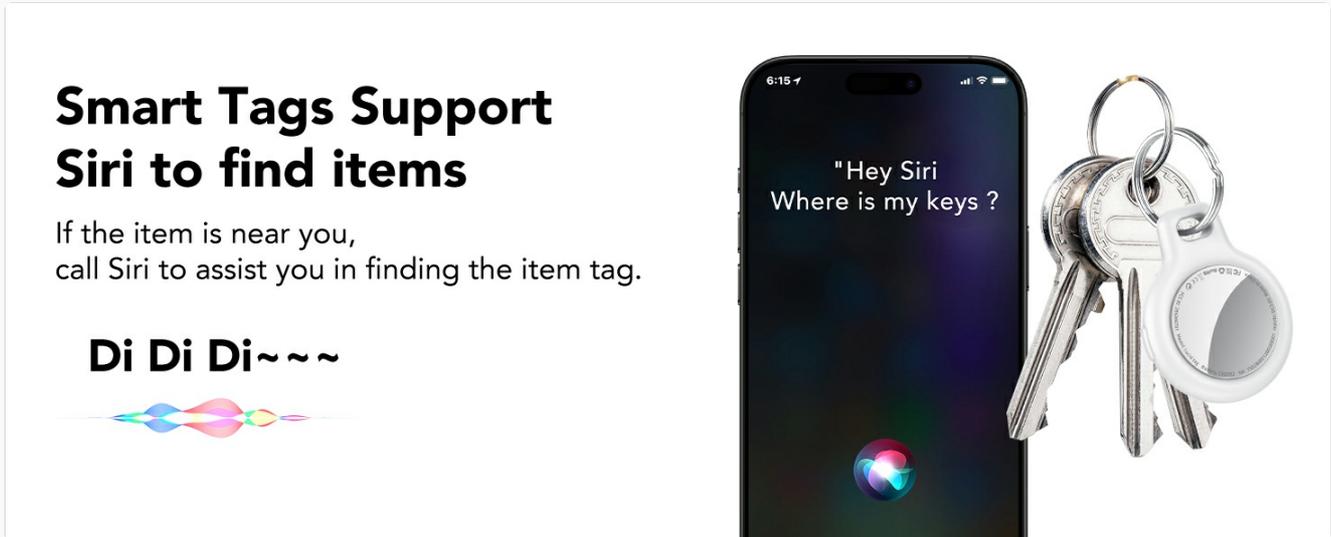

Smart Tags Support Siri to find items

If the item is near you, call Siri to assist you in finding the item tag.

Di Di Di~~~

"Hey Siri Where is my keys ?"

Image: Using Siri to locate your items.

Sharing Items

You can share the location of your items with family members or trusted contacts through the Find My app. Both parties must be using iOS 17, iPadOS 17, macOS 14, or later versions.

Share This Items

Share the location of items with family members to help find lost items.

Share This Item

Lucid tag
You're the owner

WHAT WILL HAPPEN

Others can locate this item
Everyone who shares this item can locate it in Find My.

Tracking notifications will be muted
Everyone who shares this item won't get notified when it's near them.

Sharing as "15545*****@qq.com"

Continue

Note: Both parties must be using iOS 17, iPadOS 17, macOS 14, or later versions.
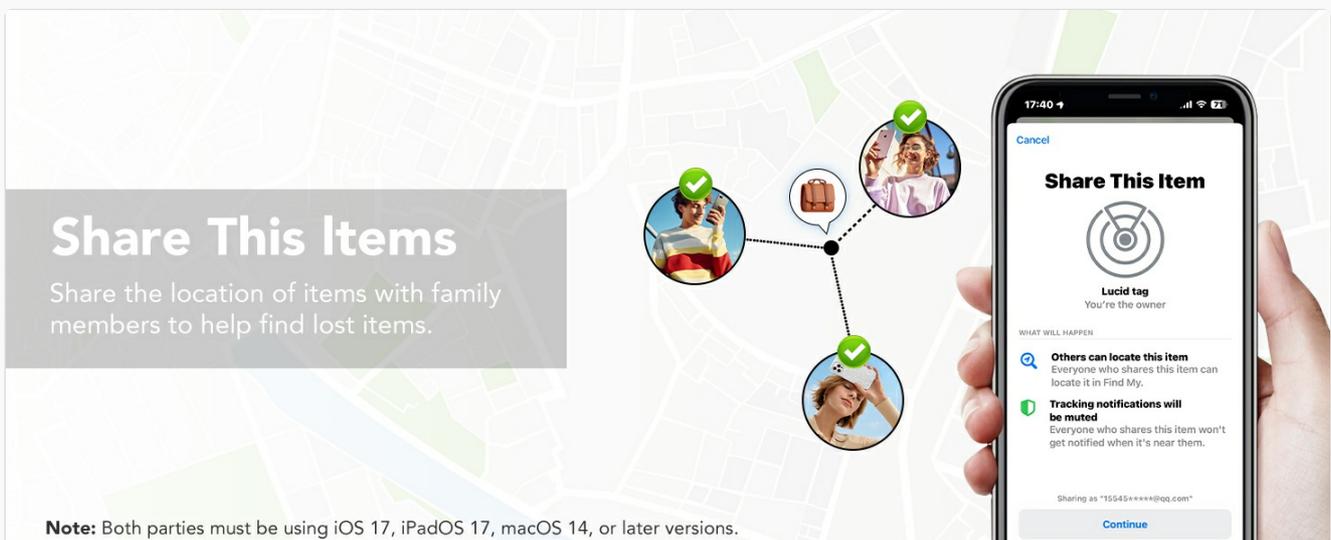
Image: Sharing item location with others.

Global Tracking

Leveraging the vast network of Apple devices, your Air Tracker Tag can be located worldwide, even when out of your Bluetooth range. The Find My network anonymously and securely sends you the location of your tag.

Global Tracker

With the help of milions of Apple devices, you can easily find your items worldwide.

Image: Global tracking capabilities.

You can also display the last known location on the map to find your item when you are out of Bluetooth range.

Find Far Away

Display the last location on the map to find your "Item Finder" when you are out of Bluetooth range.

Image: Finding items far away using last known location.

Suggested Use Cases

The Tukio Air Tracker Tags are versatile and can be attached to a variety of daily items:

- **Keys:** Attach to your house or car keys.
- **Wallets:** Slip into your wallet or purse.
- **Luggage:** Secure to your suitcase or travel bag.
- **Backpacks/Bags:** Clip onto school bags, handbags, or camera bags.
- **Other Valuables:** Use with USB flash drives, pet collars, or even bicycles.

Never Lose Again

Track what matters most

Backpack

Luggage

Key

Bag

Image: Various applications for the Air Tracker Tag.

Suitable for any daily items

Keys

Wallets

USB Flash Drive

Luggage

Image: More examples of suitable items for tracking.

MAINTENANCE

Battery Life and Alerts

Each Tukio Air Tracker Tag comes with a built-in CR2032 battery that provides approximately 365 days (1 year) of battery life. When the battery level is low, the tracker will emit a "ziz" sound. Please check the battery status in the Find My app promptly to prevent losing your items.

Replaceable and Long Life Batteries

365 Day Battery

CR2032 3V

Image: Information on replaceable and long-life batteries.

Low Battery Alert

When the battery is low, the tracker will emit a "ziz" sound. Please check the battery status in the app promptly to prevent losing your items.
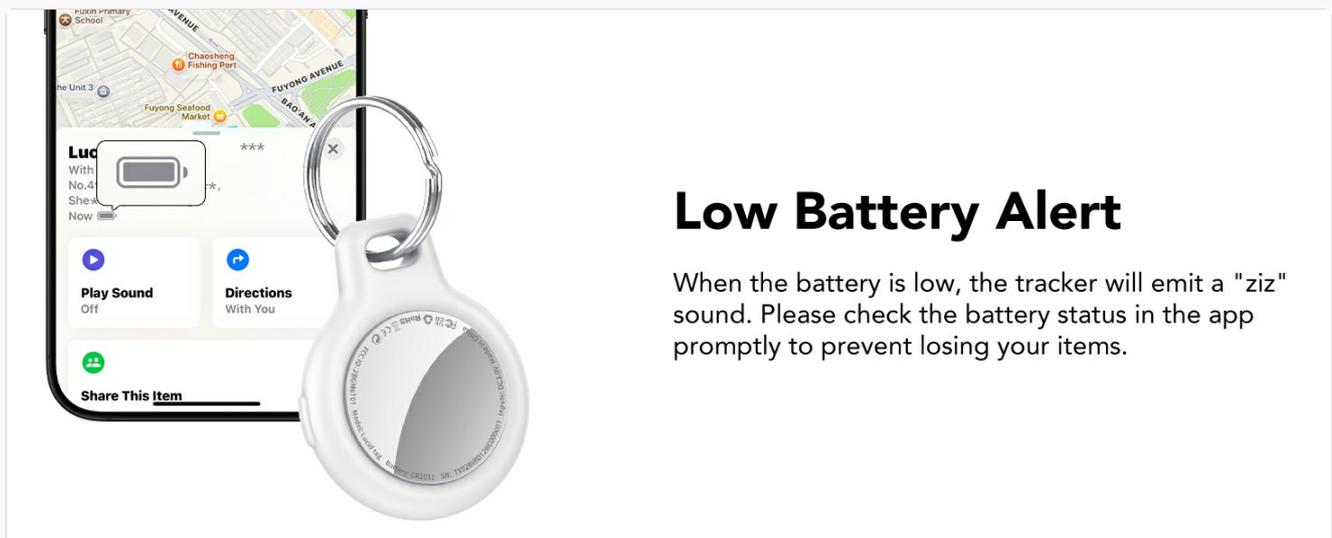
Image: Low battery alert in the Find My app.

Replacing the Battery

When the battery needs replacement, follow these steps:

1. **Open the Back Cover:** Hold the back cover with both thumbs and turn it to the left (counter-clockwise) to open it.

2. **Remove Old Battery:** Carefully take out the old CR2032 battery.

3. **Insert New Battery:** Put in a new CR2032 battery. Pay attention to ensure that the battery logo (the "+" sign) is facing up and is aligned with the power port inside the tag.

4. **Close the Back Cover:** Locate the notch on the back cover and align it with the corresponding position on the left side of the tag. Then, turn the cover to the right (clockwise) to tighten it securely.
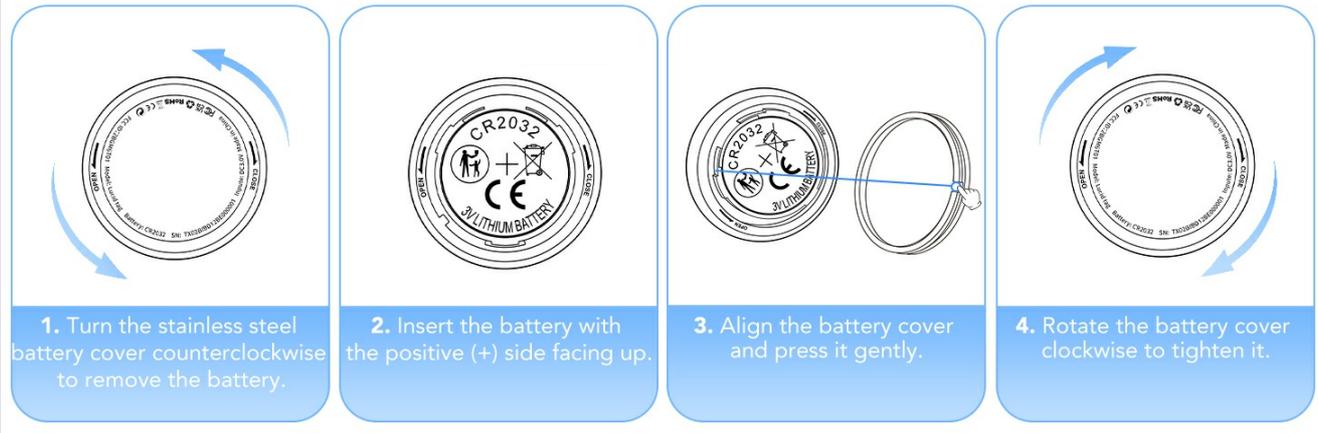
Easily Replace Batteries

Image: Visual guide for easy battery replacement.

Your browser does not support the video tag.

Video: Step-by-step guide on how to replace the battery in your Air Tracker Tag.

TROUBLESHOOTING

If you encounter issues with your Tukio Air Tracker Tag, try the following solutions:

- **Tag Not Connecting:**

  - Ensure Bluetooth is enabled on your iOS device.
  - Make sure the tag is within Bluetooth range (up to 55-60m / 180-196ft in open areas).
  - Check the battery level in the Find My app. If low, replace the battery.
  - Try resetting the tag: Press the function button 11 times quickly until you hear a long beep to restore factory settings. Then attempt to re-pair.

- **Sound Not Playing:**

  - Verify the tag has sufficient battery.
  - Ensure the tag is within Bluetooth range.
  - Check your device's volume settings.

- **Location Not Updating:**

  - Ensure your iOS device has an active internet connection (Wi-Fi or cellular data).
  - Confirm that Location Services are enabled for the Find My app on your device.
  - If the tag is out of your personal Bluetooth range, its location updates rely on other Apple devices in the Find My network. Ensure there are other Apple devices nearby the tag's location.

SPECIFICATIONS

Feature	Detail
Model Number	TX02
Dimensions	1.22 x 1.22 x 0.35 inches (30.9mm x 30.9mm x 8.3mm)

Weight	0.247 ounces (approx. 7g)
Material	Plastic
Color	White
Battery Type	CR2032 (included, replaceable)
Battery Life	Up to 1 year
Connectivity	Bluetooth 5.3
Tracking Range (Open)	Up to 55-60 meters (180-196 feet)
Tracking Range (Obstacle)	30-50 meters (98-164 feet)
Volume Level	80-100 dB
Compatibility	Apple Find My network (iOS Only)

32mm/1.26in

8.5mm/0.33in

32mm/1.26in

Ultra-lightweight

Left-Behind Remind

80-100 dB Volume level

Up to 55-60m(180-96ft) Bluetooth rang

Bluetooth 5.3

Image: Physical and technical specifications.

Indoor/Outdoor Tracking Range

Obstacle Distance
30~50 m (98-164 ft)

Open Straight-line Distance
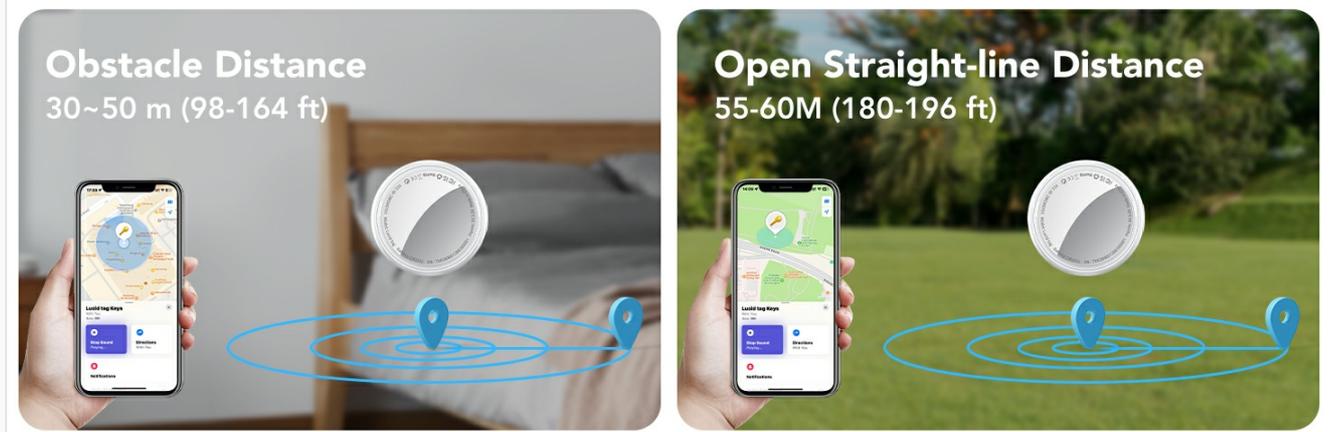55-60M (180-196 ft)

Image: Indoor and outdoor tracking range details.

WARRANTY AND SUPPORT

For any inquiries, technical support, or warranty claims, please contact the manufacturer directly.

Contact Detail	Information
Manufacturer	Shenzhen Guolian Era Technology Co., Ltd
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EU Representative (EC REP)	eVatmaster Consulting GmbH
EU Representative Address	Bettinastr.30, Frankfurt am Main, Hesse, Germany
EU Representative E-mail	contact@evatmaster.com

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