

SUPVAN E11

SUPVAN E11 Bluetooth Label Maker Machine User Manual

Model: E11

INTRODUCTION

This manual provides detailed instructions for the safe and efficient operation of your SUPVAN E11 Bluetooth Label Maker Machine. Please read this manual thoroughly before using the device to ensure proper functionality and to prevent damage. Keep this manual for future reference.

SAFETY INFORMATION

- Use only a single power socket. Avoid plugging into multiple devices to prevent fire or electric shock.
- Do not allow metal or liquid to enter the device. This may cause fire, electric shock, or internal damage.
- Do not use AC power exceeding 100-240V.
- It is strictly forbidden to disassemble or modify the label machine without authorization. This may cause fire or electric shock due to high voltage parts.
- Keep the label printer away from alcohol, gasoline, and other flammable solvents to avoid fire hazards.
- Use a wrung-out wet gauze to clean the device. Do not use flammable organic solvents.
- Use the label printer in a clean place. Do not use it on carpets or blankets, as a large amount of dust can quickly cause a short circuit.
- The thermal-sensitive tablet will be permanently damaged and irreparable if scratched or damaged.
- After cleaning, double-click the power button to do a self-test when the surface is completely dry.

PACKAGE CONTENTS

Verify that all items are present in the package:

- SUPVAN E11 Label Maker Machine
- USB-C Charging Cable
- User Manual
- White Continuous Label Tape (15mm x 6m) x 4 rolls



Packaging list

E11 Label Maker

4 Rolls White Label Tape

Size: 0.59 in × 19.7 ft (15 mm × 6 m)

USB-C Charging Cable

User Manual

Image: The SUPVAN E11 Label Maker, USB-C charging cable, user manual, and four rolls of white label tape are shown as included package contents.

SETUP

1. Charging the Device

Before initial use, ensure the label maker is fully charged. Connect the provided USB-C cable to the charging port on the device and to a power source. The indicator light will turn green when fully charged.

Your browser does not support the video tag.

Video: This video demonstrates how to charge the label maker and the indicator light behavior during charging.

2. Loading Label Tape

1. Locate the tape compartment on the side of the device.
2. Press the release button or slide the cover to open the compartment.
3. Insert a roll of label tape, ensuring the label side faces down and the tape feeds correctly into the printer mechanism.
4. Close the compartment cover securely.
5. Press the 'Esc' button twice to retract the label tape to the correct printing position.

Your browser does not support the video tag.

Video: This video illustrates the process of installing label tape into the SUPVAN E11 label maker, showing how to open the compartment, insert the roll, and close it.

Supports Various Style Labels

Auto label size recognition

Fixed-Size Label



Ariar's pen



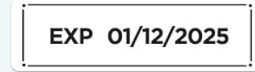
Grapes
2025/09/09



James



coke



Continuous Label

Spaghetti Boiling Time - 9 minutes

Brewed Chicken Breast - Best before 2025.11.11



Image: The label maker's side compartment is open, revealing the mechanism for inserting the label tape roll. The tape should be placed with the label side facing downwards.

3. Connecting to the App (Bluetooth)

1. Download the "KATASYMBOL" app from your smartphone's app store (iOS App Store or Google Play Store).
2. Turn on the label maker by holding the power button for 2 seconds.
3. Enable Bluetooth on your smartphone.
4. Open the "KATASYMBOL" app. The app will automatically search for and connect to the label maker. If prompted, allow location permissions.
5. Once connected, the app will display the device status.

Print via Keyboard or Bluetooth App



Keyboard for Fast Printing



App for Creativity

Image: A user is shown operating the SUPVAN E11 label maker, with one hand typing on the physical keyboard and the other interacting with the companion smartphone app for advanced label customization.

OPERATING INSTRUCTIONS

1. Powering On/Off

- To power on: Press and hold the power button (usually marked with a power symbol) for approximately 2 seconds.
- To power off: Press and hold the power button again until the device shuts down.

2. Creating and Printing Labels

The SUPVAN E11 offers two primary methods for creating and printing labels: using the integrated keyboard or the smartphone app.

Using the Keyboard:

1. Turn on the label maker.
2. Type your desired text using the QWERTY keyboard.
3. Use the arrow keys to navigate and the 'Set' button for basic formatting options.
4. Press the 'Print' button (usually marked with a printer icon) to print the label.



Image: The SUPVAN E11 label maker is displayed with its full QWERTY keyboard, directional pad, and LCD screen, illustrating its direct input capability for quick label creation.

Using the Smartphone App:

1. Ensure the label maker is connected to the "KATASYMBOL" app via Bluetooth.
2. In the app, select "New Label" or choose from existing templates.
3. Enter your text and customize it using the app's features (fonts, icons, frames, etc.). The app supports 40+ fonts, 50+ frames, and 450+ icons.
4. Preview your label design.
5. Tap the 'Print' button in the app to send the design to the label maker.

Less Margin

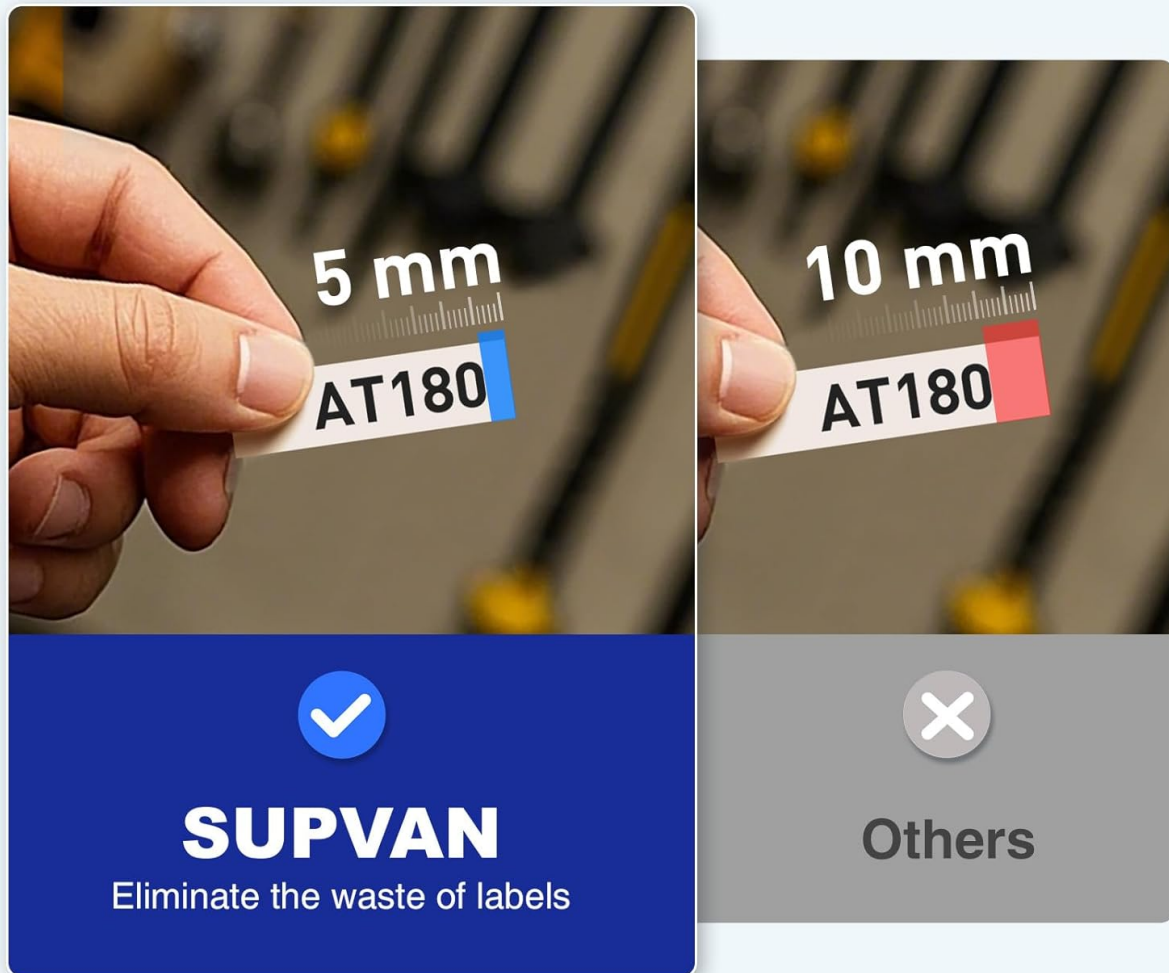


Image: A smartphone screen displays the KATASYMBOL app, highlighting its extensive editing functions with options for over 40 fonts, 450 icons, and 50 frames to personalize labels.

3. Cutting Labels

After printing, the label maker features a minimal margin design (5mm) to reduce waste. To cut the label, use the integrated cutter on the side of the device. Pull the label gently and press the cutter lever.

Built-in Rechargeable Battery



Powered by AAA Battery



Cost-Effective
Environmentally Friendly

Drain Quickly

Cost-Ineffective
Not Environmentally Friendly

Image: A visual comparison between the SUPVAN E11's minimal 5mm label margin and a 10mm margin from other devices, emphasizing material saving.

4. Batch Printing

For multiple copies of the same label, the app supports batch printing. Specify the number of copies needed in the print settings before initiating the print job.

Your browser does not support the video tag.

Video: This video demonstrates the batch printing feature, showing how to set the number of copies and print multiple labels efficiently.

MAINTENANCE

1. Charging the Battery

The SUPVAN E11 features a 1200 mAh rechargeable battery, providing up to 1 month of standby use per charge. Recharge the device using the provided USB-C cable when the battery indicator is low.

All-Free App Editing Function

No purchase or subscription needed at all



40+
Fonts

Kata *Kata* KATA *Kata* Kata *Kata*
Kata KATA Kata *Kata* Kata *Kata*
Kata KATA Kata Kata Kata KATA
KATA *Kata* Kata *Kata* KATA Kata
KATA *Kata* Kata *Kata* KATA Kata

450+
Icons



50+
Frames

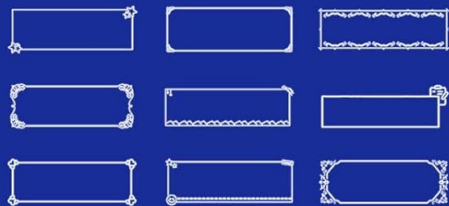


Image: A visual comparison between the SUPVAN E11's built-in 1200 mAh rechargeable battery and a device requiring AAA batteries, emphasizing the former's efficiency and eco-friendliness.

2. Cleaning the Print Head

To ensure clear print quality, regularly clean the print head:

1. Turn off the printer and let it cool for a few seconds.
2. Take the paper roll out and pull it aside.
3. Use a clean small cotton swab dipped in a little ethanol to wipe the dirt on the surface of the print head. Gently wipe; do not scrape the print head with hard objects.

TROUBLESHOOTING (FAQ)

1. Printer not connecting?

- Ensure the printer is turned on and Bluetooth is enabled on your smartphone.
- Check if location function is enabled for the "SUPRINT" app in your Android settings.
- Launch the Bluetooth connection within the app. Click the printer icon in the upper right corner to search for the device.
- Ensure the printer is not connected to other devices. It can only be linked to one smartphone at a time.

2. Why is the printout blurry?

- Make sure the battery is sufficient. If the printer's power light is low, charge the printer for at least half an hour.
- The print head may be dirty or sticky. Refer to the cleaning instructions.
- Increase the printing concentration in the app settings.

3. Why can't the printer cut the label paper?

- See if there is dirt on the cutter.
- If the cutter is sticky, use cotton swabs to clean any excessive glue.

4. Why are the texts on the printout so small?

The app automatically adjusts the font size according to the size of the label paper, which can be adjusted by using continuous labels or line breaks.

SPECIFICATIONS





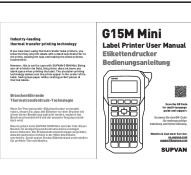
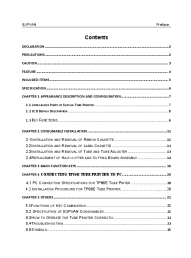
Model	E11
Brand	SUPVAN
Printing Technology	Thermal
Connectivity	Bluetooth
Max Media Size	15 mm x 6 m
Print Resolution	300 dots_per_inch
Max Print Speed (Monochrome)	45 mm/s
Battery Capacity	1200 mAh
Item Weight	0.23 Kilograms
Product Dimensions	14.5D x 7.4W x 3.3H Centimetres

WARRANTY AND SUPPORT

For warranty information or technical support, please contact SUPVAN customer service. You can find contact details on the official SUPVAN website or through the "Support" section of the KATASYMBOL app.

Manufacturer: SUPVAN

Place of Business: support@supvan.com

	<p>SUPVAN Katasymbol T50M Pro Label Printer User Manual</p> <p>Comprehensive user manual for the SUPVAN Katasymbol T50M Pro Bluetooth label printer, covering setup, operation, features, maintenance, troubleshooting, and safety information.</p>
	<p>SUPVAN E10 Label Maker: User Guide and Specifications</p> <p>Comprehensive guide to the SUPVAN E10 label maker, covering setup, app usage, printing, troubleshooting, safety, specifications, and available label types.</p>
	<p>SUPVAN KATASYMBOL E16 Bluetooth Label Maker User Manual & Specifications</p> <p>Comprehensive guide to the SUPVAN KATASYMBOL E16 Bluetooth label maker, covering setup, app connection, printing, troubleshooting, safety information, and product specifications.</p>
	<p>SUPVAN E10 Label Maker: User Guide and Specifications</p> <p>A comprehensive guide to the SUPVAN E10 Bluetooth label maker, covering setup, usage, app integration, troubleshooting, and safety information.</p>
	<p>SUPVAN G15M Mini Label Printer User Manual and Guide</p> <p>Comprehensive user manual for the SUPVAN G15M Mini Label Printer, covering features, installation, operation, troubleshooting, safety, and specifications. Includes both English and German content.</p>
	<p>Supvan TP86E Tube Printer: User Manual and Specifications</p> <p>Comprehensive user manual for the Supvan TP86E Tube Printer, covering installation, operation, features, specifications, troubleshooting, and consumables. Learn about its multilingual support, fast printing, and PC connectivity.</p>

