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TOZO T21

TOZO T21 Wireless Earbuds & 65W Power Adapter User Manual

Model: T21 Earbuds, 65W Power Adapter

Introduction

Thank you for choosing the TOZO T21 Wireless Earbuds and the TOZO 65W Power Adapter. This user manual provides comprehensive instructions for setting up, operating, and maintaining your new devices. Please read this manual carefully before use to ensure optimal performance and longevity of your products.



Image: The TOZO T21 Wireless Earbuds in their charging case alongside the TOZO 65W Multi USB Port Wall Charger. This image displays both components of the product bundle.

What's in the Box

- TOZO T21 Wireless Earbuds (Left and Right)
- TOZO T21 Charging Case
- TOZO 65W Multi USB Port Wall Charger
- USB Charging Cable (Type-C)
- User Manual
- Quick Start Guide

Product Overview

TOZO T21 Wireless Earbuds

The TOZO T21 earbuds are designed for an immersive audio experience with advanced features for calls and comfort.

- **14.2mm Dynamic Drivers:** Deliver clear, deep sound for an unparalleled music experience.
- **Dual-mic DNS Call Noise Cancellation:** Effectively eliminates background noise for crystal-clear call quality.
- **Semi-in-ear Design:** Provides comfortable, all-day wear with enhanced sound quality.
- **LED Digital Display:** Integrated display on the charging case shows battery life of each earbud and the case.
- **Extended Playback:** Up to 6 hours on a single charge, with an additional 44 hours from the charging case.
- **IPX8 Waterproof:** Offers protection against water immersion.



Image: The TOZO T21 charging case open, displaying the digital LED screen that indicates the battery percentage of the case and individual earbuds.



Image: A close-up illustration of the 14.2mm dynamic driver, highlighting the superior sound technology within the TOZO T21 earbuds.



Image: A person wearing a TOZO T21 earbud, demonstrating the effectiveness of the Dual-mic DNS Call Noise Cancellation technology during a call.

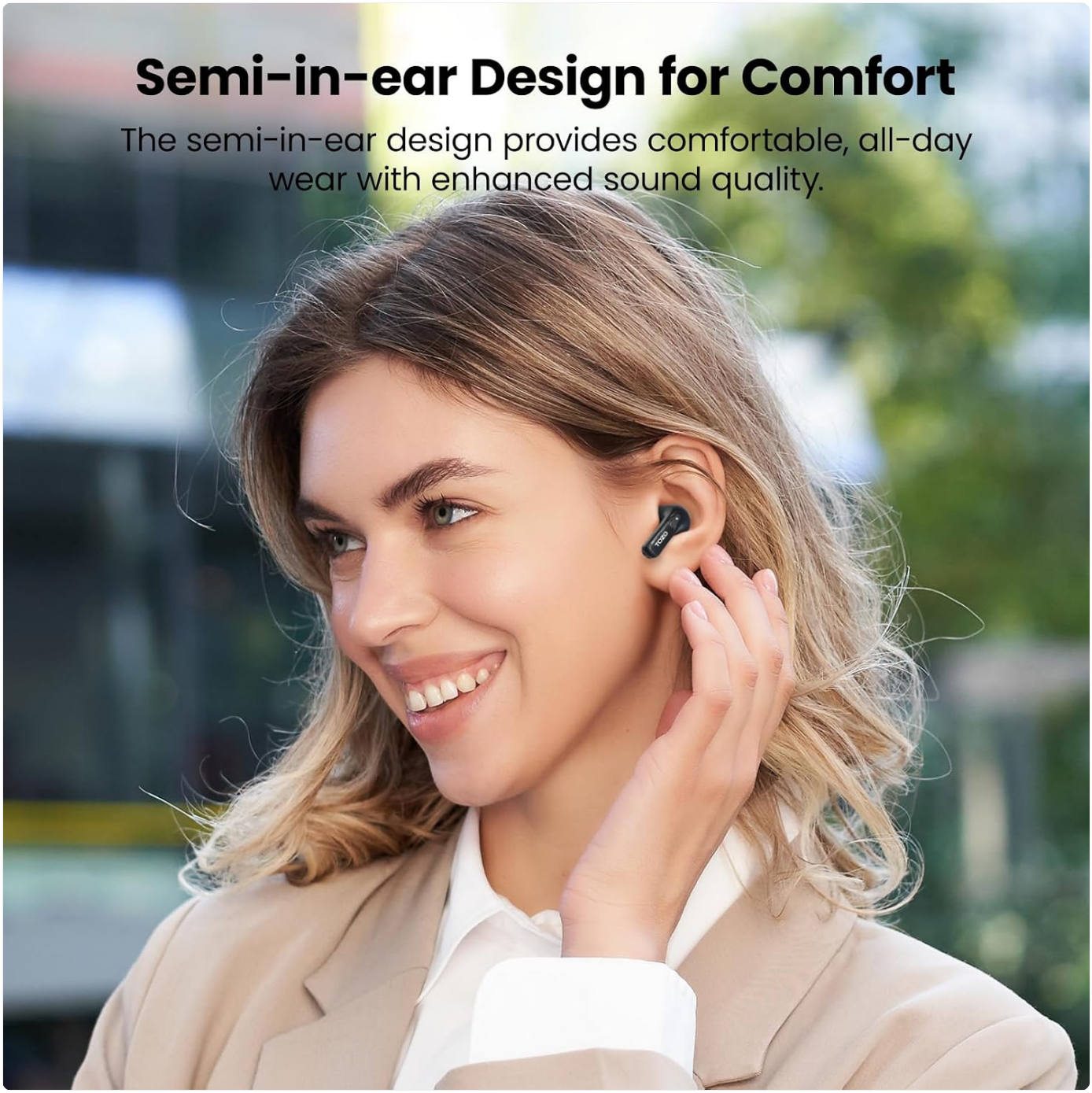


Image: A smiling person wearing a TOZO T21 earbud, showcasing the comfortable semi-in-ear design suitable for extended wear.

TOZO 65W Multi USB Port Wall Charger

The TOZO 65W Power Adapter is a high-efficiency charging solution for multiple devices.

- **65W PD Output:** Provides powerful and fast charging speeds.
- **Multi-Port Design:** Charge up to 4 devices simultaneously (2 USB-C, 2 USB-A ports).
- **Multiple Protection:** Built-in safeguards against over-charging, over-heating, and short-circuits.
- **Portable and Compact:** Features a foldable plug design for maximum portability.



Image: The TOZO 65W fast charger plugged into a wall outlet, simultaneously charging a laptop, tablet, smartphone, and earbuds, demonstrating its multi-device charging capability.

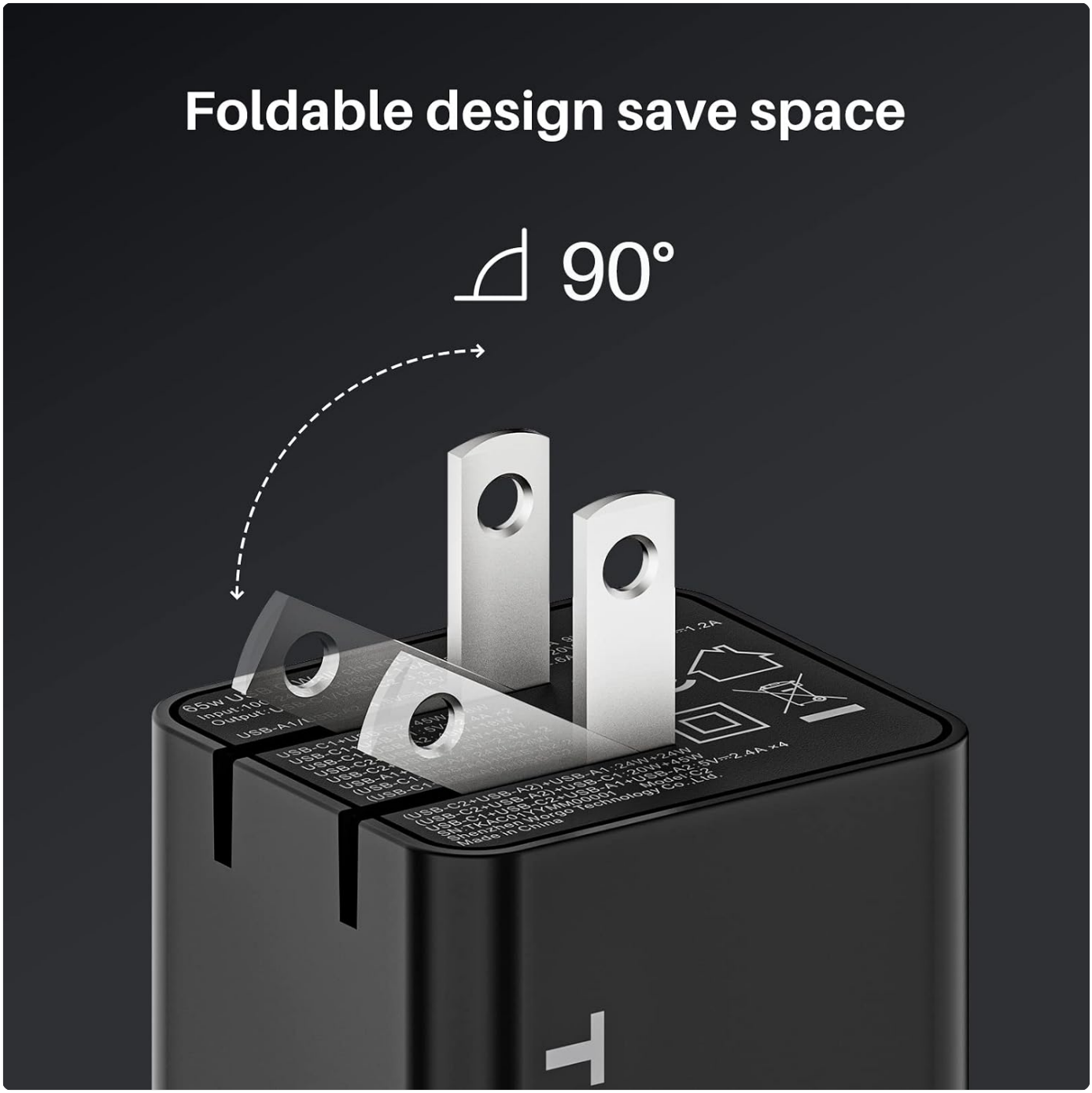


Image: A diagram illustrating the 90-degree foldable plug design of the TOZO 65W power adapter, emphasizing its space-saving and portable nature.



Image: The TOZO 65W power adapter plugged into a wall, with icons indicating its built-in power management chip and dynamic temperature sensor for enhanced safety and multiple protection features.



Image: An X-ray style diagram of the TOZO 65W power adapter, showcasing its internal circuitry and the arrangement of its two USB-C and two USB-A ports.

Setup

TOZO T21 Wireless Earbuds

1. **Initial Charging:**
    - Place both earbuds into the charging case.
    - Connect the charging case to a power source using the provided USB charging cable.
    - The LED digital display on the case will show the charging status. Fully charge the earbuds and case before first use.
2. **Power On:**
    - The earbuds will automatically power on when removed from the charging case.

- To manually power on, press and hold the touch control area on both earbuds for 3 seconds.

3. **Bluetooth Pairing:**
    - Once removed from the case, the earbuds will automatically enter pairing mode (one earbud's indicator light will flash white rapidly).
    - Enable Bluetooth on your device (smartphone, tablet, etc.).
    - Search for "TOZO T21" in the Bluetooth device list and select it to connect.
    - Once connected, the indicator light on both earbuds will turn off.

TOZO 65W Multi USB Port Wall Charger

1. **Unfold the Plug:** Gently unfold the AC prongs from the charger body.
2. **Connect to Power Outlet:** Plug the charger into a standard wall outlet.
3. **Connect Devices:** Use appropriate USB cables (not included for devices) to connect your devices to the USB-C or USB-A ports on the charger.
4. **Charging:** The charger will automatically detect your devices and deliver optimal charging power.

OPERATING

TOZO T21 Wireless Earbuds

Earbud Touch Controls

Function	Left Earbud (L)	Right Earbud (R)
Play/Pause	Single tap	Single tap
Next Track	Double tap	Double tap
Previous Track	Triple tap	Triple tap
Answer/End Call	Single tap	Single tap
Reject Call	Press and hold for 2s	Press and hold for 2s
Activate Voice Assistant	Press and hold for 2s	Press and hold for 2s
Volume Up	N/A	Press and hold
Volume Down	Press and hold	N/A

LED Indicator Lights:

- **Flashing White (rapidly):** Pairing mode.
- **Solid White (briefly):** Connected/Paired.
- **Off:** Fully charged or powered off.

TOZO 65W Multi USB Port Wall Charger

The TOZO 65W charger operates automatically once plugged in and devices are connected.

- **Simultaneous Charging:** You can charge up to four devices at once. The charger intelligently distributes power based on the connected devices' needs.

- **Fast Charging:** For devices supporting Power Delivery (PD) or Quick Charge (QC), the charger will deliver fast charging speeds through the appropriate ports.
- **Safety Features:** The charger continuously monitors for over-charging, over-heating, and short-circuit conditions to protect your devices.

Maintenance

Cleaning

- **Earbuds and Case:** Use a soft, dry, lint-free cloth to wipe the earbuds and charging case. Do not use harsh chemicals, cleaning solvents, or strong detergents.
- **Charging Ports:** Ensure the charging contacts on the earbuds and inside the case, as well as the USB ports on the charger, are clean and free of dust or debris. Use a dry cotton swab if necessary.

Storage

- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Store both products in a cool, dry place, away from extreme temperatures and direct sunlight.
- When storing for extended periods, ensure the charging case has some charge to prevent battery degradation.

Troubleshooting

TOZO T21 Wireless Earbuds

Common Earbud Issues

Problem	Possible Solution
Earbuds not pairing with device	◦ Ensure earbuds are fully charged. ◦ Turn off and on Bluetooth on your device. ◦ Forget "TOZO T21" from your device's Bluetooth list and re-pair. ◦ Place earbuds back in case, close lid, wait 5 seconds, then remove to re-enter pairing mode.
Only one earbud working	◦ Ensure both earbuds are charged. ◦ Place both earbuds back in the charging case, close the lid, and then take them out together. ◦ Perform a factory reset (refer to the full TOZO T21 manual for specific steps if needed).
Low volume or poor sound quality	◦ Adjust volume on both your device and the earbuds. ◦ Clean any earwax or debris from the earbud nozzles. ◦ Ensure a secure fit in your ears.

Problem	Possible Solution
Charging case not charging	◦ Check the USB cable and power adapter connection. ◦ Try a different USB cable or power source. ◦ Ensure the charging port on the case is clean.

TOZO 65W Multi USB Port Wall Charger

Common Charger Issues

Problem	Possible Solution
Device not charging	◦ Ensure the charger is securely plugged into a live wall outlet. ◦ Try a different USB cable. ◦ Try a different port on the charger. ◦ Ensure your device is compatible with the charger's output.
Slow charging	◦ Ensure you are using a high-quality cable that supports fast charging. ◦ Check if your device supports fast charging (PD/QC). ◦ If multiple devices are connected, the power output per port may be reduced. Try charging fewer devices.
Charger feels hot	◦ It is normal for chargers to get warm during operation. ◦ If it feels excessively hot or emits smoke/smell, unplug immediately and discontinue use. Contact support. ◦ Ensure adequate ventilation around the charger.

SPECIFICATIONS

TOZO T21 Wireless Earbuds

- **Model:** T21
- **Bluetooth Version:** 5.3
- **Driver Size:** 14.2mm Dynamic Drivers
- **Noise Cancellation:** Dual-mic DNS Call Noise Cancelling
- **Playback Time (Earbuds):** Up to 6 hours
- **Total Playback Time (with Case):** Up to 44 hours
- **Charging Port:** USB-C (for case)
- **Waterproof Rating:** IPX8
- **App Support:** Yes (for EQ adjustments)

TOZO 65W Multi USB Port Wall Charger

- **Model:** 65W PD Power Adapter

- **Input:** AC 100-240V, 50/60Hz
- **Total Output:** 65W Max
- **USB-C Ports:** 2 (PD compatible)
- **USB-A Ports:** 2 (QC compatible)
- **Protection:** Over-charging, Over-heating, Short-circuit protection
- **Design:** Foldable Plug

Warranty and Support

TOZO products come with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions.
For technical support, warranty claims, or any questions regarding your TOZO T21 Wireless Earbuds or 65W Power Adapter, please contact TOZO Customer Service through their official website or the contact information provided in your product packaging.
Official TOZO Website: www.tozostore.com

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