Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Satechi ST-QTG21K

Satechi OntheGo™ 2-in-1 Wireless Charger Instruction Manual

Model: ST-QTG21K | **Brand:** Satechi

Introduction

The Satechi OntheGo™ 2-in-1 Wireless Charger is a portable and efficient charging solution designed for your iPhone and Apple Watch. Featuring Qi2 fast charging technology, it delivers 15W to compatible iPhones and 5W to Apple Watches, ensuring quick power delivery. Its compact, foldable design makes it ideal for travel, and strong integrated magnets provide precise alignment for optimal charging performance.
This manual provides detailed instructions on setting up, operating, and maintaining your Satechi OntheGo™ 2-in-1 Wireless Charger, along with troubleshooting tips and product specifications.

What's Included

Upon unboxing your Satechi OntheGo™ 2-in-1 Wireless Charger, please verify that all components are present:

- Satechi OntheGo™ 2-in-1 Wireless Charger
- 1-meter (3.2 ft) USB-C to USB-C Cable
- Travel Pouch

Note: A minimum 30W power adapter is required for optimal performance and is not included with this product.



Image: The Satechi OntheGo 2-in-1 Wireless Charger, a 1-meter USB-C to USB-C cable, and a beige travel pouch. This image illustrates the items included in the product package.

Setup

1. **Unfold the Charger:** Gently unfold the Satechi OntheGo™ 2-in-1 Wireless Charger to its expanded position. The two charging pads will be aligned side-by-side.
2. **Connect Power:** Insert one end of the provided USB-C to USB-C cable into the USB-C port on the charger. Connect the other end of the cable to a compatible USB-C power adapter (minimum 30W recommended, not included).
3. **Power On:** Plug the power adapter into a wall outlet. The charger is now ready for use.



Image: The Satechi OntheGo 2-in-1 Wireless Charger in its unfolded state, demonstrating an iPhone charging on one pad and an Apple Watch charging on the other. This shows the product ready for use.

Operating Instructions

Charging Your iPhone (15W Qi2 Fast Charging)

The charger supports 15W Qi2 fast wireless charging for compatible iPhones. For optimal performance, ensure your iPhone is MagSafe-enabled or uses a magnetic case/adapter ring.

1. Place your iPhone onto the larger charging pad. The integrated magnets will align your device precisely for efficient charging.
2. The iPhone can be charged in landscape, StandBy, or flat modes.
3. A charging indicator will appear on your iPhone screen to confirm charging has begun.

Charging Your Apple Watch (5W Fast Charging)

The charger provides 5W fast charging for Apple Watch Series 7/8/9/10/Ultra/Ultra 2.

1. Place your Apple Watch onto the smaller, dedicated Apple Watch charging module.
2. The Apple Watch can be charged in flat mode or Nightstand mode.
3. A charging indicator will appear on your Apple Watch screen to confirm charging has begun.

Charging Android Devices and AirPods

- **Android Devices:** Android devices can charge in flat mode on the larger pad. For landscape or StandBy mode, a magnetic case or adapter ring is required.
- **AirPods:** AirPods with wireless charging cases are compatible with the Qi2 wireless charger or the Apple Watch module.



Image: A visual representation of the Satechi OntheGo 2-in-1 Wireless Charger simultaneously charging an iPhone at 15W and an Apple Watch at 5W, highlighting the Qi2 fast charging capability.



Image: The Satechi OntheGo 2-in-1 Wireless Charger with an iPhone and Apple Watch charging. Text overlays indicate that an iPhone 16 charges 0-50% in 45 minutes and an Apple Watch 10 charges 0-50% in 40 minutes. This demonstrates simultaneous charging efficiency.

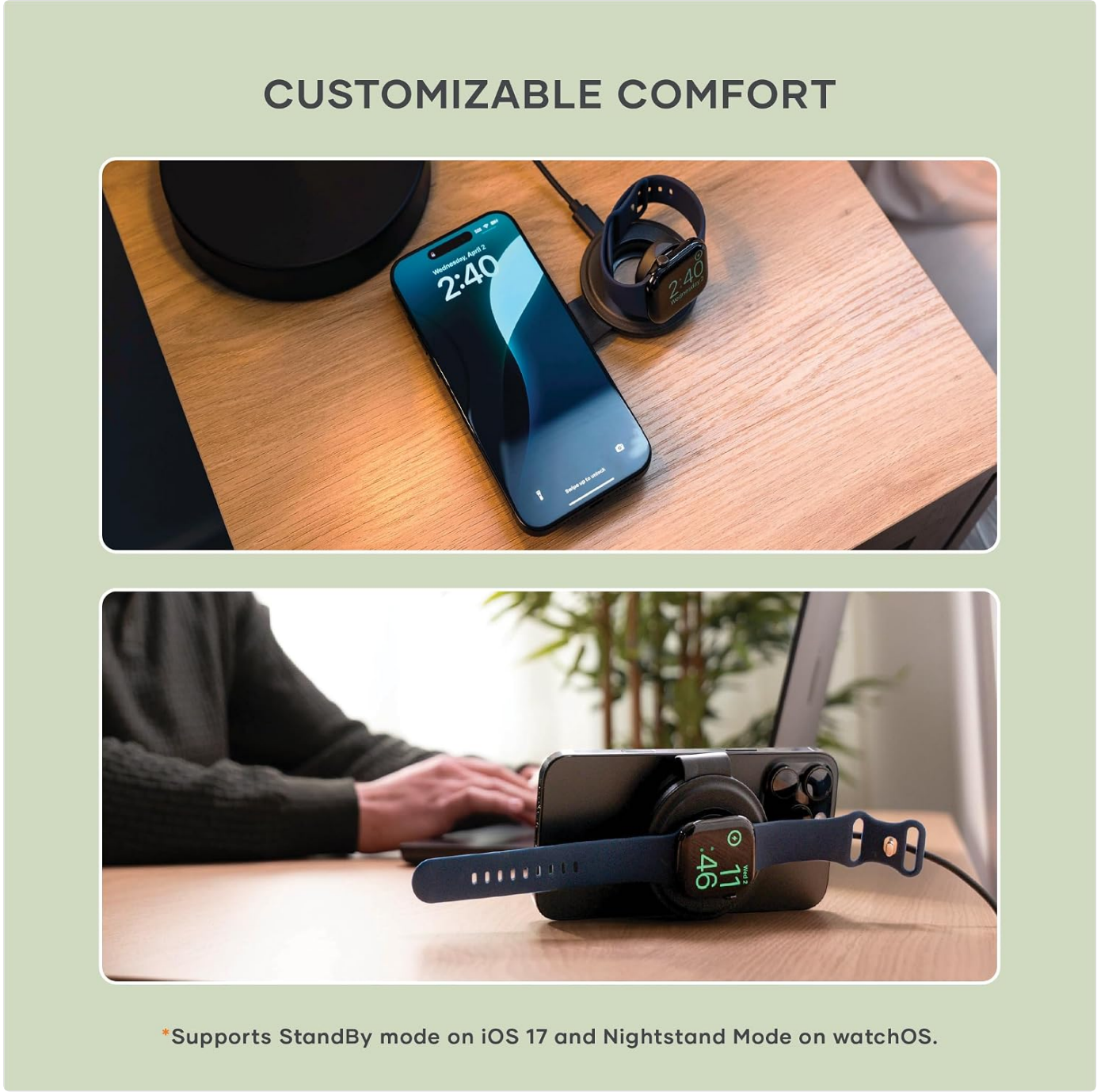


Image: Two scenarios of the charger in use. The top image shows the charger on a nightstand with an iPhone and Apple Watch charging. The bottom image shows the charger on a desk, with the iPhone in StandBy mode and the Apple Watch charging, while a user is working on a laptop. This illustrates flexible viewing modes.

Maintenance

- **Cleaning:** Disconnect the charger from the power source before cleaning. Use a soft, dry, lint-free cloth to wipe the surface of the charger. Do not use abrasive cleaners, solvents, or aerosol sprays.
- **Storage:** When not in use, fold the charger into its compact form and store it in the provided travel pouch to protect it from dust and scratches. Store in a cool, dry place.
- **Handling:** Avoid dropping the charger or subjecting it to strong impacts. Do not disassemble the device, as this will void the warranty.



Image: A hand placing the compact, folded Satechi OntheGo 2-in-1 Wireless Charger into a travel bag, alongside the USB-C cable. This highlights the product's portability and ease of storage for travel.

Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Device not charging.	1. Power adapter not connected or insufficient wattage. 2. Device not properly aligned on the charging pad. 3. Foreign object detected between charger and device. 4. Device case is too thick or not magnetic.	1. Ensure a minimum 30W USB-C power adapter is securely connected. 2. Re-position the device to ensure proper magnetic alignment. 3. Remove any metal objects, credit cards, or other foreign items. 4. Use a MagSafe-compatible case or remove the case for charging.
Slow charging.	1. Insufficient power adapter wattage. 2. Background apps or high device usage during charging.	1. Use a 30W or higher USB-C power adapter. 2. Close unnecessary applications and reduce device usage during charging.
Charger or device getting warm.	Normal operation, especially during fast charging. Poor ventilation or high ambient temperature.	Ensure adequate airflow around the charger. If overheating persists or is excessive, discontinue use and contact support.

SPECIFICATIONS

Model Number	ST-QTG21K
Product Dimensions (Folded)	7.43 cm (2.93 in) L x 6.76 cm (2.66 in) W x 2.26 cm (0.89 in) H
Product Dimensions (Expanded)	15.46 cm (6.1 in) L x 6.76 cm (2.66 in) W x 1.12 cm (0.44 in) H
Item Weight	103.1g (3.64 oz)
Input Voltage	9 Volts
Amperage	3 Amps
iPhone Wireless Output	Up to 15W (Qi2)
Apple Watch Wireless Output	Up to 5W
Connector Type	USB Type C
Compatible Devices	iPhone 12/13/14/15/16 Series (and Plus/Pro/Pro Max), Galaxy Z Fold 1-6/ Z Flip 1-6, Galaxy S21-S24 Series, Samsung Galaxy Note 20/ Note 20 Ultra, Google Pixel 7/9 Series, Pixel Fold, OnePlus 8/9/10/12 Pro, Apple Watch SE, Apple Watch Series Ultra 2/Ultra/10/9/8/7/6/5/4/3/2/1, AirPods 4, AirPods (3rd Generation) with Magsafe/Lightning Charging Case, AirPods (2nd Generation) with Wireless Charging Case, AirPods Pro (1st Generation) with MagSafe Lightning Charging Case, AirPods Pro (2nd Generation), Google Pixel Buds, Samsung Galaxy Buds Live.



Image: A detailed diagram illustrating the folded and unfolded dimensions (length, width, height) and weight of the Satechi OntheGo 2-in-1 Wireless Charger, emphasizing its compact and portable design.

COMPATIBILITY

15W


iPhone Series 16


iPhone Series 15


iPhone Series 14


iPhone Series 13


iPhone Series 12

*For Qi-enabled devices, a magnetic case or adapter ring is required.

5W


Apple Watch Series 10-1


Apple Watch SE


Apple Watch Ultra & Ultra 2

*Fast charging only supported with Apple Watch Series 7/8/9/10/Ultra/Ultra 2.



*AirPods with wireless charging cases, compatible with the Qi2 wireless charger or Apple Watch module.

Image: A compatibility chart detailing which iPhone series (iPhone 12 through 16) are compatible with 15W charging and which Apple Watch series (Series 1-10, SE, Ultra & Ultra 2) are compatible with 5W charging. It also notes requirements for Qi-enabled devices and AirPods compatibility.

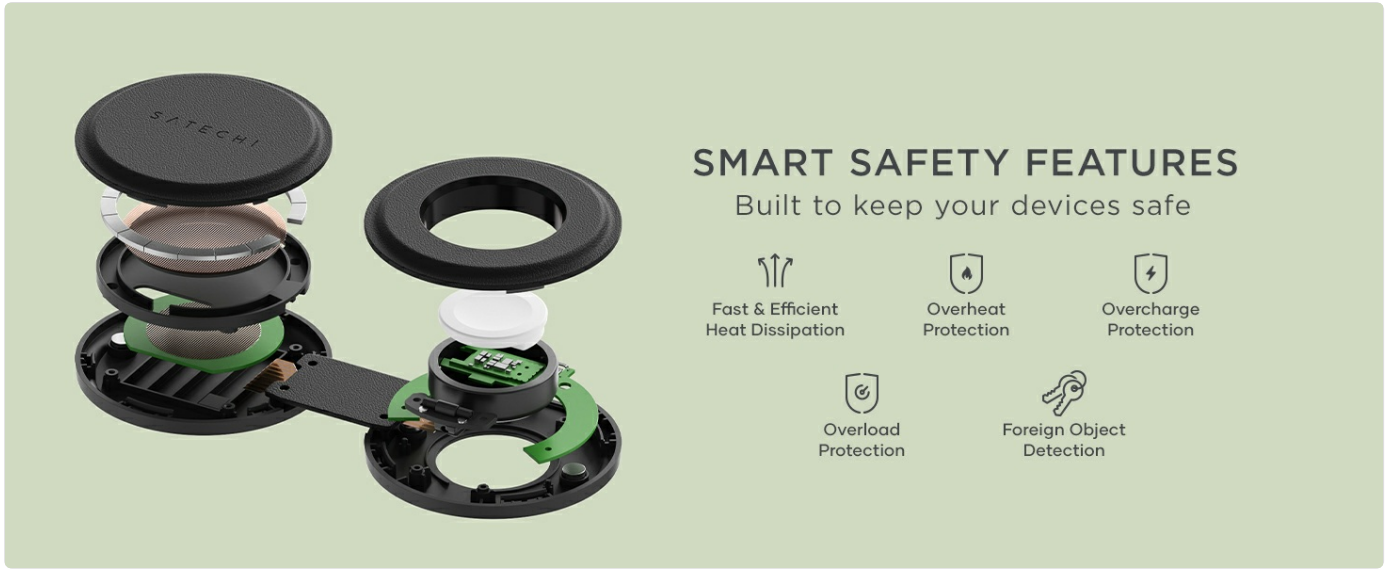


Image: An exploded view diagram of the Satechi OntheGo 2-in-1 Wireless Charger, highlighting its internal components and smart safety features such as fast & efficient heat dissipation, overheat protection, overcharge protection, overload protection, and foreign object detection.

Warranty and Support

The Satechi OntheGo™ 2-in-1 Wireless Charger comes with a**2-year warranty** from the date of purchase, covering defects in materials and workmanship under normal use. This warranty does not cover damage caused by accident, abuse, misuse, natural disaster, or unauthorized modification.
For technical support, warranty claims, or general inquiries, please contact Satechi Customer Service:

- **Website:** satechi.com/pages/contact-us
- **Email:** Refer to the Satechi website for current support email addresses.
- **Phone:** Refer to the Satechi website for current support phone numbers.

Please have your product model number (ST-QTG21K) and proof of purchase ready when contacting support.

© 2025 Satechi. All rights reserved.
Satechi and OntheGo™ are trademarks of Satechi.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B0F4B9ZYMK

More documents and user manuals: **https://manuals.plus/**